

Consulting Services Package from GE Digital



Comprehensive Analysis

With the Consulting Service Package, our customer support team applies its domain knowledge expertise and technology skills to analyze your Smallworld* database component performance, and all the elements around it that can affect the final application performance.

This comprehensive analysis is done as part of the System Performance and Optimization service. A complete Health Check Assessment report, including performance assessment and recommendation, will be provided at the end of the analysis. The report will include the following:

- Establish a benchmark for your system and compare it to
- current performance levels
- Analysis of read/write speeds to your database
- A breakdown of hardware capacity and how close you are to system limits
- Checks on drainage of Unique Values from the database
- Analysis of wasted space within the database and recommendations on how to maintain a healthy database
- Database size, locks and integrity
- Memory parameters

- Alternative and checkpoint review
- Performance analysis of internet-deployed solutions
- Set a baseline for your system performance from which to measure future improvement or degradation
- Recommendations for architecture enhancements and potential improvements from upgrading
- System monitoring tools to keep tabs on the health of your system

In addition to the Health Check, this package includes two user conference passes and 200 additional support hours per year¹ which can be used for:

- On demand support
- What if analysis
- Upgrade gap analysis
- Support related to customizations

¹ The 200 additional support hours must be used within the year and cannot be transferred to the next year.



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