



GE Digital

Industrial Managed Services Guide
2019 Q2



Trusted partner for your digital journey

Trusted Experts

Global expertise supplements the customer's knowledge

Journey Partner

Continuous initiative inspires the customer's transformation

Technology Agnostic

Dedicated personnel advance the customer's unique solution

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About GE Digital Industrial Managed Services

GE Digital Industrial Managed Services is a global team of industry experts dedicated to providing value and partnering with customers to make the industrial world safer, more efficient, and more effective.

What is Industrial Managed Services?

Industrial Managed Services are expertise based, continuous consulting services provided in a service subscription format that ensure customers get their expected return on investment. Industrial Managed Services engage post connection or project deployment. Industrial Managed Services:

- Uses the product on behalf of the customer
- Uses the product with the customer
- Provides periodic guidance and content to the customer
- Helps transition the customer to full self-sufficiency

Industrial Managed Services ensure that customers develop the people and processes necessary to take full value of GE Digital solutions.

Why choose GE Digital Industrial Managed Services?

GE Digital Industrial Managed Services has been in operation for over 10 years working in industries ranging from power generation and oil and gas to manufacturing and aviation. There are over 130 reliability engineers with 1100+ combined years of experience ready to serve. GE Digital Industrial Managed Services has experience monitoring GE, non-GE, rotating, stationary and mobile equipment. With experience in over 250 equipment types, GE Digital Industrial Managed Services provides a single source for your equipment needs.

Pre-Sales Services

GE Digital Industrial Managed Services has offerings to help you understand how GE Digital solutions can drive your digital transformation.

Exploration Day

GE Digital Industrial Managed Services team is strategically located all around the globe with centers in:

- Chicago
- São Paulo
- Paris
- Dubai
- Johannesburg
- Shanghai

To understand how GE is leveraging applications to transform, we invite you to visit one of these global centers. During your time at our center, you will:

- Learn about the APM Predix platform and how it enables digital transformations
- Learn about GE Digital applications and how they provide value to your business
- Learn about education services, professional services, and adoption services that enable your adoption of GE Digital solutions
- Learn about GE Digital Industrial Managed Services and how it can drive additional value into your business processes
- Experience and see real reliability engineers and reliability experts using GE Digital solutions
- See hundreds of concrete examples of how customers have generated tremendous value with GE Digital solutions

Discovery Workshop

GE Digital Industrial Managed Services team has more than 1100+ years of reliability expertise across many industries and located in centers around the globe. To better understand how Digital Outcomes can transform your business, you can engage one of our subject matter experts in a remote meeting to walk through a previous customer value case and understand how a previous customer derived value from GE Digital Industrial Managed Services.

Starter Kit Services

The Industrial Managed Services starter kit is designed for a new APM customer venturing into APM methodology for the first time. Industrial Managed Services experts will deliver an initial consultation workshop and develop a time boxed program plan to be executed remotely. By leveraging the customer's own data, the Industrial Managed Services experts will effectively demonstrate the value of APM. At the end of the engagement, Industrial Managed Services experts will deliver additional recommendations for the customer to continue the APM journey.

Identifying, mapping data sources and commissioning an APM instance can take time and effort, which prolongs the time to value. The Industrial Managed Services experts will help prioritize specific assets and/or systems and leverage data loaders to ingest your data in advance of having all the data sources actively mapped to APM. The Starter Kits can be performed in the GE Digital Industrial Managed Services APM environment if a customer system is not available. By leveraging data loaders and/or existing environments, Industrial Managed Services reduces the time to value.

Health Starter Kit

Industrial Managed Services experts will effectively demonstrate the ability to visualize asset performance, maintenance strategy effectiveness, or work process metrics. It may be necessary to purchase additional starter kits depending on the specific performance metrics desired. At the end of the engagement, Industrial Managed Services experts will deliver additional APM visualization recommendations for the customer to continue the APM Journey. Think of it as an introduction to APM Health that enables visualization of asset performance and KPI's.

The Health Starter Kit is executed over a 3-month term and includes:

Onsite Workshop		
Day 1	Morning	Understand / identify goal of workshop
	Afternoon	Data source identification
Day 2	Morning	Identify 10 asset/work process priorities
	Afternoon	Identify 10 visualizations for asset/process performance
Day 3	Morning	Workshop review and define action items
	Afternoon	Goal review, next steps, and timeline of events

Remote Collaboration
SME to SME bi-weekly rhythm calls to discuss action items and progress
Compile and analyze customer specific asset data sources (Limited to 3 years of historical data)
Review data source quality
Establish current performance benchmark
Review and confirm content and scope
Focus on customer's top 10 priority performance indicators
Execute asset health/performance visualization action items
Provide performance indicators on 10 individual assets or work processes, in one group or class
Review the 10 performance indicators based on recommendations from industry certified experts
Review Industrial Managed Services expert recommendations and gauge performance insights gained

Reports and Key Performance Indicators (KPIs)	
Report	APM usage statistics summary (For existing APM users)
Report	Available vs potential data sources that would contribute additional value to performance indicators
Report	Initial data quality evaluation brief that will address current customer data quality
Report	Projected value of the 10 performance indicators delivered by SME to customer team
Asset KPI	Production loss due to equipment unavailability
Asset KPI	Asset performance
Asset KPI	Incremental cost of "bad actors"
Asset KPI	Downtime due to equipment unavailability
Asset KPI	Mean time between failures (MTBF)
Work Process KPI	Regulatory work completed by due date
Work Process KPI	Work executed cost effectively
Work Process KPI	Scheduled maintenance compliance and loading
Work Process KPI	% reactive hours
Work Process KPI	Actual maintenance costs compared to budget

Reliability Starter Kit

Industrial Managed Services experts will effectively showcase the value of condition-based maintenance. At the end of the engagement, Industrial Managed Services experts will deliver additional recommendations for the customer to continue the APM Journey. Think of it as an introduction to APM Reliability that enables the introduction of condition-based maintenance into the customer's work processes.

