## **GE** works

# J.R. Immelt Chairman & CEO December 17, 2012

**Caution Concerning Forward-Looking Statements:** 

This document contains "forward-looking statements" – that is, statements related to future, not past, events. In this context, forward-looking statements often address our expected future business and financial performance and financial condition, and often contain words such as "expect," "anticipate," "intend," "plan," "believe," "see," "see," or "will." Forward-looking statements by their nature address matters that are, to different degrees, uncertain. For us, particular uncertainties that could cause our actual results to be materially different than those expressed in our forward-looking statements include: current economic and financial conditions, including volatility in interest and exchange rates, commodity and equity prices and the value of financial assets; potential market disruptions or other impacts arising in the United States or Europe from developments in the European sovereign debt situation; the impact of conditions in the financial and credit markets on the availability and cost of General Electric Capital Corporation's (GECC) funding and on our ability to reduce GECC's asset levels as planned; the impact of conditions in the housing market and unemployment rates on the level of commercial and consumer credit defaults; changes in Japanese consumer behavior that may affect our estimates of liability for excess interest refund claims (GE Money Japan); pending and future mortgage securitization claims and litigation in connection with WMC, which may affect our estimates of liability, including possible loss estimates; our ability to maintain our current credit rating and the impact on our funding costs and competitive position if we do not do so; the adequacy of our cash flow and earnings and other conditions which may affect our ability to pay our quarterly dividend at the planned level; GECC's ability to pay dividends to GE at the planned level; our ability to convert pre-order commitments into orders; the level of demand and financial performance of the major industries we serve, including,

"This document may also contain non-GAAP financial information. Management uses this information in its internal analysis of results and believes that this information may be informative to investors in gauging the quality of our financial performance, identifying trends in our results and providing meaningful period-to-period comparisons. For a reconciliation of non-GAAP measures presented in this document, see the accompanying supplemental information posted to the investor relations section of our website at <a href="https://www.ge.com">www.ge.com</a>."

"In this document, "GE" refers to the Industrial businesses of the Company including GECC on an equity basis. "GE (ex. GECC)" and/or "Industrial" refer to GE excluding Financial Services."



## Overview

- 1 Economic uncertainty ... market headwinds & tailwinds ... but GE has strong liquidity, large backlog & major cost programs underway
- 2 Margin rates improving driven by value gap & cost execution
- 3 Enhancing growth initiatives & building competitive advantages over time
- 4 Continue to make progress on portfolio & Capital/Industrial earnings mix
- 5 Balanced capital allocation with significant cash returned to shareholders



## "GE mosaic"

Tailwinds		<u>"Mixed"</u>	Headwinds
Emerging market growth	Product launches	Demand for credit	Regulation
Oil price ↑	Low interest rates	Competitive capacity	Budget cuts
Gas price $\psi$	Liquidity	Global energy policy	U.S. wind
Infrastructure investments			

Fee	lina	hetter	

- + Growth in China
- + Resource Rich remains strong

## Macro

## More of the same

- + U.S. housing & consumer rebounds
- Fiscal volatility continues into 2013

## Tough, but stable

- Europe
- Japan



## 2012 operating framework

Operating earnings	2012E	2012 drivers
Industrial	++	<ul><li>✓ Strong global organic growth</li><li>✓ Energy acquisitions performing</li><li>✓ Broad-based strength</li></ul>
GE Capital	++	<ul><li>✓ Improved losses &amp; impairments</li><li>✓ Real Estate improving</li></ul>
Corporate <sup>-a)</sup>	+	✓ Trending toward \$2.8B including GECC preferred dividend
Total operating earnings	++	preferred dividend
CFOA – Industrial	\$11-12B	<ul> <li>✓ Industrial CFOA \$11-12B before pension contribution \$0.4B; pension contribution minimal in '13</li> <li>✓ Total CFOA \$17-18B (~40%+) with GECC dividends</li> </ul>
Total revenues <sup>-a)</sup> (a- Excluding NBCU pretax gain \$3.78 in 2011	+~3%	<ul><li>✓ Industrial organic ~8%, Capital ~(8)%</li><li>✓ ~\$400MM FX headwind in 4Q</li></ul>

- ✓ No change to earnings framework for 2012
   ✓ On track for solid earnings growth despite a tougher macro environment
- ✓ Every Industrial segment growing earnings in 2012
- ✓ Lower organic growth than September, but building backlog



## 2012 investor priorities

## Performance

- 1 Strong Industrial segment outlook 💉 Industrial segment earnings ++

2 Margin enhancement

- √ ~30 bps. expansion
- ✓ Well-positioned for 2013

Getting cash from GE Capital

✓ >\$6B dividends to parent

4) Making GE Capital smaller

✓ ENI <\$420B, \$(25)B+ reduction

Balanced capital allocation

✓ Returning ~\$12B cash to shareholders (dividend + buyback) ... increase announced last week

Meeting our commitments



# GE strategy



## **GE** strategy

### More valuable portfolio



#### Strategic imperative

- 1 Leadership in technology
- $\ge$  Expand services  $\rightarrow$  analytics
- 3 Invest in growth markets
- 4 Simple + competitive cost structure



