

#### Mark Little

information is posted.

#### Vice President and Chief Technology Officer

#### Forward-Looking Statements:

This document contains "forward-looking statements" - that is, statements related to future, not past, events. In this context, forward-looking statements often address our expected future business and financial performance and financial condition, and often contain words such as "expect," "anticipate," "intend," "plan," "believe," "seek," "seek," "will," or "would." Forwardlooking statements by their nature address matters that are, to different degrees, uncertain. For us, particular uncertainties that could cause our actual results to be materially different than those expressed in our forward-looking statements include: current economic and financial conditions, including volatility in interest and exchange rates, commodity and equity prices and the value of financial assets; potential market disruptions or other impacts arising in the United States or Europe from developments in sovereign debt situations; the impact of conditions in the financial and credit markets on the availability and cost of General Electric Capital Corporation's (GECC) funding and on our ability to reduce GECC's asset levels as planned; the impact of conditions in the housing market and unemployment rates on the level of commercial and consumer credit defaults; pending and future mortgage securitization claims and litigation in connection with WMC, which may affect our estimates of liability, including possible loss estimates; our ability to maintain our current credit rating and the impact on our funding costs and competitive position if we do not do so; the adequacy of our cash flows and earnings and other conditions which may affect our ability to pay our quarterly dividend at the planned level or to repurchase shares at planned levels; GECC's ability to pay dividends to GE at the planned level, which may be affected by GECC's cash flows and earnings, financial services regulation and oversight, and other factors; our ability to convert pre-order commitments/wins into orders; the price we realize on orders since commitments/wins are stated at list prices; the level of demand and financial performance of the major industries we serve, including, without limitation, air and rail transportation, power generation, oil and gas production. real estate and healthcare; the impact of regulation and regulatory, investigative and legal proceedings and legal compliance risks, including the impact of financial services regulation; our capital allocation plans, as such plans may change including with respect to the timing and size of share repurchases, acquisitions, joint ventures, dispositions and other strategic actions; our success in completing announced transactions and integrating acquired businesses; adverse market conditions, timing of and ability to obtain required bank regulatory approvals, or other factors relating to us or Synchrony Financial could prevent us from completing the Synchrony IPO and split-off as planned; our ability to complete the proposed transactions and alliances with Alstom and realize anticipated earnings and savings; the impact of potential information technology or data security breaches; and numerous other matters of national, regional and global scale, including those of a political, economic, business and competitive nature. These uncertainties may cause our actual future results to be materially different than those expressed in our forward-looking statements. We do not undertake to update our forward-looking statements.

This document includes certain forward-looking projected financial information that is based on current estimates and forecasts. Actual results could differ materially.

"This document may also contain non-GAAP financial information. Management uses this information in its internal analysis of results and believes that this information may be informative to investors in gauging the quality of our financial performance, identifying trends in our results and providing meaningful period-to-period comparisons. For a reconciliation of non-GAAP measures presented in this document, see the accompanying supplemental information posted to the investor relations section of our website at www.ge.com."

"In this document, "GE" refers to the Industrial businesses of the Company including GECC on an equity basis. "GE (ex-GECC)" and/or "Industrial" refer to GE excluding Financial Services."

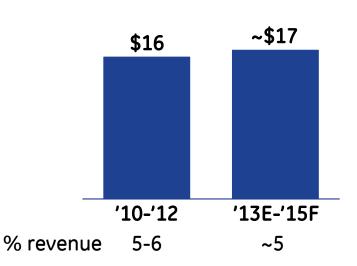
GE's Investor Relations website at www.ge.com/investor and our corporate blog at www.gereports.com, as well as GE's Facebook page and Twitter accounts, contain a significant amount of information about GE, including financial and other information for investors. GE encourages investors to visit these websites from time to time, as information is updated and new





## Leadership in Technology





#### Value creation

- Broad and deep technical reach... ability to spread ideas
- <u>Deep technical foundation</u> ... to better serve our customers
- Broad global footprint (7 GRC network)
- Investment required ... now in the run rate

#### Why we win



- ✓ Material science (GRC)
- ✓ Power gen (P&W)
- ✓ Electrification (EM)
- ✓ Diagnostics/sensors (HC)
- 1 GRC pushes capabilities rapidly across the Company
- 2 Execution on <u>big and complex systems</u> ... technical scale (i.e., engines)
- Foundation of materials, modeling, and manufacturing science
- 4 Strong <u>linkage with customers</u> and partners
- 5 <u>Product management tools</u> to integrate gaps and simplification







