



WIN-911 Software from GE Digital

Improving operator efficiency with real-time alarm notifications

Notify the right person, at the right time, for faster alarm resolution

Make sure out-of-spec and critical events trigger a real-time alarm, so your teams can take the right action, fast. WIN-911 software from GE Digital provides easy integration with iFIX and CIMPLICITY HMI/SCADA from GE Digital to help you improve the reliability of alarm notifications for quicker resolution and improved uptime.

As the most widely used alarm notification platform, WIN-911 works with iFIX and CIMPLICITY to provide real-time notification for monitoring operations and notifying personnel of problem conditions. WIN-911 delivers millions of alarms on a daily basis and is used by 90% of Fortune 500 manufacturers.

This proven, trusted software enables you to create a notification workflow tailored to your specific needs. You can filter, escalate, and direct alarms to any number of recipients using virtually any device – including mobile phones, desktop computers, and tablets.

Outcomes

- Increase operational efficiency, uptime, and reliability by improving alarm notification and speeding response with a proven, widely used software solution
- Improve asset, personnel, and public safety: greater alarm awareness and faster resolution lowers risk
- Reduce downtime with notification anywhere, any time, to centralized and remote teams
- Boost agility by managing even complex schedule changes easily – configurable through iFIX and CIMPLICITY
- Optimize operations with alarm logging and reports for continuous improvement
- Drive insight into common errors or maintenance requirements with real-time notification
- Reduce time-to-value with quick configuration and tight integration to GE Digital's software

01 Increase event resolution performance with timely alarm notification

Achieve complete freedom to create notification workflows the way you want them, escalating alarms and/or filtering information to any number of recipients. You can vary notifications depending on alarm severity, whether or not an alarm is acknowledged, what date or time the alarm is occurring, and other user-configurable attributes of the alarm context.

02 Improve response by sending notifications to the right person based on staff schedules

You can add staff schedules to the alarm notification system, ensuring that alarms reach the right person based on availability. WIN-911 knows who is “on shift” at the time of the alarm. Have a difficult schedule? No problem! WIN-911 supports complex shift scheduling to meet your needs – easily configurable through iFIX and CIMPLICITY.

03 Simplify initial set-up and on-going system maintenance

WIN-911 connects directly to GE Digital's HMI/SCADA software, allowing you to simplify configuration, optimize performance, and pass acknowledgements and other data back to the SCADA. You can determine which alarms to monitor by importing or setting up subscriptions based on filters. With direct data integration with iFIX and CIMPLICITY, you don't have to manage a second set of alarms within WIN-911, reducing set-up time and on-going system management.

04 Save time with WIN-911 managing the complexity of standards and protocols

Leverage flexible, convenient notification delivered in preferred languages in your choice of device: email, voice and mobile. You can take advantage of one- or two-way email notifications for different security protocols to comply with control network security standards. Also, you can drive notifications via VoIP and plant announcement systems.



As a value-added capability, WIN-911 Essential is available for free to licensed iFIX* and CIMPLICITY* customers. WIN-911 Ultimate provides additional capabilities as an economical upgrade.

05 Faster, easier alarm resolution with WIN-911 Mobile**

WIN-911 Mobile helps you resolve industrial alarm conditions in real time. Streamline decision-making by seeing what is wrong, sending an acknowledgement and monitoring alarm condition changes in real time, right from your smartphone. Chat helps your entire team converse, brainstorm, and share solutions. Know who has seen an alarm as well as who has acknowledged it, reducing guesswork and redundant responses. **Coming soon, 2021

Nestlé integrated HMI/SCADA from GE Digital with WIN-911 for mobile refrigeration alarm alerts, significantly reducing response time to less than 10 minutes and virtually eliminating production downtime.



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Features

New in Version 4.0

- Plant Announcer to broadcast voice alarms automatically over your plant's PA system or any networked computer. Hear alarms voiced in spoken word no matter where you are in the plant. Customize alarm messages and replay intervals. Installs and configures in minutes.
- Contacts Utility to quickly make changes to your notification call-out settings via iFIX/CIMPLICITY client or server node. Stay current with operator schedule changes – right from your regular HMI station. Access secured by Windows Authentication.
- WIN-911 Mobile** gives you a faster, easier way to resolve industrial alarm conditions in real time – anywhere, anytime. This annual term option helps you streamline decision-making, promote team problem-solving, and work more efficiently.