## Value-creating capital allocation

Strength

Cash



Premier

Infrastructure

company

✓ Organic investment

Valuable

**Specialty** 

Finance

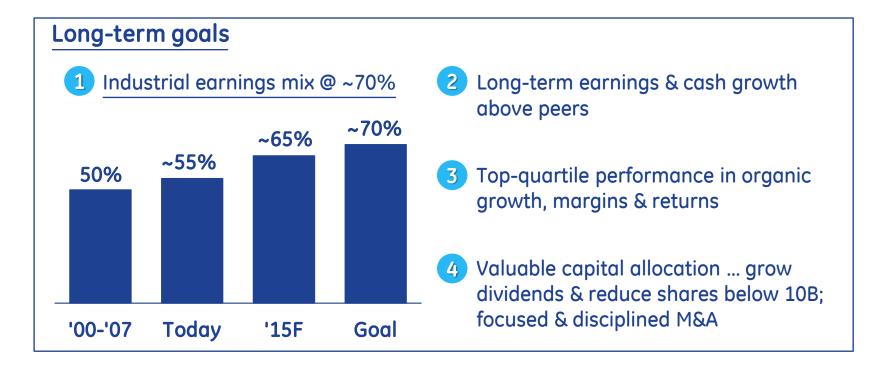
- ✓ Grow dividend
- ✓ Reduce shares
- ✓ Bolt-on acquisitions

#### **Enablers**

- √ Scale ... breadth + depth
- ✓ Financial strength
- ✓ Embedded relationships/brand
- ✓ Leadership in performance culture



## Portfolio value



## Portfolio imperatives

- ✓ Lead in great markets benefitting from long-term tailwinds
- ✓ Invest & build new infrastructure platforms
- ✓ Continue to drive business competitiveness & value
- ✓ Create value in GE Capital ... Portfolio 2.0



## Big markets/big themes

#### **Growth in infrastructure capex**



Sources: trade publications & internal analysis

## 2013 government investment plans (\$ in billions)

Saudi	\$100	Russia	\$70
*** Iraq	30	Brazil	40
Algeria	30	Angola	12
	Chin	a \$1,400	

Source: IMF & internal analysis

## Lead in big themes

- ✓ Natural gas revolution
- ✓ Sustained China expansion
- ✓ Industrialization of resource rich countries

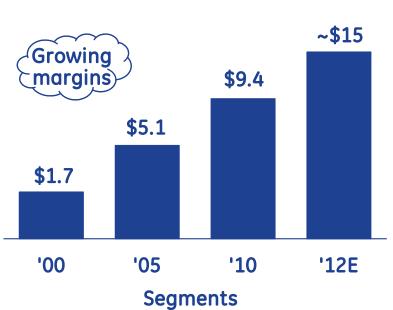
- ✓ Advanced analytics
- ✓ Energy & healthcare efficiencies
- ✓ Advanced productivity (manufacturing & materials)



## Oil & Gas leadership

(\$ in billions)

Revenue growth



+ Subsea

- + Drilling & Production
- + Unconventional + fuels
- + LNG

- + Measurement & Controls
- + Services

## **Competitive priorities**

Technical innovation



Utilize GE system

**Customer excellence** 



Strong relationships with key customers

Service execution



Investing to support global growth & customer productivity

Supply chain execution



Building global capability; margin enhancement

People/culture



Work force talent; internal development

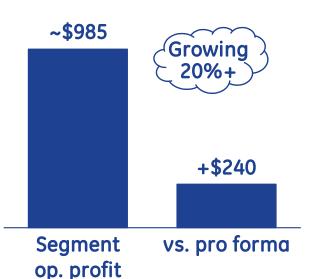
Strong business building on GE strengths



## Acquisition value

(\$ in millions)

## Acquisitions performing (2011-2012E)



Dresser	++
Lineage	_
Wellstream	=
Well Support	++
Converteam	+

## Synergies realized

#### Technology

- ✓ Leverage GRC
- ✓ System development
- ✓ Internal consumption



- **Artificial lift**
- + Reliability
- + Compact
- + Multiple pumps

#### Global growth

- ✓ Growth market footprint
- ✓ System value



+ Converteam ... ~\$600MM orders in Brazil

#### Marine applications

#### Service expansion

- ✓ CSA model
- ✓ Vertical system



- + Water
- + Gas engines
- + Pumps & micro-grid

**Unconventional fuels** 

#### Supply chain value

- ✓ Low-cost country footprint
- √ Sourcing synergy



- + "Plug-in" to GE
- + ↑ process capabilities

**Multi-modal facilities** 



## Adjacency pipeline

#### **Distributed energy**



- ✓ Growth beyond the grid
  ... emergency power
- ✓ Global markets + GE capabilities

#### **Energy storage**



- ✓ Telecom & utilities
- ✓ Integration with GE products
- ✓ Renewable integration

#### **Power Conversion**





- √ Vertical build-out ...
  energy, marine, O&G
- ✓ New systems launched

#### Mining





- ✓ Great fit with GE ...

  drives/energy/water
- ✓ Direct to mine & offhighway vehicles

#### **Life Sciences**



- √ Bioprocess manufacturing
- ✓ Pathology & molecular diagnostics

#### **Aviation Systems**



- ✓ New products launched
- ✓ Digital data services & analytics

#### Industrial water reuse



- √ Resource recovery
- ✓ Industrial outsourcing
- ✓ Lead in unconventional fuels

