

GE Capital

Investor Meeting

December 6, 2011

Results are preliminary and unaudited.

Caution Concerning Forward-Looking Statements: This document contains “forward-looking statements” – that is, statements related to future, not past, events. In this context, forward-looking statements often address our expected future business and financial performance and financial condition, and often contain words such as “expect,” “anticipate,” “intend,” “plan,” “believe,” “seek,” “see,” or “will.” Forward-looking statements by their nature address matters that are, to different degrees, uncertain. For us, particular uncertainties that could cause our actual results to be materially different than those expressed in our forward-looking statements include: current economic and financial conditions, including volatility in interest and exchange rates, commodity and equity prices and the value of financial assets; potential market disruptions or other impacts arising in the United States or Europe from developments in the European sovereign debt situation; the impact of conditions in the financial and credit markets on the availability and cost of General Electric Capital Corporation’s (GECC) funding and on our ability to reduce GECC’s asset levels as planned; the impact of conditions in the housing market and unemployment rates on the level of commercial and consumer credit defaults; changes in Japanese consumer behavior that may affect our estimates of liability for excess interest refund claims (Grey Zone); potential financial implications from the Japanese natural disaster; our ability to maintain our current credit rating and the impact on our funding costs and competitive position if we do not do so; the adequacy of our cash flow and earnings and other conditions which may affect our ability to pay our quarterly dividend at the planned level; our ability to convert customer wins (which represent pre-order commitments) into orders; the level of demand and financial performance of the major industries we serve, including, without limitation, air and rail transportation, energy generation, real estate and healthcare; the impact of regulation and regulatory, investigative and legal proceedings and legal compliance risks, including the impact of financial services regulation; strategic actions, including acquisitions, joint ventures and dispositions and our success in completing announced transactions and integrating acquired businesses; and numerous other matters of national, regional and global scale, including those of a political, economic, business and competitive nature. These uncertainties may cause our actual future results to be materially different than those expressed in our forward-looking statements. We do not undertake to update our forward-looking statements.

“This document may also contain non-GAAP financial information. Management uses this information in its internal analysis of results and believes that this information may be informative to investors in gauging the quality of our financial performance, identifying trends in our results and providing meaningful period-to-period comparisons. For a reconciliation of non-GAAP measures presented in this document, see the accompanying supplemental information posted to the investor relations section of our website at www.ge.com.”

“Effective January 1, 2011, we reorganized our segments. We have reclassified prior-period amounts to conform to the current-period’s presentation.”

“In this document, “GE” refers to the Industrial businesses of the Company including GECS on an equity basis. “GE (ex. GECS)” and/or “Industrial” refer to GE excluding Financial Services.”



imagination at work

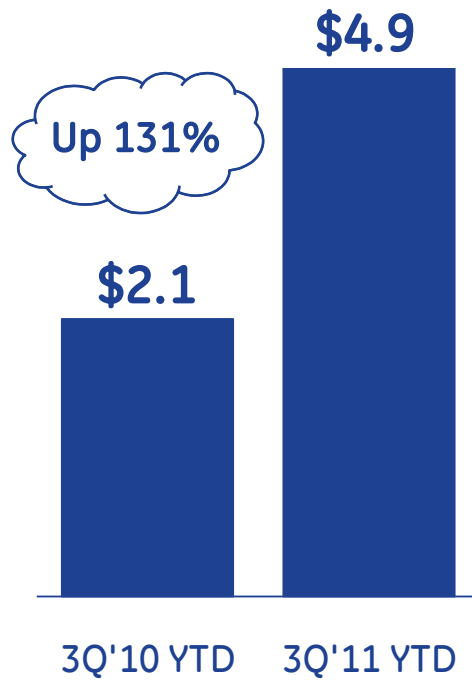
Key messages

- 1 Our businesses are strong and competitively positioned
- 2 Significant earnings growth in 2011 and expect double-digit growth in 2012
- 3 Returns on new business continue to exceed pre-crisis levels with lower risk
- 4 Losses are much better... credit costs getting close to pre-crisis levels and we are actively managing uncertainty and a volatile world
- 5 We continue to strengthen our balance sheet, liquidity and funding... continuing to diversify funding sources
- 6 Real Estate is improving
- 7 Capital levels are well in excess of expected targets... planning to re-start dividend in 2012
- 8 We are on track to meet \$440B^{a)} ENI target while growing core assets... continued re-mixing will provide significant earnings growth

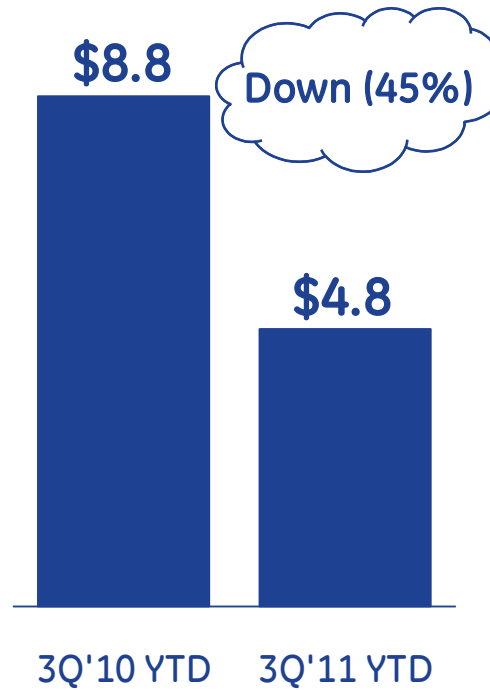
3Q YTD performance

(\$ in billions)

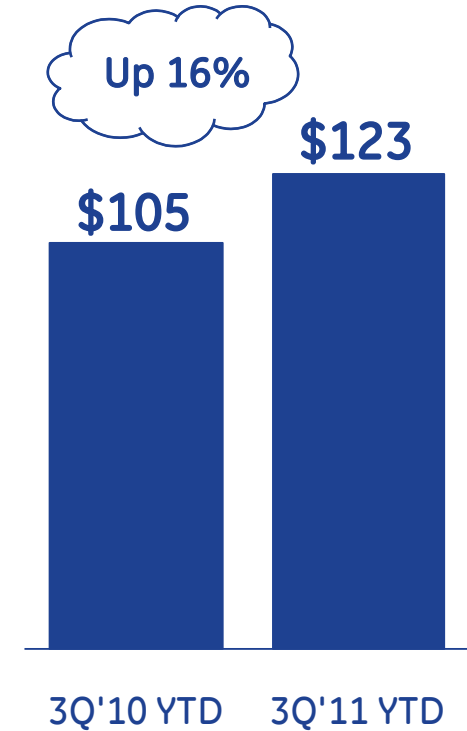
Net income



Losses and impairments



Volume (On-book)

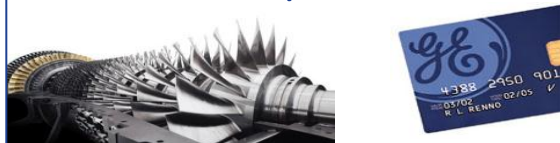


Strong performance in volatile environment

GE Capital business model

(\$ in billions)

Deep industry knowledge and expertise



- ✓ Verticals
- ✓ Middle market
- ✓ Equipment leasing
- ✓ Private label credit cards
- ✓ CRE debt

Strong risk management



- ✓ Underwrite to hold assets
- ✓ Collateralized lending
- ✓ Match funded
- ✓ Strong work-out capability

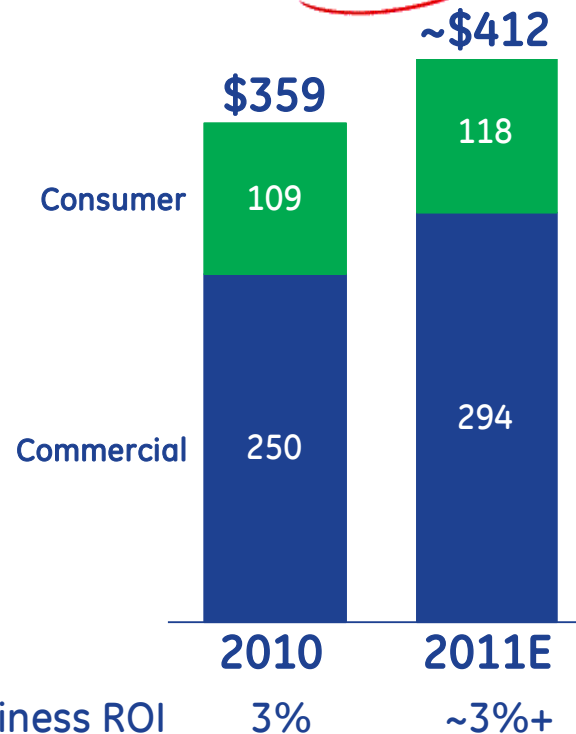
Committed & knowledgeable relationship management



- ✓ Substantial origination capability
- ✓ Local presence/experienced
- ✓ Speed and delivery

Total volume

↑15%



New business ROI

3%

~3%+

Underwriting business at attractive returns, while providing important source of liquidity to businesses and consumers

GE Capital vs. bank peers

(% assets)

	GECC	Peer banks ^{-a)}	GE Capital model
U.S. ^{-b)}	54%	~80%	✓ Underwrite to hold... senior secured financings
International ^{-b)}	46%	~20%	
	100%	100%	✓ No trading/broker-dealer activity
Commercial ^{-c)}	61%	~36%	
Consumer ^{-c)}	39%	~64%	✓ No U.S. mortgages
	100%	100%	✓ Operating lease businesses
Average earning assets ^{-d & e)}	66%	~89%	✓ Vertical expertise
Other assets ^{-d & f)}	34%	~11%	
	100%	100%	

Different from the banks

a) - Wells Fargo, Citi, BofA, JPM, U.S. BancCorp., FITB, PNC

b) - Based on 3Q'11 assets for GECC & 4Q'10 asset & loan/lease balances for peer banks

c) - Based on 3Q'11 loan/lease balances for GECC and peer banks

d) - Based on 3Q'11 AEA from BHCPR for peer banks and balance sheet for GECC

e) - Financing receivables, investment securities and equipment leased to others

f) - Equity investments, investments in associated companies, goodwill, cash, etc.



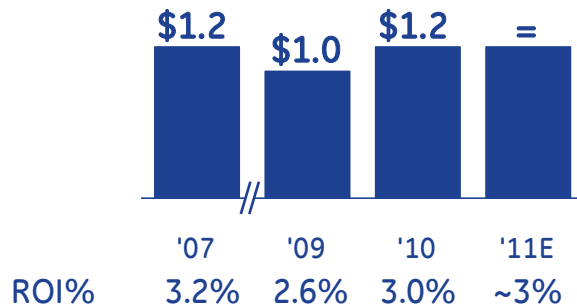
Verticals with deep domain expertise

(\$ in billions)

GECAS

- ✓ **Air transport – a core infrastructure play**
 - Aircraft are portable, long-lived assets
 - Huge emerging global consumer base
- ✓ **Solid business model with domain expertise**
 - Large fleet/global distribution
 - Multiple products/full lifecycle management
- ✓ **GE customer solutions**
 - Financings/new orders
 - Emerging markets/LCC startups
- ✓ **AA exposure well secured... minimal impact expected**

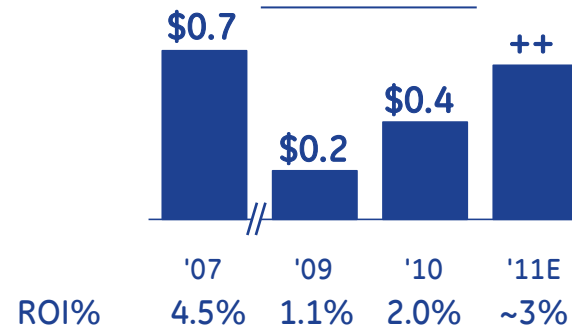
Net income



EFS

- ✓ **Energy is an attractive place to invest**
 - Technically & financially complex
 - Long-lived assets
 - Huge installed base... replacement need
- ✓ **GE... 125+ years in energy**
 - Major supplier... key relationships
- ✓ **EFS a recognized industry presence**
 - 30 years across all sectors... strong relationships
 - ~\$4B of net income since 2004

Net income



Aligning to the middle market

(\$ in billions)

The Middle Market – U.S.

✓ 195,000 businesses... \$10MM to \$1B in revenue

✓ 4th largest economy in the world

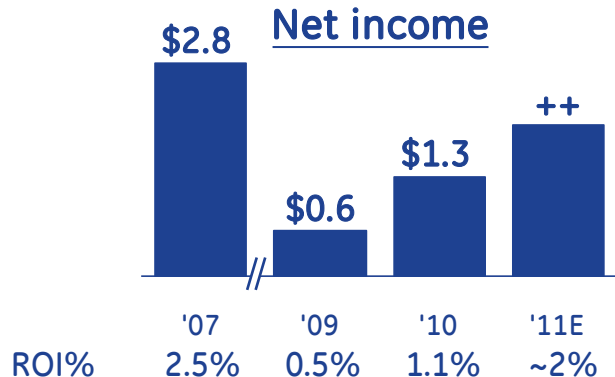


✓ \$3.8T USD in private sector GDP

✓ 41MM jobs (33% of total employment)

✓ 2.2MM jobs created through the crisis

✓ 71% privately held/owned



imagination at work

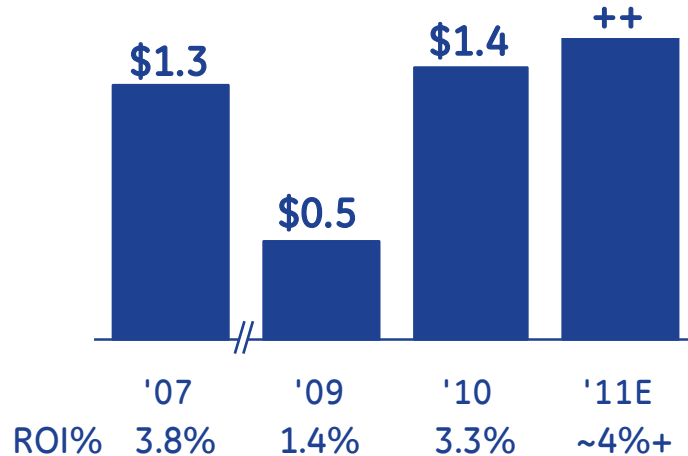
GE Capital Americas

	<u>'11E Total volume</u>	<u>New book ROI</u>
Equipment/Franchise	\$31B	2.4%
Key differentiators: Strong industry knowledge, speed of execution and world class customer service		
Inventory Fin.	\$31B	3.2%
Key differentiators: 55+ years of industry experience & best in class systems/analytics		
Direct Lending	\$14B	2.2%
Key differentiators: Strong industry & structuring expertise and capital markets		
Sponsor	\$14B	2.9%
Key differentiators: Deep relationships and industry & structuring expertise		
Healthcare	\$7B	2.5%
Key differentiators: GE Healthcare knowledge complements strong domain expertise		

Retail Finance... a winning franchise

(\$ in billions)

Net income



Sustainable advantages

- 1 Strong domain knowledge & expertise
- 2 Significant, established player
- Embedded in 250,000 retail outlets
- 3 Self funded... ~75% through Federal Savings Bank & securitizations
- 4 Stable earnings profile... profitable through the cycle
- 5 Strong retail partnerships with aligned interests

GE business founded in 1932... long history of profitability

Positioned for an uncertain world

Plan for 2012 allows for flexibility

- Grow core assets ~6%
- Hold pricing levels and underwriting standards
- Conservative liquidity plan – \$50-60B
- Reduce non-core assets – >\$15B
- Launch direct to retail U.S. deposit program
- Opportunistically play in Europe turmoil if pricing very attractive
- Continue to build out commercial team

If the world gets materially worse

Build on '08/'09 experience...

