

APMConnect

DL V1.6.0, EAM MAX V1.1.0, EAM SAP V1.6.0, and EAM SAP P VI.1.0



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Table of Contents

APMConnect	1
Copyright and Legal	2
Table of Contents	3
APM Connect Help	9
APM Connect System Requirements	10
Deploy APM Connect	14
Deploy the APM Connect Base	15
Deploy the APM Connect Base for the First Time	16
Run the APM Connect Installer	18
Set Java Environment Variables	32
Install and Start the APM Runtime Container	34
Access the APM Connect Administration Center	37
Validate the APM Connect Administration Center License	41
Configure the APM Connect Administration Center	45
Set User Permissions	48
Create Projects	50
Authorize Users for Projects	53
Import Adapter Jobs	54
Configure the Execution Server	60
Test and Install APM Connect CommandLine	62
Start APM Connect CommandLine	65
Configure the APM Connect Administration Center for the Studio	67
Install the Studio	70
Deploy ASI for SAP	73
Deploy ASI for SAP for the First Time	74
Upgrade ASI for SAP to V4.1.7.0	75
Install or Upgrade the ASI ABAP Add-On on the SAP System	77
Configure SAP for External Numbering	79

Configure SAP Permissions	80
About the ASI for SAP ABAP Add-on	81
Deploy the Data Loaders	82
Deploy the Data Loaders for the First Time	83
Upgrading APM Connect Data Loaders to V1.6.0	84
Configure SSL	85
Deploy and Configure Data Loader Files	88
Set Permissions for APM Connect Directory	90
Update PostgreSQL Networking Configuration	95
Change the APM Connect Administration Center User Password	96
Change H2 Console Password	97
Create APM Service User	99
Create the Intermediate Repository Database	100
Deploy the Maximo Adapters	102
Deploy Maximo Adapter for the First Time	103
Upgrade Maximo to EAM MAX V1.1.0	104
Configure the Maximo Context File	105
Encrypt Passwords	113
Import Notification Management File	114
Configure Context Parameters	115
Create the Intermediate Repository Database	116
Create Object Structures in Maximo	118
Create Web Services in Maximo	124
Configure the Default Password	125
Create EAM System Records	126
Maximo Interfaces Security Groups	127
Site Filtering and the EAM Adapters	129
Deploy the SAP Adapters	131
Deploy the SAP Adapters for the First Time	132
Upgrade APM Connect EAM SAP Adapters to V1.6.0	135

Create a Service Account User	138
Configure the Directory for Multiple SAP Systems	142
Install SAP Java Connector	.143
Configure Context Parameters in the APM Connect Administration Center	.144
Configure the Context File	149
Encrypt Passwords	.159
Create the Intermediate Repository Database	. 160
Load Bulk IDs	.162
Establish SFTP Transfer in SAP	.164
Create File Share Folder Structure	.165
Install the ABAP Base Service Pack Add-on	166
Verify ABAP Installation	. 169
Add Entries to the /MIAPM/TASK_CNF Table	.171
Identify Trigger Values for Creating Task Records	. 175
Create an EAM System Record	.176
Test the Connection Defined in an EAM System Record	.179
Configure Meridium Enterprise APM to Create Notifications from Recommendation Records	180
Configure SAP Task and Confirmation Creation	181
Configure the Query Get Tasks for Work Order Generation	. 183
Schedule Work Orders	.184
Create CMMS Classification Type Records	. 186
Identify Classifications to Extract	.187
Identify Characteristics to Extract	. 188
Refresh Meridium Enterprise APM to Reflect Current SAP Classifications and Characteristics	
About EAM System Records	. 190
Site Filtering and the EAM Adapters	191
About Extracting Characteristics	.193
About Classification Hierarchies	10/

	About the //MIAPM/TASK_CNF Table	198
	About User's Permissions for File Shares	200
	SAP Interfaces Security Groups	201
D	eploy the SAP PI Adapters	203
	Deploy the SAP PI Adapters for the First Time	204
	Upgrade the SAP PI Adapters to EAM SAP PI V1.1.0	205
	Import the Design Object	206
	Import the Configuration Object	208
	Modify the Baseline Communication Channels	210
	Activate the RFCReceiver_SAP Object	212
	Define the Command Name in SAP	214
	Install the SAPCAR File on the APM Connect Server	215
	Create SAP PI Directory Structure	216
Ove	erview of APM Connect	217
С	Overview of the EAM Adapters	218
E	AM Adapter Workflow	219
С	Overview of the Maximo Adapters	220
	Create Maximo Work Orders or Service Requests	221
	About Extracting Data From Maximo	222
	Reference Information: Maximo Adapters	225
	Maximo Data Model	226
	Site Filtering and the EAM Adapters	228
	Maximo Values Mapped to Meridium Enterprise APM Records	230
	Maximo Equipment Records Mappings	231
	Maximo Functional Location Mappings	233
	Maximo Work History Mappings	235
	Maximo Work History Detail Mappings	241
С	Overview of the SAP Adapters	243
	Employ the Notification Management Adapter	244
	Create an SAP Notification from a Recommendation Record	245

	Update an SAP Notification from a Recommendation Record	.247
E	mploy the Work Management Adapter	.248
	Work Management Workflow	249
	Create a Task Record	251
	Create an Event Record	253
	Close a Work Order	.254
	Update an SAP Confirmation by Updating the Actual Work Time in a Confirmation Record	.256
	Validate SAP Confirmations Against Meridium Confirmation Records	.257
N	lange Filter Parameters in the Context File	.259
	Apply Common Filter Parameters	.260
	Apply Equipment Filter Parameters	.264
	Apply Functional Location Filter Parameters	.267
	Apply Work History Filter Parameters	270
	Apply Technical Characteristics Filters	.274
	Apply Work Management Filters	.277
Α	bout the SAP Adapters	.279
	About the Equipment and Functional Location Adapters	.280
	About the Work History Adapter	.282
	About the Technical Characteristics Adapter	.292
	About the Work Management Adapter	297
	About Filter Parameters	.303
R	eference Information: SAP Adapters	.309
	SAP Adapter Data Model	.310
	Site Filtering and the EAM Adapters	.312
	Family Field Descriptions	314
	CMMS Characteristic	315
	CMMS Classification	.317
	CMMS Classification Type	.319
	FAM System	321

Table of Contents

Technical Characteristic	323
SAP Transactions-Quick Reference	324
SAP Values Mapped to Equipment Records	325
SAP Values Mapped to Functional Location Records	331
SAP Values Mapped to Work History Records	336
SAP Values Mapped to Work History Detail Records	346
SAP Values Mapped to Technical Characteristics	349
SAP Values Mapped to Work Management	351
Recommendation Values Mapped to SAP	355
Task Values Mapped to SAP	358
Manage Jobs in the Administration Center	363
Schedule a Job	364
Execute a Run-Now Job	366
View the Execution Log	367
Update Existing Jobs	368
APM Connect Configuration	370
Establish Connection from Meridium Enterprise APM	371
Schedule Work Orders	373

APM Connect Help

System Requirements

Find hardware, software, and license requirements for APM Connect.

Installation and Upgrade Help

Find help for installing and upgrading APM Connect.

End User Help

Find Help for SAP Adapters and Maximo Adapters.

Administrative User Help

Find Help for APM Connect Configuration.

Other Help Systems

Find Help for Meridium Enterprise APM: End User Help, Administrative User Help, Installation And Upgrade, and System Requirements.

APM Connect System Requirements

License Requirements

APM Connect has a three-tier license system which enables the APM Connect Framework. One of the following license types is required to take advantage of APM Connect functionality:

- APM Connect Basic
- APM Connect Plus
- APM Connect Studio

Additional Licensing

The following additional licenses may also be required to take advantage of the SAP Adapters:

- SAP Integration Interfaces: Enables the SAP Equipment, Functional Location, Work History, and Notification Creation Adapters.
- SAP Technical Characteristics: Enables the SAP Technical Characteristics Adapter.
- SAP Work Management: Enables the SAP Work Management Adapter

The following additional licenses may also be required to take advantage of the SAP PI Adapters:

SAP Process Integration: Enables the SAP PI Adapters.

The following additional license may also be required to take advantage of the Maximo Adapters:

 Maximo Interfaces: Enables the Maximo Equipment, Functional Location, Work History, Service Request, and Work Order Generation Adapters

Note: There is no additional license required to take advantage of the Data Loader functionality.

Additional Components Required

In addition to the basic Meridium Enterprise APM system architecture, your system must also contain the following components:

Minimum Software Requirements

- Windows Server 2008 R2
- Windows Server 2012
- Windows XP Professional
- Java Version 1.7 JDK

Recommended Software

- Windows Server 2012 R2
- Windows 7 64-bit OS
 - Note: Windows 8 operating system is not supported.

Browser Requirements

· Google Chrome or Mozilla Firefox

Minimum Hardware Requirements

- Four Processor Core, 2.0 GHz
- 8 GB RAM
- 100 GB Free Disk
- 100 MB Network Interface
- 10,000 RPM SATA NAS/SAN fabric 1G interfaces

Recommended Hardware

- 16 Processor, 2.0 + GHz
- 32 GB RAM
- 300 GB Free Disk
- 1 GB Network Interface
- 10,000 RPM SAS NAS/SAN fabric 10G interfaces

(i) **Hint:** APM Connect is input and output intensive, and requires a lot of storage space. Faster storage is the best way to improve performance.

Depending upon how your system is configured, these requirements may not be sufficient. Parameters that affect the hardware requirements include the number of users, modules purchased, database size, and other factors that can vary from one customer to another. For help refining your specific system requirements, contact Meridium, Inc.

