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We want to hear from you. If you have comments, questions, or suggestions about our documentation, send them to the following email address:

doc@ge.com
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Overview

This guide describes the basic concepts of Common Licensing. For detailed information about installing, configuring, and using the Licensing application, please refer to the User Online Help available either from the installation media or the installed application.

The major features of Common Licensing include:

- Viewing current licenses for the GE products residing on a computer
- Choosing a licensing method (Internet, local intranet, GE USB Hardware Key, or file-based)
- Managing the licenses (Activate, Return, Refresh, and Clean)

Before migrating to cloud-based licensing, you must remove your existing licenses. To remove your existing licenses:

1. Stop all GE software products on the computer.
2. If you have a hardware key plugged in to the computer, remove it.
3. If you have a keyless license, uninstall it using the Windows Control Panel.

You do not need to uninstall previous Common Licensing software. To download and install the latest License Client, go to https://ge-ip.force.com/communities/en_US/Article/GE-Intelligent-Platforms-Software-Product-Licensing

Use the License Client to activate licenses on a specific computer or a Configurable GE USB Hardware Key. You must install the License Client on each computer with GE products requiring a software license (unless you are using a GE USB Hardware Key). Depending on your configuration, the License Client acquires licenses from the GE Cloud License Server, a Local License Server on your intranet, or a GE USB Hardware Key.
Activating Licenses

Licenses can be activated and maintained on a local computer, a Local License Server, or a Configurable GE USB Hardware Key. The basic descriptions of the licensing methods are provided in the following sections. However, for detailed explanations and procedures, please refer to the User Online Help available either from the installation media or the installed application.
Licenses on Computers or Local License Servers

There are four possible configurations for licenses residing on local computers / servers:

**Computers Connected to the Internet**

If computers are connected to the Internet and a direct connection can be made to the GE Cloud License Server during the activation process, licenses are downloaded directly from the GE Cloud License Server to the computer. (A persistent connection to the Internet is necessary only during the activation process.)

**Computers Not Connected to the Internet**

If computers are not connected to the Internet (permanently offline) and a direct connection cannot be made to the GE Cloud License Server during the activation process, you must use a network drive or portable media device. Files are transferred between the offline computer and an online computer that can connect to the GE Cloud License Server during the activation process.

**Intranet Computers Not Connected to the Internet, and Local License Server Connected to the Internet**

If computers in an intranet are not connected to the Internet (permanently offline) and a direct connection cannot be made to the GE Cloud License Server during the activation process, but the Local License Server computer within the intranet is connected to the Internet, licenses are added to the Local License Server computer from the GE Cloud License Server. Licenses are then activated on the Local License Server computer from the intranet computers with GE software products.

**Intranet Computers Not Connected to the Internet, and Local License Server Not Connected to the Internet**

If neither the intranet computers nor the Local License Server are connected to the Internet and a direct connection cannot be made to the GE Cloud License Server during the activation process, you must use a network drive or portable media device. Files are transferred between the offline Local License Server and an online computer that can connect to the Cloud License Server during the activation process. Intranet computers then connect to the Local License Server to obtain activations.
Licenses on Hardware Keys

Licenses can be activated and maintained on GE USB Hardware Keys. There are two types of hardware keys:

- Non-configurable GE USB Hardware Key
- Configurable GE USB Hardware Key (legacy)

Non-configurable GE USB Hardware Key

Non-configurable GE USB Hardware Keys are pre-loaded with the licensing information for your products. You cannot modify the licensing information contained in these keys. However, if you need additional licenses, you can purchase them from GE and then re-flash keys with a GE-supplied image file that overwrites all existing information and replaces it with updated licensing information.

Configurable GE USB Hardware Key

Configurable GE USB Hardware Keys will continue to be supported by GE. These configurable keys are plugged into computers connected to the Internet in order to activate licenses on them.

Once activated, a USB key can be used to license a physical or virtual computer that does not need to be online. However, changes, upgrades, or returns require the key to be plugged into a computer connected to the Internet so the GE Licensing Server can be accessed.

The final legacy licensing option, Keyless software licenses, continue to be supported by GE but will eventually be phased out.

Legacy Licenses

Legacy licensing options, such as Keyless software licenses and M4 USB Keys, continue to be supported by GE and still work but are no longer available to customers for licensing GE software products.