#### Turboprops





- New applications for engine technology
- ✓ Partnership strategy
- ✓ Multiple, new applications



2012: \$40B+ revenue, growing ~10%

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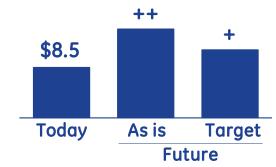
## **Aviation performing**

# Performance ~\$20B ~19% ~25% Revenue Margin Returns Our positioning

- ✓ Lead in executing complex technologies
- Customer solution provider ... analytics
- √ Win in fast-growth markets
- ✓ Invest in new segments

## Large engine backlog → 2020

#### Supply chain footprint



#### 25% cost-out goal

- + Technical differentiation
- + Learning curve/Lean
- + Margin expansion
- 1 Launch breakthrough technology
  - ✓ Materials
  - ✓ Learning curve



Ceramic matrix composites (CMC)

- Improve supply chain
  - √ FADEC JV
  - ✓ Fuel nozzle JV -a)



- Build new capability
  - ✓ Advanced manufacturing
  - ✓ Complementary systems





Increase value in core business

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## GE Capital: navigating change

(\$ in billions)

	2007	<u>2012E</u>	V
<b>ENI</b> <sup>-a)</sup> ('08 peak ENI = 3Q + FAS167)	\$637	<\$420	\$(217)
LT debt issuance	\$90	~\$32	\$(58)
Commercial paper	\$101	~\$43	\$(58)
T1C % (B1)	4.4%	~10%+	+6 pts.
Adj. debt/equity ratio	7.4:1	~4:1	(3.4) pts.
Cash/liquidity	\$9	~\$60	~\$51

## Performance vs. peer banks -10

	Peer banks	GECC
NIM%	2.3% —— 4.0%	4.9%
Opex/net revenue	51% —— 82%	47%
ROT1C% (B1)	3% —— 23%	15%
T1C% (B1)	9.0% ——12.7%	6 10.2%
T1C% (B3) -c)	8.0% —— 9.0%	9.5%
Cumulative losses -d)	9% —— 17%	9%







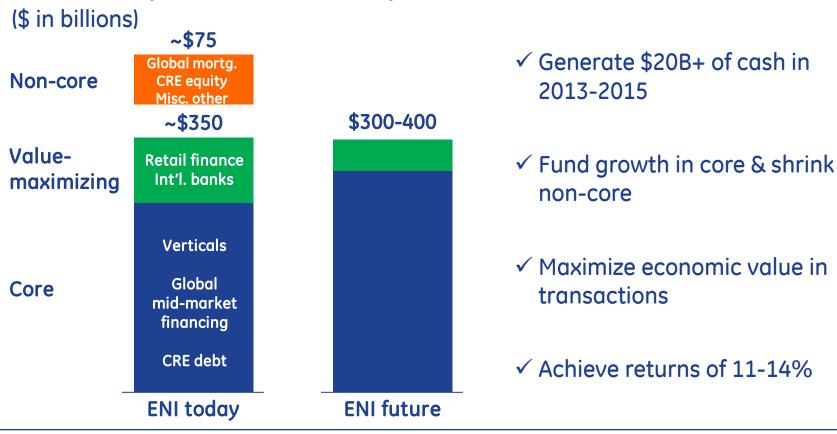
(a- Excl. cash & equivalents; @10'10 Fx rates

(b- 3Q'12 YTD; Peers are C, BAC, JPM, WFC, FITB, PNC, BBT & USB

(c- Peer banks include NPR & B2.5 where available; GECC based on current B3 standards

(d- Net charge-offs for '07-'11 over 4Q'06 loan balance

## GE Capital: next phase



#### Strategic imperatives

- 1 Invest & grow in mid-market/core
- 3 Less CP & LT debt ... more alternative funding
- 2 Maintain attractive ROI ~2%
- 4 Strong T1C Basel 3 ratios
- 5 Great enterprise risk management



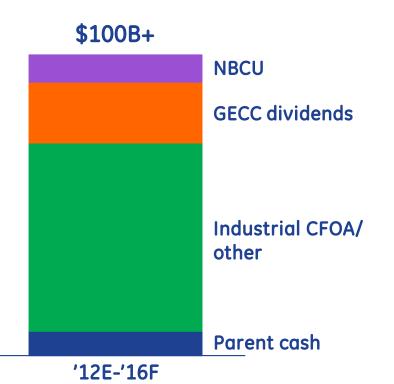
## Capital allocation

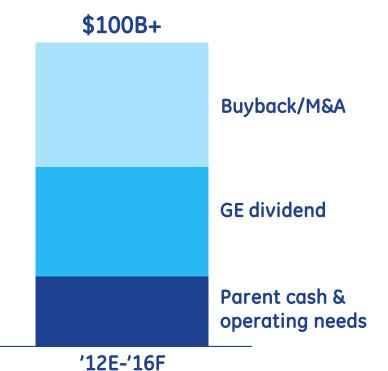


## Capital allocation

#### NBCU → Energy

- + Added great businesses growing earnings 20%+
  + Valuable NBCU stake





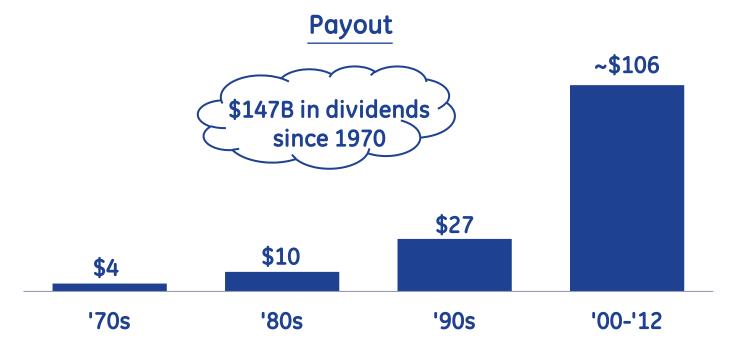
## **Capital allocation priorities**

- ✓ Industrial organic investment
- ✓ Attractive dividend payout
- Reduce float to < 10B shares
- **Bolt-on acquisitions**