SAP System Requirements

- SAP Backend System: An SAP server machine with an ECC system. The following versions are supported:
 - SAP ECC 6.0 (Enhancement Packs [EhP] 1 and above)
- SAP Database: A database that contains the SAP data model and data.
- SAP Internet Transaction Server (ITS): Version 6.20 or higher.

SAP PI System Requirements

- SAP Backend System: An SAP server machine with an ECC system. The following versions are supported:
 - SAP ECC 6.0 (Enhancement Packs [EhP] 1 and above)
- SAP PI: An SAP PI system 7.00 and above, up to SAP PI 7.40.

Maximo System Requirements

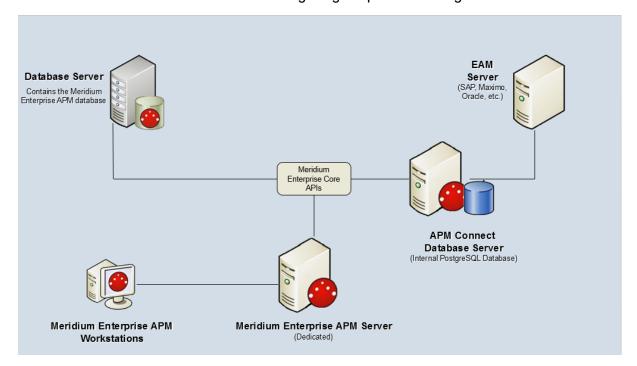
APM Connect supports Maximo versions above 7.1.1.6.

- Maximo Application Server: A Maximo Application Server machine that houses the Maximo Web Services and is running version 7.1, 7.5, or 7.6.
- Maximo Database Server: A database that houses the Maximo data model and data and is running a version that is supported by the Maximo Application Server. For details on requirements of the Maximo Database Server, see the Maximo documentation.
- Maximo Client Workstation: A computer that is used to access the Maximo application. For details on the requirements of the Maximo Client workstation, see the Maximo documentation.
- Maximo Administrative Workstation: A computer that contains the Maximo application. For details on the requirements of the Maximo Administrative workstation, see the Maximo documentation.

System Architecture for EAM Adapters

Single Server Configuration (Recommended)

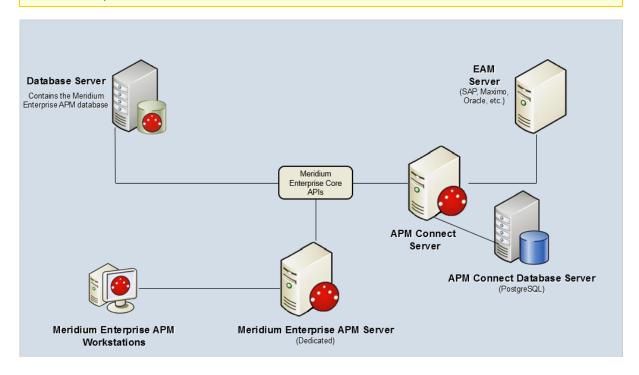
The single server configuration is the simplest way to configure APM Connect. However, it does include an embedded database. The following image depicts this configuration:



External Database Configuration

Many organizations choose to separate their databases. It is possible to install the intermediate repository database on an external server, and keep APM Connect Systems database on a different server. The following image depicts this configuration:

Note: The external configuration will affect performance. The single server configuration results in faster performance.



Deploying APM Connect

After you have installed and configured the basic Meridium Enterprise APM system architecture, you will need to perform some configuration steps specifically for APM Connect.

Deploy APM Connect

The checklists in this section of the documentation contain all the steps necessary for deploying and configuring this module whether you are deploying the module for the first time or upgrading from a previous module.

Deploy the APM Connect Base

The checklists in this section of the documentation contain all the steps necessary for deploying and configuring this module whether you are deploying the module for the first time or upgrading from a previous module.

Deploy the APM Connect Base for the First Time

The following table outlines the steps that you must complete to deploy and configure this module for the first time. These instructions assume that you have completed the steps for deploying the basic Meridium Enterprise APM system architecture.

These tasks may be completed by multiple people in your organization. We recommend, however, that the tasks be completed in the order in which they are listed.

Step	Task	Notes
1	On your APM Connect Server, access and the APM Connect installation package.	This step is required.
2	Ensure that you meet the software and hardware system requirements for APM Connect.	This step is required.
3	On your APM Connect Server, <u>run the</u> <u>APM Connect installer</u> .	This step is required.
4	On your APM Connect Server, set Java environment variables.	This step is required.
5	On you APM Connect server, install and start the Runtime Container.	This step is required.
6	On you APM Connect sever, access the APM Connect Administration Center web application.	This step is required.
7	On your APM Connect Server, validate the APM Connect Administration Center license.	This step is required if your APM Connect Administration Center license it not automatically validated.
8	On your APM Connect Server, configure the APM Connect Administration Center web application.	This step is required.
9	In the APM Connect Administration Center, set user permissions.	This step is required.
10	In the APM Connect Administration Center, create projects.	This step is required.
11	In the APM Connect Administration Center, authorize users for projects.	This step is required.
12	In the APM Connect Administration Center, import adapter jobs.	This step is required.

Step	Task	Notes
13	In the APM Connect Administration Center, configure the Execution server.	This step is required.
14	In Meridium Enterprise APM, activate the APM Connect license.	This step is required.
15	On the Meridium EnterpriseAPM Server, run the Meridium APM Server and Add-ons installer, selecting the Meridium Integration Services check box on the Select the features you want to install screen	This step is required.
16	In Meridium Enterprise APM, establish the connection from Meridium Enterprise APM to APM Connect.	This step is required.
⚠ Important: Each of the following tasks may be required depending on the license that you have purchased and the APM Connect component that you are deploying.		
17	On the APM Connect server, test and install APM Connect CommandLine.	This step is required only if you have the APM Connect <i>Studio</i> license.
18	On the APM Connect server, start APM Connect CommandLine as a service.	This step is required only if you have the APM Connect <i>Studio</i> license.
19	Configure the APM Connect Administration Center for the Studio.	This step is required only if you have the APM Connect <i>Studio</i> license.
20	On the APM Connect server, install the Studio.	This step is required only if you have the APM Connect <i>Studio</i> license.
21	Deploy the Data Loaders.	This step is required only if you are deploying the Data Loaders.
22	Deploy the SAP Adapters.	This step is required only if you are deploying the SAP Adapters.
23	Deploy the Maximo Adapters.	This step is required only if you are deploying the Maximo Adapters.

Run the APM Connect Installer

The APM Connect installer completes many tasks, including installing Java, installing APM Connect Windows services, installing the intermediate repository (PostgreSQL), and installing the SVN sever (CollabNet). This topic describes how to run the installer.

Before You Begin

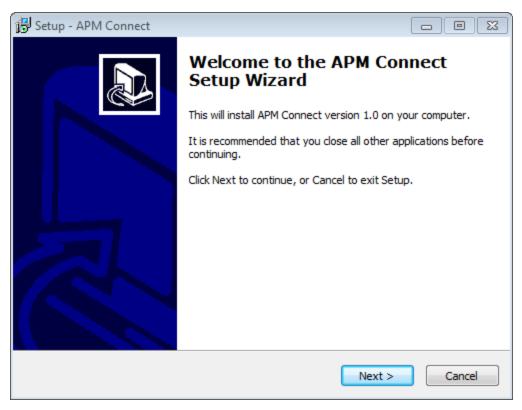
Before you can run the APM Connect Installer, you must:

- Access the APM Connect Installation package DVD.
- Meet APM Connect system requirements.

Steps

- 1. On the machine on which you placed the APM Connect installation package, navigate to and open the *Installer* folder.
- 2. Open the file setup.exe.

The **Setup-APM Connect** window appears.



3. Select Next.

The License Agreement screen appears.

- 4. Read the entire license agreement, and then select one of the following options:
 - I accept the agreement: If you agree to the terms of the license agreement and want to continue. These instructions assume that you want to continue.
 - I do not accept the agreement: This option is selected by default. If you do not
 agree to the terms of the license agreement and do not want to continue, select
 Cancel to exit the installer.

The **Next** button is enabled.

5. Select Next.

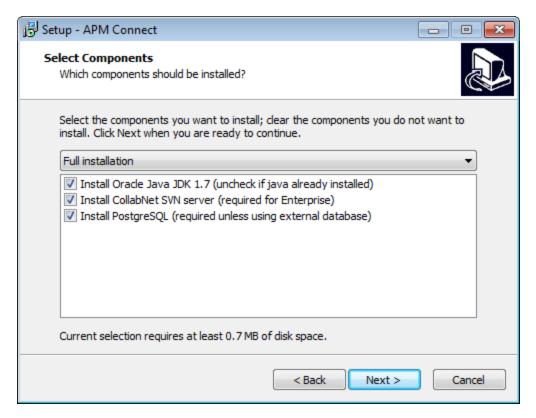
The **Select Destination Location** screen appears, prompting you to select the location where APM Connect will be installed. By default, APM Connect will be installed to the following folder: <root:>\APMConnect.

6. If you are satisfied with the default location where the software will be installed, select **Next**.

-or-

If you want to change the location where the software will be installed, select **Browse...**, and then navigate to the location where you want to install APM Connect. The folder path that you select will be displayed in place of the default folder path. When you are satisfied with the installation location, select **Next**.

The **Select Components** screen appears.



