## GENERAL ELECTRIC COMPANY Condensed Statement of Earnings

Consolidated

|   | Cons             | Consolidated     |          |  |  |
|---|------------------|------------------|----------|--|--|
| Three months ended March 31                         | 2004             | 2003             | V%       |  |  |
| Revenues  |                  |                  |          |  |  |
| Sales of goods and services                         | \$17,110         | \$16,167         |          |  |  |
| Earnings of GECS GECS revenues from services        | -<br>16 102      | 14 024           |          |  |  |
| Other income  | 16,103<br>137    | 14,234<br>55     |          |  |  |
| Culti income  |                  |                  |          |  |  |
| Total revenues                                      | 33,350           | 30,456           | 10%      |  |  |
| Costs and expenses                                  |                  |                  |          |  |  |
| Cost of sales, operating and                        |                  |                  |          |  |  |
| administrative expenses                             | 21,870           | 18,796           |          |  |  |
| Interest and other financial charges                | 2,646            | 2,596            |          |  |  |
| Insurance losses and policyholder                   | 2.500            | 2.005            |          |  |  |
| and annuity benefits Provision for losses on        | 3,588            | 3,985            |          |  |  |
| financing receivables                               | 955              | 760              |          |  |  |
| Minority interest in net earnings                   |                  |                  |          |  |  |
| of consolidated affiliates                          | 69               | 70               |          |  |  |
| Total costs and expenses                            | 29,128           | 26,207           | 11%      |  |  |
| Earnings before income taxes and                    |                  | ,                |          |  |  |
| accounting change                                   | 4,222            | 4,249            |          |  |  |
| Provision for income taxes                          | (982)            | (1,035)          |          |  |  |
| Earnings before accounting change                   | \$3,240          | \$3,214          | 1%       |  |  |
| Cumulative effect of accounting change              | -                | (215)            |          |  |  |
| Net earnings  | \$3,240          | \$2,999          | 8%       |  |  |
|   |                  |                  |          |  |  |
| Per-share amounts before accounting change          | \$0.32           | \$0.32           | 0%       |  |  |
| Diluted earnings per share Basic earnings per share | \$0.32<br>\$0.32 | \$0.32<br>\$0.32 | 0%       |  |  |
|   | Ψ0.02            | Ψ0.02            | 0 70     |  |  |
| Per-share amounts after accounting change           | Ф0.00            | Ф0.00            | 70/      |  |  |
| Diluted earnings per share                          | \$0.32<br>\$0.32 | \$0.30<br>\$0.30 | 7%<br>7% |  |  |
| Basic earnings per share                            |                  |                  | 7%       |  |  |
| Dividends declared per share                        | \$0.20           | \$0.19           |          |  |  |
|   | GE               |                  |          |  |  |
| Three months ended March 31                         | 2004             | 2003             | V%       |  |  |
| Revenues  |                  |                  |          |  |  |
| Sales of goods and services                         | \$16,680         | \$15,758         |          |  |  |
| Earnings of GECS                                    | 1,845            | 1,670            |          |  |  |
| GECS revenues from services                         | -                | -                |          |  |  |
| Other income  | 139              | 76               |          |  |  |
| Total revenues                                      | 18,664           | 17,504           | 7%       |  |  |
| Costs and expenses                                  |                  |                  |          |  |  |
| Cost of sales, operating and                        |                  |                  |          |  |  |
| administrative expenses                             | 14,681           | 13,335           |          |  |  |
| Interest and other financial charges                | 239              | 208              |          |  |  |
| Insurance losses and policyholder                   |                  |                  |          |  |  |
| and annuity benefits                                | -                | -                |          |  |  |
| Provision for losses on financing receivables       | _                | _                |          |  |  |
| TOOGIVADICS   | -                | -                |          |  |  |