The Reliability Starter Kit is executed over a 2-month term and includes:

Historical Failure Analysis on 1 Asset or Train
Live Monitoring on 1 Asset or Train
Connectivity provided via discrete ASCII files via Email/FTP only (One export per week minimum)
Workshops / Education Events
Customer Alignment <ul style="list-style-type: none"> Meeting or call to establish Starter Kit goals and next steps after goals are met
Tech Overview and Input Review <ul style="list-style-type: none"> Discuss technology and ensure inputs for historical failure analysis are correct
Case Study <ul style="list-style-type: none"> Historical failure analysis is presented Discussion on how the customer could have benefitted from condition-based maintenance
Deployment <ul style="list-style-type: none"> Week one of live results presented Overview of fleet deployment methodology
Monitoring <ul style="list-style-type: none"> Week two of live results presented Overview of Industrial Managed Services capability
Change Management <ul style="list-style-type: none"> Week three of live results presented Overview of change management methodology
Industrial Internet Vision <ul style="list-style-type: none"> Week four of live results presented Overview of GE Digital software solutions
VP Wrap <ul style="list-style-type: none"> Results summary presented Engagement summary Question and answers Next steps
Tour <ul style="list-style-type: none"> Tour of GE Digital Industrial Managed Services center Discuss site / fleet needs

Integrity Starter Kit for Mechanical Integrity

Industrial Managed Services experts will deliver an initial onsite consultation workshop and provide the best fitting APM Integrity program plan. At the end of the engagement, Industrial Managed Services experts will deliver additional APM Integrity and performance recommendations for you to continue the APM Journey. Think of it as an introduction to APM Integrity that will kickstart your Mechanical Integrity APM journey.

The Integrity Starter Kit is executed over a 3-month term and includes:

Onsite Workshop		
Day 1	Morning	Understand/identify goals for workshop
	Afternoon	Data source identification
Day 2	Morning	Prioritize 10 assets in scope
	Afternoon	Identify mechanical integrity data (RBI, IM, TM)
Day 3	Morning	Workshop review and APM mechanical integrity work process enable to define action Items
	Afternoon	Goal review, next steps, and timeline of events

Remote Collaboration
<p>Collect or Update Asset Data</p> <ul style="list-style-type: none"> Involves gathering the data and information to compile and analyze customer specific asset data sources (up to 5 years of historical data upon customer's agreement) needed to: <ul style="list-style-type: none"> Perform the degradation mechanisms review for customer's asset selected Calculate risk Plan and execute activities Review data source quality Review and confirm assets included in the inspection plan, thickness monitoring, RBI program and IOWs plan
<p>Identify Potential Degradation Mechanisms</p> <ul style="list-style-type: none"> Involves identifying and quantifying the types and locations of degradation occurring in equipment and equipment components so that probability of failure can be calculated, and effective activity plans can be developed
<p>Perform Risk Analysis</p> <ul style="list-style-type: none"> Risk is calculated for equipment and equipment components to optimize and prioritize the condition monitoring activities that mitigate the risks
<p>Define Mitigation Strategy</p> <ul style="list-style-type: none"> Involves using risk results and strategy rules to generate recommendations to mitigate risk. Risk-based recommendations include method, extent, and frequency of the activity. The output of activity planning should include all information needed to effectively plan and execute an activity Provide inspection plan and RBI assessment for up to 10 assets, in 1 group or class, over the course of 3 months Revise the inspection plan and RBI for the 10 assets based on recommendations from our industry certified experts
<p>Execute Strategy</p> <ul style="list-style-type: none"> Involves performing the inspection or test activities recommended on the risk-based activity plans. These activities are performed to mitigate the risk associated with each of the potential degradation mechanisms (PDMs) that were identified for an equipment item
Evaluate and Communicate Results

- Evaluation is performed to obtain better information surrounding an asset's/component's condition thereby reducing uncertainty and indirectly risk
- Establish current Mechanical Integrity benchmark
- SME to SME bi-weekly rhythm calls to discuss action items and progress
- Review the GE Digital Industrial Managed Services Expert recommendations and gauge performance insights gained during the 3-month period
- Execute action items

Reports					
Report	APM usage statistics summary (For existing APM users)				
Report	Available versus potential data sources that would contribute additional value to Risk Based Inspection analysis				
Report	Initial data quality evaluation brief that will address current customer data quality				
Report	Projected value of the RBI recommendations for the 10 assets delivered to customer team				
Report	Final review of identified goals and wrap up session with GE Industrial Managed Services SME and leadership with customer team on performance and delivery of Industrial Managed Services starter kit				
These are a few examples of KPI's and reports that could be provided from APM Integrity					
APM Integrity Solution	Integrity Indicators	Persona			
		Integrity Manager	RBI Analyst	Integrity Eng	TM Technician
Inspection Management	Asset Inspected	✓	✓	✓	X
	Past Due Inspections	X	X	✓	X
	Open Inspection Reports	X	X	✓	X
	Open Inspection Recommendations	X	X	✓	X
	Inspection Recommendations due	X	X	✓	v
Risk Based Inspection	RBI Analysis by Risk Category	✓	✓	✓	X
	RBI Components above Risk Threshold	✓	✓	✓	X
	RBI Risk Mitigated by Inspection	✓	✓	✓	X
	RBI Risk Exceeded not Mitigate by Inspection	✓	✓	✓	X
	RBI Components below Risk Target	✓	✓	✓	X
Thickness Monitoring	TM Past Due	X	X	✓	✓
	TML Remaining Life	✓	X	✓	✓
	TML's Showing Growth	X	X	✓	✓
	Estimated Remaining Life - TM Program	✓	X	✓	✓

Integrity Starter Kit for Asset Safety

Industrial Managed Services experts will deliver an initial onsite consultation workshop and provide the best fitting APM Integrity program plan. At the end of the engagement, Industrial Managed Services experts will deliver additional APM Integrity and performance recommendations for you to continue the APM Journey. Think of it as an introduction to APM Integrity that will kickstart your Asset Safety APM journey.