## Dividend history

(\$ in billions)



- ✓ Dividend is capital allocation priority for investors
- ✓ Attractive payout ratio and yield
- ✓ Dividend increase to 19¢ in line with earnings
- ✓ Including buyback, significant capital return to investors



## Execute in current environment

Structural Growth cost investment Cash

- Win where you can
- 2 Drive efficiency & reinvestment



## Competitive advantage

#### **Enterprise advantage**

## Superior technology



Leadership in growth markets



Services & customer relationships



Expanding margins & returns

- √ Global Research Center
  - Breadth
  - Depth
- ✓ Global Growth Operations
  - Global accounts
  - Common capability
  - Relationships
- ✓ Software & analytics COE
- ✓ Service Council

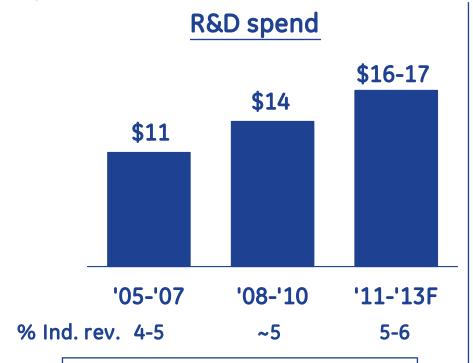
- ✓ GE Advantage
  - Best practices

2013 goals		
Organic growth - Ex. Wind Growth markets Services	2-6% 5-9% ~10% ~5%	
Margins Value gap SG&A/sales	70+ bps. ++ ~(100) bps.	
Returns CFOA	~+50 bps. \$17-20B	
Cash→ investors	\$12B+	



## Technology = competitive advantage

(\$ in billions)



## **Enterprise advantages**

- ✓ World-class research centers
- ✓ Software & analytics COE
- ✓ Transferable technologies

- ✓ Broad technical strengths
  - + Material sciences
  - + Combustion
  - + Sensing/analytics



- ✓ Complex technical execution
- ✓ Lower cost position,↑ margins



 ✓ Services technical innovation ... ↑ \$/IB & customer productivity



✓ Build out new adjacencies





Investing to drive growth

## Gas generation leadership

## Differentiated portfolio



- ✓ Broadest range ... 1-350MW+
- ✓ Efficiency, flexibility, & fuel diversity
- ✓ Largest land-based GT installed base

#### Innovating to meet customer needs



## Product advantages

- √ 250MW turbine; 750MW in 2-on-1 configuration
- ✓ Full-load operation in less than 30 minutes
- √ 100 MW/minute ramp rate
- ✓ Ideal complement to renewables



Well-positioned for next gas cycle

## 2013 launches

#### **Silent MR**



- √ Focus on patient comfort with wide bore
- ✓ Near ambient noise levels during scans

#### GE9x



- ✓ Platform to support widebody aircraft
- ✓ Significant gains in fuel efficiency

#### Subsea trees



- ✓ High performance & durable
- ✓ Simple product structure

## Battery-powered shield hauler



- ✓ GE system produces all components
- ✓ Targets fuel, safety & environmental performance

#### **New BOP**



- ✓ Sensing technology for early kick detection
- ✓ Ability to shear wells at greater depths

## imagination at work

#### **Bio manufacturing**



- √ High use in MAb therapies
- ✓ Cell line technology in bioprocessing

#### **Power Conversion**



- Drives that operate without transformers
- ✓ Low-cost & compact technology

#### Mission 1





- Horizontal-axis washer & dryer
- ✓ Stainless dishwasher with redesigned wash system

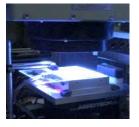
Investments are paying off

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## Advanced manufacturing

## Innovative processing

## Additive manufacturing

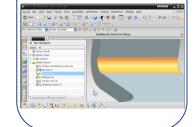


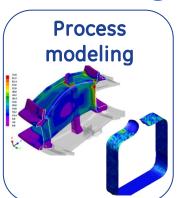
Casting technology



## **Smart manufacturing**

Design-tocost





**Composite automation** 

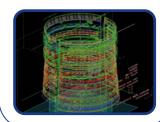


**Machining** 

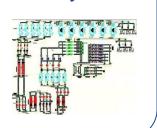


and





Manufacturing analytics



**Technology enabling** 

Speed ... NPI & fulfillment

Component development: >50% cycle time reduction, 30% cost reduction; machining time: 30% reduction