| Minority interest in net earnings of consolidated affiliates   | 37                                   | 32                                   |     |
|--|--------------------------------------|--------------------------------------|-----|
| Total costs and expenses   | 14,957                               | 13,575                               | 10% |
| Earnings before income taxes and accounting change Provision for income taxes  | 3,707<br>(467)                       | 3,929<br>(715)                       |     |
| Earnings before accounting change  | \$3,240                              | \$3,214                              | 1%  |
| Cumulative effect of accounting change   | -                                    | (215)                                |     |
| Net earnings   | \$3,240                              | \$2,999                              | 8%  |
|  | Financial Servic                     | ces (GECS)                           |     |
| Three months ended March 31  | 2004                                 | 2003                                 | V%  |
| Revenues Sales of goods and services Earnings of GECS GECS revenues from services Other income Total revenues  | \$576<br>-<br>16,367<br>-<br>16,943  | \$487<br>-<br>14,380<br>-<br>14,867  | 14% |
| Costs and expenses Cost of sales, operating and administrative expenses Interest and other financial charges Insurance losses and policyholder and annuity benefits Provision for losses on financing receivables Minority interest in net earnings of consolidated affiliates | 7,465<br>2,507<br>3,624<br>955<br>32 | 5,631<br>2,463<br>3,985<br>760<br>38 |     |
| Total costs and expenses   | 14,583                               | 12,877                               | 13% |
| Earnings before income taxes and accounting change Provision for income taxes  | 2,360<br>(515)                       | 1,990<br>(320)                       |     |
| Earnings before accounting change  | \$1,845                              | \$1,670                              | 10% |
| Cumulative effect of accounting change   | -                                    | -                                    |     |
| Net earnings   | \$1,845                              | \$1,670                              | 10% |

Dollar amounts in millions; per-share amounts in dollars; unaudited. Supplemental consolidating data are shown for "GE" and "Financial Services (GECS)." Transactions between GE and GECS have been eliminated from the "consolidated" columns. See note 1 to the consolidated financial statements in the 2003 Annual Report to Shareowners for further information about consolidation matters.

Condensed Statement of Financial Position General Electric Company and consolidated affiliates

| (Dollars in billions)              | Consolida | ated     | GE      |          | Financial Services<br>(GECS) |          |
|------------------------------------|-----------|----------|---------|----------|------------------------------|----------|
|                                    | 3/31/04   | 12/31/03 | 3/31/04 | 12/31/03 | 3/31/04                      | 12/31/03 |
| Cash &<br>marketable<br>securities | \$138.3   | \$133.4  | \$6.1   | \$2.0    | \$132.4                      | \$131.6  |
| Receivables                        | 10.0      | 10.7     | 10.1    | 11.0     | -                            | -        |
| Inventories                        | 9.0       | 8.8      | 8.8     | 8.6      | 0.2                          | 0.2      |

| GECS<br>financing                       |         |         |         |         |         |         |
|---|---------|---------|---------|---------|---------|---------|
| receivables                             | 232.7   | 226.0   | -       | -       | 232.7   | 226.0   |
| Plant &                                 |         |         |         |         |         |         |
| equipment                               | 57.8    | 53.4    | 14.3    | 14.6    | 43.5    | 38.8    |
| Investment                              |         |         | 40.5    | 45.0    |         |         |
| in GECS                                 | -       | -       | 48.5    | 45.3    | -       | -       |
| Goodwill & intangible                   |         |         |         |         |         |         |
| assets                                  | 57.1    | 55.0    | 30.2    | 30.2    | 26.9    | 24.8    |
| Other assets                            | 157.2   | 160.2   | 30.2    | 30.4    | 131.4   | 133.1   |
| Total assets                            | \$662.1 | \$647.5 | \$148.2 | \$142.1 | \$567.1 | \$554.5 |
| Borrowings                              | \$312.7 | \$304.9 | \$10.6  | \$10.9  | \$303.5 | \$295.5 |
| Insurance                               |         |         |         |         |         |         |
| reserves                                | 137.6   | 136.3   | -       | -       | 138.0   | 136.3   |
| Other<br>liabilities<br>and<br>minority |         |         |         |         |         |         |
| interest                                | 125.3   | 127.1   | 51.1    | 52.0    | 77.1    | 77.4    |
| Shareowners'                            |         |         |         |         |         |         |
| equity                                  | 86.5    | 79.2    | 86.5    | 79.2    | 48.5    | 45.3    |
| Total<br>liabilities                    |         |         |         |         |         |         |
| and equity                              | \$662.1 | \$647.5 | \$148.2 | \$142.1 | \$567.1 | \$554.5 |
|   |         |         |         |         |         |         |

Supplemental consolidating data are shown for "GE" and "Financial Services (GECS)." Transactions between GE and GECS have been eliminated from the "consolidated" columns. See note 1 to the consolidated financial statements in the 2003 Annual Report to Shareowners for further information about consolidation matters.