7. If you want to install all components, select Next.

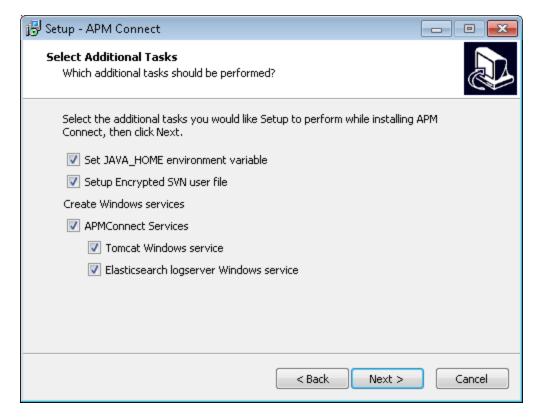
<u>∧ Important:</u> These instructions assume you want to install all components.

-or-

Clear the following check boxes as necessary:

- If Java JDK 1.7 is already installed on your machine, clear the Install Oracle Java JDK 1.7 box.
 - Note: If the Install Oracle Java JDK 1.7 check box is cleared, <u>Java environment variables</u> will still need to be configured.
- If you are installing APM Connect with a Basic or Plus License, clear the Install CollabNet SVN Server box.
- If you are using an external database configuration, clear the Install PostgreSQL box.
- 8. Select Next.

The **Select Additional Tasks** screen appears.



9. If you want perform all additional tasks, select **Next**.

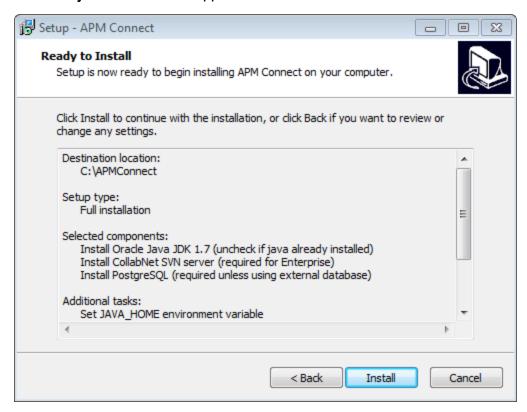
-or-

Clear the following check boxes as necessary, and then select Next:

- If Java is already installed, and an environment variable does not need to be created, clear the Set JAVA_HOME environment variable check box.
 - Note: If on the previous screen the Install Oracle Java JDK 1.7 check box was cleared, the Set JAVA_HOME environment variable box will not appear.
- If users do not need to be created for the SVN, clear the Setup Encrypted SVN user file check box.
 - Note: If on the previous screen the Install CollabNet SVN Server box was cleared, the Setup Encrypted SVN user file box will not appear.
- If the APM Connect Services do not need to be installed, clear the APMConect Services check box.

If the Tomcat Windows service does not need to be created, clear the Tomcat Windows service check box.

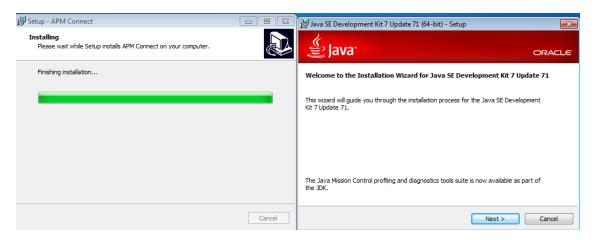
The **Ready to Install** screen appears.



10. Review the items to be installed, and then select Install.

The **Installing** screen appears, displaying an installation progress bar.

Once the progress bar indicates that the APM Connect installer is **Finishing installation...**, the **Java SE Development Kit 7 Update 71 (64-bit)-Setup** window appears, displaying the **Welcome to the Installation Wizard for Java SE Development Kit 7 Update 71** screen.



11. On the Welcome to the Installation Wizard for Java SE Development Kit 7 Update 71 screen, select Next.

The Select optional features to install screen appears.

12. Select Next.

The Java installation Status bar appears.

The **Install to:** screen appears.

13. Select Next to install Java in the default location.

-or-

If you want to change the location where the software will be installed, select **Change...**, and navigate to the location where you want to install Java. The folder path that you select will be displayed in place of the default folder path. When you are satisfied with the installation location, select **Next**.

The **Status** screen reappears, displaying the **Status** progress bar.

Once the **Status** progress bar indicates the installation is complete, the **Successfully Installed Java SE Development Kit 7 Update 71 (64-bit)** screen appears.

14. Select Close.

Java is installed.

The Command Prompt opens, prompting you to press any key to continue.

```
C:\Windows\system32\cmd.exe

C:\Windows\sysnative\cmd.exe /C reg query "HKEY_LOCAL_MACHINE\SOFTWARE\JavaSoft\_
Java Development Kit" /v CurrentVersion

G:\Windows\sysnative\cmd.exe /C reg query "HKEY_LOCAL_MACHINE\SOFTWARE\JavaSoft\_
Java Development Kit\1.7" /v JavaHome

Assigning JAVA_HOME to 'C:\Program Files\Java\jdk1.7.0_71'

setx JAVA_HOME C:\Program Files\Java\jdk1.7.0_71

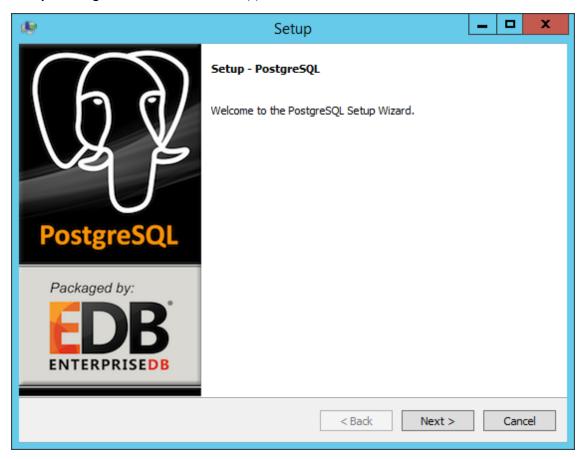
SUCCESS: Specified value was saved.

Press any key to continue . . . _
```

(i) **Hint:** If an error appears in the Command Prompt, refer to creating <u>Java</u> environment variables in troubleshooting section.

15. Press any key to continue.

The Command Prompt closes, then the **Installing** screen reappears briefly, and then the **Setup - PostgreSQLWizard** screen appears.



16. Select Next.

The Installation Directory screen appears, prompting you to select the location where PostgreSQL for APM Connect will be installed. By default, PostgreSQL will be saved to the following folder: C:\Program Files\PostgreSQL\9.3.

17. If you are satisfied with the default location, proceed to the next step.

-or-

If you want to change the location where the software will be installed, select the button, and then navigate to the location where you want to install PostgreSQL for APM Connect. The folder path that you select will be displayed in place of the default folder path.

Select Next.

The **Data Directory** screen appears.

- In the Data Directory box, enter the directory in which data will be stored.
- Select Next.

The **Password** screen appears.

21. In the **Password** box, and in the **Retype password** box, enter a password.

(i) Hint: This password will be used as a service account for PostgresSQL, and is needed in later configuration. Be sure to record it. Additionally, this documentation assumes *admin* as the password, and uses it in subsequent default configurations.

22. Select Next.

The **Port** screen appears.

23. If you are satisfied with the default port, select **Next**.

(i) **Hint:** The port number is needed in later configuration. Be sure to record it. Additionally, these instructions and all subsequent instructions assume that the default port 5432 is used.

-or-

In the **Port** box, enter the port you prefer the server to listen on, and select **Next**.

The **Advanced Options** screen appears.

24. Select Next.

The **Ready to Install** screen appears.

25. Select Next.

The **Installing** screen appears, with an installation progress bar.

After the installation bar indicates that the installation is complete, the **Completing the PostgreSQL Setup Wizard** screen appears.

26. Clear the Stack Builder may be used to download and install additional tools, drivers and applications to complement your PostgreSQL installation check box.



27. Select Finish.

PostgreSQL server is installed, then the **Installing** screen reappears briefly, and then the **CollabNet Subversion Server 1.6.0 Setup** window appears.

Note: If you are not installing SVN, CollabNet will not be installed, and you can proceed to Step 44.



28. Select Next.

The View Latest Readme window appears.

29. Select Next.

The **Choose Components** pane appears.



The SVNSERVE check box and the Apache(MOD_DAV_SVN) check box should be selected.

30. Select Next.

The synserve Configuration pane appears.

31. Select Next.

The **Apache Configuration** pane appears.

32. Select Next.

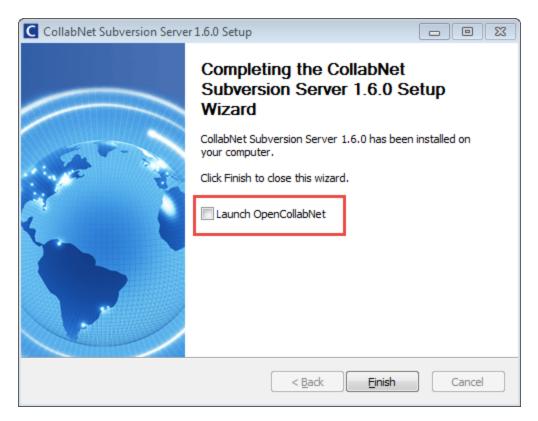
The Choose Install Location pane appears.

33. Select Install.

The **Installing** screen appears, displaying an installation progress bar.

Once the progress indicates installation is complete, the **Completing the CollabNet Subversion Server 1.6.0 Setup Wizard** window appears.

34. Clear the Launch OpenCollabNetcheck box.



35. Select Finish.

The C:\\Window\system32\cmd.exe Command Prompt appears, prompting you to create a service account.

- 36. Enter the a service account User ID.
- 37. Enter the a service account password.
- 38. Reenter the service account password.