- Manage volume/collections
 - ENI ↓
 - Liquidity ↑
- More aggressive cost plan
- Emphasis on alternative funding
- Further tighten underwriting and hurdle rates

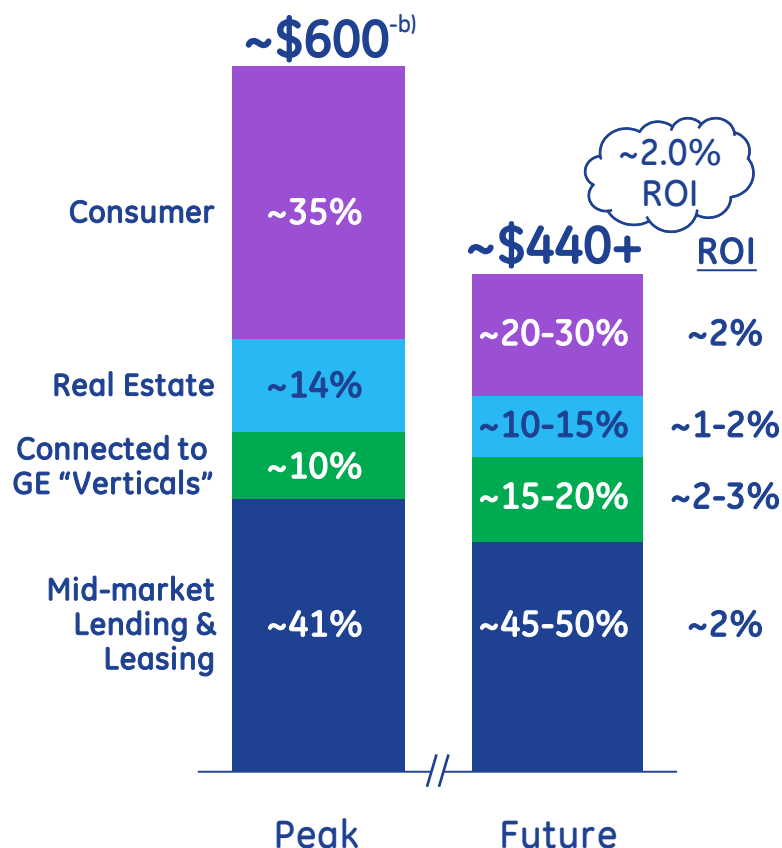


Proactively managing Europe risk

- Closely managing counterparty exposure daily
- Liquidity stress models short-term and long-term run daily
- Proactively managing portfolio/customers

GE Capital – future

(ENI,^{-a)} \$ in billions)



Consistent strategic focus

- Winning specialty finance platforms
 - Select Consumer, competitively funded
 - Real Estate smaller, debt focused
 - Verticals with unique domain expertise
 - Advantaged core mid-market platforms
- High-returning, scale positions in markets that matter
 - Portfolio re-mix will drive earnings growth
- Safe and secure capital structure
 - Re-start dividend to parent in '12
- Strengthening industrial connection

GE Capital will deliver for investors



Agenda

Financial update

Jeff Bornstein – CFO

Funding & Liquidity

Kathy Cassidy – Treasurer

Managing Risk

Ryan Zanin – CRO

Growth & Business update

Bill Cary – COO

GE Capital Americas

Dan Henson – GECA CEO

Real Estate

Mark Begor – Real Estate CEO

Retail Finance

Margaret Keane – Retail Finance CEO

Summary

Mike Neal – CEO

Q&A

Financial Update

GE Capital financial performance

	<u>2010</u>	<u>2011E</u>	
Earnings	\$3.2B	~\$6B+	~2x improvement vs. '10
Pretax earnings	\$2.2B	~\$7B+	Better losses, margins
ENI-a)	\$468B	~\$450B	Ahead of plan
Losses/impairments	\$11.3B	~\$6.6B	Trending to pre-crisis levels
Costs (ex. Fx)	↓\$0.7B	↓~\$0.2B	Stable... increasing regulatory and growth
Volume (on-book, ex. flow)	\$154B	~\$175B	Up 14%, CLL pipeline growing, ~2.5% ROI
Margins	5.3%	~5.4%+	Remains strong
Cost of funds	2.7%	~2.6%	Stable, continuing to diversify
ROT1C% Basel I	7.2%	~13%	Improving returns on growing capital base
GECC T1C Basel I	8.9%	~11%+	Strong
GECC T1C Basel III	8.6%	~10%+	Top of the class
GECS T1C Basel III	7.5%	~9%+	

Our assessment

- ✓ Financial performance continues to improve
- ✓ Well positioned for 2012+

2011 earnings outlook

(\$ in billions)

	2011E	Vs. PY
CLL	~\$2.6	++
<i>Volume ↑ 40%, credit losses better... margins holding</i>		
Consumer	~\$3.6	++
<i>Losses near pre-crisis levels... record year for U.S. Retail</i>		
Real Estate	~\$(1.0)	++
<i>Better valuations driving asset sales and lower losses and impairments</i>		
Aviation/Energy	~\$1.6	+
<i>Performing well, lower impairments</i>		
Corporate/Other	~\$(0.4)	=
	<u>~\$6.3-6.5B</u>	++

Ahead of plan, expect ~\$6.3-6.5B earnings



12/'10 Investor Meeting



GE Capital vs. bank peers

(% assets)

	GECC	Peer banks ^{-a)}	GE Capital model
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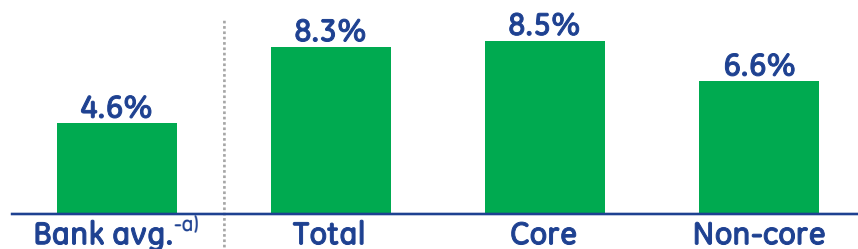
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GECC net interest margin

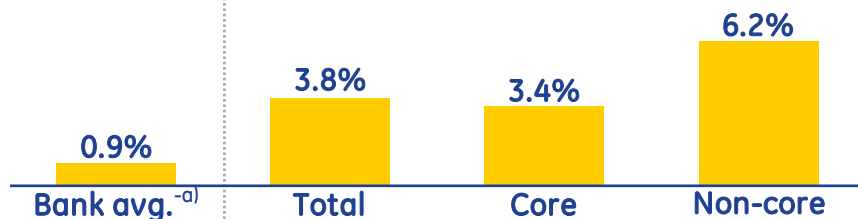
(3Q'11 YTD, annualized % of average earning assets [AEA])

Interest income



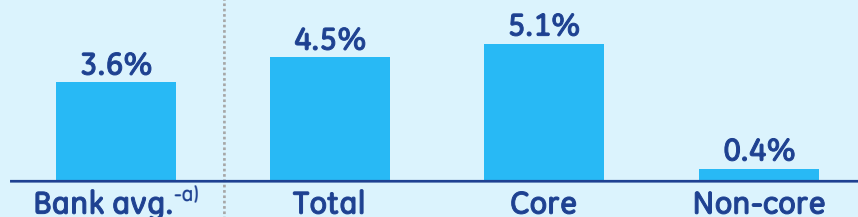
- Interest income
- Investment income
- ELTO rentals net of depreciation

Interest expense



- Match funding long tenor assets drive higher funding cost
- % of AEA to assets lower than banks (~120 bps.)
- Bank avg. excludes cost of branches

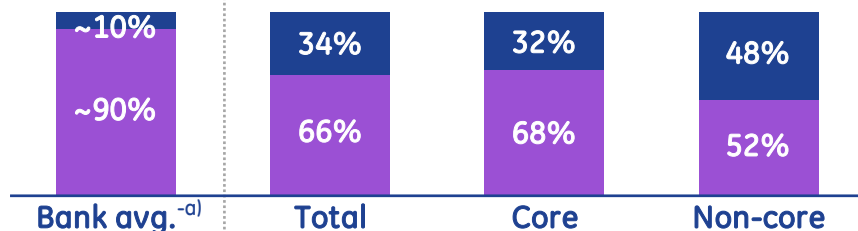
NIM %



- Significantly above peer average

AEA/Avg. assets

Other assets ■
AEA ■



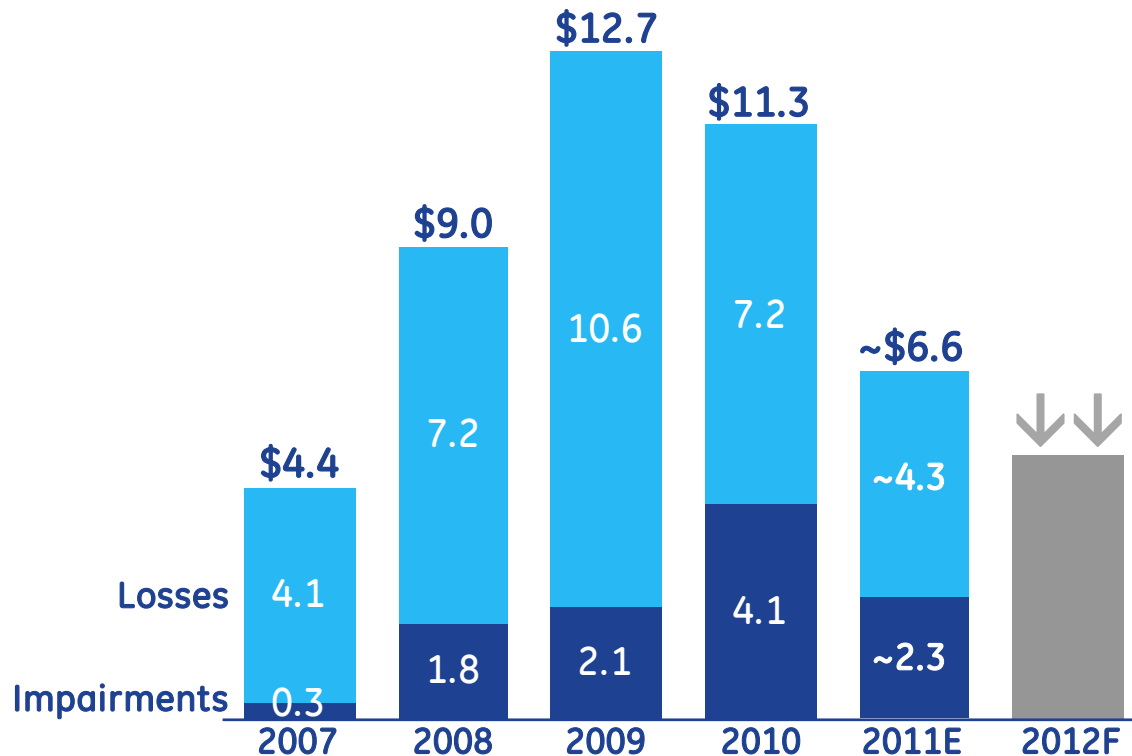
- Average earning assets include
 - Gross financing receivables
 - Investments
 - ELTO (Net)
- Other assets include equity, JVs, cash, etc.



Losses and impairments

(\$ in billions)

\$33B cumulative as
previously estimated



Dynamics

- ✓ Overall losses continue to trend down to pre-crisis levels
- ✓ Consumer back to pre-crisis levels with ~9% unemployment
- ✓ Real Estate continues to improve

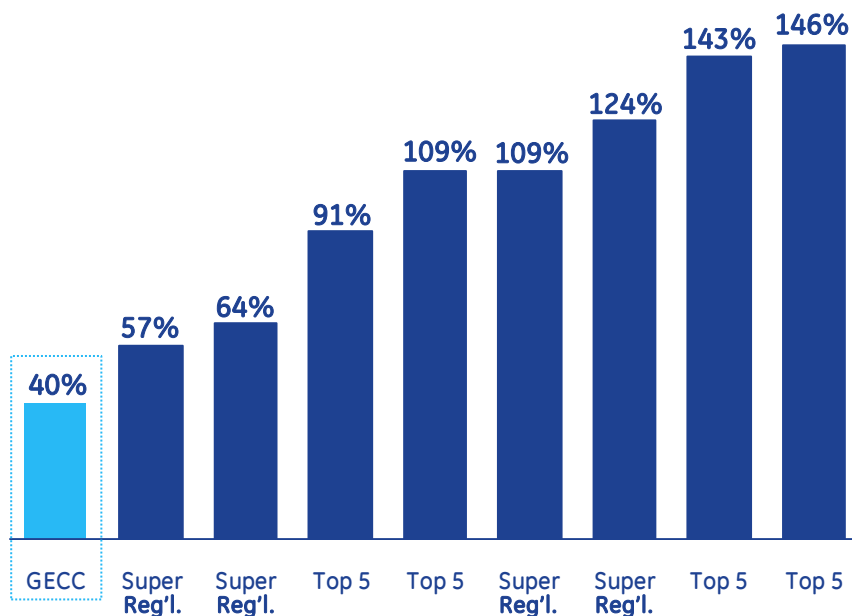
Losses and impairments continue to decline... nearing pre-crisis levels

Relative performance

Losses

Peak loss given default

(Net charge offs/Non-performing assets)

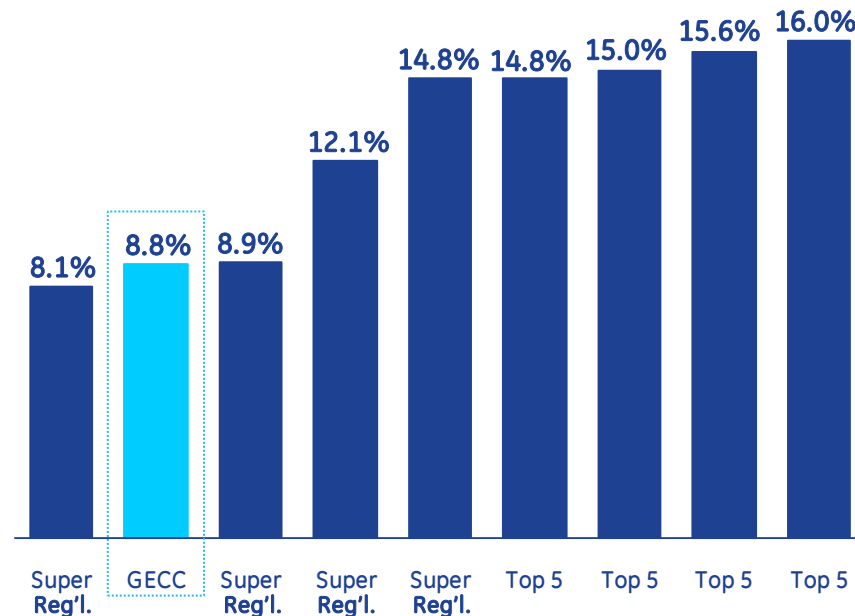


Note: Peak annual net charge off (NCO)/non-performing assets (NPA) ratio since 2007