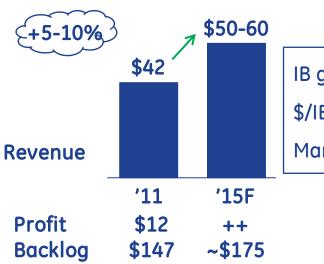
## Accelerating services growth

(\$ in billions)

#### **Business momentum continues**



## **Driving customer value**



IB growth	+3-4%
\$/IB growth	+3-4%
Margin	+

	Power of 1%	15-yr. savings
Aviation	1% fuel	\$30
Energy	1% fuel	\$66
Rail	1% productivity	\$27
Healthcare	1% productivity	\$63
Oil & Gas	1% capex	\$90

1 INTELLIGENT MACHINES Connect the world's most intelligent machines, GE & others



2 ADVANCED ANALYTICS

Combines the power of big data, sophisticated analytics, predictive algorithms & industry physics



PEOPLE AT WORK

Connecting people any place, any way & any time for intelligent operations





## New service offerings

**Asset optimization** 

FlexEfficiency™







- ✓ Fuel use  $\downarrow$ , energy output  $\uparrow$
- ✓ Extended maintenance intervals

#### Subsea integrity



- ✓ Reservoir production & integrity surveillance
- ✓ Flow assurance & integrity

Real-time asset monitoring & control **Facility optimization** 

**Hospital operations** 



- ✓ Resource synchronization
- ✓ Integrated workflows

#### Fuel & carbon



- Proprietary operational analysis
- Reduce fuel consumption > 2%
- Costs & CO2 emissions ↓

Quality  $\uparrow$ , costs  $\downarrow$ 

#### **Network optimization**

Intelligent operations







## accenture

- Optimize maintenance
- ✓ Predictive & diagnostic tools

#### Caradigm™







- ↑ adherence to protocols
- ✓ Improved patient outcomes & ↓ costs

Real-time asset information & analysis

imagination at work Revenues = 3-year estimate Investing ~\$1B+ over 3 years

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## **Transportation Services growth**

## **Services margins**



Smarter repair technology



Kazakhstan remanufacturing

- $\uparrow$  Component life,  $\downarrow$  work scopes
- ↑ Localization of repairs/overhauls

## **Asset optimization**



Hundreds of on-board sensors creating millions of records

- ↓ Unscheduled & repeater shoppings
- ↓ In mission failures & train delay hours

#### Operational optimization



Transportation management



Fuel optimization & operations planning

- ↑ Velocity & capacity
- ↓ Operating costs ... less fuel & dwell time

## **Upgrades & modifications**



5,000+ target fleet globally ... cost effective option vs. new

- ↑ Asset life ... 10-20 years extension
- ↑ Tractive effort & fuel performance

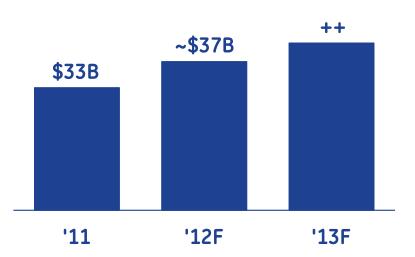


- / Driving \$/IB growth of +8%
- ✓ Improve customer performance

## Winning in growth markets

(\$ in billions)

## Growth regions Industrial segment revenue



#### **Enterprise strength**

- ✓ Brand ... company-country relationships
- ✓ Local partnerships with best players
- ✓ Scale ... supply chain & backrooms
- ✓ Global R&D ... right products for markets
- √ Financing & risk management

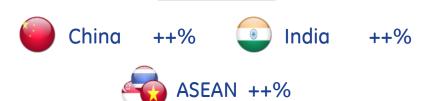


#### **Growth regions 2013**

#### **Resource Rich**



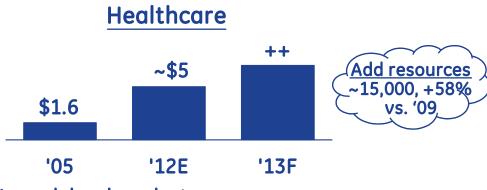
## **Rising Asia**



- 1) Sustain China growth & capability
- 2) Localize & win in resource rich

## Transforming business models

Growth market revenue (\$ in billions)



#### **Launch local products**

CT





**Devices** 





China, India. Brazil, S. Africa

Korea, India China

China. India

China. Turkey

#### Partner with governments on transformation

Saudi Ministry of Health



- √ healthymagination
- ✓ Performance solutions
- ✓ Training

#### **Transportation**



## Global loco platforms



- ✓ Local assembly & parts distribution
  - South Africa
  - Turkey
  - Brazil



- ✓ Local assembly, parts & servicing
  - Kazakhstan



Building competitive advantage

## Global partnerships

#### Russia partnership



- ✓ Rosneft MOU
- ✓ JV for 6FA gas turbines
- ✓ Loco JV with TMH & KTZ
- ✓ MS2500E licensing with Gazprombank









## Saudi Project Kingdom



\$1B commitment, \$4B potential

- √ O&G & Energy manufacturing
- ✓ Energy technical center
- healthymagination partnership with Ministry of Health
- ✓ Technical academy