**WIN-911 Mobile coming soon – planned 2021

Proven, Widely-Used Alarm Notification Software

- Flexible, convenient notification, delivered in preferred languages, on your choice of device: email, voice, and mobile
- Escalation engine with group-based alarm notification, retries, and acknowledgement
- Simple notification schedules with group restart and repeat delays
- Easy scheduling with common shifts provided
- Escalation for different scenarios (Ultimate)
- View current and historical alarms/notifications
- Control access with passwords and acknowledgement codes
- Configure for redundancy and set up “watchdogs” to monitor SCADA and WIN-911 connection

Feature	Essential (free*)	Ultimate
Availability	Included with HMI/SCADA	Economical upgrade from Essential
iFIX HMI/SCADA integration	✓	✓
CIMPLICITY HMI/SCADA integration	✓	✓
Basic Notification Workflow	✓	✓
Reporting	✓	✓
Plant Announcer – <i>New!</i>	✓	✓
Contact Utility – <i>New!</i>	✓	✓
Alarm Count	50,000	50,000
Email Notification	2 Seats	255 Seats
OPC DA	-	✓
Advanced Notification Workflow	-	✓
Voice - VoIP	-	✓
WIN-911 Mobile Annual Term Option** – <i>New!</i>	-	Optional – 25 Seats

Software Requirements

- WIN-911 is available for iFIX versions 5.8 and later, and CIMPLICITY version 10.0 and later. Existing iFIX and CIMPLICITY customers are entitled to WIN-911 Essential with no additional license fees.*
- “Essential” version may be included in every iFIX and CIMPLICITY development license.*
- Upgrades from Essential to Ultimate are available.
- For detailed software and hardware requirements, please visit www.win911.com.

*This offer is subject to change.

Used at more than 17,000 facilities around the world, WIN-911 provides a proven alarm notification platform.



Take advantage of proven alarm notification to improve operational efficiency, uptime, and reliability – including easy integration to your HMI/SCADA from GE Digital.

LEARN MORE



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Services

In the world of Industrial Internet of Things (IIoT), organizations are able to optimize productivity, reduce costs, and achieve Operational Excellence. While this is an exciting time for opportunity and growth, it can also bring on new challenges, questions, and uncertainty. No matter where you are on your IIoT journey, GE Digital has the right services offering for you.

[Advisory Services](#) We can help you plan and start your IIoT journey in a way that aligns to your specific business outcomes.

[Managed Services](#) We can help you maintain your critical machines from one of our remote locations around the world using model-based predictive analytic technology.

[Implementation Services](#) Our experienced global Automation partners can implement a collaborative, multi-generational program that marries your existing investments to the right enhancements and technology.

[Education Services](#) We specialize in education services to ensure that you're leveraging our solutions to the fullest extent with our training and certificate programs.

[Acceleration Plans](#) Let us help by ensuring that your business continues to operate at its highest efficiency, all while mitigating risks to your investments.

[Security Services](#) Our solutions provide industrial-grade security for a wide range of OT network and application topologies.

Related Products

GE Digital's Proficy suite helps you precisely monitor, control, and visualize every aspect of your operations, enabling operators to make the best decisions faster.



[Proficy Operations Hub](#)

A centralized environment for aggregating and visualizing contextual and situational information for industrial applications – supporting rapid application development and rich displays for faster operational response and better decision making.



[Proficy Batch Execution](#)

With Batch Execution, gain the security, flexibility, and ease of use you need to reduce costs, increase quality, and boost profitability.



[Proficy Historian](#)

Optimize asset and plant performance through time-series and A&E industrial data collection and aggregation. Improve decision-making with advanced trend analysis.

Continue your Digital Transformation journey

Transforming your business requires foundational innovations that lay the groundwork for future success. It requires connecting assets and processes securely to drive operational efficiencies, reduce unplanned downtime and improve performance.

PREDIX

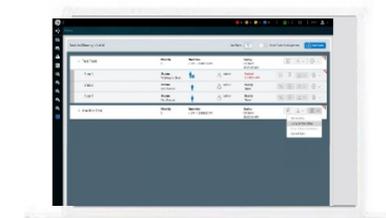
[Predix](#)

Innovate and transform your business with the cloud-based operating system for the Industrial Internet, purpose-built for industry.



[Proficy Plant Applications](#)

Maximize overall equipment effectiveness (OEE), improve production scheduling, and ensure product quality by leveraging real-time production data.



[Proficy Workflow](#)

Guide operators with dynamic, interactive electronic work instructions and eSOPs for more consistent operations and optimized processes.

About GE

GE (NYSE: GE) is the world's Digital Industrial Company, transforming industry with software-defined machines and solutions that are connected, responsive and predictive. GE is organized around a global exchange of knowledge, the "GE Store," through which each business shares and accesses the same technology, markets, structure and intellect. Each invention further fuels innovation and application across our industrial sectors. With people, services, technology and scale, GE delivers better outcomes for customers by speaking the language of industry.

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