Cumulative losses through crisis^{-a)}

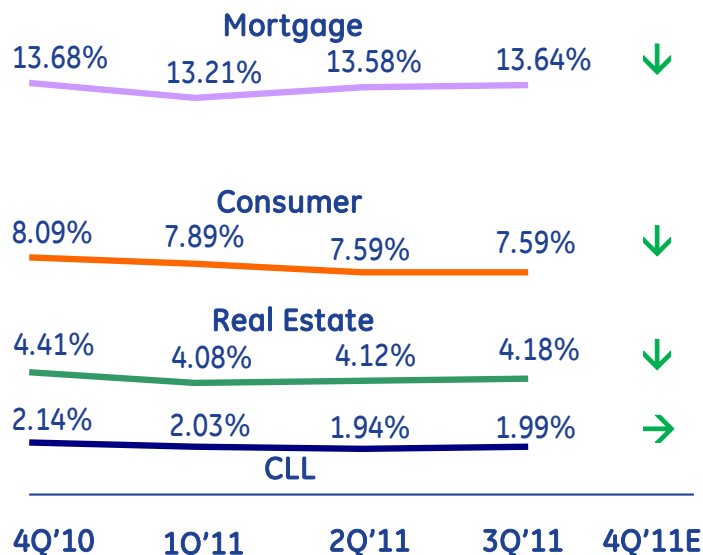
(Cumulative net charge offs thru 3Q'11 vs. 4Q'06 loan balance)



Note: Calculated as cumulative net charge offs (NCO) between beginning of 2007 and 3Q'11 divided by 4Q'06 loan balance

Portfolio quality

30+ delinquencies



Non earning (\$B)

4Q'10	1Q'11	2Q'11	3Q'11	4Q'11E
\$11.5	\$11.0	\$10.2	\$9.9	↓

Non earning % of finance receivables

4Q'10	1Q'11	2Q'11	3Q'11	4Q'11E
3.59%	3.54%	3.32%	3.29%	↓

Non accrual (\$B)

4Q'10	1Q'11	2Q'11	3Q'11	4Q'11E
\$21.3	\$21.7	\$20.9	\$17.7	↓

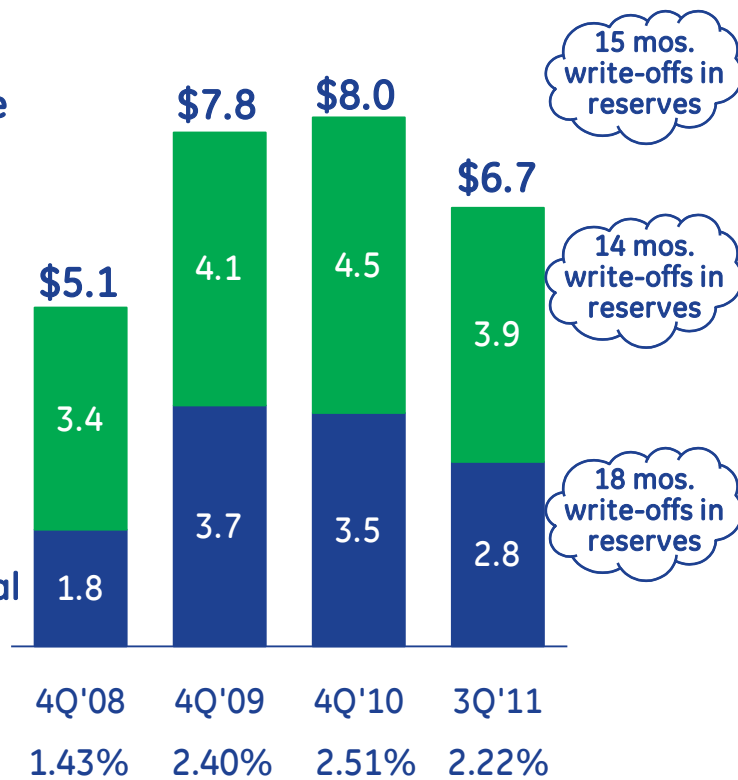
Reserve coverage (\$B)

Allowance for losses

Consumer

Commercial

Reserve coverage



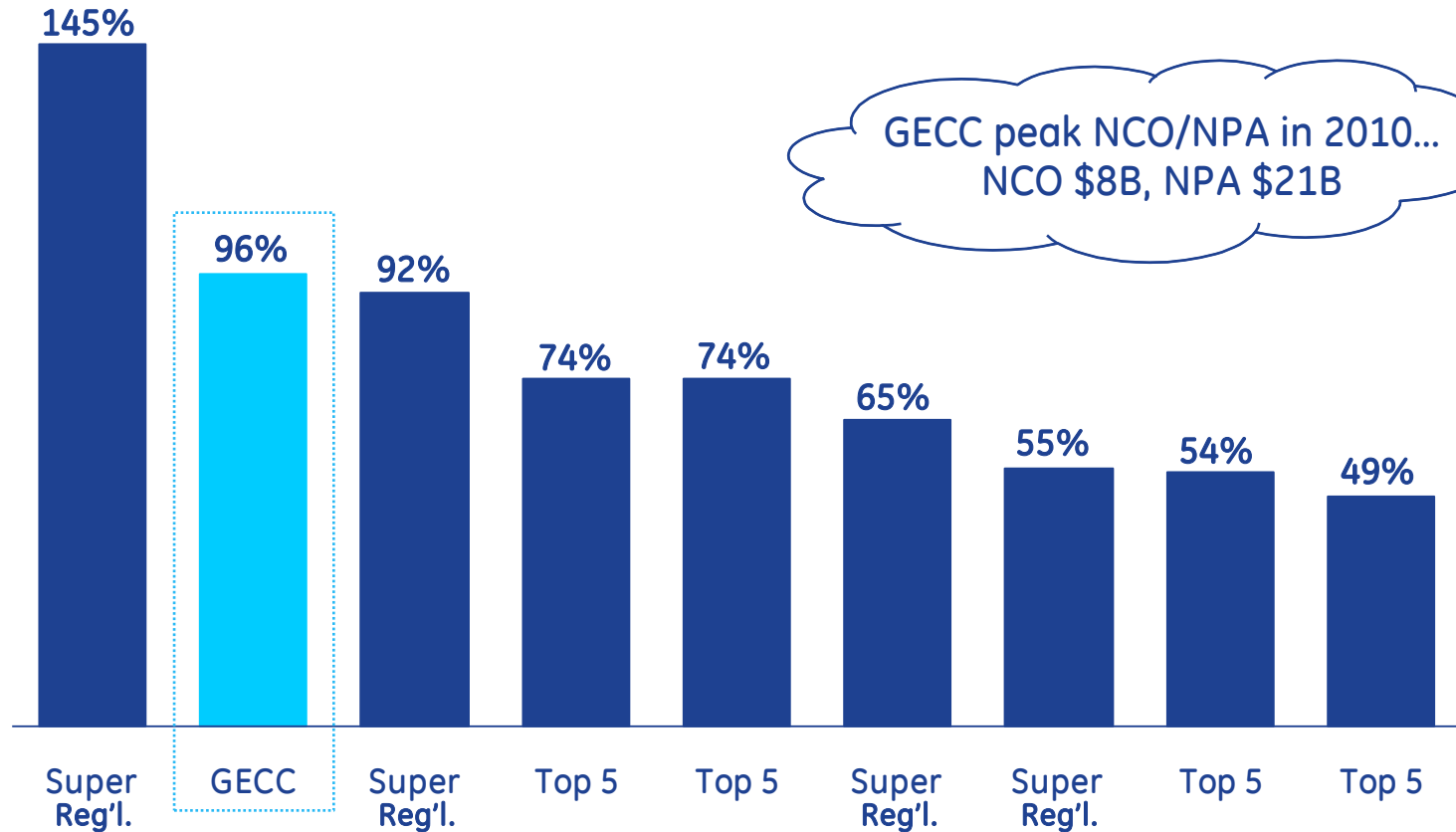
Portfolio continues to improve

Relative performance

Reserve coverage

Current reserve coverage vs. peak losses^{-a)}

(Current LLR/NPA ÷ Peak net charge offs/Non-performing assets)

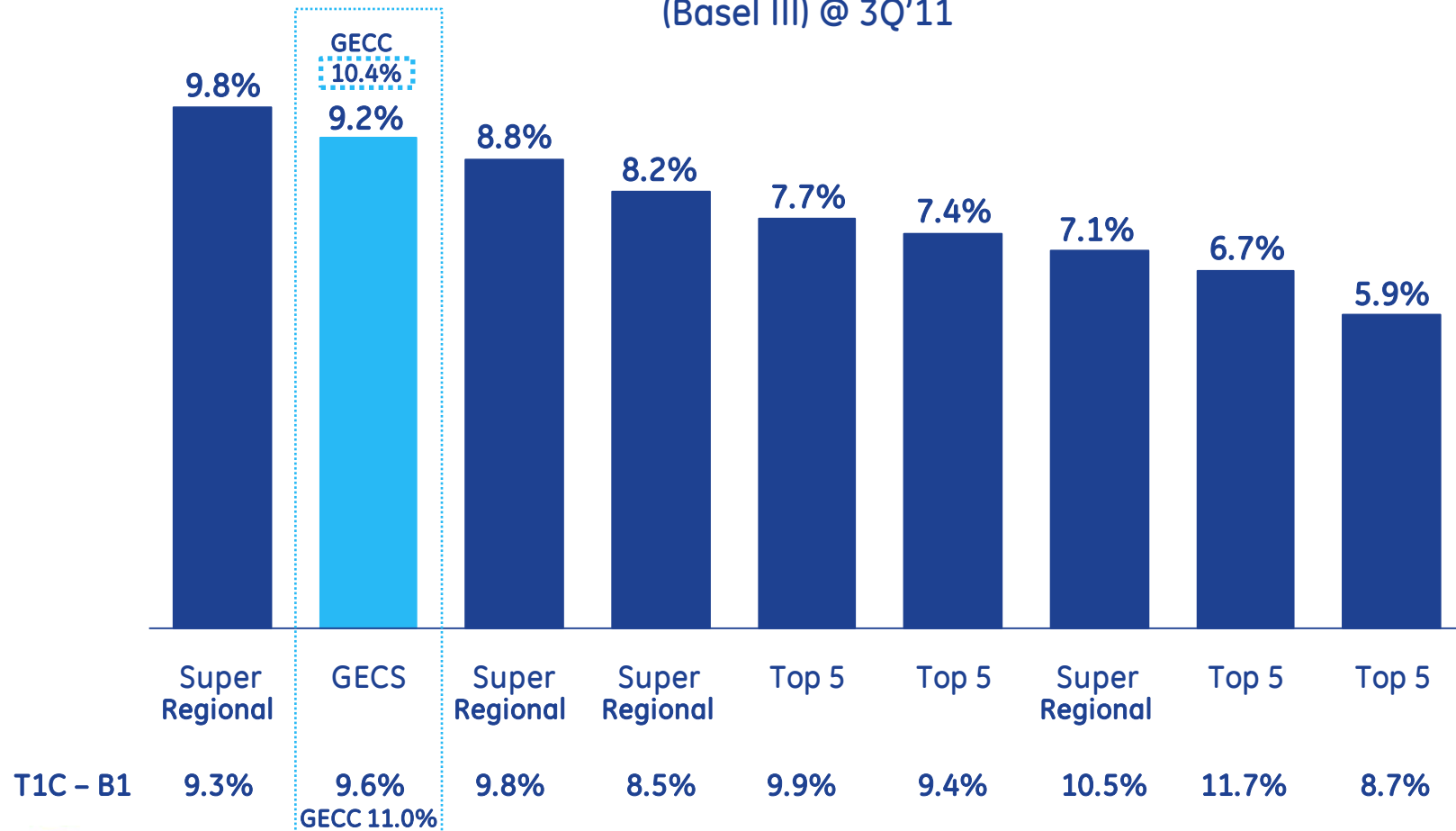


Relative performance

Capital positioning

Tier 1 common ratio^{-a)}

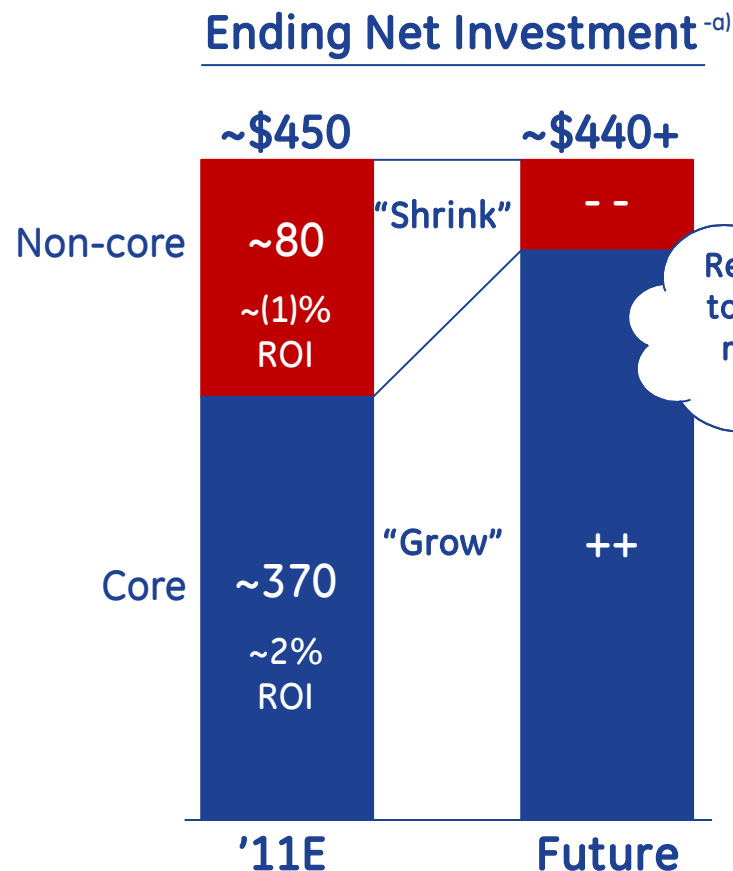
(Basel III) @ 3Q'11



a) – Estimate based on Company filings, SNL Financial, FactSet, I/B/E/S. Note: Financial data as of 3Q'11

Future earnings

(\$ in billions)



Dynamics

- ✓ Continue run-off of non-core assets
 - European mortgages
 - Real Estate equity
 - Other Consumer
- ✓ Grow high-returning core platforms
 - Mid-market
 - Verticals
 - Retail Finance
- ✓ Opportunistically look to capitalize on European opportunities

Re-mixing portfolio will drive earnings growth and future capital flexibility

2012 outlook

(\$ in billions)

Net Income

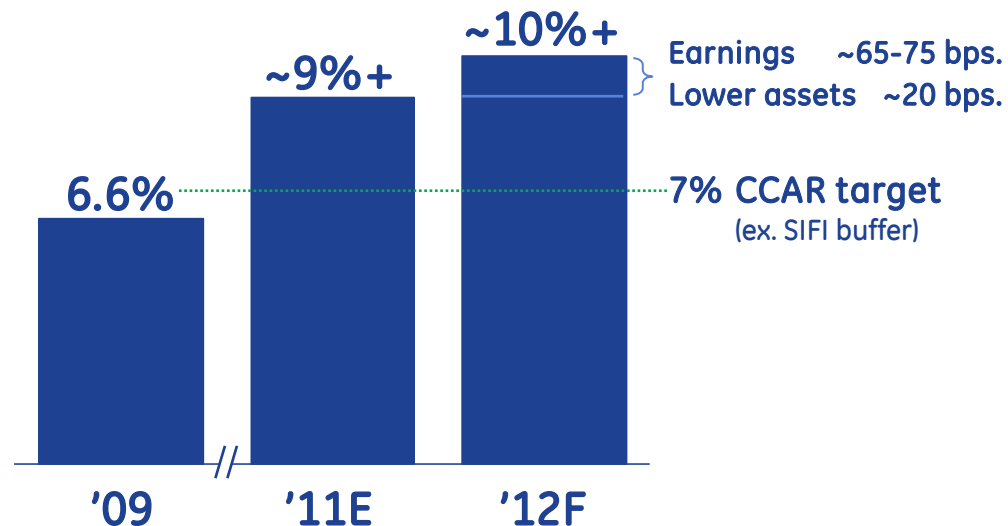


Segment outlook

CLL	++
Consumer ^{-a)}	+
Real Estate	++
Verticals	++

GECS T1 Common B3 (est.)