#### Partner with China SOE







- ✓ GE automation & Smart Grid to China
- ✓ XD HV switchgear technology → global



## Africa company-to-country



#### Nigeria

- ✓ Energy
- ✓ Oil & Gas
- √ Healthcare
- ✓ Locomotives



#### **Angola**

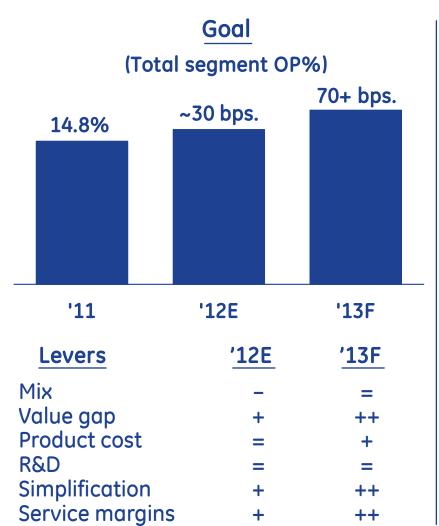
- ✓ Oil & Gas
- ✓ Energy
- ✓ Locomotives

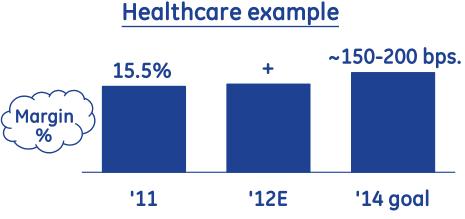


**Expanding capabilities & footprint** 



## Margin expansion





1 Simplification	~300 bps. ↓ in SG&A Fewer P&Ls ↑ shared services
	Europe restructuring

Levers

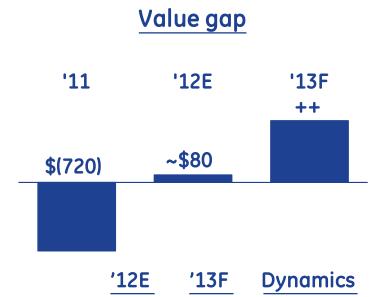
- Product cost Localization ... China & India Disruptive cost workouts
- 3 Value gap Reduce sole source suppliers Pricing/customer value
- 4 Service margins Lower cost-of-quality Analytics/remote repair



Built on process & accountability

## Improving product margins

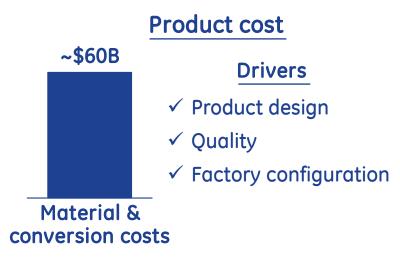
(\$ in millions)



	<u>'12E</u>	<u>'13F</u>	<b>Dynamics</b>	
Pricing	~\$460	++	In backlog	
Deflation	~\$50	++	Better markets/ global	
Other inflation	~\$(430)	+	Indirect cost C&B inflation	

Improving dynamics





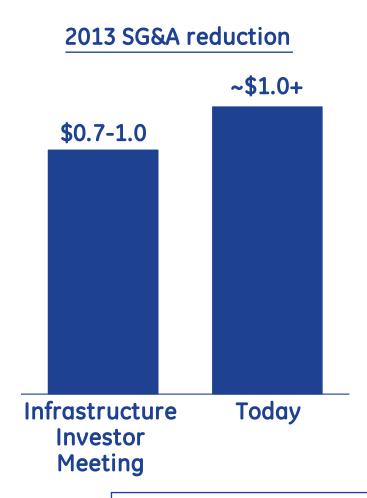
#### **GE Advantage projects**

- ✓ Aviation learning curve compression
- ✓ Appliances Mission 1
- ✓ Product configuration (Energy, Healthcare)
- ✓ Winning in Subsea
- ✓ Disruptive cost workouts (Transportation)
- √ Factory footprint/restructuring
- ✓ Lean & cycle reduction (Energy)

Projects taking hold

## Simplification update

(\$ in billions)



#### Actions

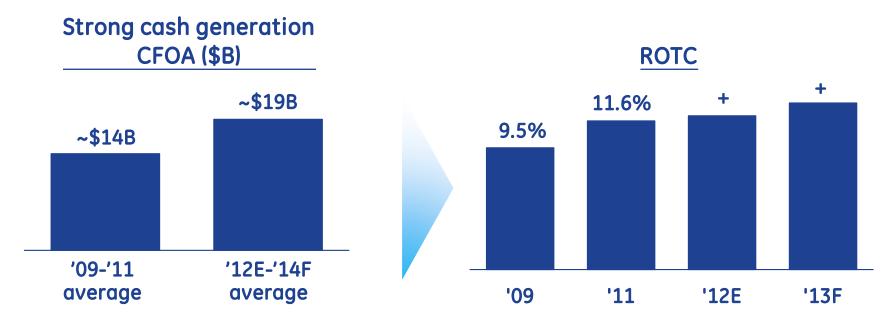
✓ Industrial SG&A to ~16% of sales by 2014 ( $\sqrt{2.5}$  pts.)