The Integrity Starter Kit is executed over a 3-month term and includes:

Onsite Workshop		
Day 1	Morning	Understand/identify goals for workshop and prioritize 25 SIFs in scope
	Afternoon	Review of data requirements and data source identification
Day 2	Morning	Identify Asset Safety data (for HA, LOPA, SIS Management)
	Afternoon	Review and initial validation of Asset Safety data
Day 3	Morning	Workshop review and APM asset safety work process enable to define action Items
	Afternoon	Goal review, next steps, and timeline of events

Remote Collaboration
Collect or update Asset Safety related data <ul style="list-style-type: none"> • Involves gathering the data and information to compile and analyze customer specific safety related asset and asset systems data sources (engineering data and hazard analyses) needed to: <ul style="list-style-type: none"> ○ Verify both the PHA quality and alignment with the selected SIFs ○ Perform the relevant LOPAs and SIS Analysis for the selected SIFs ○ Propose both the eventually required architectural modifications and the relevant proof test tasks to accomplish for each selected SIF. This Starter Kit analysis will not include neither the HA nor the SRS development and will require the relevant updated HA to be already in place. The selected SIFs on the other hand, in principle are supposed to be simple ones (only one sensors group and only one final elements group) • Review both the data source quality and completeness • Review and confirm chance to perform the analyses with the available data
Identify the specific Hazards within the PHA <ul style="list-style-type: none"> • Involves identifying the specific Hazards within the PHA that aligns with the selected SIFs to analyze
Perform LOPA <ul style="list-style-type: none"> • The LOPA method will be used by default to assess the safety requirements for the selected SIFs (SIL Assessment)
Configure the SIS and perform the SIFs modeling <ul style="list-style-type: none"> • Involves the configuration of the SIS Analysis and the specific modeling of each one of the selected SIFs therein. It also includes either the parametrical (within the stated limits) or the architectural modification, in case of not reaching the requirements (SIL Verification) • Provide the relevant specific Proof Tests to implement (SIL Validation)
Develop Strategy <ul style="list-style-type: none"> • Involves development of the relevant specific Proof Tests to implement (SIL Validation) for each one of the selected SIFs
Implement, evaluate and communicate results

- Evaluation is performed to obtain better information surrounding SIS/SIF behavior in time, against the relevant Asset Safety risk acceptance criteria
- Establish current Asset Safety dashboard
- SME to SME bi-weekly rhythm calls to discuss action items and progress
- Review the GE Digital Industrial Managed Services Expert recommendations and gauge performance insights gained during the 3-month period
- Execute action items

Reports	
Report	APM usage statistics summary (for existing APM users)
Report	Initial data quality evaluation brief that will address current customer data quality
Report	SIL Assessment, Verification and Validation for the selected (modeled) SIFs within the SIS
Report	Final recommendations and possible next steps wrap up session with GE Industrial Managed Services SME and leadership with customer team on performance and delivery of Industrial Managed Services starter kit

Strategy Starter Kit

Industrial Managed Services experts will effectively demonstrate the strategic impact that a real APM strategy program can provide and quantify existing and potentially hidden value opportunities. At the end of the engagement, Industrial Managed Services experts will deliver additional APM performance recommendations for the customer to continue the APM journey. Think of it as an introduction to APM Strategy that will kickstart your APM program.

The Strategy Starter Kit is executed over a 3-month term and includes:

Onsite Workshop		
Day 1	Morning	Executive presentation series
	Afternoon	Data source identification
Day 2	Morning	Bad actor identification
	Afternoon	High value asset strategy opportunity identification
Day 3	Morning	Workshop review and define action items
	Afternoon	Wrap up and next steps

Remote Collaboration
SME to SME bi-weekly rhythm calls to discuss action items and progress
Compile and analyze customer specific asset data sources (Limited to 3 years of historical data)
Review data source quality
Asset strategy action plan identified and updated
Asset strategy experts will identify and focus on the customer's top 5 bad actor assets
Experts will provide asset strategy effectiveness evaluation on 5 individual asset strategies, in 1 asset type
Experts will revise these 5 asset strategies based on best in class, asset strategy performance recommendations
Customer review of the APM experts performance recommendations and execute strategy revisions in the APM system

Reports	
Report	APM usage statistics summary (For existing APM users)
Report	Available vs potential data sources that would contribute additional value to performance indicators
Report	Initial data quality evaluation brief that will address current customer data quality
Report	Cost avoidance summary
Report	Final projected value of the 5 strategy revisions to the respective bad actors delivered onsite by SME to customer team

Subscription Services

GE Digital Industrial Managed Services team is focused on being your journey partner as you transform your organization. To support this, GE Digital Industrial Managed Services team focuses on selling **annuity service subscriptions**, so we can provide **dedicated teams** to create a **deep partnership** with your personnel to build the momentum of your digital transformation.

Overview of Service Levels

GE Digital Industrial Managed Services provides several options for service levels to meet your unique solution requirements. GE Digital Industrial Managed Services will provide service for the period specified in the proposal. GE Digital Industrial Managed Services may deliver continuous updates, changes or improvements during the period specified during the proposal. The services provided will always comply with the service levels and deliverables documented in the most recently published Industrial Managed Services Guide. GE Digital Industrial Managed Services provides flexible levels of service to ensure we are meeting the **Customer’s Path, Customer’s Pace, and Customer’s Choice** of service needs.

Deliverables	Tier 1: Full Service <i>We use the software on your behalf to ensure outcomes</i>	Tier 2: Shared Service <i>Collaboration and support your usage of the software</i>	Tier 3: Self Service <i>Expert guidance and configuration content updates</i>
Regular Industrial Operations Consulting Call	✓		
Design and Deployment of New Configuration Content	✓		
Proactive Review of Customer Results and Generation of Recommendations for Optimization	✓		
Named Industry Expert Assigned for Continuous Consulting	✓	✓	
Monthly Industrial Operations Review Call	✓	✓	
Maintenance and Optimization of Configuration Content	✓	✓	
Quarterly Industrial Managed Services Program Report	✓	✓	
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	✓	✓	✓
Yearly Report and Call to Track Organization Goals and APM Value	✓	✓	✓
Annual Onsite Workshop for Baselineing, Benchmarking, and Yearly Planning	✓	✓	✓

Service Levels and Deliverables Offered Across All GE Digital Industrial Managed Service Offerings

Full Service (Tier 1)

GE Digital Industrial Managed Services is offering to deliver the full value of GE Digital solutions by using the GE Digital solution on behalf of the customer. By providing this service, GE Digital Industrial Managed Services will be able to help the customer focus on the incorporation of GE Digital solutions into their core business processes and to maximize the customer's value from the GE Digital solutions.