After planned income dividend in 2012



GECC	7.5%	~10%	~11%
B1 T1C%			
GECS	6.6%	~10%	~11%
GECC	7.6%	~11%	~12%

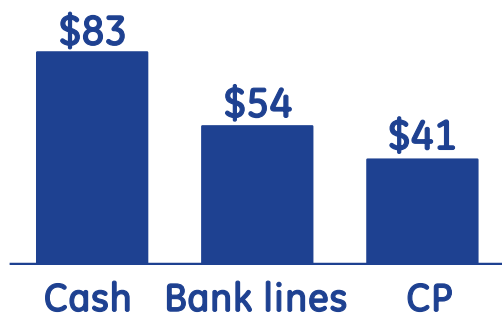
Well positioned for 2012

Funding & Liquidity

GECS liquidity & capital

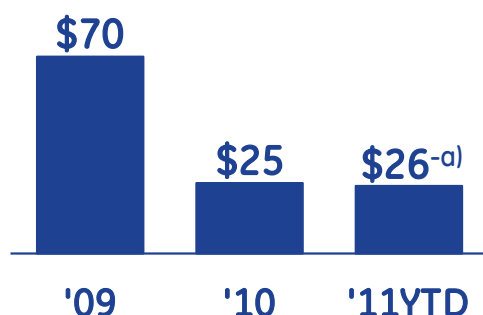
(\$ in billions)

Liquidity 3Q'11



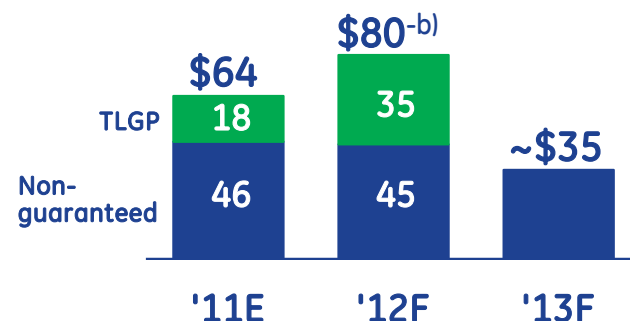
Cash & backup bank lines > 3X CP

Long-term debt funding



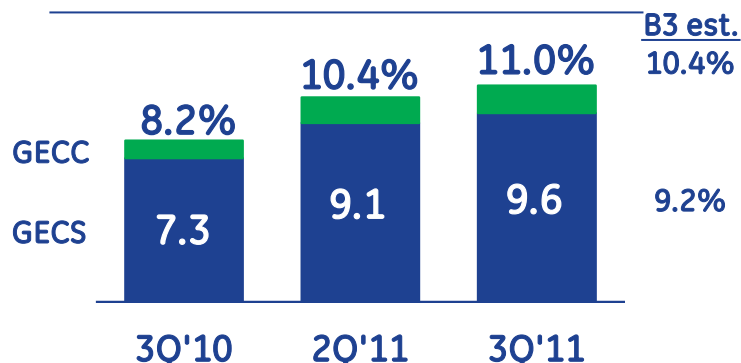
a) - Includes funding thru Nov.

LT debt maturities



b) - Difference from 3Q earnings (\$81B) is Fx

Tier 1 common ratio - Basel 1



B3 est.
10.4%

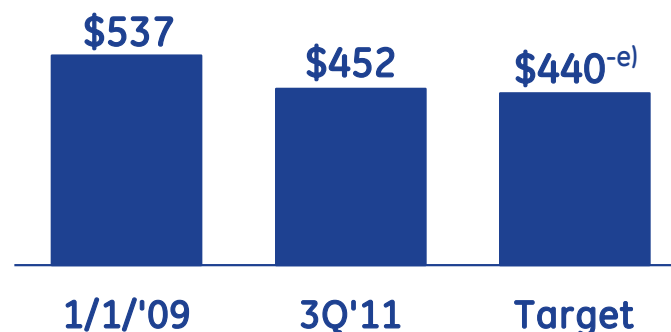
9.2%

GECS equity^{-c)}
GECC leverage

Period	3Q'10	2Q'11	3Q'11
GECS equity ^{-c)}	\$67	\$75	\$76
GECC leverage	5.2:1	4.3:1	4.2:1

c) - Before non-controlling interest

GECC ending net investment^{-d)}



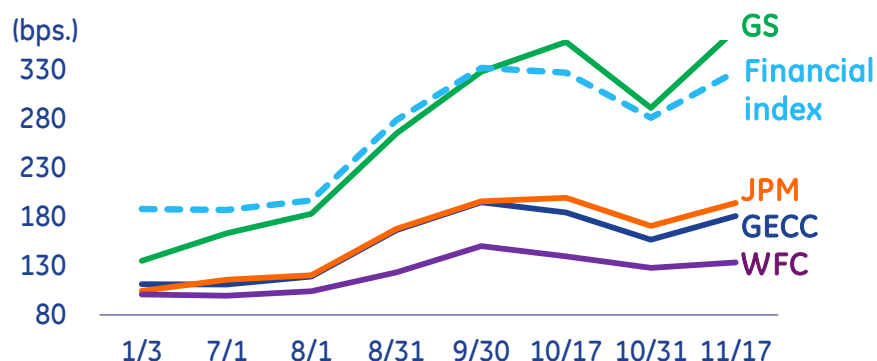
d) - Ex. cash

e) - @ 1Q'10 Fx rates

Strong liquidity & capital positions

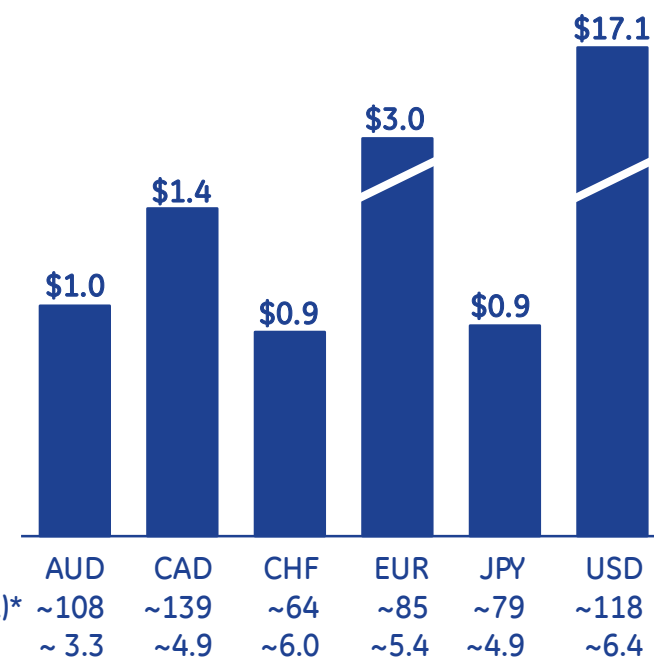
Current market and execution

5 year cash spreads



YTD long term debt issuance

Issuance completed	\$26B
# of currencies	10
Weighted average maturity	6.0 years



Libor spreads (USD)

Funding sources	'09 avg.	'10 avg.	'11 avg.
3 mo. CP	(11)	(9)	~(13)
2 yr. CDs	82	42	~42
3 yr. TLGP w/ fees	160	-	-
5 yr. Non-TLGP ^{a)}	241	104	~128
3yr. Card ABS (AAA)	175	72	~52

Avg. spread (bps.)*	~108	~139	~64	~85	~79	~118
Avg. tenor (yrs.)	~3.3	~4.9	~6.0	~5.4	~4.9	~6.4

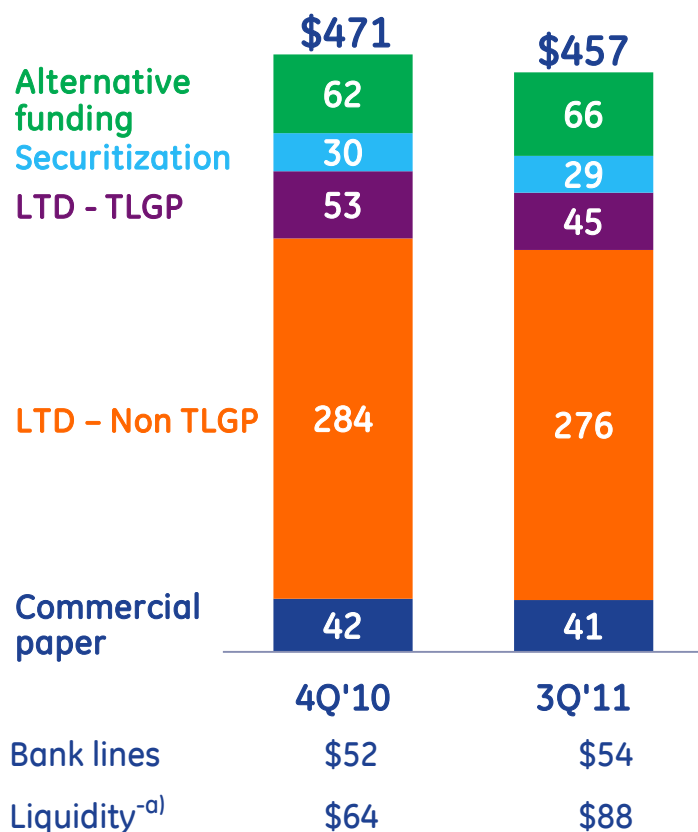
*Local currency spreads

Navigating through volatile markets... remaining safe, secure and competitive

GECS debt stack

(\$ in billions)

Debt composition

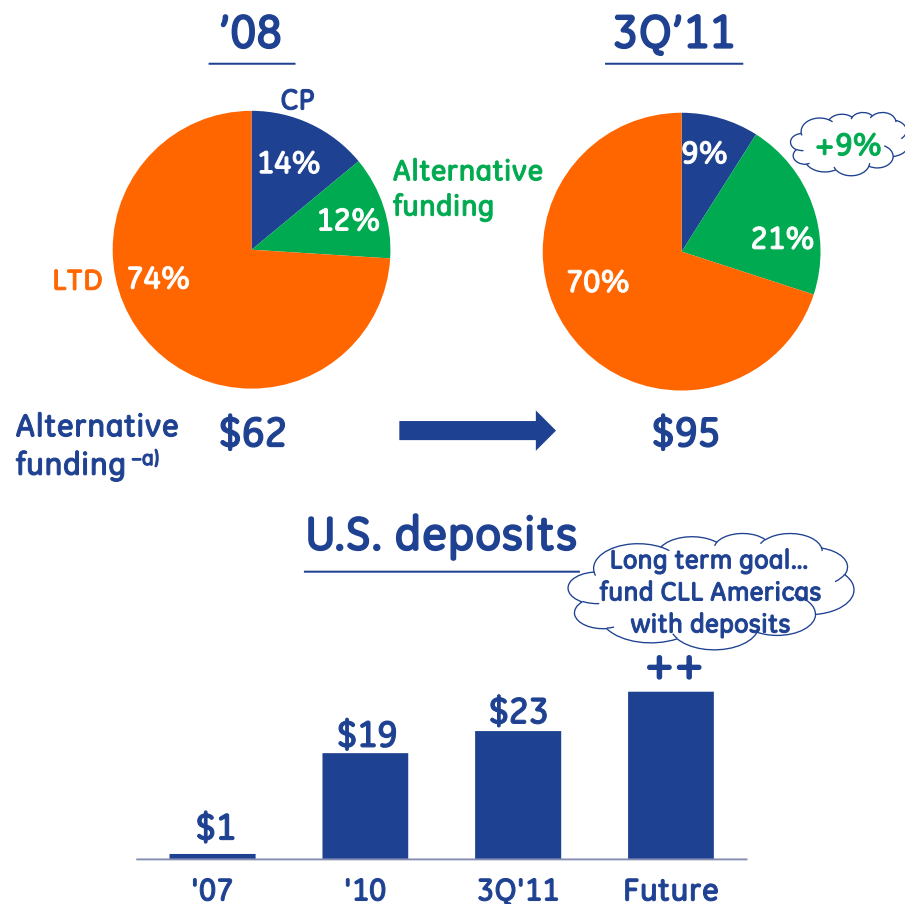


Resilient funding model

- LTD... YTD U.S. investment grade debt market share of <2.5%
- CP... <10% of total debt... strong liquidity and excess demand in global markets as investors focus on highest quality issuers
- **Diversification**... securitization, covered bonds, deposits, SUKUK ~21% of total debt
- **Liquidity position**... covering ~12 months of long term debt maturities
- **ALM**... weighted avg. life of debt > avg. life of assets
- **Strong parent support**... (IMA) and ratings (CP A-1+/P-1... LTD Aa2/AA+)

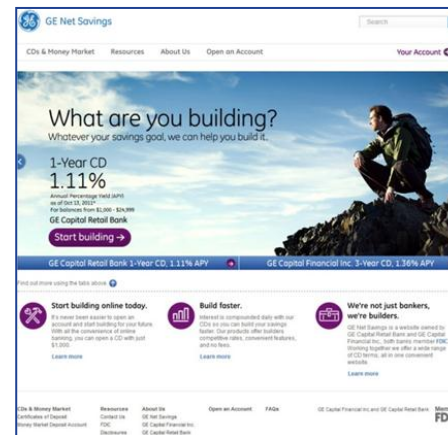
Driving funding diversification

(\$ in billions)



Strategy

- 1 Sustain Brokered CD program to support FSB/ILC today... originating 3 month – 10 year CDs to match assets
- 2 Preparing to launch U.S. Direct Deposit... 1H'12
- 3 Build capability for larger direct deposit program
 - ✓ Brand
 - ✓ Technology
 - ✓ Product



Building U.S. deposits program as assets within FSB and ILC grow

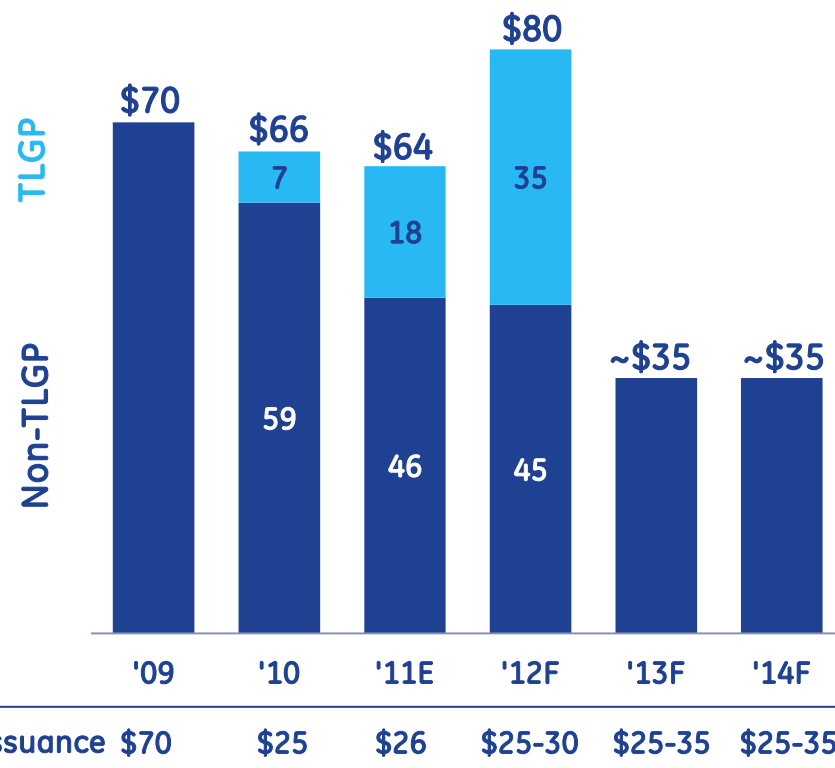
Managing cash flow and maturities

(\$ in billions)