Note: You will use the service account in later configuration. For example purposes, these instructions, and all subsequent configuration instructions, assume the user name to be *APM* and the password to be *Connect*.

The following prompt appears: Do you want to add more users (Y/N).

39. If you want to add additional users, enter Y.

-or-

If you do not want to add additional users, enter N, and then proceed to step 44.

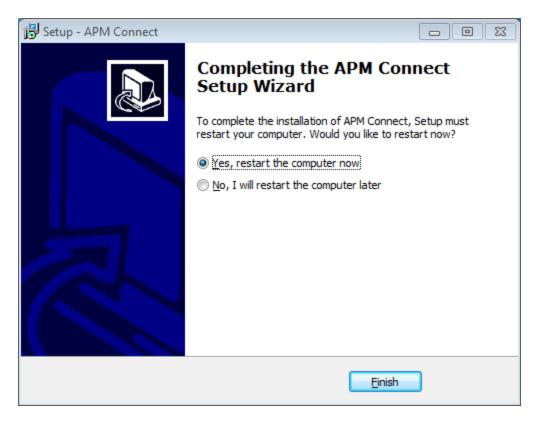
Note: It is recommended to enter a user ID and password for each user that will use APM Connect Studio (only used with the Studio license).

- 40. Enter a user ID for an APM Connect Studio user.
- 41. Enter a password for an APM Connect Studio user.
- 42. Reenter the password.
- 43. Repeat steps 39-42 for each user that will use APM Connect Studio.

(i) **Hint:** Be sure to record the user names and passwords. Since they are encrypted, there is no way to look them up once they have been created. If they are forgotten, they will need to be recreated manually.

When you are finished adding additional users, and you have entered *N*, the **Completing the APM Connect Setup Wizard** appears.

The Yes, restart the computer now check box should be selected.



44. Select Finish.

APM Connect installer is complete.

The machine should restart automatically.

45. If it does not automatically, restart your machine.

What's Next?

Set Java environment variables.

Set Java Environment Variables

Steps

- 1. From your desktop, select the Windows Start button to open the Windows Start Menu.
- 2. Right-click **Computer**, and then select **Properties**.

The properties details window appears.

3. In the Control Panel Home pane, select Advanced systems setting.

The System Properties window appears.

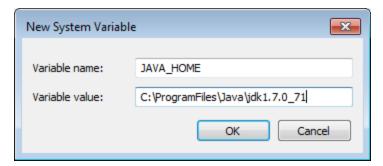
4. Select Environment Variables.

The **Environment Variables** window appears.

5. In the systems variables section, select **New...**.

The **New System Variable** window appears.

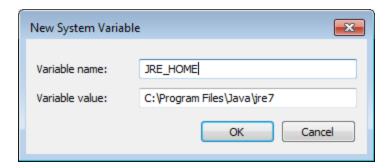
- 6. Enter the following in the **Variable name** box: JAVA_HOME.
- 7. Enter the following in the **Variable value** box: <root:>\Program Files\Java\jdk1.7.0_71.



- 8. Select OK.
- 9. In the systems variables section, select **New...**.

The **New System Variable** window appears.

- 10. Enter following in the Variable name box: JRE_HOME.
- 11. Enter the following in the **Variable value** box: <root:>\Program Files\Java\jre7.



12. Select OK.

The Java environment variables are created.

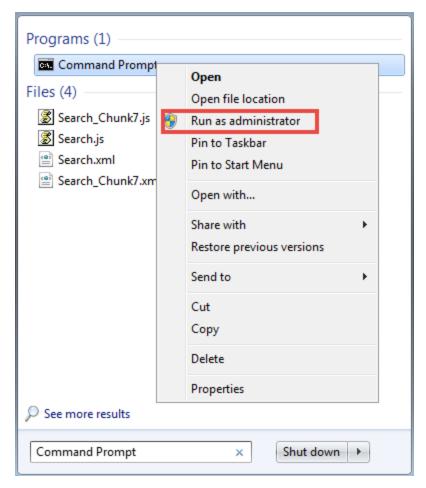
What's Next?

Install and start the runtime container.

Install and Start the APM Runtime Container

Steps

- 1. From your desktop, select the Windows Start button to open the Windows Start Menu.
- In the Search programs and files box. enter: Command Prompt.
 Command Prompt appears in the Programs list.
- 3. Right-click on **Command Prompt**, and then select **Run as administrator**.



The Administrator: Command Prompt window appears.

- 4. Change the directory to: <root:>\APMConnect\Utilities\runtime\bin.
- 5. In the **Command Prompt**, after the new directory path, enter: *trun*.

```
Administrator: Karaf

Microsoft Windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

C:\Windows\system32\cd C:\APMConnect\Utilities\runtime\bin

C:\APMConnect\Utilities\runtime\bin\trun

(version 5.4.1)

Hit '\(\frac{tab}{}'\) for a list of available commands and '[cmd] --help' for help on a specific command. Hit '\(\frac{tat}{}'\) or 'osgi:shutdown' to shutdown the TRUN.

karaf@trun\) _____
```

6. In the Command Prompt, after karaf@trun>, enter *features:install wrapper*. Another karaf@trun prefix appears.

Note: When you first start Karaf, it takes a few minutes to load all of the commands. So, if you attempt to enter the *features:install* command in Step 6 and receive an error message in the Command Prompt, try the command again in a few minutes.

7. Enter wrapper:install -s AUTO_START -n APM-CONTAINER -d APM-Container -D "APM Container Service".

A service wrapper feature is now installed into the Runtime Container, and a batch file is created in your local APM folder.

(i) **Hint:** On your local computer, navigate to your APM Connect folder: <root:>\APMConnect\Utilities\runtime\bin. Notice that your local APM Connect folder now contains two new items: *APM-CONTAINER-service.bat* and *APM-CONTAINER-wrapper.exe*.

8. In the Command Prompt, after **karaf@trun>**, enter *shutdown*, and then enter *yes* to confirm you want to shut down karaf.

Karaf is shut down.

 In the Command Prompt, enter the following: <root:>\APMConnect\Utilities\runtime\bin>APM-CONTAINER-service.bat install.

The APM Container is installed.

10. To start the APM Container, restart your machine.

What's Next?

Access the APM Connect Administration Center.

Access the APM Connect Administration Center

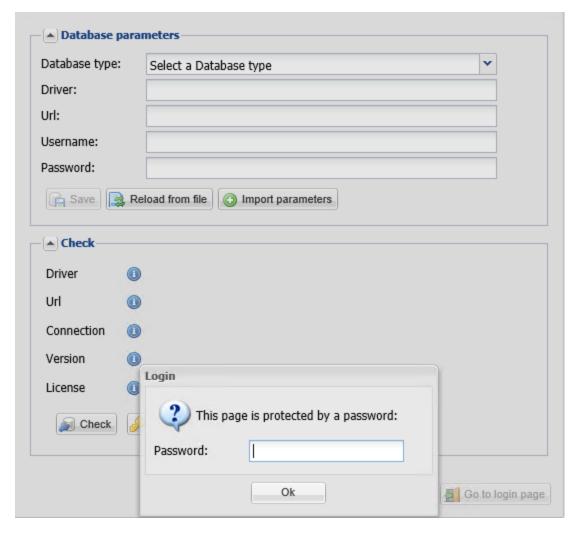
The APM Connect Administration Center is allows you to execute extraction and load jobs. Before you can begin executing jobs, you must set up the APM Connect Administration Center. This topic explains how to access and deploy the APM Connect Administration Center for the first time.

Steps

1. Open a web browser.

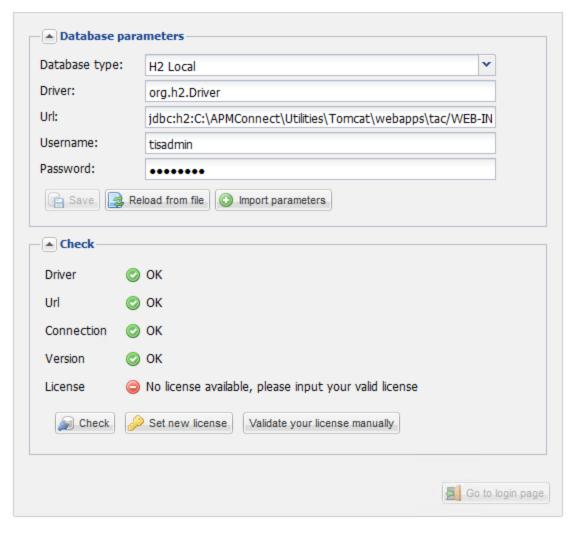
(i) Hint: APM Connect is most compatible with Google Chrome or Mozilla Firefox web browsers. We do not recommend using Internet Explorer to access the APM Connect Administration Center.

- 2. Enter the following URL into your web browser: http://localhost:8080/apmconnect/.
- 3. The APM Connect Administration Center **Database configuration** window appears.



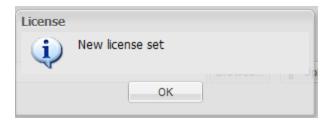
- 4. In the Password box, enter the following password: admin.
- 5. Select OK.

The **Login** window disappears, and a check is performed by the APM Connect Administration Center.



- 6. Select Set new License.
- 7. Select Browse.
- 8. Navigate to the license file that you received with your APM Connect installation package, and then open it.
- 9. Select Upload.

The **License** window appears.



10. Select OK.

<u>∧ Important</u>: If your license does not validate, you can validate your license manually.

11. Select Go to login page.

The Login page appears.