Shared Service (Tier 2)

GE Digital Industrial Managed Services is offering to support in the usage of GE Digital solutions. This reduced level of service is targeted for those customers who have the staffing and expertise with GE Digital solutions.

Self Service (Tier 3)

GE Digital Industrial Managed Services is offering to help the customer transform the way they use their domain knowledge. This reduced level of service is targeted for those customers who have the staffing and expertise with GE Digital solutions and want to be more autonomous.

Transition Service

GE Digital's Industrial Managed Services is offering to help the customer transition to self-sufficiency while getting full value from GE Digital solutions. This plan takes the customer through each service level as Managed Services trains and assists in the adoption of GE Digital solutions.

Industrial Managed Services for Health Manager

GE Digital Industrial Managed Services team will help your organization transition from point solutions to an integrated application that brings together data from operational technology (OT) and information technology (IT) systems, alarms, and events to give a contextualized view of asset and maintenance performance.

Service Requirements: - Premier Acceleration Plan - Corresponding APM Module	
Tier 1 (Full Service - We use the software on your behalf to ensure outcomes)	
Regular Industrial Operations Consulting Call	The GE Digital Industrial Managed Services team will lead a collaborative bi-weekly conference call to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services expert will establish and manage a prioritized task list, with recommendations in collaboration with the customer to maximize the customer value.
Design and Deployment of New Configuration Content	By subscribing to the iterative, agile configuration, the customer agrees to have their configuration development SPREAD THROUGHOUT THE DURATION of their subscription. From the monthly call the GE Digital Industrial Managed Services team plans the work for the following month including (but not limited to): <ul style="list-style-type: none"> • Define and build KPI's • Define and build Metrics • Define and build Scorecards
Proactive Review of Customer Results and Generation of Recommendations for Optimization	Our expert will review the metrics, KPI's and scorecards and provide insightful industry specific recommendations to the customer. Based on the analysis of KPI health, additional workflow actions may be initiated. GE Digital Industrial Managed Services team will optimize and modify the configuration of existing health indicators based on industry standard best practices and modify health indices to measure work flow effectiveness.
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services staff will establish and manage a prioritized task list, with expert recommendations, to engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by analyzing data on the effectiveness of current rounds and routes. The GE Digital Industrial Managed Services team will come to the regular customer call with a list of recommended round/route configuration changes based on the Compliance and Completeness report. The recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services, Health Manager templates which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Health Manager solution. We will review the organizational goals set forth in the customer dashboards.
Annual Onsite Workshop for Baselining, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Health Manager solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Tier 2 (Shared Service - Collaboration and support your usage of the software)	
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to

	continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services staff will establish and manage a prioritized task list, with expert recommendations, to engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by analyzing data on the effectiveness of current rounds and routes. The GE Digital Industrial Managed Services team will come to the regular customer call with a list of recommended round/route configuration changes based on the Compliance and Completeness report. The recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services, Health Manager templates which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Health Manager solution. We will review the organizational goals set forth in the customer dashboards.
Annual Onsite Workshop for Baselineing, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Health Manager solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Tier 3 (Self Service - Expert guidance and configuration content updates)	
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services, Health Manager templates which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Health Manager solution. We will review the organizational goals set forth in the customer dashboards.
Annual Onsite Workshop for Baselineing, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Health Manager solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.

Industrial Managed Services for Rounds

GE Digital Industrial Managed Services team will help your organization transition from round point solutions, such as spreadsheets, to an integrated solution within the APM application. Your organization will benefit from capturing detailed rounds performance instructions to ensure the maintenance effectiveness and mitigate loss of expertise from attrition.

Service Requirements: - Premier Acceleration Plan - Corresponding APM Module	
Tier 1 (Full Service - We use the software on your behalf to ensure outcomes)	
Regular Industrial Operations Consulting Call	The GE Digital Industrial Managed Services team will lead a collaborative bi-weekly conference call to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services expert will establish and manage a prioritized task list, with recommendations in collaboration with the customer to maximize the customer value.
Design and Deployment of New Configuration Content	By subscribing to the iterative, agile configuration, the customer agrees to have their configuration development SPREAD THROUGHOUT THE DURATION of their subscription. From the monthly call the GE Digital Industrial Managed Services team plan the work for the following month including (but not limited to): <ul style="list-style-type: none"> • Creating routes • Defining re-occurring tasks in rounds routes • Creating rounds templates as necessary • Assigning users • Activating routes • Creating, modifying, and aligning dashboards and KPI's for new routes
Proactive Review of Customer Results and Generation of Recommendations for Optimization	Customers will receive a regularly scheduled bi-weekly consulting call to drive customer outcomes and respond to customer requests for re-configuration or updates to rounds and routes. Specifically, customers can request for GE Digital Industrial managed Services team to: 1) Optimize and modify the configuration of rounds templates, 2) Modify measurement location (ML) templates, 3) Assign users and activate routes, and 4) Maintain and modify dashboards and health indices to measure round effectiveness.
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can to benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services staff will establish and manage a prioritized task list, with expert recommendations, to engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by analyzing data on the effectiveness of current rounds and routes. The GE Digital Industrial Managed Services team will come to the regular customer call with a list of recommended round/route configuration changes based on the Compliance and Completeness report. The recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services Measurement Location(ML) templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Rounds solution. We will review the organizational goals set forth in the customer dashboards.
Annual Onsite Workshop for Baselining, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Rounds solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.