- ✓ Competitive European cost structure
- ✓ Projects across all segments
  - P&L consolidation
  - Corporate/HQ cost reduction
  - More shared services
  - Reduce GGO/business redundancies
  - Service shop consolidation
- ✓ Expect higher restructuring in 2013

Preparing for uncertain environment with more cost out



## Increasing returns



- ✓ Reinvest in Industrial organic growth at ~15%+ ROTC
- ✓ Continue to increase margins
- ✓ Plan to return ~\$12B to shareholders in '13 ... supported by GECC dividends
- ✓ Continue to drive working capital performance

**Executing & increasing franchise value** 



# Outlook

- ✓ Modest growth outlook ... 2-6% organic
- ✓ Running the businesses at lower cost rate than needed for plan
- ✓ Will fund additional restructuring ... may not be covered by gains
- ✓ Base case that tax laws are extended while tax reform is debated
- ✓ Preparing for a range of macro outcomes ... will mitigate risks in case of a downside scenario



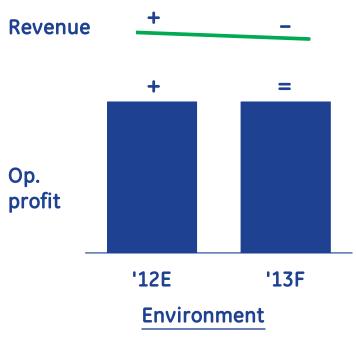
## 2013 operating framework

Operating earnings	2013F	2013 drivers
Industrial	++	<ul><li>✓ Solid top-line growth in this environment</li><li>✓ Margin expansion</li></ul>
GE Capital	=/+	<ul> <li>✓ Mid-market growth originations at high returns</li> <li>✓ Continued portfolio rebalancing; lower ENI</li> </ul>
Corporate	=/-	<ul> <li>✓ Planning for ~\$3B reflects cost run rate of ~\$2.4B ~\$0.3B of GECC preferred dividend ~\$0.3B of restructuring &gt; gains</li> </ul>
Total operating earnings	+/++	φο.συ στ restractaring ν gams
CFOA	\$17-20B	✓ Industrial CFOA & GE Capital dividends
Total revenues	0-5%	<ul> <li>✓ Industrial organic +2-6%, Wind impact ~(3) pts.</li> <li>✓ Capital revenues 0-(5)%</li> </ul>

Strong performance in a tough environment



## Power & Water



- + Shift of demand to developing markets
- + Continued natural gas growth
- Distributed power
- Renewables shakeout
- Policy uncertainty/slow developed markets

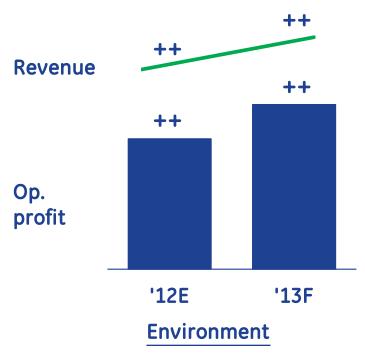
## Operating dynamics

- + Diverse technology & solutions ... broad & deep
- + Strong services model ... ~70,000 units in installed base & growing
- + Well-positioned for gas generation cycle
- Operations excellence driving productivity
- Manage through wind cycle
- Excess capacity in developed markets
- ✓ Investing in product leadership

Delivering margin expansion through tough cycle



## Oil & Gas



- + Strong market growth
- + Increasing capital & technology intensity
- + Growth in unconventional fuels
- Inflation & execution

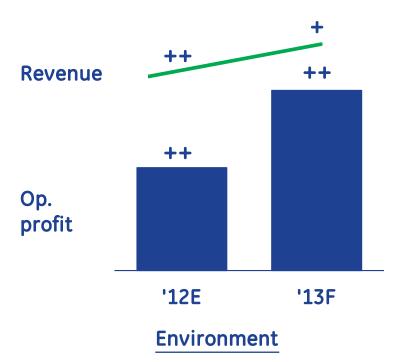
## Operating dynamics

- + Developing breakthrough technologies ... strength of GE R&D investments
- + Leadership in unconventionals ... gaining share in Subsea
- + Data & analytics capabilities drive enhanced productivity
- + Global services growth
- High demand for industry expertise ... global battle for talent
- Execution requirements high
- Building out global footprint ... capex spend

Well-positioned for continued growth in strong industry



## **Energy Management**



- + Oil & gas demand
- + Renewable & distributed generation growth
- + Aging infrastructure
- U.S. commercial & Europe slow

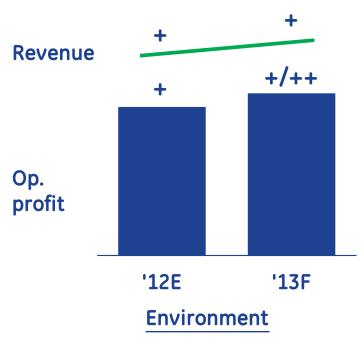
## Operating dynamics

- + Power Conversion on track ... synergies better than expected
- Developing a global T&D business
- + Driving margin expansion ... streamlining footprint & infrastructure
- + Expanding services capabilities
- Scale disadvantages
- ✓ Simplification & improved cost competitiveness a must ... will invest in restructuring

Building a competitive franchise



## **Aviation**



- + Continued growth in passenger traffic
- + Freight bottoming out
- + Airlines showing improved profitability
- Military budget uncertainty