## Summary of Operating Segments

General Electric Company and Consolidated Affiliates

|                                  | FIRST QI | FIRST QUARTER |      |  |  |
|----------------------------------|----------|---------------|------|--|--|
| (Dollars in millions)            | 2004     | 2003          | V%   |  |  |
| Revenues                         |          |               |      |  |  |
| Advanced Materials               | \$1,885  | \$1,676       | 12   |  |  |
| Commercial Finance               | 5,391    | 4,776         | 13   |  |  |
| Consumer Finance                 | 3,589    | 2,759         | 30   |  |  |
| Consumer & Industrial            | 3,097    | 2,892         | 7    |  |  |
| Energy                           | 3,865    | 4,376         | (12) |  |  |
| Equipment & Other Services       | 2,010    | 964           | F    |  |  |
| Healthcare                       | 2,495    | 2,140         | 17   |  |  |
| Infrastructure                   | 776      | 676           | 15   |  |  |
| Insurance                        | 5,953    | 6,368         | (7)  |  |  |
| NBC                              | 1,582    | 1,471         | 8    |  |  |
| Transportation                   | 3,405    | 2,979         | 14   |  |  |
| Corporate items and eliminations | (698)    | (621)         | (12) |  |  |
| Consolidated revenues            | \$33,350 | \$30,456      | 10   |  |  |
| Segment profit (a)               |          |               |      |  |  |
| Advanced Materials               | \$171    | \$122         | 40   |  |  |
| Commercial Finance               | 955      | 870           | 10   |  |  |
| Consumer Finance                 | 602      | 546           | 10   |  |  |
| Consumer & Industrial            | 149      | 128           | 16   |  |  |
| Energy                           | 650      | 898           | (28) |  |  |
| Equipment & Other Services       | (122)    | (258)         | 53   |  |  |
| Healthcare                       | 339      | 306           | 11   |  |  |
| Infrastructure                   | 113      | 94            | 20   |  |  |
| Insurance                        | 410      | 512           | (20) |  |  |
| NBC                              | 394      | 343           | 15   |  |  |
|                                  |          |               |      |  |  |

| Transportation                          | 637     | 556     | 15   |
|---|---------|---------|------|
| Total segment profit                    | 4,298   | 4,117   | 4    |
| GE corporate items and eliminations     | (352)   | 20      | U    |
| GE interest and other financial charges | (239)   | (208)   | (15) |
| GE provision for income taxes           | (467)   | (715)   | 35   |
| Earnings before accounting change       | 3,240   | 3,214   | 1    |
| Cumulative effect of accounting change  | -       | (215)   |      |
| Consolidated net earnings               | \$3,240 | \$2,999 | 8    |

(a) Segment profit always excludes the effect of principal pension plans and accounting changes, and may exclude matters such as charges for restructuring; rationalization and other similar expenses; certain gains/losses from dispositions; and litigation settlements or other charges, responsibility for which precedes the current management team. Segment profit excludes or includes interest and other financial charges and segment income taxes according to how a particular segment management is measured - excluded in determining operating profit for Advanced Materials, Consumer & Industrial, Energy, Healthcare, Infrastructure, NBC, and Transportation, but included in determining net earnings for Commercial Finance, Consumer Finance, Equipment & Other Services, and Insurance.

Financial Measures That Supplement GAAP

General Electric Company and Consolidated Affiliates

We sometimes refer to data derived from consolidated financial information but not required by GAAP to be presented in financial statements. Certain of these data are considered "non-GAAP financial measures" under SEC regulations. Specifically, we have referred to:

- first quarter 2004 earnings growth, excluding the Energy business and non-cash earnings from U.S. pension plans in the first quarters of 2003 and 2004; and
- first quarter 2004 industrial sales growth, excluding the Energy business in the first quarters of 2003 and 2004

Reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures - reported earnings before accounting change and industrial sales - follow.

|   | FIRST QUARTER       |                       |    |
|---|---------------------|-----------------------|----|
| (Dollars in millions)   | 2004                | 2003                  | V% |
| Earnings before accounting change<br>Less Energy earnings at 35% tax rate<br>Less Pension | \$3,240<br>404<br>4 | \$3,214<br>576<br>202 |    |
| Earnings excluding Energy and Pension   | \$2,832             | \$2,436               | 16 |
| Industrial sales as reported<br>Less Energy sales   | \$16,680<br>3,822   | \$15,758<br>4,260     |    |
| Industrial sales excluding Energy   | \$12,858            | \$11,498              | 12 |

We believe that meaningful analysis of our financial performance requires an understanding of the factors underlying that performance and our judgements about the likelihood that particular factors will repeat. In some cases, short-term patterns and long-term trends may be obscured by large factors or events. For example, events or trends in a particular segment may be so significant as to obscure patterns and trends of our industrial or financial services businesses in total. For this reason, we believe that investors may find it useful to see our first quarter 2004 earnings without the declir in sales of large gas turbines in the U.S. and decline in non-cash earnings from our U.S. pension plans. Similarly, we believe presentation of first quarter 2004 growth in industrial sales without the aformentioned decline in gas turbine sales is useful to investors.