Tier 2 (Shared Service - Collaboration and support your usage of the software)	
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services staff will establish and manage a prioritized task list, with expert recommendations, to engage in collaboration planning with the customer to maximize the customer's value in the upcoming year.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by analyzing data on the effectiveness of current rounds and routes. The GE Digital Industrial Managed Services team will come to the regular customer call with a list of recommended round/route configuration changes based on the Compliance and Completeness report. The recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services Measurement Location(ML) templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Rounds solution. We will review the organizational goals set forth in the customer dashboards.
Annual Onsite Workshop for Baselining, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Rounds solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customer's value in the upcoming year.
Tier 3 (Self Service - Expert guidance and configuration content updates)	
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services Measurement Location(ML) templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Rounds solution. We will review the organizational goals set forth in the customer dashboards.
Annual Onsite Workshop for Baselining, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Rounds solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customer's value in the upcoming year.

Industrial Managed Services for Calibration Management

GE Digital Industrial Managed Services team will help your organization transition from calibration point solutions, such as spreadsheets or basic CMMS, to an integrated solution within the APM application. Our team of experts can help you optimize your calibration program strategies to improve equipment availability, mitigate equipment downtime, and optimize maintenance costs.

Service Requirements: - Premier Acceleration Plan - Corresponding APM Module	
Tier 1 (Full Service - We use the software on your behalf to ensure outcomes)	
Regular Industrial Operations Consulting Call	The GE Digital Industrial Managed Services team will lead a collaborative bi-weekly conference call to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services expert will establish and manage a prioritized task list, with recommendations in collaboration with the customer to maximize the customer value.
Design and Deployment of New Configuration Content	By subscribing to the iterative, agile configuration, the customer agrees to have their configuration development SPREAD THROUGHOUT THE DURATION of their subscription. From the monthly call the GE Digital Industrial Managed Services team plan the work for the following month including (but not limited to): <ul style="list-style-type: none"> • Critical equipment assessment • Evaluate existing calibration databases • Creating calibration events, profiles, tools • Define calibration schedule and link to tasks • Creating, modifying, and aligning dashboards and KPI's for new calibration events
Proactive Review of Customer Results and Generation of Recommendations for Optimization	Customers will receive a regularly scheduled bi-weekly consulting call to drive customer outcomes and respond to customer requests for re-configuration or updates to existing Calibration events and templates. Specifically, customers can request for GE Digital Industrial managed Services team to evaluate and recommend : 1) Optimize and modify the configuration of calibration templates, 2) Modify equipment templates and profiles, 3) Update schedule tasks, and 4) Evaluate calibration dashboards to measure calibration event and strategy effectiveness.
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services staff will establish and manage a prioritized task list, with expert recommendations, to engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by analyzing calibration event data for timeliness and effectiveness. The GE Digital Industrial Managed Services team will come to the regular customer call with a list of recommended calibration management configuration changes based on the Event Compliance and Completeness report. The recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Calibration Management solution. We will review the organizational goals set forth in the customer dashboards.
Yearly Report and Call to Track Organization Goals and APM Value	Customers will get access to regular updates in GE Digital Industrial Managed Services Calibration Event and Equipment templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Annual Onsite Workshop for Baselineing, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Calibration Management solution. The GE Digital

	Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Tier 2 (Shared Service - Collaboration and support your usage of the software)	
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services staff will establish and manage a prioritized task list, with expert recommendations, to engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by analyzing calibration event data for timeliness and effectiveness. The GE Digital Industrial Managed Services team will come to the regular customer call with a list of recommended calibration management configuration changes based on the Event Compliance and Completeness report. The recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Calibration Management solution. We will review the organizational goals set forth in the customer dashboards.
Yearly Report and Call to Track Organization Goals and APM Value	Customers will get access to regular updates in GE Digital Industrial Managed Services Calibration Event and Equipment templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Annual Onsite Workshop for Baselineing, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Calibration Management solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Tier 3 (Self Service - Expert guidance and configuration content updates)	
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Calibration Management solution. We will review the organizational goals set forth in the customer dashboards.
Yearly Report and Call to Track Organization Goals and APM Value	Customers will get access to regular updates in GE Digital Industrial Managed Services Calibration Event and Equipment templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Annual Onsite Workshop for Baselineing, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Calibration Management solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.

Industrial Managed Services for Inspection Management

GE Digital Industrial Managed Services team will help your organization transition from point solutions to an integrated application to support large-scale inspection programs. This capability allows asset owners and operators to manage inspection plans on a variety of asset classes, document the condition of the asset, and track inspection recommendations to closure.

Service Requirements: - Premier Acceleration Plan - Corresponding APM Module	
Tier 1 (Full Service - We use the software on your behalf to ensure outcomes)	
Regular Industrial Operations Consulting Call	The GE Digital Industrial Managed Services team will lead a collaborative bi-weekly conference call to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services expert will establish and manage a prioritized task list, with recommendations in collaboration with the customer to maximize the customer value.
Design and Deployment of New Configuration Content	By subscribing to the iterative, agile configuration, the customer agrees to have their configuration development SPREAD THROUGHOUT THE DURATION of their subscription. From the monthly call the GE Digital Industrial Managed Services team plan the work for the following month including (but not limited to): <ul style="list-style-type: none"> • Create Inspection Profiles and Methods • Build Inspection Tasks • Load Inspection Scope • Build inspection checklists and work packs • Evaluate data and configure inspection dashboards/reports • Evaluate inspection history, results, and confidence • Create performance recommendations
Proactive Review of Customer Results and Generation of Recommendations for Optimization	Customers will receive a regularly scheduled bi-weekly consulting call to drive customer outcomes and respond to customer requests for re-configuration or updates to the existing Inspection Profiles and Tasks. Specifically, customers can request for GE Digital Industrial managed Services team to: 1) Evaluate inspection history, results, and establish confidence level, 2) Evaluate and optimize inspection scope and checklists, 3) Update inspection profiles and tasks, and 4) Evaluate, recommend, and configure inspection compliance dashboards/reports.
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services staff will establish and manage a prioritized task list, with expert recommendations, to engage in collaboration planning with the customer to maximize the customer's value in the upcoming year.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by analyzing calibration event data for timeliness and effectiveness. The GE Digital Industrial Managed Services team will come to the regular customer call with a list of recommended inspection profile and template configuration changes based on the Calibration Compliance and Completeness report. The recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Inspection Management solution. We will review the organizational goals set forth in the customer dashboards.
Yearly Report and Call to Track Organization Goals and APM Value	Customers will get access to regular updates in GE Digital Industrial Managed Services Inspection Management templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.