- 12. In the **Login** box, enter the default username: admin@company.com.
- 13. In the **Password** box, enter the default password: *admin*.



14. Select Login.

The APM Connect Administration Center is successfully deployed, and the APM Connect Administration Center **Welcome** page appears.

15. Exit the browser.

What's Next?

Validate the APM Connect Administration Center license.

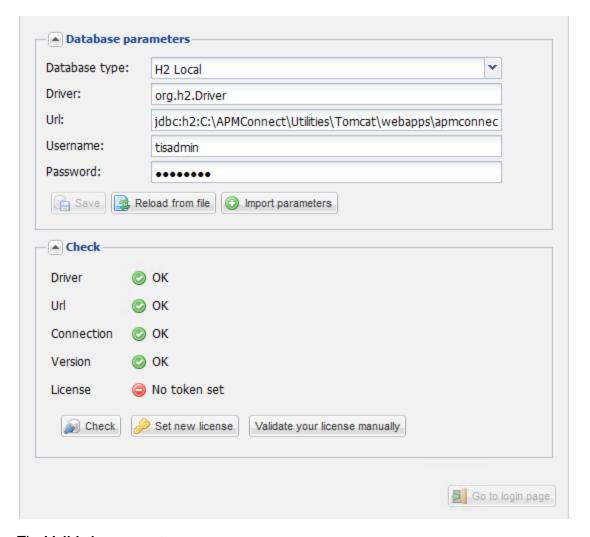
Validate the APM Connect Administration Center License

<u>Minportant</u>: This step is required only if you license was *not* validated automatically when you accessed APM Connect Administration Center. If you did not receive the *No token set* error when accessing the APM Connect Administration Center, you can skip this procedure, and proceed to the next step in the APM Connect Base deployment workflow.

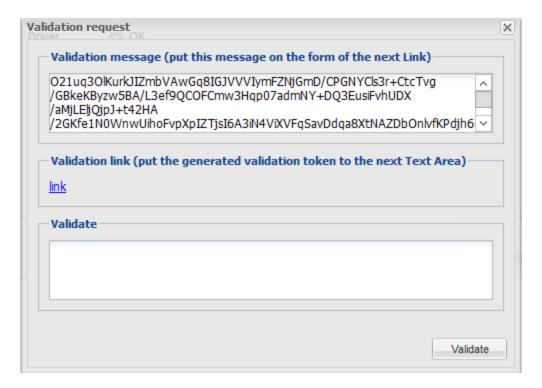
In order to use the APM Connect Administration Center, you must validate your Administration Center license. Typically, validation is done automatically. However, user specific environment configuration, such as firewalls, may require manual validation. This topic describes how to manually validate your APM Connect Administration Center license.

Steps

1. If you receive the *No token set* error when accessing the APM Connect Administration Center, as shown in the following image, select **Validate your license manually**.



The Validation request screen appears.



- 2. In the Validation message (put this message on the form of the next Link) box, copy the text.
- 3. In the Validation link (put the generated validation token to the next text Area) section, select link.

If a browser opens, displaying the Enter your validation request page, skip to step 6.

-or-

If a browser does not open, proceed to the next step.

- 4. Right-click link, and then select copy link text.
- 5. Via email or chat, send the link to a machine with internet access that is not behind the firewall, and then, on that machine, paste the link into a browser.
 - The **Enter your validation request page** appears in your browser.
- 6. Paste or enter the text from the Validation message (put this message on the form of the next Link) box into the box in the browser.

Enter your validation request

O21uq30lKurkJIZmbVAwGq8IGJVVVIymFZNjGmD/CPGNYCls3r+CtcTvg/GBkeKByzw5BA/L3ef9QC0FCmw3Hqp07admNY+DQ3EusiFvhUDX /aMjLEljQjpJ+t42HA/2GKfe1N0WnwUihoFvpXpIZTjsI6A3iN4ViXVFqSavDdqa8XtNAZDbOnlvfKPdjh6Wj3Fnn4XrgZPdY//chdvxcVPe InGeY6AR0gNq7BzFTBGFc9SR6xYAg7cmZhVD5002kPtet4D0KyEJ7rxNZDj7pZMwu/r55hGjHF0fsyFDEVfco5E/WQb6VliQpYv9NaIKcwgK w4VGlsiZP4jcduhYlFzgLRRDM20L5k1Wem1IPTz0L3Q0PJE1BSENVDyzpqZ36XdAt34iaIBH04RWReLJL0L3H9xzW+0wMbx5Wc4C0N8R7g19 4ZZnG2gVBnvK63NRtaVr4HcusrbgaM1R1jihq5dbvY78sbIo1DEvpzlJrnlsWI5fN08KrzgkUjxlrdYry25Vgji85h59WBynNb0Axey58iAj ViGXvYwD1nfulj3yQuINrGPCL9566uSEiYfnv28QiMoqLAYjleYccQvhvA263sqLDStlCaNVEIuR7v8X1EVF5r6lphejGRCbnFzTNg3f0cbu AyTp3+hY2Kz5eWc/h4IL58vlgeIsk/uh+Ye1J61xPkwfPPiCOVfASKEL5/FG9HkhlnqqawfCnIf2TTVE1G1ZzNdDIrXDz6XOO54QH3Z08ZBd updL19QuAfr9p8K5Ce4KzxIVT3bjXFFZNm61Pknu7eQMODuBYx0Lnexls9gYgW4uGF15iIzfPFkA7YzrcLvISrpUj5xQzz3lAbb6ucMaIG7 p5C4quPvvLl/6M4DzlomQCmXEYM9+PIoDpSXmtNSqS0WucEykjjvAvyWny3jDtKxtd4/7/b4Ems4Ba1w8K06FIy6jzOmHnRESFLSElpm5/15 YbjG+3o0ewx7AFPpMMKg

Get your validation token

7. Select **Get your validation token**.

The Copy your validation token screen appears.

- 8. Copy the text in the box.
- 9. Return to the APM Connect Administration Center.
- 10. Paste the token text into the Validate box.
- 11. Select Validate.

The license is validated manually.

What's Next?

Configure the APM Connect Administration Center.

Configure the APM Connect Administration Center

Depending on whether you are using the EAM Adapters (SAP Adapters and Maximo Adapters) or the Data Loaders, configuring the APM Connect Administration Center requires defining parameters for some or all of the following components: SVN, Commandline, Job conductor, Monitoring, and Log4j. This topic describes how to configure these parameters in the APM Connect Administration Center.

Steps

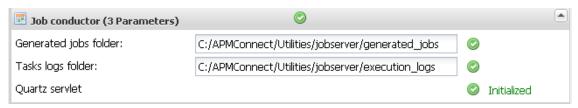
Open a web browser.

(i) Hint: APM Connect is most compatible with Google Chrome or Mozilla Firefox web browsers. We do not recommend using Internet Explorer to access the APM Connect Administration Center.

- 2. Enter the following URL into your web browser: http://localhost:8080/apmconnect/.
- 3. If prompted, log in to the APM Connect Administration Center.
- 4. In the **Menu** pane, in the **Settings** section, select the **Configuration** tab. The **Configuration** pane appears.
- 5. Select the **Job conductor** (3 Parameters) group to expand the workspace.
- 6. According the following table, enter the necessary parameters.

Parameter	Description	Recommended or Default Value
Generated jobs folder	The path to the folder with the Job execution archives.	<root:>\APMConnect\Utilities\jobserver\generated_ jobs</root:>
Tasks logs folder	The path to the folder with the Job execution logs.	<root:>\APMConnect\Utilities\jobserver\execution_ logs</root:>
Quartz ser- vlet	Shows the status of the Job Conductor.	The value will be <i>Initialized</i> or <i>Not Initialized</i>

The default parameters are configured as shown in the following image.



- 7. Select the Monitoring (2 Parameters) group to expand the workspace.
 - Note: Configuring this parameter is optional.
- 8. According to the following table, enter the necessary parameters.

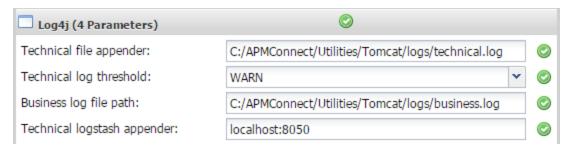
Parameter	Description	Recommended or Default Value
		http:// <dns name="">/kibana</dns>
Kibana URL	The URL address of the Kibana application.	Note: The Kibana URL cannot contain <i>loc-alhost</i> .

- 9. Select the **Log4j** (4 Parameters) group to expand the workspace.
- 10. According following table, enter the necessary parameters.

Parameter	Description	Recommended or Default Value
Technical file appender	The path to the technical log file of the APM Connect Administration Center.	<root:>/APMConnect/Utilities/Tomcat/logs/technical.log</root:>
Technical log threshold	The level of logs you want to append.	WARN
Business log file path	The path to the business log file of the APM Connect Administration Center.	<root:>/APMConnect/Utilities/Tomcat/logs/business.log</root:>

Technical logstash appender

The default parameters are configured as shown in the following image.



The APM Connect Administration Center parameters are configured.

What's Next?

Set user permissions.

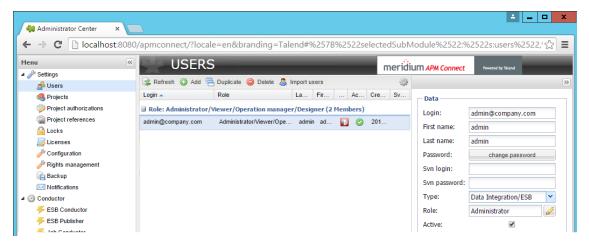
Set User Permissions

To begin using the APM Connect Administration Center to run data extractions, or Jobs, you must first give the admin user all of the user roles.