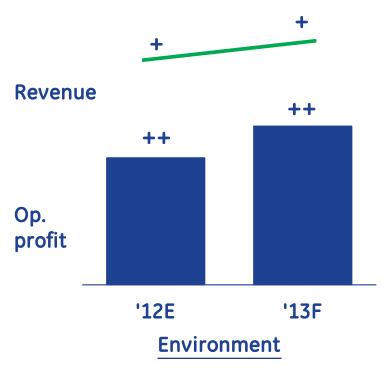
## Operating dynamics

- + Technology innovation for next generation platforms
- + Large installed base & profitable services backlog ... driving customer productivity through data & analytics
- + Strong supply chain momentum
- + Significant adjacency growth opportunities
- Defense budgets declining
- Spares weak in '12; planning for rebound in '13
- ✓ Manage engine development & launch costs

Positioned for continued growth into the future



## H&BS



- ✓ U.S. housing market improving but overall growth is slow
- ✓ Price increases continue to offset higher material costs
- Global lighting industry has slowed

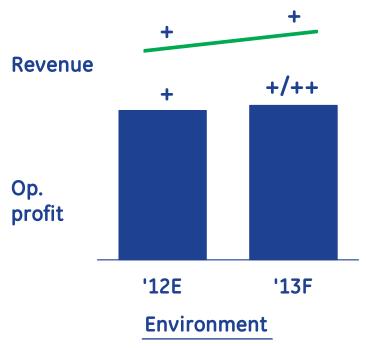
## Operating dynamics

- + Three more "Mission 1" product launches in '13
- + LED adoption accelerating ... investing to win
- + Simplifying structure across the portfolio
- + Housing improving ... expecting modest industry growth
- Europe & non-LED lighting will remain very tough
- ✓ Must sustain positive value gap



Expect earnings to accelerate

## Healthcare



- + Growth markets continue to expand
- = U.S. healthcare reform still challenged
- Europe uncertainty remains ...
   managing through the cycle

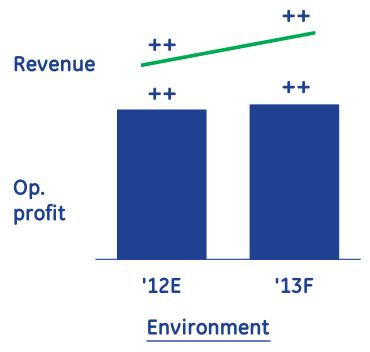
## Operating dynamics

- Capitalize on growth market leadership
- + Providing solutions to today's healthcare needs ... low-dose CT, silent MR
- + Growing customer productivity offerings & adjacencies ... Life Sciences
- + NPI launches ~65 in '13
- + Simplifying structure for cost out
- Slow U.S. budget resolution
- Europe softness ... market down ~20% from 2010
- ✓ Strong product & service portfolio

Earnings growth through simplification & product leadership



## Transportation



- + Global infrastructure build continues
- North America coal demand slowing
- = Commodity pricing decline impacting short-term growth

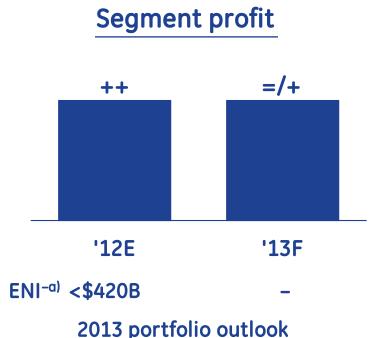
## Operating dynamics

- Integrating acquisitions ... mining
- Services growth continues ... enhance data analytics
- + Strong productivity & pricing
- + Winning with global customer partnerships
- NPI investments ... Tier IV, new site
- N. America locomotive volume stabilizing
- ✓ Strong global position

Growing globally through strategic investments



## **GE Capital**





#### **Environment**

- ✓ Continue to work constructively with regulators
- + GE Capital competitively advantaged
- Europe volatile, sluggish growth in U.S. & Europe lending markets
- Tax reform uncertainty

## Operating dynamics

- + Capital ratios strong
- + Losses & impairments near pre-crisis levels
- = Assets flat to down, remixing portfolio
- Lower tax benefits
- ✓ Less funding required
  - \$30-35B long-term debt
  - ~\$35B of commercial paper



Strong franchise in an uncertain world

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## **Business summary**

Earnings		ings	
	'12E	'13F	
Power & Water	+	=	Execution through multiple cycles while developing leadership products position for gas cycle
Oil & Gas	++	++	Continue to invest & build can differentiate with execution
Energy Mgmt.	++	++	Lower share in a growing market runway for growth
Aviation	+	+/++	Strong performance in engine wars value in services & supply chain execution
Healthcare	+	+/++	No relief in developed markets win in growth markets & services simplifying structure will improve margins
Transportation	++	++	Great global runway & mining North America slower
H&BS	++	++	Compete in next cycle with better products
Capital	++	=/+	Execute next phase of strategy team has done a great job



- 1 Win where you can
- 2 Drive efficiency & redeployment

# Long-term goals



## Investor framework

#### 2013

- 1 Double-digit earnings growth for GE Industrial
- Significant cash returned to parent from GE Capital
- 3 Planning 70 bps.+ margin expansion
- 4) Planning for +2-6% Industrial segment organic revenues (+5-9% ex. Wind)
- 5 Expect to return ~\$12B+ cash to shareholders

## Long-term goals

- 1 Industrial earnings mix @ ~70%
- 2 Long-term earnings & cash growth above peers
- 3 Top-quartile performance in organic growth, margins & returns
- Valuable capital allocation ... grow dividends & reduce shares below 10B; focused & disciplined M&A