Annual Onsite Workshop for Baselineing, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Inspection Management solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Tier 2 (Shared Service - Collaboration and support your usage of the software)	
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can to benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services staff will establish and manage a prioritized task list, with expert recommendations, to engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by analyzing calibration event data for timeliness and effectiveness. The GE Digital Industrial Managed Services team will come to the regular customer call with a list of recommended inspection profile and template configuration changes based on the Calibration Compliance and Completeness report. The recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Inspection Management solution. We will review the organizational goals set forth in the customer dashboards.
Yearly Report and Call to Track Organization Goals and APM Value	Customers will get access to regular updates in GE Digital Industrial Managed Services Inspection Management templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Annual Onsite Workshop for Baselineing, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Inspection Management solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Tier 3 (Self Service - Expert guidance and configuration content updates)	
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Inspection Management solution. We will review the organizational goals set forth in the customer dashboards.
Yearly Report and Call to Track Organization Goals and APM Value	Customers will get access to regular updates in GE Digital Industrial Managed Services Inspection Management templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Annual Onsite Workshop for Baselineing, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Inspection Management solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.

Industrial Managed Services for Risk Based Inspection (RBI)

GE Digital Industrial Managed Services team will help your organization to assess the likelihood and consequences of failures to optimize inspection rigor based on overall risk. The visual surveillance and inspection of both fixed and linear assets is a critical element in assessing the current condition of the asset and avoiding equipment failures.

Service Requirements: - Premier Acceleration Plan - Corresponding APM Module	
Tier 1 (Full Service - We use the software on your behalf to ensure outcomes)	
Regular Industrial Operations Consulting Call	The GE Digital Industrial Managed Services team will lead a collaborative bi-weekly conference call to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services expert will establish and manage a prioritized task list, with recommendations in collaboration with the customer to maximize the customer value.
Design and Deployment of New Configuration Content	By subscribing to the iterative, agile configuration, the customer agrees to have their configuration development SPREAD THROUGHOUT THE DURATION of their subscription. From the monthly call the GE Digital Industrial Managed Services team plan the work for the following month including (but not limited to): <ul style="list-style-type: none"> • Loading data for RBI components • Associate RBI Components w/Inspection Profile • Creating RBI Analysis • Review corrosion/inspection data • Evaluate consequence & probability of failure • Develop RBI specific Integrity Operating Window (IOW)
Proactive Review of Customer Results and Generation of Recommendations for Optimization	Customers will receive a regularly scheduled bi-weekly consulting call to drive customer outcomes and respond to customer requests for re-configuration or updates to the existing RBI analysis. Specifically, customers can request for GE Digital Industrial managed Services team to: 1) Evaluate consequence and probability of failure, 2) Modify Inspection profiles, 3) Update RBI analysis, and 4) Maintain and modify dashboards and health indices to validate IOW accuracy and effectiveness.
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services staff will establish and manage a prioritized task list, with expert recommendations, to engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by analyzing corrosion and inspection data to assess consequence and probability of failure. The GE Digital Industrial Managed Services team will come to the regular customer call with a list of recommended RBI analysis configuration changes based on the Consequence and Probability of Failure report. The recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services RBI templates which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Risk Based Inspection solution. We will review the organizational goals set forth in the customer dashboards.
Annual Onsite Workshop for Baselining, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Risk Based Inspection solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.

Tier 2 (Shared Service - Collaboration and support your usage of the software)	
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services staff will establish and manage a prioritized task list, with expert recommendations, to engage in collaboration planning with the customer to maximize the customer's value in the upcoming year.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by analyzing corrosion and inspection data to assess consequence and probability of failure. The GE Digital Industrial Managed Services team will come to the regular customer call with a list of recommended RBI analysis configuration changes based on the Consequence and Probability of Failure report. The recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services RBI templates which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Risk Based Inspection solution. We will review the organizational goals set forth in the customer dashboards.
Annual Onsite Workshop for Baselineing, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Risk Based Inspection solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customer's value in the upcoming year.
Tier 3 (Self Service - Expert guidance and configuration content updates)	
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services RBI templates which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Risk Based Inspection solution. We will review the organizational goals set forth in the customer dashboards.
Annual Onsite Workshop for Baselineing, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Risk Based Inspection solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customer's value in the upcoming year.

Industrial Managed Services for Thickness Monitoring

GE Digital Industrial Managed Services team will help your organization manage large-scale corrosion and thickness measurement programs for fixed assets. Our team of experts will optimize the TM module to calculate the minimum thickness required to safely operate the equipment, thickness measurement data management, and corrosion rate analysis, as well as next-inspection and retirement-data inspections.

Service Requirements: - Premier Acceleration Plan - Corresponding APM Module	
Tier 1 (Full Service - We use the software on your behalf to ensure outcomes)	
Regular Industrial Operations Consulting Call	The GE Digital Industrial Managed Services team will lead a collaborative bi-weekly conference call to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services expert will establish and manage a prioritized task list, with recommendations in collaboration with the customer to maximize the customer value.
Design and Deployment of New Configuration Content	By subscribing to the iterative, agile configuration, the customer agrees to have their configuration development SPREAD THROUGHOUT THE DURATION of their subscription. From the monthly call the GE Digital Industrial Managed Services team plan the work for the following month including (but not limited to): <ul style="list-style-type: none"> • Create TML's • Calculate Corrosion Analysis/Modify settings • Build Compliance Management Reports • Calculate Corrosion Analysis • Evaluate consequence & probability of failure • Create TM recommendations and dashboards to measure effectiveness
Proactive Review of Customer Results and Generation of Recommendations for Optimization	Customers will receive a regularly scheduled bi-weekly consulting call to drive customer outcomes and respond to customer requests for re-configuration or updates to the existing Thickness Monitoring Locations(TML's). Specifically, customers can request for GE Digital Industrial managed Services team to: 1) Create TML's, 2) Calculate Corrosion Analysis, 3) Evaluate Compliance Management Reports Update RBI analysis, and 4) Create TM Recommendations and effectiveness.
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services staff will establish and manage a prioritized task list, with expert recommendations, to engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by analyzing thickness monitoring location(TML) data and creating Thickness Monitoring recommendations. The GE Digital Industrial Managed Services team will come to the regular customer call with a list of recommended TM optimization profile and template configuration changes based on the Calibration Compliance and Completeness report. The recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services Thickness Monitoring templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Thickness Monitoring solution. We will review the organizational goals set forth in the customer dashboards.
Annual Onsite Workshop for Baselining, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Thickness Monitoring solution. The GE Digital

	Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Tier 2 (Shared Service - Collaboration and support your usage of the software)	
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services staff will establish and manage a prioritized task list, with expert recommendations, to engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by analyzing thickness monitoring location(TML) data and creating Thickness Monitoring recommendations. The GE Digital Industrial Managed Services team will come to the regular customer call with a list of recommended TM optimization profile and template configuration changes based on the Calibration Compliance and Completeness report. The recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services Thickness Monitoring templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Thickness Monitoring solution. We will review the organizational goals set forth in the customer dashboards.
Annual Onsite Workshop for Baselining, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Thickness Monitoring solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Tier 3 (Self Service - Expert guidance and configuration content updates)	
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services Thickness Monitoring templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Thickness Monitoring solution. We will review the organizational goals set forth in the customer dashboards.
Annual Onsite Workshop for Baselining, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Thickness Monitoring solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.

Industrial Managed Services for Predictive Analytics

GE Digital Industrial Managed Services team will help your organization transition from hard alarm and reactive maintenance to predictive maintenance with digital twin-based diagnostics.

Service Requirements: - Premier Acceleration Plan & Data Quality and Connectivity Service OR Enterprise Acceleration Plan - Corresponding APM Module	
Tier 1 (Full Service - We use the software on your behalf to ensure outcomes)	
Regular Industrial Operations Consulting Call	The GE Digital Industrial Managed Services team will lead a collaborative weekly conference review the new configuration plan and progress. The GE Digital Industrial Managed Services team will review results provided by the predictive analytics solution.
Design and Deployment of New Configuration Content	By subscribing to the phased in configuration, the customer agrees to have their configuration development SPREAD THROUGHOUT THE DURATION of their subscription. The GE Digital Industrial Managed Services team will validate connection to customer data for one SmartSignal analytic instance with one customer tag returning data. With customer provided information (P&IDs, DCS screenshots, data sheets, alarm setpoints, taglist, etc) complete customer tag mapping to SmartSignal analytic templates and review with customer. Next validate live data for tags and report any tags not returning data as expected. Configure SmartSignal analytic and corresponding models with historical data (when available) and live data.
Proactive Review of Customer Results and Generation of Recommendations for Optimization	GED Industrial Managed Services team will proactively review SmartSignal alerts and customers will receive a weekly report. The team will also provide email notification for emerging issues that are concerning outside the regular review and reporting rhythm. Additionally, access to a reliability engineering hotline is offered to engage the Industrial Managed Services staff ahead of your regular call. Team will provide weekly review and disposition of SmartSignal alerts and create cases for actionable alerts including description, diagnosis of issue, and recommended action. A weekly report for created cases will be provided. The team will manage SmartSignal alerts and cases list.
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution..
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to provide guidance in the execution of their service and the optimal usage of the customer's APM solution.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will complete optimization maintenance for configured analytic instances such as alerting limits, model data additions, tag management, and other complex maintenance using continuous improvement model. The team will rebuild models after maintenance activities to reflect current operating conditions.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates for current SmartSignal analytic templates. Analytic template updates represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual value report and discussion with GE Digital Industrial Managed Services team. Value report will include costs avoided from unplanned maintenance. Also, review customer organizational goals and progress.
Annual Onsite Workshop for Baselining, Benchmarking, and Yearly Planning	Customers will get an annual half day onsite workshop, with GE Digital Industrial Managed Services team to review current configuration and effectiveness. Team will evaluate opportunities to improve APM solution in order for customers to maximize value in the upcoming year.
Tier 2 (Shared Service - Collaboration and support your usage of the software)	
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution..
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Tier 3 (Self Service - Expert guidance and configuration content updates)	
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Industrial Managed Services for Reliability Analytics

Service Requirements: - Premier Acceleration Plan - Corresponding APM Module	
Tier 1 (Full Service - We use the software on your behalf to ensure outcomes)	
Regular Industrial Operations Consulting Call	The GE Digital Industrial Managed Services team will lead a collaborative bi-weekly conference call to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services expert will establish and manage a prioritized task list, with recommendations in collaboration with the customer to maximize the customer value.
Design and Deployment of New Configuration Content	By subscribing to the iterative, agile configuration, the customer agrees to have their configuration development SPREAD THROUGHOUT THE DURATION of their subscription. From the monthly call the GE Digital Industrial Managed Services team plan the work for the following month including (but not limited to): <ul style="list-style-type: none"> • Define and build KPI's for Mean Time Between Failure, Mean Time Between Repair, and other critical reliability metrics • Define and build key dashboards and reports for tracking fleet failure and repair statistics
Proactive Review of Customer Results and Generation of Recommendations for Optimization	Customers will receive a regularly scheduled bi-weekly consulting call to drive customer outcomes and respond to customer requests for re-configuration or updates to the existing Reliability Analytics. GE Digital Industrial Managed Services team focus to critical assets would be reviewed with the customer's asset owner to help make educated decisions based on real-time engineering data.
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
Monthly Industrial Operations Review Call	The GE Digital Industrial Managed Services team will engage in a collaborative monthly session to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services staff will establish and manage a prioritized task list, with expert recommendations, to engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by developing and analyzing Reliability Analytic results then providing recommendations and actions. Additionally, Reliability Analytics configuration changes based on the Industry best practices can be viewed in the customers GE APM database for future use. All Asset strategy recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services Reliability Analytics templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Reliability Analytics solution. We will review the organizational goals set forth in the customer dashboards.
Annual Onsite Workshop for Baselineing, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Reliability Analytics solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
Tier 2 (Shared Service - Collaboration and support your usage of the software)	
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.