Steps

- 1. In the Menu pane, in the Settings section, select the Users tab.
- 2. Select the admin@company.com user.

The **Data** pane is activated.



3. In the **Role** box, select

The Role Selection window appears.

4. Select each check box to assign the user all roles.

The Roles are defined in the following table:

Role	Read Permissions by Module	Write Permissions by Module
Administrator		License, Configuration, Users, Projects, Rights Management, Backup, Notifications, Software Updates
Operations Manager	Projects, EBS Publisher, Service Activity Monitoring, Authorization, Service Registry, Studio, Repository Browser	Configuration, Lock, Notifications, Servers, Job Conductor, ESB Con- ductor, Execution Plan, Monitoring Audit BRMS (Drools), Service Loc- ator

Designer	Configuration, Projects, Servers, Job Conductor, EBS Conductor, EBS Publisher, Execution Plan, Monitoring	Execution Plan, Audit, BRMS (Drools), Service Locator
Viewer	Servers, Job Conductor, Execution Plan, Audit, Studio, Repository	

<u>Minimortant:</u> You must designate at least one user the role of Operation Manager in order to access the Job Conductor.

Note: No matter their assigned roles or rights, <u>a user must be authorized for a project</u> before they can view or change sections associated with a project.

- 5. Select Validate.
- 6. Select Save.

The user permissions are set.

What's Next?

Create projects.

Create Projects

The APM Connect Administration Center organizes functions such as data integration jobs, routines, and extractions into larger structures called projects.

Steps

- 1. In the APM Connect Administration Center, in the **Menu** pane, in the **Settings** section, select the **Projects** tab.
- 2. Select Add.

The **Projects** pane appears.

3. As needed, enter the project information into the empty fields according to the following table.

Parameter	Description	Recommended Value for SAP Adapters	Recommended Value for Data Loaders
Label	Project name.	Must match the release project name.	Must match the release project name.
Active	Activates or deactivates the current project.	Must select the check box.	Must select the check box.
Reference	Adds or removes the selected project as reference.	Value not required.	Value not required.
Description	Description of the project.	Value not required.	Value not required.
Author	First and last name of the user who created the project.	Value not required.	admin admin
Project Type	Type of project according to the license type.	Data Integ- ration/ESB	Data Integ- ration/ESB
Storage	The applicable storage type to your project.	Select None. If using the Studio license, select SVN.	Select None .
Advanced Setting	Activates the advanced settings.	Value not required for non- Studio license users.	Value not required.

URL	The subversion server URL.	Value not required for non- Studio license users.	Value not required.
Login	The SVN user name.	Value not required for non- Studio license users.	Value not required.
Password	The SVN password.	Value not required for non- Studio license users.	Value not required.
Svn commit mode	Determines how to submit the latest change made to the project and the repository. Changes are committed via the following methods. • Automatic: The Administration Center will automatically commit changes. This is the default setting. • Unlocked items: The Administration Center will commit changes made on certain items when the items are unlocked.	Value not required for non- Studio license users.	Value not required.

Svn lock mode	Determines the SVN lock type. The following lock types can be applied. • Automatic: Items are automatically locked/unlocked when a user wants to edit them. • Ask user: The user is prompted to lock-/unlock items when necessary. • Manual: The user needs to manually use the Lock/Unlock option in the contextual menu.	Value not required for non- Studio license users.	Value not required.
Svn User log	If selected, the user will be prompted to enter their own commit log for each commit.	Value not required for non- Studio license users.	Value not required.

4. Select Save.

The project is created, and appears in the projects list.

What's Next?

Authorize users for projects.

Authorize Users for Projects

Before a user can begin work on a specific project, that user must be authorized to work on that project. Each project can have multiple users with differing roles. Users can also be authorized for multiple projects. This topic explains how to authorize a user for a project.

Steps

- In the Menu pane, in the Settings section, select Project authorizations.
 The Project Authorizations workspace appears.
- 2. From the **Project** list, select the project to which you want to add a user.



The **Project** section lists all the projects to which you can add users. The **User Authorizations for the Project**: <name> section lists all users that can be added to the project.

- 3. To give a user *read* rights only, select the icon in the column labeled **Right** next to the user you want to add.
- 4. To give a user *read* and *write* permissions, select the icon in the column labeled **Right** next to the user you want to add.

Note: The icons in the **Right** column will be grayed-out if the user is not authorized for a specific action, and be colored if the user has the required permissions.

The user is now authorized for the project.

What's Next?

Import adapter jobs.

Import Adapter Jobs

A job is used to extract information from the source and push it into Meridium Enterprise APM. Before you can initiate a job using the APM Connect Administration Center, you must first load the jobs into the APM Connect Administration Center. This is accomplished by importing the jobs from a .zip file. This topic describes how to import jobs into the APM Connect Administration Center.

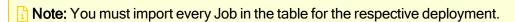
Steps

- In the Menu pane, in the Conductor section, select the Job Conductor tab.
- 2. On the **Job Conductor** toolbar, select **Add**.
- 3. In the **Execution task** pane, in the **Label** box, enter a label for the job.
- 4. In the **Description** box, enter a description for the Job.
- 5. Select the Active check box.

The **Import generated code** window appears.



- 7. Select **Browse** to navigate to the folder containing the Adapter Jobs labeled <root:>//APMConnect/jobs/Framework Jobs.
- 8. Depending on the type of deployment, select the files that contains the job based on the following table.



Data Loader Jobs



create_dinoloader_db.zip

Note: This job must be executed before you can initiate any data imports using the data loaders.

Creates Intermediate Repository database for DinoLoader.

Maximo Adapter Jobs

Job Name	Description
CreateIntermediateRepository.zip	Creates the IR database.
Maximo_Assets.zip	Loads Asset records to Meridium Enterprise APM as Equipment records.
Maximo_Location.zip	Loads Location records to Meridium Enterprise APM as Functional Location records.
Maximo_Master_Interface.zip	Wrapper job for all Maximo Adapters allowing easy configuration of multiple Maximo Adapters jobs.
Maximo_WorkHistory.zip	Loads Maximo Service Request and Work Order records records to Meridium Enter- prise APM as Work History records.

SAP Adapter Jobs

Job Name	Description
CreateIntermediateRepository.zip	Creates IR database.
CreateStaticData.zip	Loads lookup tables.
EncryptString.zip	Used to encrypt passwords.
IR_Equipment_APM_load.zip	Restarts failed Equipment load from point of failure.
IR_Equipment_TC_APM_load.zip	Restarts failed Technical Characteristics load from point of failure.

IR_FLOC_APM_Load.zip	Restarts failed Functional Location load from point of failure.
IR_FLOC_TC_APM_Load.zip	Restarts failed Technical Characteristics load from point of failure.
IR_Task_APM_load.zip	Restarts failed Notification Management load from point of failure.
IR_WorkHistory_To_APM_load.zip	Restarts failed Work History load from point of failure.
Load_ID_List.zip	Allows large amounts of Asset IDs to be loaded into Meridium Enterprise APM.
SAP_Equipment.zip	Loads Equipment records to Meridium Enterprise APM.
SAP_Equipment_TechCharacters.zip	Loads Equipment Technical Characteristics records to Meridium Enterprise APM.
SAP_FunctionalLocation.zip	Loads Functional Location records to Meridium Enterprise APM.
SAP_FunctionalLocation_TechCharacters.zip	Loads Functional Location Technical Characteristics records to Meridium Enterprise APM.
	Wrapper job for all SAP Adapters allowing easy configuration of multiple SAP jobs.
SAP_Master_Interface.zip	Note: This job can be used to run all of the Adapter jobs. It is recommended to use this job solely. Additionally, if you are using Multiple SAP systems you must use this job.
SAP_WorkHistory.zip	Loads Work History records to Meridium Enterprise APM.
SAP_WorkManagement.zip	Loads Work Management records to Meridium Enterprise APM.

SAP Cloud Jobs

Job Name	Description
CreateIntermediateRepository.zip	Creates Intermediate Repository database.
CreateStaticData.zip	Loads the look up tables.
Email_Notifcation	Allows for an email notification to be sent when a job or extraction fails. This report, the Failure Details report, provides the reason for why a record did not load.
	Wrapper job for all SAP Adapters allowing easy configuration of multiple SAP jobs.
Extraction_Wrapper.zip	Note: This job can be used to run all of the Adapter jobs. It is recommended to use this job solely. Additionally, if you are using Multiple SAP systems you must use this job.
LoadCompletedUpdate.zip	
Lumberjack.zip	
SAP_Equipment.zip	Loads Equipment records to Meridium Enterprise APM.
SAP_FunctionalLocation.zip	Loads Functional Location records to Meridium Enterprise APM.
SAP_NotificationManagement.zip	
SAP_WorkHistory.zip	Loads Work History records to Meridium Enterprise APM.
Summary_Report.zip	Load Completed Report

SAP PI Adapter Jobs

SAP PI Jobs	Description
-------------	-------------

CreateIntermediateRepository.zip	Creates IR database.
EncryptString.zip	Used to encrypt passwords.
IR_Equipment_APM_load.zip	Restarts failed Equipment load from point of failure.
IR_FLOC_APM_Load.zip	Restarts failed Functional Location load from point of failure.
IR_WorkHistory_To_APM_load.zip	Restarts failed Work History load from point of failure.
Load_ID_List.zip	Allows large amounts of Asset IDs to be loaded into Meridium Enterprise APM.
SAP_PI_CreateStaticData.zip	Loads look up tables.
SAP_PI_Equipment.zip	Loads Equipment records to Meridium Enterprise APM.
SAP_PI_Equipment_TechCharacters.zip	Loads Equipment Technical Characteristics records to Meridium Enterprise APM.
SAP_PI_FuncationalLocation.zip	Loads Functional Location records to Meridium Enterprise APM.
SAP_PI_FunctionalLocation_TechCharacters.zip	Loads Functional Location Technical Characteristics records to Meridium Enterprise APM.
SAP_PI_Maseter_Interface.zip	Wrapper job for all SAP PI Adapters interfaces allowing easy configuration of multiple SAP.
SAP_PI_NotificationManagement.zip	Load Notification Management data into Meridium Enterprise APM.
SAP_PI_WorkHistory	Loads Work History records to Meridium Enterprise APM.
SAP_PI_WorkManagement.zip	Loads Work Management records to Meridium Enterprise APM.