# Expanding our global presence

1900 - 1999

2000 - 2009

2010->





Brazil Technology Center Customer focused R&D Rio de Janeiro, Brazil

# Global Research annual funding

#### GE business programs

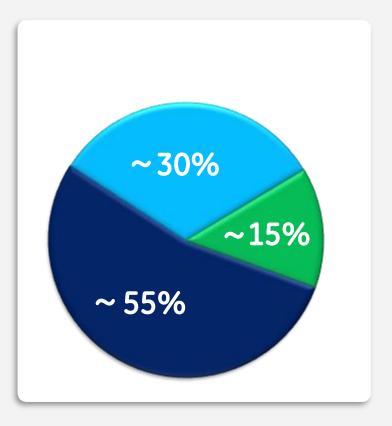
- Next generation product technology
- Short-term technical challenges

#### GE corporate programs

- Advanced Technology programs
- New ideas
- High-risk/high reward

#### External partnerships and gov't. funded

- Joint technology
- Specific customer focus





# Key Technologies





## Six areas of research that will ignite the future



EXTREME MACHINES



SUPER MATERIALS



INTELLIGENT



MAPPED



BRILLIANT FACTORIES



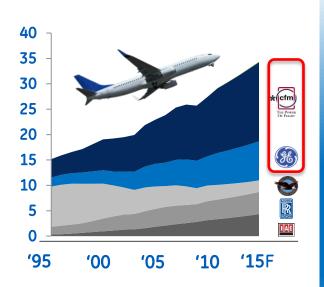
**EVERYWHERE** 



# Aviation: Growth enabled through leading technology

#### **Departures**

# departures (millions)



**2 of 3** daily flights powered by GE technology

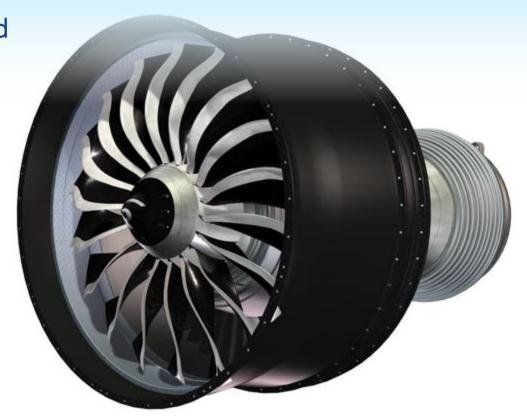
#### **Technology Advancement with GRC**

- Materials and super alloys
- Low emissions combustion
- Turbine cooling and aerodynamics
- Gas path and flow sealing
- Carbon-fiber composites
- Ceramic matrix composites
- Model-based controls
- Repair and advanced manufacturing
- High Performance Computing



# \*CFM LEAP...not just any new product introduction

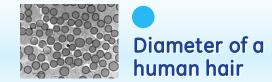
- First engine fired two days ahead of schedule
- Achieved max thrust
- 15,000 parts...3,000° F temps
- Composites, ceramics, super alloys
- 3D printed fuel nozzles
- Clearances ¼ thickness of a human hair

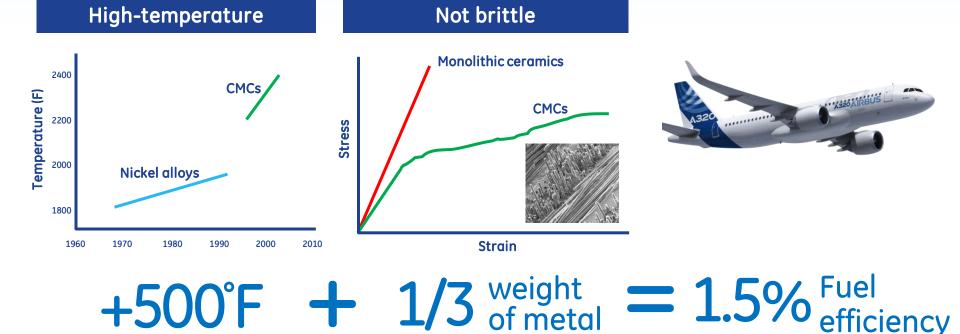




# What are ceramic-matrix composites?

CMCs are silicon carbide fibers in a silicon carbide matrix







### Power & Water: HA turbine technology

Lower OPEX

Industry-leading efficiency & maintenance costs

Lower CAPEX

Largest turbines with lowest \$/kW through economies of scale

Simpler

No complexity and cost of steam cooling... and designed for plant constructability

Most Flexible Industry-leading operating flexibility... start times, ramp rates, operating range



5% lower lifecycle cost of electricity ... significant customer validation, building the HA order book