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Tier 3 (Self Service - Expert guidance and configuration content updates)	
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Industrial Managed Services for Strategy

GE Digital Industrial Managed Services team will help your organization rapidly adopt asset performance driven methodologies and strategies and realize long-term value using proven techniques that extend reliabilities and reduce risk. Our team of experts will optimize strategies for aging equipment, business change and process revisions; improve reliability and stabilization of your operations; maximize where plant resources can deliver risk and operational consequence improvement by leveraging integrated recommendations; provide reliability improvement coaching to achieve continual performance gains; and measure reduction in reactive maintenance spend.

Service Requirements:	
- Premier Acceleration Plan - Corresponding APM Module	
Tier 1 (Full Service - We use the software on your behalf to ensure outcomes)	
Regular Industrial Operations Consulting Call	The GE Digital Industrial Managed Services team will lead a collaborative bi-weekly conference call to identify the best optimization options for the customer in the upcoming month. The GE Digital Industrial Managed Services expert will establish and manage a prioritized task list, with recommendations in collaboration with the customer to maximize the customer value.
Design and Deployment of New Configuration Content	By subscribing to the iterative, agile configuration, the customer agrees to have their configuration development SPREAD THROUGHOUT THE DURATION of their subscription. From the monthly call the GE Digital Industrial Managed Services team plan the work for the following month including (but not limited to): <ul style="list-style-type: none"> Analyze all customer data sources to develop the best in class asset strategy content. New strategies are populated in the customer's asset strategy library, including revisions of existing strategies. Analyze and revise existing asset strategy
Proactive Review of Customer Results and Generation of Recommendations for Optimization	Customers will receive a regularly scheduled bi-weekly consulting call to drive customer outcomes and respond to customer requests for re-configuration or updates to the existing Asset Strategies. GE Digital Industrial Managed Services team focus to critical assets would be reviewed with the customer's asset owner to help make educated decisions based on real-time engineering data.
Named Industry Expert Assigned for Continuous Consulting	The GE Digital Industrial Managed Services team, collectively, has 1100+ years of industry reliability expertise. Customers can benefit from this expertise by subscribing to continuous consulting services from GE Digital Industrial Managed Services. Customers will get a named industry expert assigned to their account to supervise and provide guidance in the execution of their service and the optimal usage of the customer's APM solution. The customer will receive dedicated, named experts assigned to their account to provide continuous consulting and expertise to help the customer achieve their business outcomes.
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Maintenance and Optimization of Configuration Content	The GE Digital Industrial Managed Services team will help the customer ensure their business transformation is successful by developing and analyzing asset strategies then providing recommendations and actions. Additionally, Asset Strategy configuration changes based on the Industry best practices are saved in an Asset Strategy Library located in the customer's GE APM database for future use. All Asset strategy recommendations will be collaboratively discussed, then evaluated for action by the customer.
Quarterly Industrial Managed Services Program Report	GE Industrial Managed Services will deliver a standardized program update based on customer outcomes as they progress towards achieving world class performance targets.
Customer Access to Updated Content, Aggregating Expertise Across the Customer Base	Customers will get access to regular updates in GE Digital's Industrial Managed Services Strategy templates, which represent the expertise the GE Digital Industrial Managed Services team aggregates across hundreds of customers and thousands of systems.
Yearly Report and Call to Track Organization Goals and APM Value	GE Industrial Managed Services will curate an annual Maintenance Spent dashboard/report that highlights the value and effectiveness delivered from the Asset Strategy Library/Strategy Management solution. We will review the organizational goals set forth in the customer dashboards.

Annual Onsite Workshop for Baselineing, Benchmarking, and Yearly Planning	Customers will get an annual, onsite workshop, with deep industry subject matter experts to review their configuration and usage of the Strategy solution. The GE Digital Industrial Managed Services staff will make recommendations and engage in collaboration planning with the customer to maximize the customers value in the upcoming year.
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Workshop Services

The Industrial Managed Services team offers one-time workshop services to provide a short boost of guidance and support to customers who are self-sufficient on their digital transformation journey.

Journey Diagnostic Workshop

Coming soon.

Facilitation Workshop

Coming soon.

Data Connectivity and Monitoring Services

GE Digital Managed Services is offering a monitoring service to improve data connectivity for Licensed GE Asset Performance Management applications.

Regular Monitoring and Review of Data Connectivity

Improvement of connectivity increases confidence in key performance indicators and analytics output accuracy and validity.

- Monitoring of data flowing into GE Digital Asset Performance Management applications
- Exception reporting on data connectivity issues
- Identification and Level 0 troubleshooting of breaks in connectivity stream
 - System resource availability
 - Services/Dameon Operation
 - Inbound/Outbound connectivity
 - Documentation of steps taken to try to resolve issue for L1 support teams
- Engagement of appropriate GE or Customer IT teams to resolve issues above Level 0 troubleshooting
- Supported Connectivity Methods
 - GE Historian
 - Historian
 - Historian Collectors
 - OSI Pi
 - OPC UA
 - OPC DA
 - Predix Edge 2.0 (Containers that are part of standard GE library or have L1, L2, Product Support from partners for duration of Industrial Managed Services Contract)
 - APM Connect

Regular Report of Data Quality and Health

Improvement of data quality increases confidence in key performance indicators and an analytic's output accuracy and validity.

- Regular Timeseries Sensor Health Reporting
 - Tags indicating a bad quality (Predix)
 - Missing values based on specified poll rate
 - Flatlined data



About GE

GE (NYSE: GE) is the world's Digital Industrial Company, transforming industry with software-defined machines and solutions that are connected, responsive and predictive. GE is organized around a global exchange of knowledge, the "GE Store," through which each business shares and accesses the same technology, markets, structure and intellect. Each invention further fuels innovation and application across our industrial sectors. With people, services, technology and scale, GE delivers better outcomes for customers by speaking the language of industry.

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