GECS cash flow

	<u>TY'11E</u>	<u>TY'12F</u>
Beginning liquidity ^{-a)}	\$64	~\$76-82
Sources		
LT debt issuances	~26	~25-30
CP	~2	~0-3
Alternative funding	~6-9	~15-20
Business cash flows	<u>~42-45</u>	<u>~10-15</u>
Total sources	~\$76-82	~\$50-60
LT debt maturities	<u>(64)</u>	<u>~(80)</u>
Ending liquidity ^{-a)}	<u><u>~\$76-82</u></u>	<u><u>~\$50-60</u></u> ^{-b)}

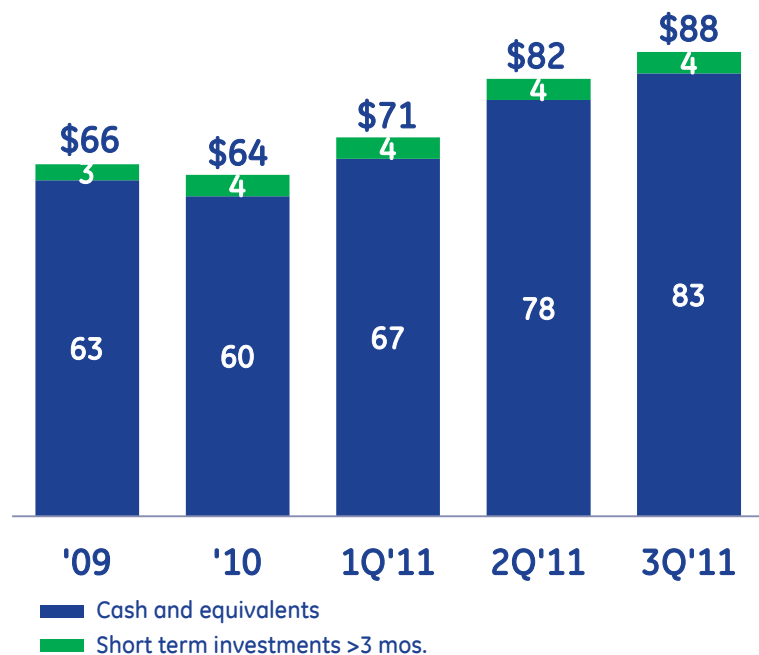
Long term debt maturities



GECS liquidity remains strong

(\$ in billions)

Liquidity remains strong



Benefits of pre-funding and holding surplus cash

- ✓ Sufficient liquidity to pay off \$80B '12 maturities
- ✓ Liquidity covers various stress scenarios:
 - Market driven, idiosyncratic scenarios
- ✓ Daily monitoring of early warning indicators:
 - ~50 market indicators across 8 categories including equity, Fx, credit markets
- ✓ Disciplined investment management
 - Short dated, high quality, highly liquid
- ✓ Long term cash target of ~\$50B

Preparing for '12 maturities... holding liquidity in excess of stress scenarios

Managing Risk

Risk update

Key themes

Outlook

Portfolio

- Overall portfolio trends continue to improve across most sectors
- Some sectors are at or near pre-crisis levels
- Progress on Mortgage and Real Estate
- New business underwritten at attractive risk/return



Improving/
Stable

Risk Disciplines

- Significant benefits from tough early actions in the crisis
- Maintaining a disciplined approach to underwriting, pricing and portfolio concentrations
- Enhanced Enterprise Risk Management framework
- Rigorous Stress Testing shows robust capital levels even under stress
- Risk Appetite framework aligned to business strategy



Improving

Macro Environment

- Europe sovereign/banking issues – actively managing portfolio and counterparty risks
- Liquidity risk management framework keeps us well positioned for uncertainty
- Structuring and portfolio rigors deliver for customers and keep us safe and secure even in challenging environment



Uncertain

Overall portfolio getting better
Disciplined process keeps us safe and secure

Managing risk differently

	<u>Pre-crisis</u>	<u>Current</u>	<u>Process enhancements</u>
Mid-market Finance (example)	~2% ROI ^{a)} B ~5.5x leverage	~3.5% ROI ^{a)} B+/BB- ~3.5x leverage	✓ Developed integrated enterprise risk management process
Retail Credit Card	>2% ROI 54% A+/A FICO avg. 705 56% approval rate	>3% ROI 62% A+/A FICO avg. 748 50% approval rate	✓ Implemented risk appetite framework, limits and metrics ✓ Greater emphasis on additional policy governance and documentation
Commercial Real Estate	~1% ROI Up to 90% LTV	~2% ROI 75% LTV	✓ Enhanced portfolio analytics & stress testing

**Further strengthened underwriting parameters
& risk management process**

Stress testing

(\$ in billions)

Systemic/recession stress

Deep U.S. “double dip” recession and significant EU recession from 4Q’11 to 2Q’12

Peak/Trough U.S. variable input
U/E: 13.1% GDP: (2.5)% HPI: (17.0)%

T1C Capital ratio impact

	<u>Ratio impact vs. Plan</u>	<u>Surplus vs. 5%</u>
2011	(100) bps.	~\$24
2012	(90) bps.	~\$28
2013	(90) bps.	~\$30

Idiosyncratic

Severe U.S. and global recession from mid 2012 through 2013 driven by oil supply shock, high inflation and rising rates

Peak/Trough U.S. variable input
U/E: 12.8% GDP: (3.5)% HPI: (3.4)%

	<u>Ratio impact vs. Plan</u>	<u>Surplus vs. 5%</u>
	(90) bps.	~\$25
	(90) bps.	~\$28
	(100) bps.	~\$30

GECC stress testing

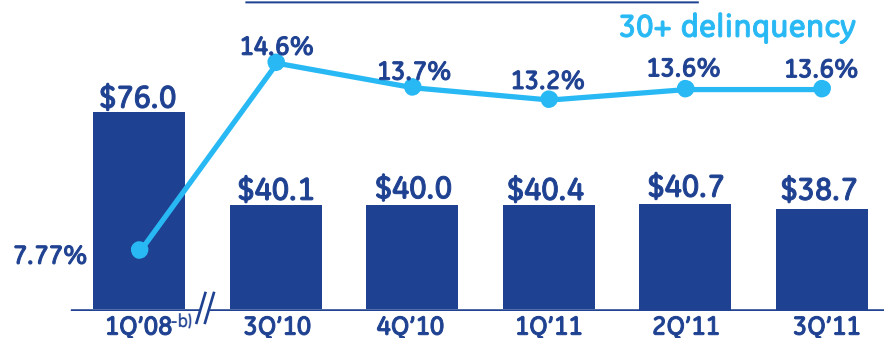
- ✓ Continue to perform stress testing 2x per year
- ✓ Loss performance consistently lower than plan and stress forecasts
- ✓ Perform multiple scenarios including systemic and idiosyncratic
- ✓ Significantly more severe scenarios versus '08-'10 actual

Basel 1 Tier 1 Common Ratios remain well in excess of 5% regulatory minimum under stress

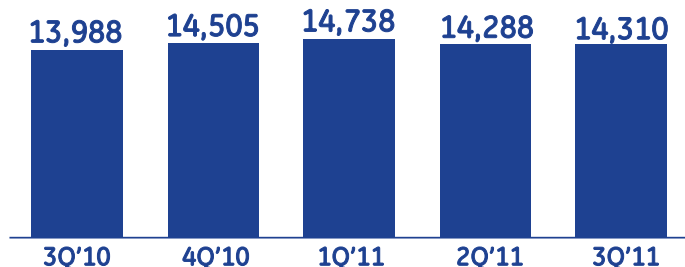
Mortgage

(\$ in billions)

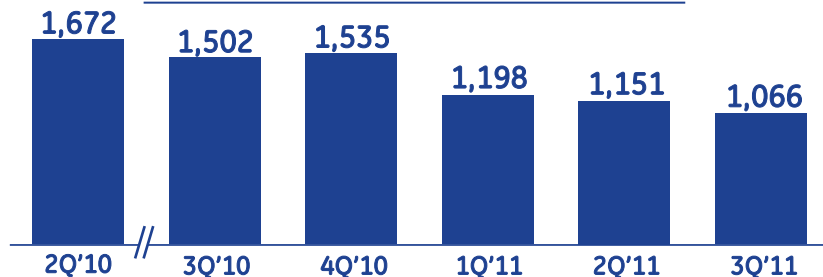
Shrinking asset base^{-a)}



360+ accounts stable



REO properties declining



Dynamics

- ✓ 85% exposure in U.K., France and Poland; remainder balance primarily in Europe
- ✓ Continue to drive asset decline through portfolio sales and collections
- ✓ Asset quality stable... credit quality improving
- ✓ Aggressively managing portfolio... performance on restructured accounts on track
- ✓ Minimal new originations, better quality

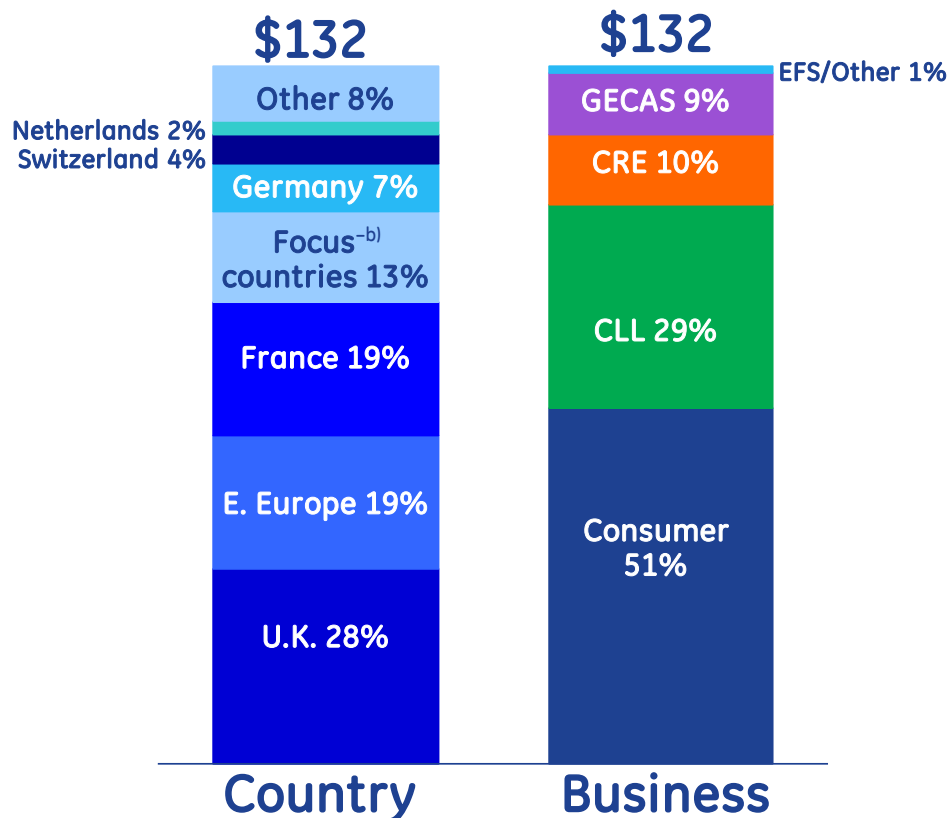


imagination at work

Europe

(\$ in billions)

3Q'11 Financing assets^{-a)}



Europe dynamics

- ✓ ~85% of assets secured by collateral
- ✓ Well diversified... ~700K commercial customers in 43 countries
- ✓ Minimal sovereign debt in focus countries... \$0.3B in Greece & Italy
- ✓ Delinquencies stable across Europe
- ✓ Actively managing counter-party exposures
- ✓ Market volatility has potential risk to the portfolio but long term may create opportunities

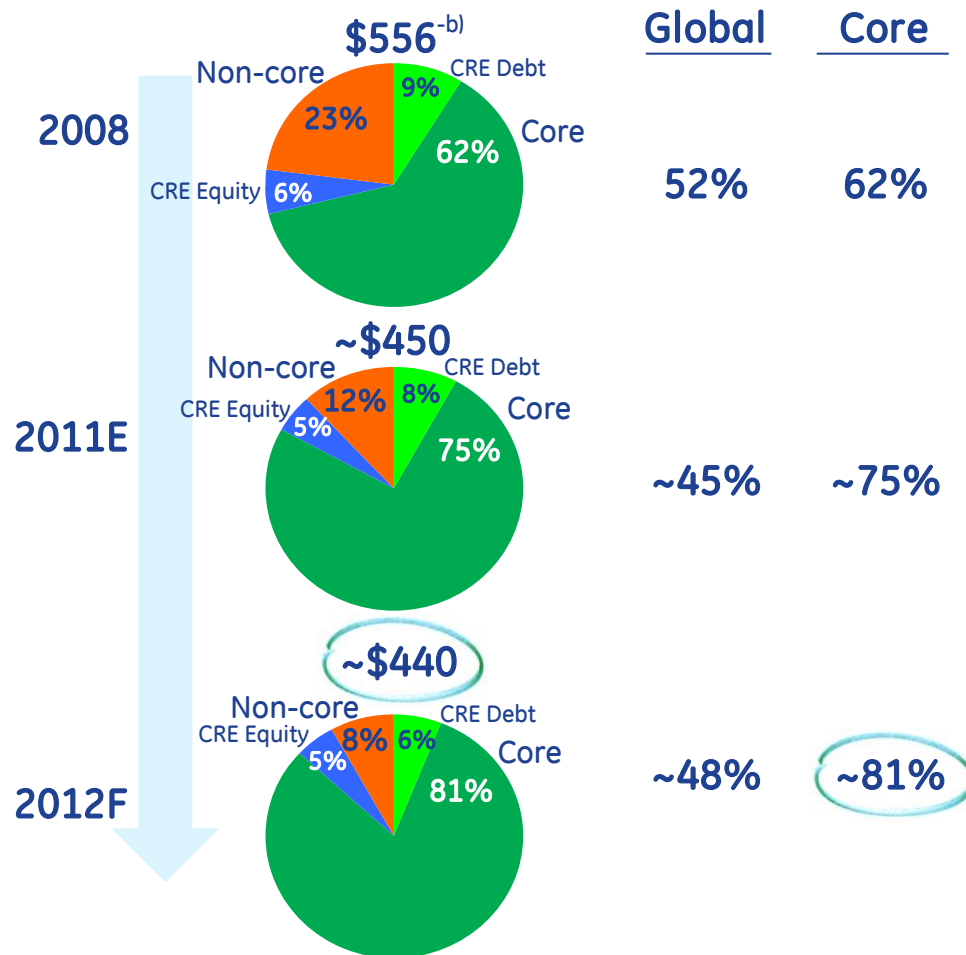
Managing Europe volatility

Growth & Business Update

- GE Capital overview
- GE Capital Americas (CLL)
- Commercial Real Estate
- U.S. Retail Partner Finance