### Unsurpassed technology heritage and culture

#### Global Research Center



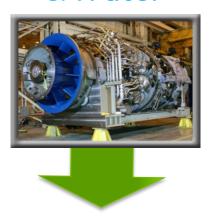
- Basic research
- New technology
- Advanced tools

#### **GE Aviation**



- Advanced materials
- Analytical tools
- Aeronautical experience

# GE Power & Water



- Energy experience
- Reliability and availability
- Industry breadth







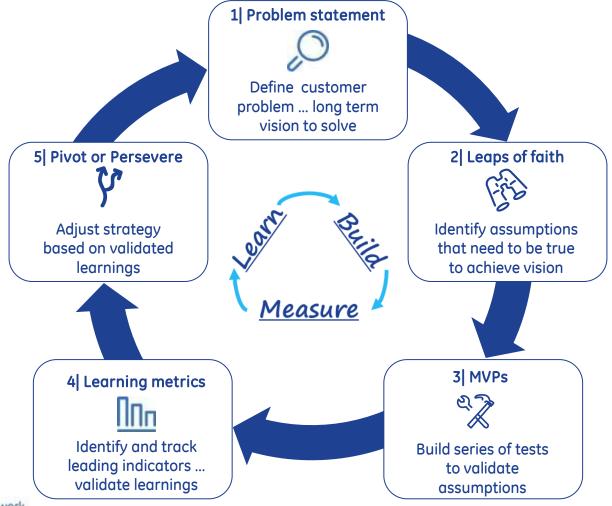
# SOFC: Initial commercial product

Design driven by market requirements



### The FastWorks Framework

Experiment...learn...iterate





# Oil & Gas: Differentiated technology - winning on the most advanced projects

# Shell Prelude World's 1st floating LNG

#### **GE** content

- First compressor trains for FLNG
- Innovative flexible riser design
- Customized offshore cryogenic valves



Applying proven GE technology and expertise to deliver transformational solutions



# Differentiated technology and services: Innovation in deep water drilling

#### 20k psi BOP



Industry first ... access to 20K PSI and 350°F reservoirs

#### Asset lifecycle management

#### SeaONYX<sup>TM</sup> controls

Bringing GE Mark VIe to Drilling

#### SeaLytics BOP Advisor™

Troubleshooting and Maintenance Management

#### Data-enabled services

- Equipment baseline modeling
- Condition based maintenance
- Rig-based re-certification
- Digitized asset history

Increased reliability Reduced downtime



# Transportation: Evolution Series Tier 4



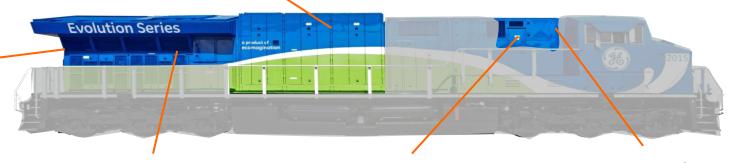
**New Exhaust Gas Recirculation (EGR)** 

No after-treatment **avoids \$1.5 billion** in infrastructure & operating costs

Reduce NOx and PM emissions by 70%

Launching robust service support plan at launch

Increased cooling system capacity



Base engine improvements

New variable speed auxiliaries

New engine control unit and power supply

# Revolution™ CT – Platform for the future with uncompromised clinical performance







#### **Key GRC technologies**

Image Reconstruction:

- Wide Cone
- SnapShot Freeze™

#### **Spectral Imaging:**

- Gemstone™ Detector
- Pierce Tube



#### **Clinical / Patient Value**

Dose conscious:

- Routine low radiation dose
- Potential for reduced contrast media

#### Clinical benefits:

- 1-beat cardiac ... gateway to intervention
- Tissue characterization ... "non-invasive biopsy"



