



ShipperConnect™

Demurrage Management

Core Capabilities

- Switch event notification
- Built-in demurrage rules and tariffs
- Cost calculated as it occurs
- On-demand cost reporting
- Demurrage claim support
- Archive of historical events

Differentiating Features

- Built-in demurrage expertise
- 25+ business intelligence reports
- Seamless ERP integration
- Quick to deploy (cloud-based)

Optimized Outcomes

- Increased productivity
- Proactive cost control
- Accurate demurrage bills—one industrial sand customer saw 25% reduction in demurrage liability with ShipperConnect Demurrage Management

Improve efficiency and drive down the excess costs of demurrage.

Time is money. The demurrage clock is ticking. Effective demurrage management requires logistics managers to track railcar placements and reconcile demurrage liability. Not doing so can result in poor productivity and overpayment.

ShipperConnect Demurrage Management extends railcar visibility—monitoring, capturing and aggregating switch events—offering shippers an all-inclusive view of demurrage, storage and detention records. Tariff rules are applied and charges immediately calculated. Using business intelligence, ShipperConnect Demurrage Management generates cost reports to audit invoices and ensure railroad billings are 100% accurate.

The result? Fewer manual processes. Greater productivity. And increased demurrage billing accuracy every time.



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