GE Capital portfolio

(ENI, \$ in billions)^{-a)}



Growth focus

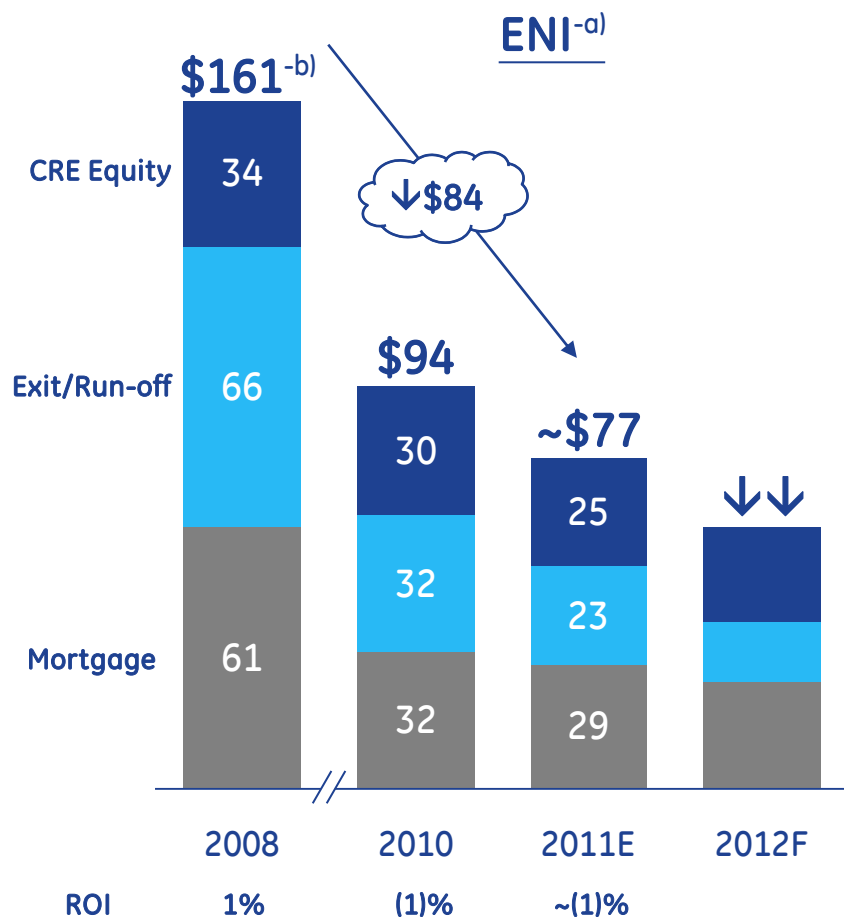
- ✓ Leadership positions in scale markets that matter
- ✓ Sustainable scale
- ✓ Distinct competitive strengths
 - GE domain
 - Partnerships
 - Originations
 - GE Advantage
 - Asset mgmt./risk
 - Operating intensity
- ✓ Playing in “strike zone” to maximize returns, accelerate organic growth
- ✓ Able to deliver 2% ROI across cycle

High-returning, competitively strong businesses



Non-core execution

(\$ in billions)



2011 dispositions

	ENI	Expected timing
✓ RV Marine	\$2.5	Closed ^{-c)}
✓ Garanti	2.5	Closed
✓ Canada PLCC	1.5	Closed
✓ Mexico Mortgage	2.0	Closed ^{-c)}
✓ Singapore Consumer	1.6	Closed ^{-d)}
✓ ANZ Mortgage	5.0	Closed ^{-d)}
GE SeaCo	1.6	4Q
Other (7 deals)	2.3	4Q/2011
	<u>~\$19</u>	

~\$12B+ pipeline
targeted for 2012

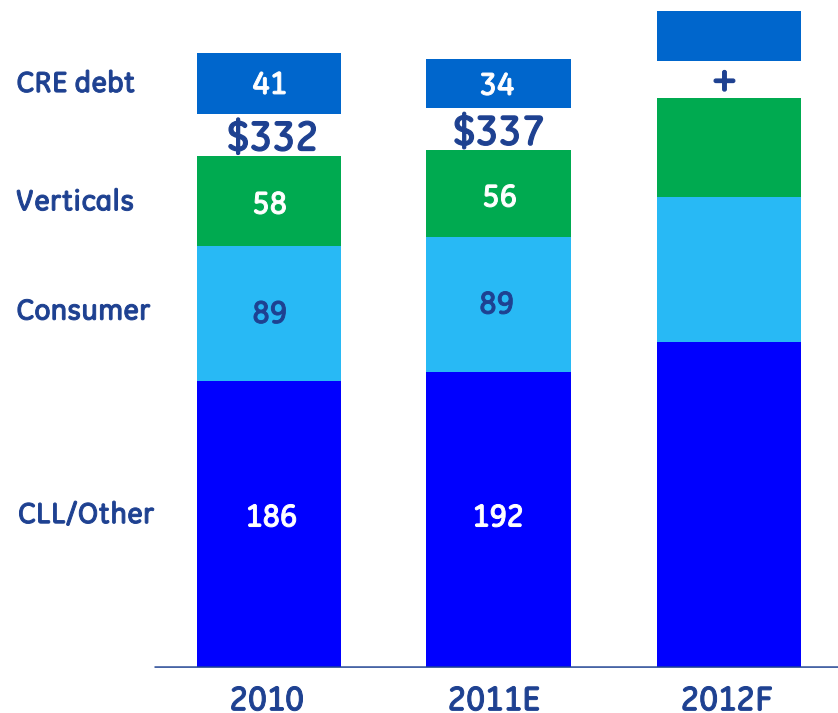
Maintain operational rigor and intensity across all platforms

Core business growth

(\$ in billions)

ENI^{-a)}

Dynamics



- ENI growth in all “core” businesses
- Commercial activity continues to increase... CLL 2011 on-book volume ↑~30%
- Holding new business ROIs at 2%+
- Rebuilding organic growth engine
- Opportunistically looking to grow via acquisitions

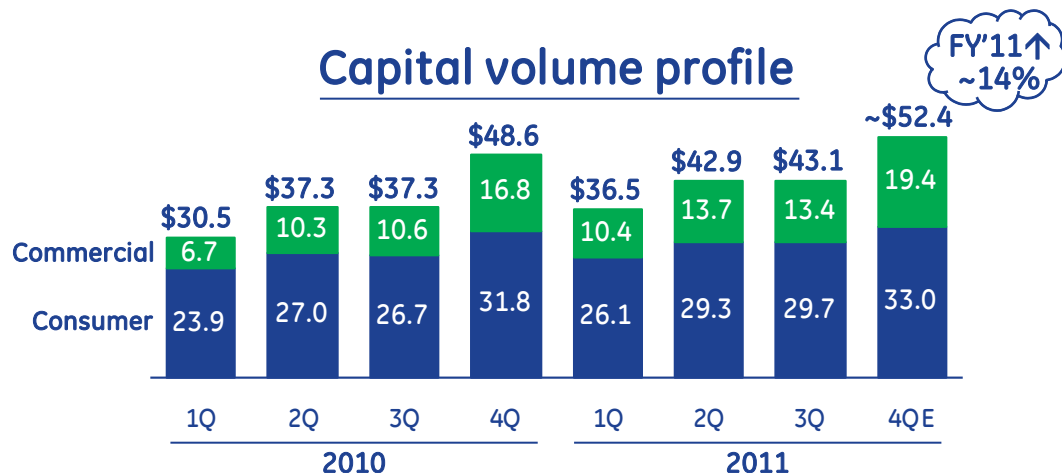
Growing in higher returning businesses



On-book volume

(\$ in billions)

Capital volume profile



New business ROI

Business	2011 YTD
CLL Americas	~2.5%
Capital Asia	~3.1%
EFS	~6.6%
Europe – CLL	~2.2%
Europe – Consumer ^{a)}	~3.1%
Retail	~3.7%
Aviation	~3.6%
Real Estate debt	~2.2%

CLL pipeline & volume



Highlights

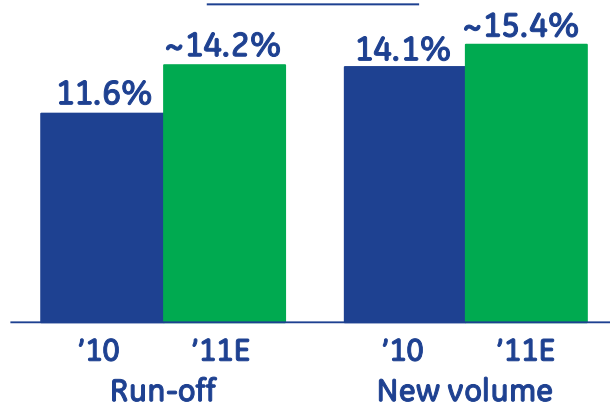
- Building momentum in CLL... FY'11 volume up 30% VPY, Americas up 24%
- Pipeline strong... currently at \$40B
- Underwriting business at attractive ROIs

Continued growth



Margins

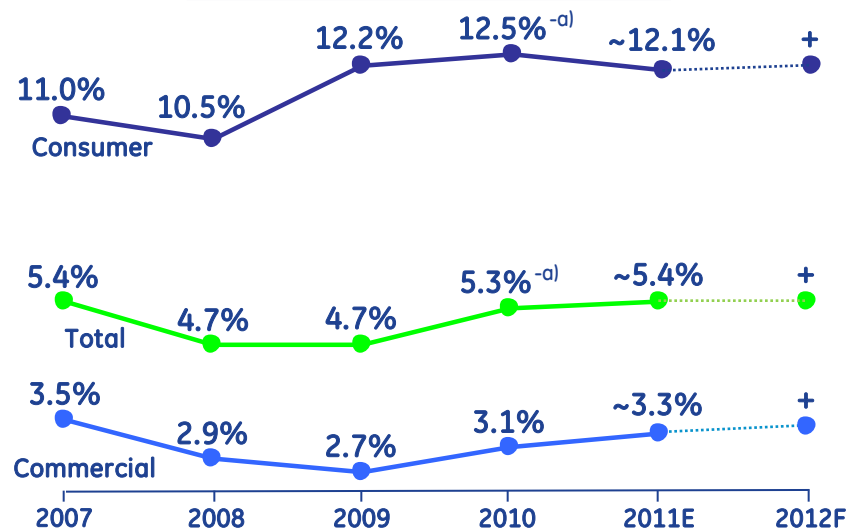
Consumer



Commercial



Portfolio margin trend



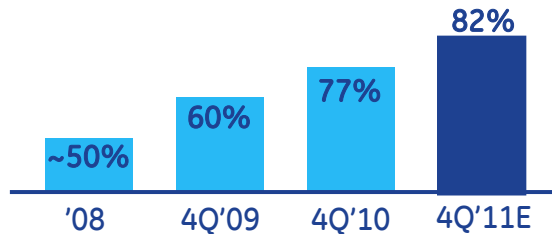
Dynamics

- New on-book margins continue to be attractive
- 2011 increase driven by mix – less CRE, more Retail Finance

Portfolio margins remain strong

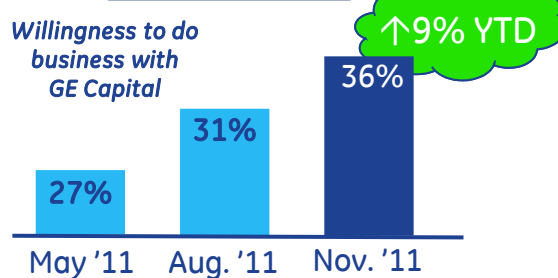
Stronger brand and value proposition

Brand awareness



Consideration

Willingness to do business with GE Capital



- ✓ 1.3MM+ web visits (↑50%)
- ✓ 28K leads (↑75%)
- ✓ New customers in the pipeline (+51% vs. +31% PY)



"Builders" differentiates GE Capital

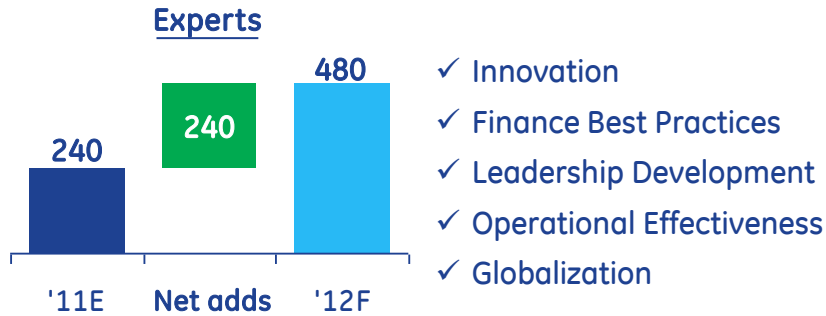


- ✓ Differentiated... value only GE can bring
- ✓ Stronger linkage to industrial businesses
- ✓ Local presence... real customer success stories

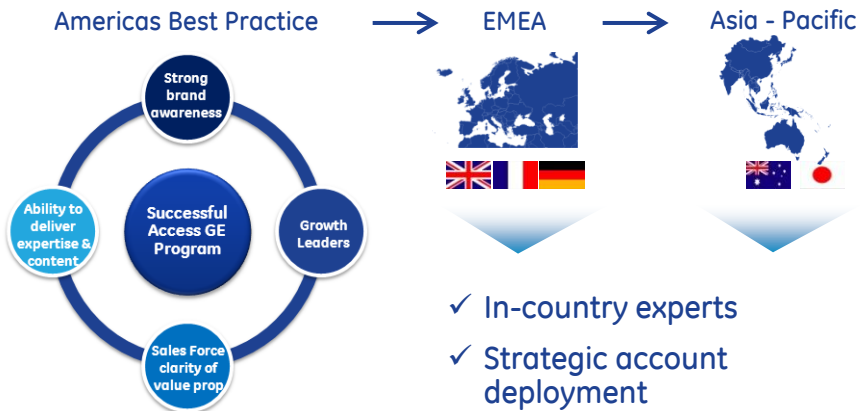
Growth platform

2012: Continue to differentiate GE Capital

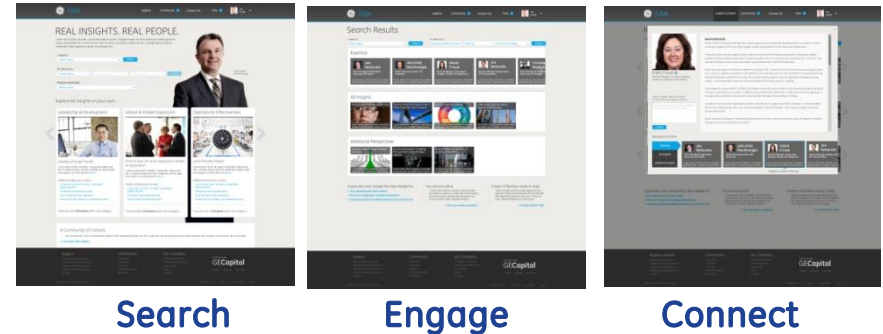
1 Upgrade “Access” capabilities



2 Expand across platforms



3 Access GE – “GE Edge”



Example engagements

- ✓ **Wendy's**
 - Lighting audit revealed ~\$500/restaurant in cost savings
- ✓ **Great Courses**
 - Six sigma and lean process improvement enhanced productivity 20%