9. On the **Import generated code** window, select **Launch upload**.

The **Project**, **Branch**, **Name**, **Version**, and **Context** boxes are automatically populated with appropriate values.

- 10. In the Execution Server list, select the server on which the task should be executed.
- 11. Select Save.

The Adapter Job is imported into the APM Connect Administration Center.

12. Repeat steps 2-12 for every job.

Each Job is automatically categorized into the correct project.

What's Next?

Configure the Execution server.

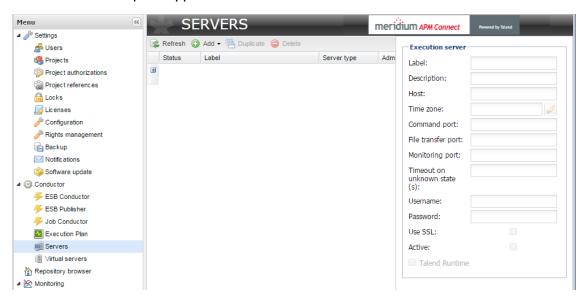
Configure the Execution Server

Steps

1. In the **Menu** pane, in the **Conductor** section, select the **Servers** tab.

Note: In order to access the Conductor section, the user must have Operation Manger permissions.

The **Servers** workspace appears.



- 2. Select the **Add** drop-down menu, and then select **Add server**.
- 3. In the **Execution server** pane, as needed, enter the server information in the following list.

Value	Description	Recommended or Default Value	Required
Label	Enter the name of the server.	Value is unique to the user.	Y
Description	Enter a description as necessary.	Value is unique to the user.	Υ
Host	Enter the IP addresses or DNS name of the server.	localhost	Υ
Time zone	Select the time zone of the server.	Value is unique to the user.	Y

Command port	Enter the server port.	8000	Υ
File transfer port	Enter the port for file transfer.	8001	Y
Monitoring port	Enter the port for monitoring.	8888	Υ
Timeout on unknown state (s):	Enter the predetermined period of time (in seconds) after which a specific action is to be taken on the selected task, in the event of unknown Job status due to an unavailable Job server.	120	Y
Username	Optionally, enter the user name for a user authentication to access the Jobserver.	Value is unique to the user.	N
Password	Optionally, enter the password for the user's authentication to access the Jobserver.	Value is unique to the user.	N
Use SSL	Select the check box to use your own SSL Keystore in order to encrypt data prior to transmission.	Value is unique to the user.	N
Active	Select or clear the check box to activate or deactivate server.	Select the box	N
Talend Runtime	Select this check box to activate the runtime container. Additionally, leave the default values.	Select the box, and leave the populated default values.	Y

4. Select Save.

A new Jobserver will appear in the **Servers** workspace, and the server has been configured.

What's Next?

Return to the APM Connect Base Installation First-Time Deployment Workflow.

Test and Install APM Connect CommandLine

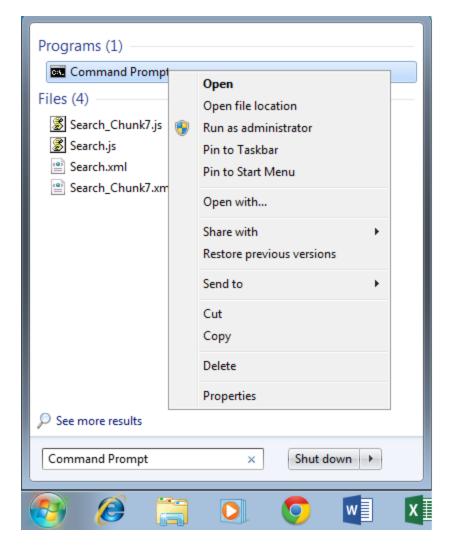
<u>Miniportant:</u> This step is required only if you have the APM Connect Studio license. If you are deploying APM Connect Base with a Basic or Plus License, skip this procedure and proceed to the next step in the <u>APM Connect Base deployment workflow</u>.

The APM Connect CommandLine is used to generate and compile adapter jobs. This topic describes how to test and install APM Connect CommandLine.

Steps

To test and install APM Connect CommandLine:

- 1. From your desktop, select the Windows Start button to open the Windows Start Menu.
- In the Search programs and files box, enter: Command Prompt.
 Command Prompt appears in the Programs list.
- 3. Right-click on **Command Prompt**, and then select **Run as administrator**.



The Administrator: Command Prompt window appears.

- 4. Change the directory to: <root:>\APMConnect\Utilities\cmdline.
- Execute the following command: jsl_static64.exe -debug.
 The following message appears: Fetch License From Administrator! Enter User Login:.
- 6. Enter the APM Connect Administration Center default user login: admin@company.com. The following message appears: *Enter password:*.
- 7. Enter the APM Connect Administration Center default password: admin.
 - (i) **Hint**: The password text will not be displayed when you enter the text.

The following message appears: Enter Administrator URL:.

8. Enter the APM Connect Administration Center URL: http://localhost:8080/apmconnect/.

The messages shown in the following image appear:

```
C:\Windows\system32\cmd.exe - jsl_static64.exe -debug

Fetch License From Administrator!
Enter User Login:admin@company.com
Enter Password:
Enter Administrator URL:http://localhost:8080/ampconnect/
Fetching License ...
Fetch License From Administrator Success!
```

9. Execute the following command: jsl_static64.exe -install.

A confirmation message appears indicating, that the APM Connect Commandline installed as a Windows service.

10. Exit the Command Prompt.

The CommandLine is tested and installed.

What's Next?

Start APM Connect CommandLine as a service.

Start APM Connect CommandLine

<u>Miniportant:</u> This step is required only if you have the APM Connect Studio license. If you are deploying APM Connect Base with a Basic or Plus License, skip this procedure and proceed to the next step in the <u>APM Connect Base deployment workflow</u>.

To begin using the APM Connect Administration Center, you must first start APM Connect CommandLine as a Windows service. This topic describes how to start Windows services for CommandLine.

Before You Begin

Before you can start CommandLine as a Windows service, you must complete the following:

Test and install APM Connect CommandLine.

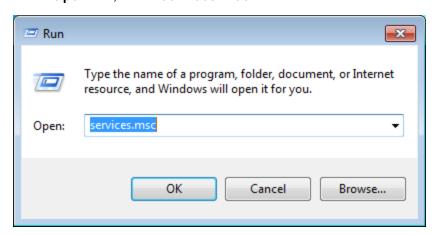
Steps

To start APM Connect CommandLine as a Windows service:

- 1. From your desktop, select the Windows Start button to open Windows Start Menu.
- 2. In the **Search programs and files** box, search for *Run*.
 - Run appears in the Programs list.
- 3. Open Run.

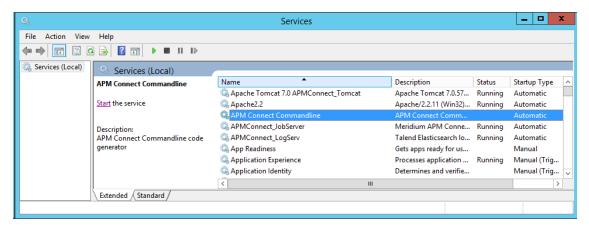
The Run dialog box appears.

4. In the Open box, enter: services.msc.



5. Select OK.

The **Services** window appears.



- 6. In the Name list, select APMConnect CommandLine.
- 7. Select the Start link.
- 8. Close the Services window.

APM Connect CommandLine is started as a Windows service.

What's Next?

Install the Studio.

Configure the APM Connect Administration Center for the Studio

<u>Minimortant:</u> This step is required only if you have the APM Connect Studio license. If you are deploying APM Connect Base with a Basic or Plus License, skip this procedure and proceed to the next step in the APM Connect Base deployment workflow.

Steps

Open a web browser.

(i) Hint: APM Connect is most compatible with Google Chrome or Mozilla Firefox web browsers. It is not recommend using Internet Explorer to access the APM Connect Administration Center.

- 2. Enter the following URL into your web browser: http://localhost:8080/apmconnect/.
- 3. If prompted, log in to the APM Connect Administration Center.
- 4. In the **Menu** pane, in the **Settings** section, select the **Configuration** tab.

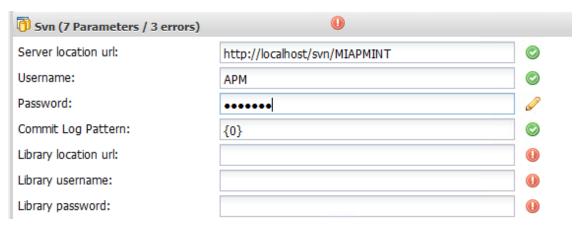
The **Configuration** pane appears.

- 5. Select the **Svn** (7 **Parameters**) group to expand the workspace.
- 6. According to the following table, enter the necessary parameters.