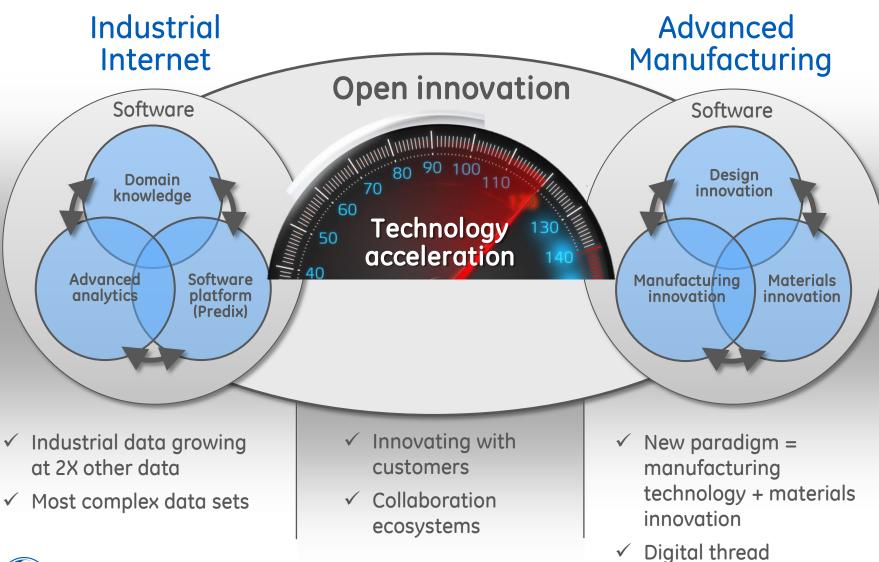
## A biological factory

#### Industrialized and automated for cell therapies



- Advanced manufacturing for healthcare
- Enable widespread adoption of cell therapies

## Major trends





### Industrial Internet - Rise of the machines

What happened when 1B people became connected?



Redefining business models:

- Ads
- Entertainment
- Retail

**Consumer Internet** 

What happens when 50B machines become connected?



Redefining productivity:

- Employees
- Assets
- Systems

**Industrial Internet** 



### Industrial Internet

Machines + Sensors + Connectivity + Cloud + Analytics

Engines + locomotives + MR machines + appliances + wind turbines + ...

Power of 1% - \$300B saved over the next 15 years



## Predictivity + aviation

Impact of Unplanned Downtime



Air turnbacks are costly

Airline industry maintenance cost for delays & cancellations



Decrease in workforce productivity





Loss per cancellation or diversion



Loss per delay



#### Benefits of Predictive Maintenance



Effective workforce & reduced maintenance costs



On-time performance



Customer satisfaction



## Advanced Manufactuing...why now?

The PHYSICAL and DIGITAL worlds are converging ...



Hardware Meets Software



**Agile Manufacturing** 



**New Ecosystems** 

Technology enabling disruption

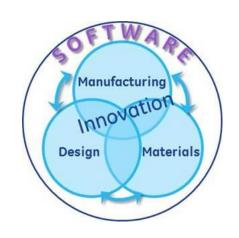


## Advanced manufacturing ... what's next?

 Model based enterprise – Digital thread throughout the entire product lifecycle ... create a "self-improving factory" that never stops



- Advanced tools ... high performance computing and additive technologies to revolutionize materials and manufacturing process innovations
- Data and advanced analytics to take product development, speed, performance and reliability to new heights



Rise of small, nimble, adaptable supplier base

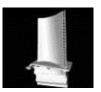


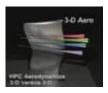
# Spreading technology across GE

#### Materials & modeling









Composites

Coatings

Metal alloys

Computational fluid dynamics

#### Imaging & analysis



Digital X-ray



Optical metrology



Eddy current



Image processing



Phased array ultrasound



Thermography



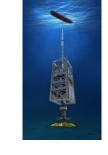
**Aviation** 



Healthcare



Energy



Oil & Gas



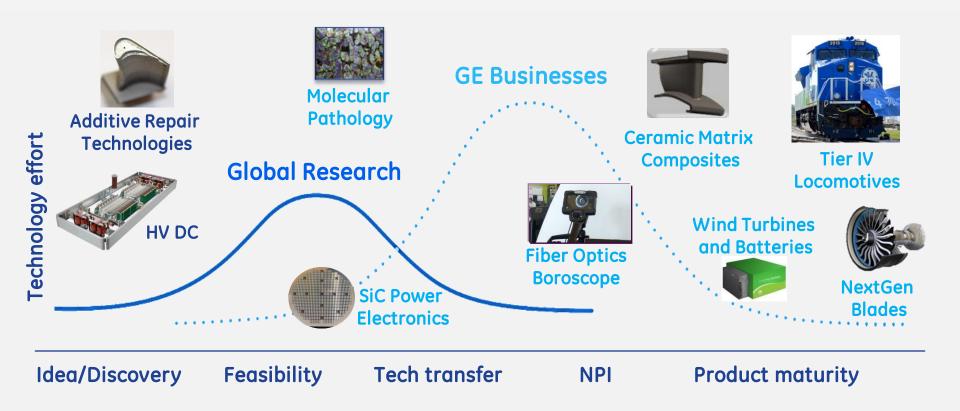
Water



Wind



### GE Research + Businesses = Innovation Works





Partners in innovation