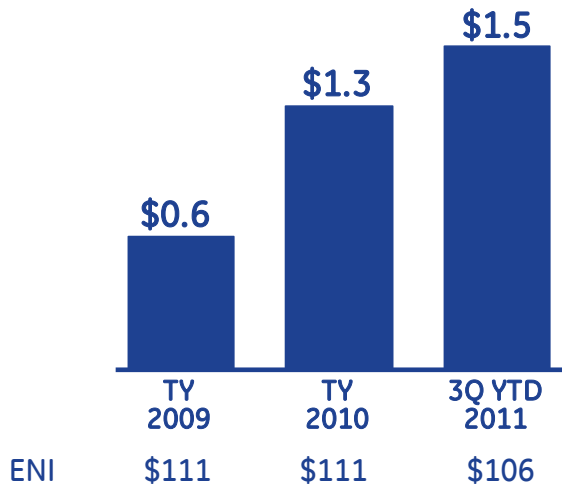
Operationalizing Access GE... a core element of the customer relationship

Americas

GE Capital franchise... CLL Americas

(\$ in billions)

Net income



World class offering



- Leasing & lending against hard, foreclosable assets
- Organized by product & industry
- Over 850 direct originators... knowledgeable & well armed
- Broad spread of risk... over 300K customers & dealers

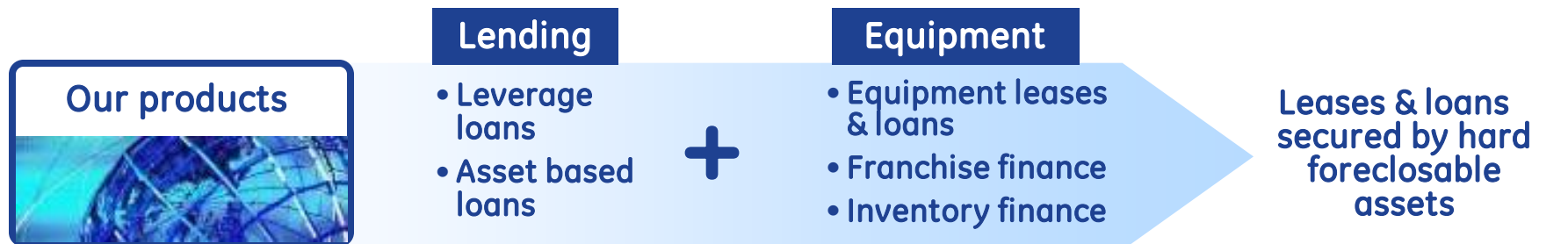
Disciplined
underwrite to hold
approach

Specialty finance company with deep domain from origination & underwriting through asset management & work out



imagination at work

What we do



	Value proposition	3Q Assets	'11E Total volume	New book ROI	
Equipment	✓ Speed, touch-less, stickiness... widened technology gap	\$41B	\$29B	2.4%	Best-in-class service... over 300K customers & dealers
Inventory Finance	✓ 55+ years of industry experience... best in class technology	\$8B	\$31B	3.2%	
Direct Lending	✓ Deep industry/collateral expertise... ABL, DIP, retail & restructuring	\$14B	\$14B	2.2%	
Franchise	✓ Leading franchise financier for 30+ years... restaurant industry expertise	\$11B	\$2B	2.3%	Mid-market (\$30-500MM) player
Sponsor	✓ #1 mid-market lead arranger for sponsored transactions	\$13B	\$14B	2.9%	
Healthcare	✓ #1 leader – GE Healthcare knowledge complements domain expertise	\$11B	\$7B	2.5%	

Americas... transformed the business into a specialty finance company

Winning formula

Strong originations

- Understand our customers & their industries
- Bring value from the depth & breadth of GE

More efficient

- Narrowed our strike zone... focus on where we win... TY volume ↑ 18% VPY
- Make more money on less activity

Investing in customer experience

- Touch-less... speed, stickiness & ease of use
- Customer business intelligence technology

Attractive returns

- Returns stabilizing above historic averages
- Strike zone pricing discipline

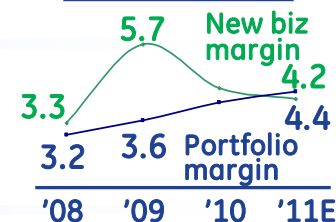
Losses down

- Best in class credit & risk management
- 2,650 Risk professionals... ~300 asset management

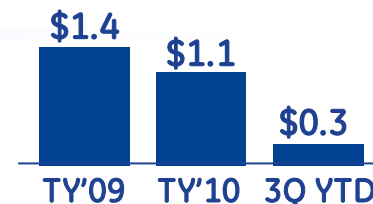
Pipeline



Margin trends



Losses (\$B)



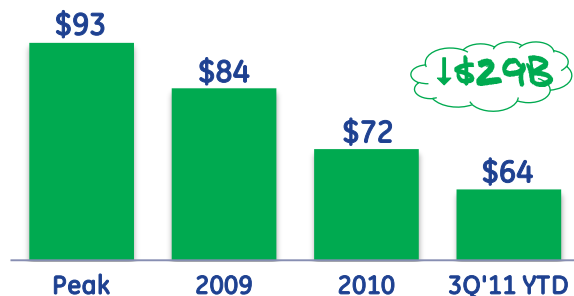
Specialty finance company with a winning formula

Real Estate

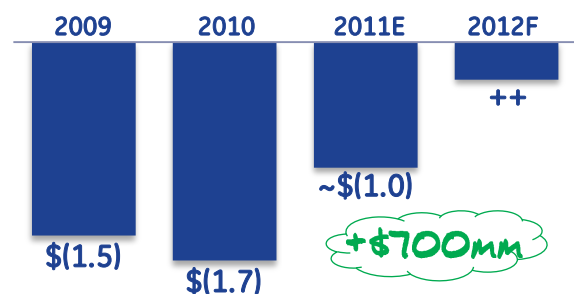
Strong execution in 2011

(\$ in billions)

Shrinking Ending Net Investment^{-a)}



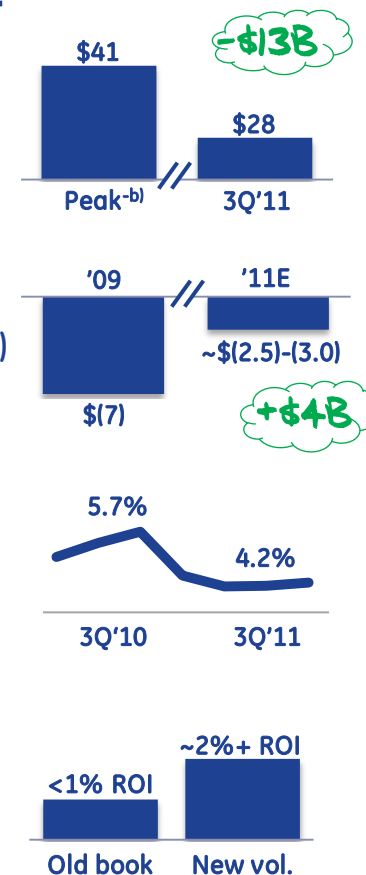
Net income improving



a) - Adjusted for off-book assets
Total ENI peak - 2Q'08
b) - Equity peak - 1Q'08

Key priorities

- 1 Shrink Equity
- 2 Improve unrealized loss (EV)
- 3 Manage debt maturities and delinquencies
- 4 Restart debt at ≤75% LTV



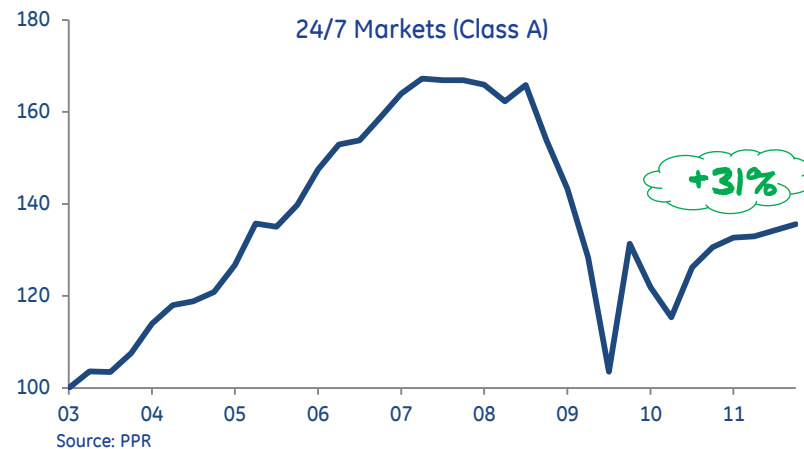
Ahead of plan on ENI & Net income

Market recovering

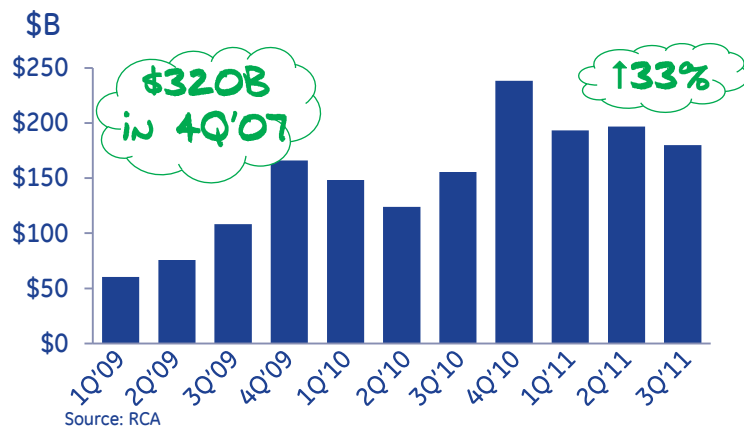
Market drivers

- + Strong investor demand for RE yields
- + Interest rates low
- + No new supply
- + Debt market disruption
- Eurozone uncertainty

Strong investor demand for RE assets



Transactions improving



24/7 markets recovering

Market	Value Δ From 2009
New York	+40%
Washington, DC	+18%
San Francisco	+53%
London	+46%
Paris	+28%
Sydney	+18%
Tokyo	0%

Source: Moody's, RCA

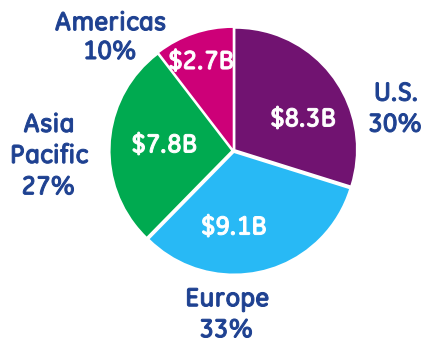
**Better market... real estate assets
attractive to investors**

Continue reducing Equity

(\$ in billions, pretax)

Equity assets

3Q'11:\$28B



- ✓ A/B quality
- ✓ Avg. inv. \$11MM
- ✓ Primarily wholly owned, limited 3rd party debt
- ✓ 54% Office, 16% Apt., 12% Warehouse, 18% Other

Shrinking ENI^{-a)}

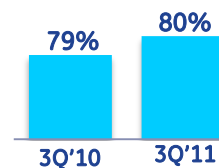


a)- Equity peak – 1Q'08

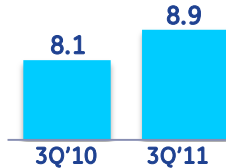
b)- Includes market value improvement

Operating drivers

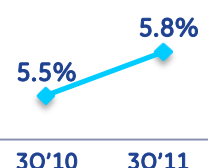
Occupancy up



Strong new leasing
(MM sq. ft)

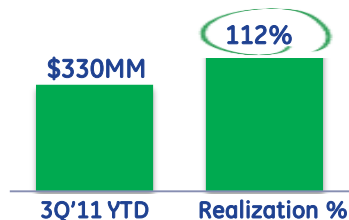


Yield improving

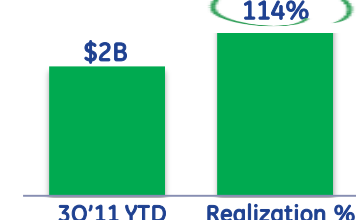


Market supporting GERE values

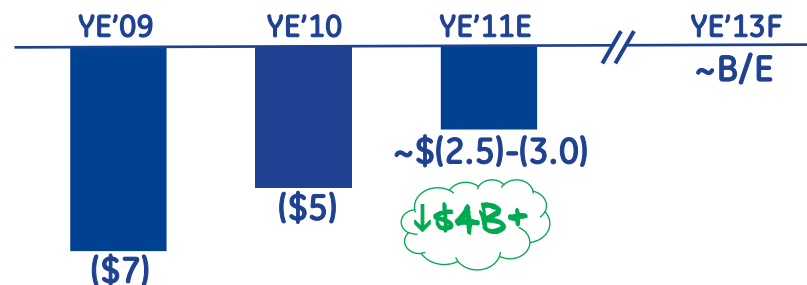
Foreclosure sales



Asset sales



Unrealized loss improving^{-b)}



Maximize value... Drive occupancy & NOI... Reduce ENI



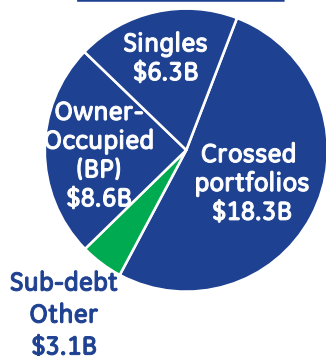
imagination at work

Debt profitability improving

(\$ in billions)

Debt assets

3Q'11: \$36B

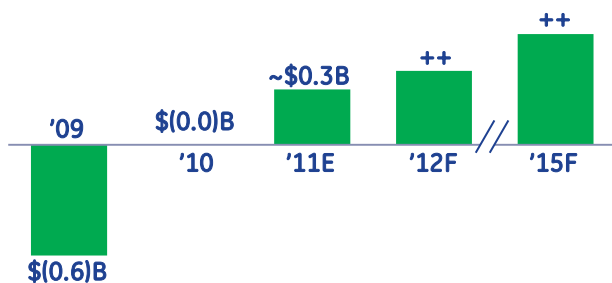


- ✓ On balance sheet lending
- ✓ 97% Senior, 1st mortgage
- ✓ Current core 78% LTV/2.3x DSC

Shrinking ENI^{-a)}



Net Income improving

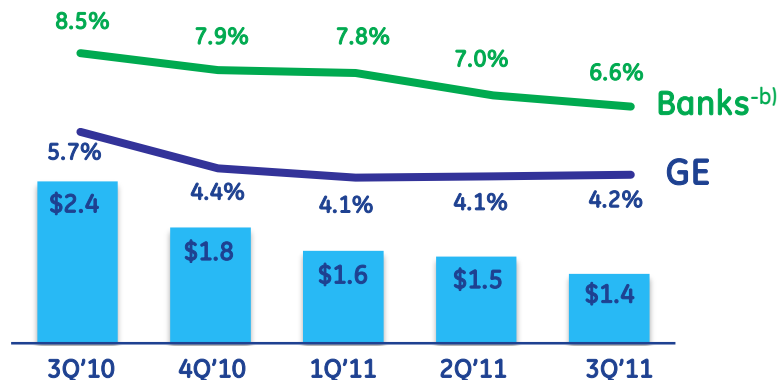


a) - Adjusted for off-book assets
Debt peak - 2Q'08

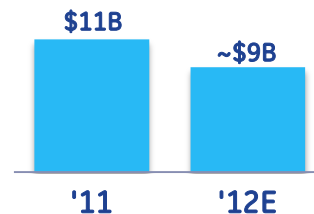


imagination at work

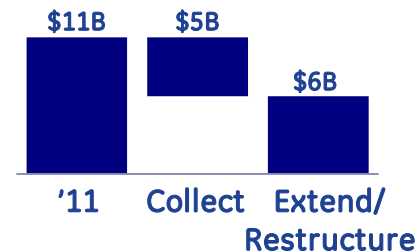
Delinquency improving



Maturities coming down



Managing maturities



Debt game plan

- ✓ Enhanced underwriting... 75% LTV
- ✓ New originations at 2.0%+ ROI
- ✓ Growing net income

