



# Remote Operations

Remote Control Center

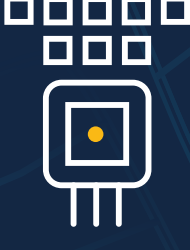


Remote Expert



Operate from anywhere

Plant Control Room



Mobile Worker



View only for assets not in control

Pop-outs to confirm entries

Unlock to access UI



Pop-out for Control Management

GE Digital Remote Operations software provides operators with remote and mobile worker access to onsite plant monitoring and control systems – all in a safe, secure and NERC-CIP complaint package.

Safety-first mobile use experience

“The pandemic and its economic impact have ignited and accelerated permanent operational changes across industries. A solution like GE Digital’s Remote Operations is needed to enable industrial organizations to adopt remote staffing, centralized and flexible resourcing, and autonomous operations.”

- Kevin Prouty, IDC

## Customer Adoption Goals

GE Remote Operations can be both a long-term strategic pillar and a timely solution for current operating objectives. Beyond contingency operations, our customers typically have several of these common goals.



Fleet operations center



Un-staffed plant operations



Leveraged expertise and support



3rd party monitoring & support



Onsite mobility and collaboration



Flexible worker location



Contingency Operations

## Customer Testimonials



“GE Remote Operations is an important technology pillar, enabling contingency operations, digital worker capabilities, and our continuing drive towards toward intelligent and efficient operations at every level.”

-Ron Rodrique, AES Site Manager



“A key objective of adding Remote Operations capability is to empower our workforce and improve safety not only with remote location flexibility, but also within the plant.”

-Bob Emmott, Executive Vice President and COO

## Customers worldwide are adopting Remote Operations.

Here are a few examples and their adoption goals.

Customers	Use Case Detail
Fortune 500 US Generator	<b>Weather-Proof Operations</b> Remote management of zero-staff simple cycle peaking units located in a storm-prone coastal area
Latin American Power Generator	<b>On-Site Staff Efficiency</b> Mobile flexibility and productivity for in-plant operators and maintenance staff of multi-plant facility
US State-wide Utility Company	<b>Reliable Remote Startup</b> Remote startup and troubleshooting verification of distant gas peaking facility prior to dispatching an onsite operator
Middle Eastern Country Utility	<b>External Monitoring &amp; Support</b> Facilitate 3rd party and EPC monitoring and interactive support of multi-plant facility
Fortune 500 Global Power Company	<b>Multi-Plant Control Flexibility</b> Flexible operating model between two local plants plus enablement of North American fleet-wide operating center
North American EPC	<b>From Construction to Operation</b> Standardized tool to expedite plant construction, testing, and break-in, including optional customer adoption

## Remote Operations: Operate from anywhere

Find Out More