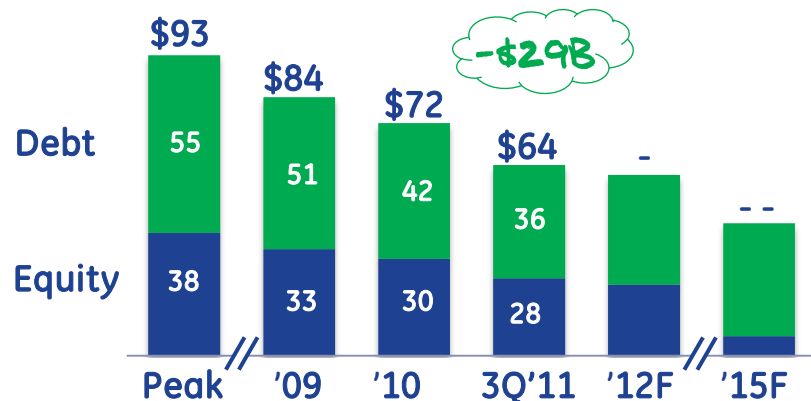
b) - Source: FFIEC (all commercial banks)

Core Capital business

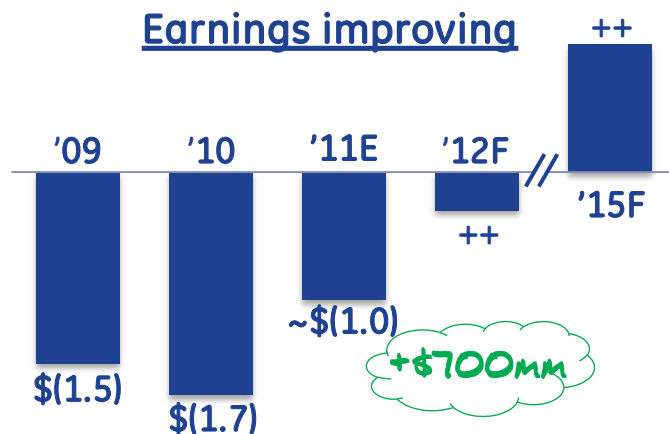
Real Estate priorities

(\$ in billions)

Shrink equity, safely grow debt^{a)}



Earnings improving



- ✓ Continue shrinking equity... driving ENI reduction and value
- ✓ Debt profitable... core Capital business
- ✓ Debt originations at attractive underwriting and returns
- ✓ Focused operations... grow occupancy and rents in challenging environment
- ✓ Losses continue to decline
- ✓ Embedded value improving... on track for 2013 ~B/E

a)-Adjusted for off-book assets
Total ENI peak - 2Q'08

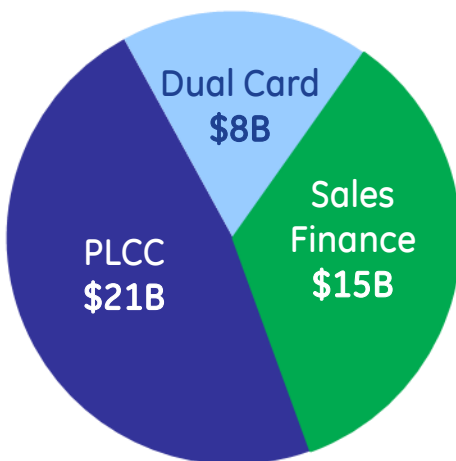
Continue ENI reduction... drive towards profitability

Retail Finance

Retail Finance overview

Portfolio composition – \$44B

3Q'11 EOP receivables, \$ in billions



Who we are & what we do

- ✓ Diversified business to business provider of retail credit
- ✓ Customized credit card, promotional and installment lending for mid to large, national retailers
- ✓ Wide geographic distribution with retail partners... over ~250,000 retail & merchant outlets
- ✓ 51 million active accounts... average balance of ~\$870
- ✓ Strong portfolio quality... ~715 average FICO, ~748 FICO on new originations

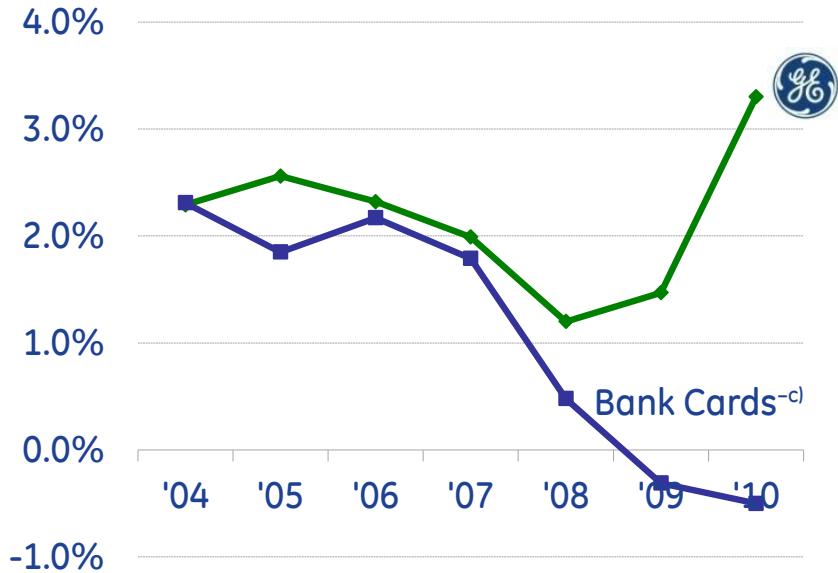


Stable, high return business, with strong retail partnerships

History of outperforming industry

GE Retail Card vs. Bank Card

(Post-tax ROA; '04-'10)



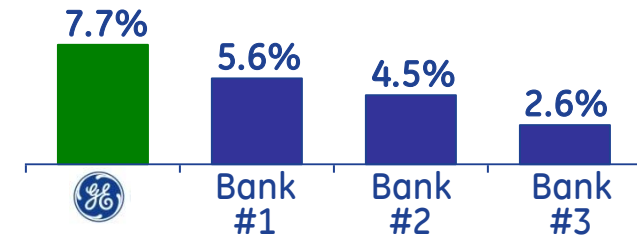
What differentiates GE?

- ✓ Business to business approach focused on helping our partners win
- ✓ Economic sharing softens impact during bad times
- ✓ Lower lines = less volatility
- ✓ Low cost to acquire an account
- ✓ Operational execution & expertise

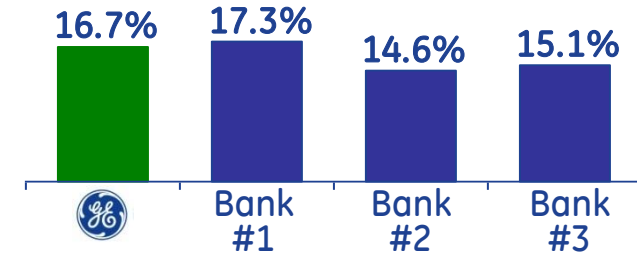
GE vs. industry ^{-a)}

3Q'11, percent annualized

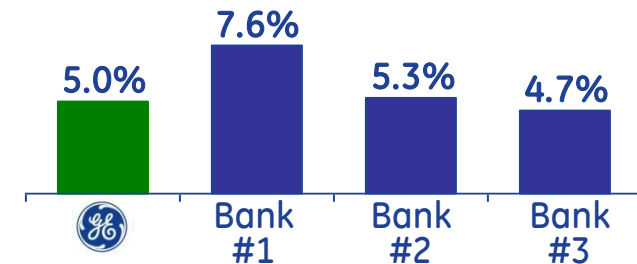
Pre-tax ROA ^{-b)}



CV



Charge-off %



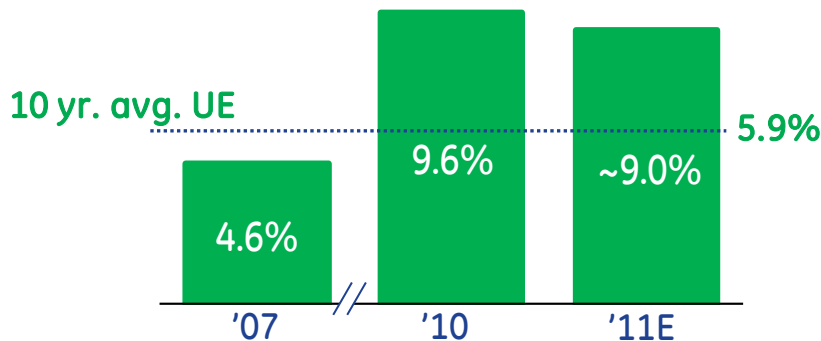
GE continues to outperform



Losses below '07 levels

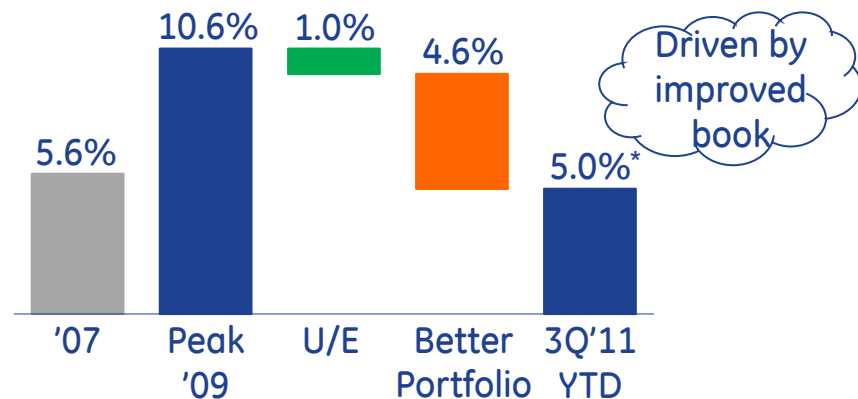
Unemployment remains high

(Percent)



Losses stabilizing

(\$ in billions, total losses as a % of ASA)



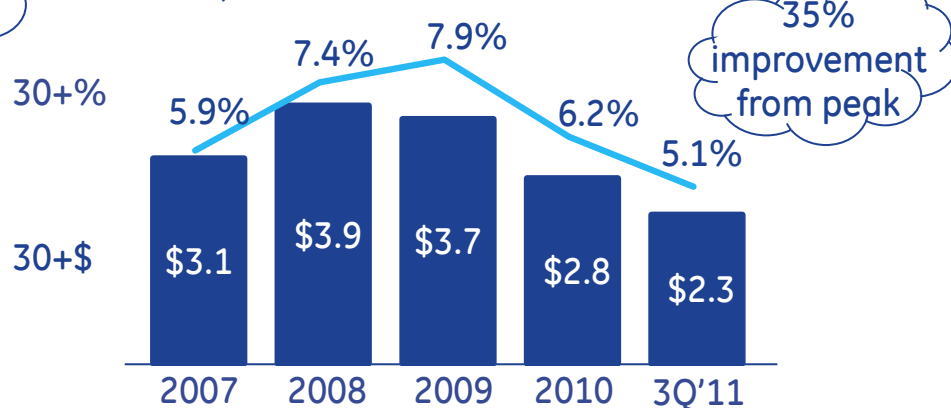
Portfolio much stronger

(Breakdown by credit grade, 2007-3Q'11)



Delinquencies below pre-cycle

(\$ in billions, 30+% of EOP Receivables)

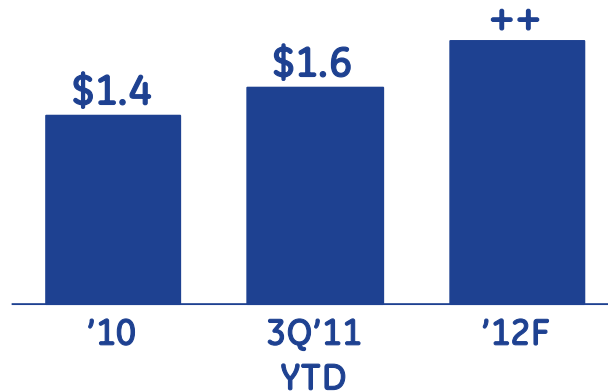


Early risk actions paid off... continuing cautious approach in high U/E environment

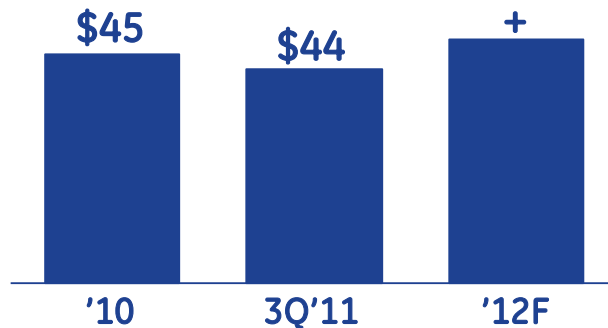
Retail Finance summary

(\$ in billions)

Net income



Receivables



Why we like the business

- ✓ Solid long-term partnerships
- ✓ Broad distribution in U.S. and growing
- ✓ Strong credit portfolio quality
- ✓ Self-funding growth
- ✓ Attractive returns

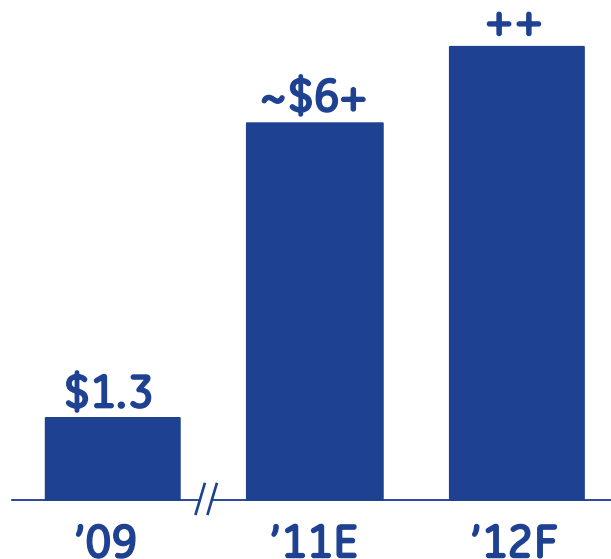
Delivering in a tough economic environment

Summary

2012 outlook

(\$ in billions)

Earnings



ENI ^{-a)}	\$482	~\$450	~\$440
ROI%	0.2%	~1.2%	++
ROT1C% ^{-b)}	3.4%	~13%+	++
T1C% ^{-b)}	7.6%	~11%+	++

a) - Ex. cash @ 1Q'10 Fx rates b) - GECC, Basel I

Dynamics

- ✓ On track for strong earnings growth
 - CLL... strong margins/core growth
 - Consumer... strong Retail/Asia, continue working down European mortgages
 - Real Estate... driving to profitability
 - Verticals... deliver core growth through cycle
- ✓ Portfolio quality continues to improve
- ✓ Well positioned to restart dividend in '12
 - Actively working with the Fed
- ✓ Liquidity and funding in good shape
 - Continue to diversify funding sources with U.S. retail deposit launch



imagination at work