Parameter	Description	Recommended or Default Value
Server location URL	URL location of the SVN server.	http://localhost/svn/MIAPMINT
Username	SVN user name created to use in the APM Connect Administration Center when installing the SVN server.	АРМ
Password	SVN password created to use in the APM Connect Administration Center when installing the SVN server.	Connect
Commit Log Pattern	SVN commit log according to your log format convention.	{0}

Library location URL	URL location of the SVN external libraries directory downloaded with the Studio.	Not Required
Library user- name	User name of the SVN user that has access to the libraries directory.	Not Required
Library pass- word	Password of the SVN user that has access to the libraries directory.	Not Required

The default parameters are configured as shown in the following image.

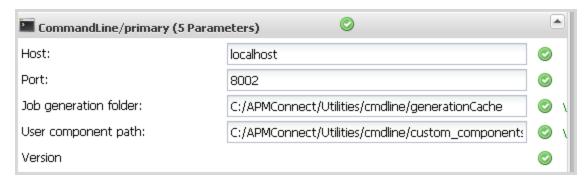


- 7. Select the **CommandLine/primary** (5 Parameters) group to expand the workspace.
- 8. According to the information in the following table, enter the necessary parameters.

Para- meter	Description	Recommend or Default Value
Host	The IP address of the CommandLine.	localhost
Port	The port number on which the CommandLine is queried.	8002

Job gen- eration folder	The path to the folder where Jobs are generated.	<pre><root:>\APMCon- nect\Utilities\cmdline\generationCache</root:></pre>
User com- ponent path	The path to the folder where user components are stored.	<root:>\APMConnect\Utilities\cmdline\custom_components</root:>

The default parameters are configured as shown in the following image.



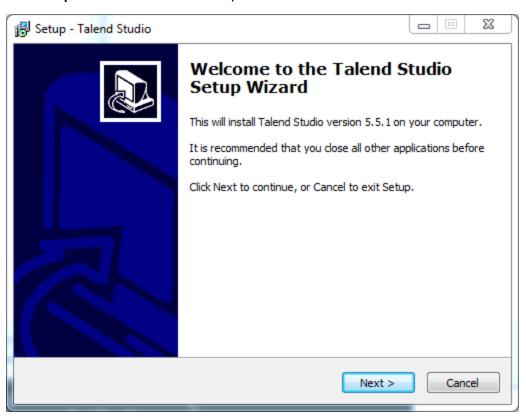
Install the Studio

<u>Miniportant:</u> This step is required only if you have the APM Connect Studio license. If you are deploying APM Connect Base with a Basic or Plus License, skip this procedure and proceed to the next step in the <u>APM Connect Base deployment workflow</u>.

Steps

- 1. On the machine on which you installed APM Connect, access the Talend Studio installation package.
- 2. Open the file TalendStudioInstall.exe.

The Setup-Talend Studio window opens.



3. Select Next.

The **License Agreement** screen appears.

- 4. Read the entire license agreement, and then select one of the following options:
 - I accept the agreement: If you agree to the terms of the license agreement and want to continue. These instructions assume that you want to continue.

I do not accept the agreement: This option is selected by default. If you do not
agree to the terms of the license agreement and do not want to continue, select
Cancel to exit the installer.

Next is enabled.

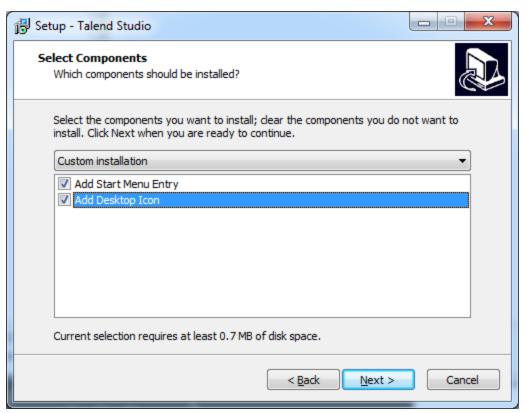
5. Select Next.

The **Select Destination Location** screen appears.

6. Select Next.

The **Select Components** screen appears.

7. Select the **Add Start Menu Entry** box, and then select the **Add Desktop Icon** box.



8. Select Next.

The Select Start Menu Folder screen appears.

9. Select Next.

The **Ready to Install** screen appears.

10. Select Install.

The **Installing** screen appears, displaying an installation progress bar. Once the installation is complete, the **Completing the Talend Studio Setup Wizard** screen appears.

11. Select Finish.

The installation is complete, and Talend Studio desktop icon is available.

Note: Per the APM Connect systems requirements, you must install Talend Studio on a 64 bit machine. If you do not, the **missing shortcut** message will appear.

Deploy ASI for SAP

The checklists in this section of the documentation contain all the steps necessary for deploying and configuring this module whether you are deploying the module for the first time or upgrading from a previous module.

Deploy ASI for SAP for the First Time

The following table outlines the steps that you must complete to deploy and configure this module for the first time. These instructions assume that you have completed the steps for deploying the basic Meridium Enterprise APM system architecture.

These tasks may be completed by multiple people in your organization. We recommend, however, that the tasks be completed in the order in which they are listed.

Step	Task	Notes	
1	Install the ASI for ABAP add-on.	This step is required. If you are installing the add-on for the first time, be sure to select the installation files, not the upgrade files.	
2	Configure SAP for external numbering.	This step is required.	
3	Configure SAP permissions.	This step is required.	
4	Follow the remaining ASI deployment steps in the ASI module.	This step is required.	

Upgrade ASI for SAP to V4.1.7.0

The following table outlines the steps that you must complete to upgrade this module to V4.1.7.0. These instructions assume that you have completed the steps for upgrading the basic Meridium Enterprise APM system architecture.

These tasks may be completed by multiple people in your organization. We recommend, however, that the tasks be completed in the order in which they are listed.

Upgrade from any version V4.1.0.0 through V4.1.6.0

Step	Installation and Configuration Procedures	Notes
1	Install the ASI for ABAP add-on.	When upgrading the add-on, be sure to select the upgrade files, not the installation files.
2	Follow the remaining ASI deployment steps in the ASI module.	None

Upgrade from any version V4.0.0.0 through V4.0.1.0

Step	Installation and Configuration Procedures	Notes
1	Install the ASI for ABAP add-on.	When upgrading the add-on, be sure to select the upgrade files, not the installation files.
2	Follow the remaining ASI deployment steps in the ASI module.	None

Upgrade from any version V3.6.0.0.0 through V3.6.0.10.0

Step	Installation and Configuration Procedures	Notes
1	Install the ASI for ABAP add-on.	When upgrading the add-on, be sure to select the upgrade files, not the installation files.
2	Follow the remaining ASI deployment steps in the ASI module.	None

Upgrade from any version V3.5.1 through V3.5.1.9.0

Step	Installation and Configuration Procedures	Notes
1	Install the ASI for ABAP add-on.	When upgrading the add-on, be sure to select the upgrade files, not the installation files.
2	Follow the remaining ASI deployment steps in the ASI module.	None

Upgrade from any version V3.5.0 SP1 LP through V3.5.0.1.6.0

Step	Installation and Configuration Procedures	Notes
1	Install the ASI for ABAP add-on.	When upgrading the add-on, be sure to select the upgrade files, not the installation files.
2	Follow the remaining ASI deployment steps in the ASI module.	None

Upgrade from any version V3.5.0 through V3.5.0.0.7.1

Step	Installation and Configuration Procedures	Notes
1	Install the ASI for ABAP add-on.	When upgrading the add-on, be sure to select the upgrade files, not the installation files.
2	Follow the remaining ASI deployment steps in the ASI module.	None

Upgrade from any version V3.4.5 through V3.4.5.0.1.4

Step	Installation and Configuration Procedures	Notes
1	Install the ASI for ABAP add-on.	When upgrading the add-on, be sure to select the upgrade files, not the installation files.
2	Follow the remaining ASI deployment steps in the ASI module.	None

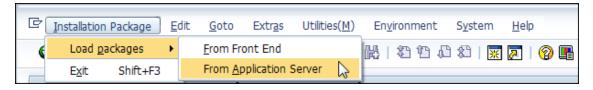
Install or Upgrade the ASI ABAP Add-On on the SAP System

Steps

- 1. On a machine from which you can access the SAP Server, insert the ASI for SAP ABAP Add-on DVD.
- 2. Navigate to one of the following folder:
 - Installation Files: If you are installing the ASI ABAP Add-On.
 -or-
 - Upgrade Files: If you are upgrading the ASI ABAP Add-On.
- 3. Navigate to the subfolder ECC6, and copy the .PAT file(s).
- 4. On the SAP Server, paste the copied file(s) into the folder *usr\sap\trans\eps\in*.
- 5. Log in to the SAP system as a user with:
 - SCTSIMPSGL and S_CTS_ADMIN authorizations.
 -or-
 - SAP_ALL authorization
- 6. Run the SAINT transaction.

The Add-On Installation Tool screen appears.

On the Installation Package menu, point to Load Packages, and then select From Application Server.



A message appears, asking if you want to upload OCS packages from the ECS inbox.

8. Select Yes.

The SAINT: Uploading Packages from the File System screen appears.

- 9. Select the .PAT file(s) that you copied in step 3 of these instructions. The message column should read **Uploaded successfully**.
- 10. Select 👧.

The Add-On Installation Tool screen appears again.

11. Select Start.

A new grid appears. MIAPM appears in the list of add-on packages that can be installed.

12. Select the row containing the text *MIAPM* in the first column, and then select **Continue**.

The **Support Package** tab appears.

- 13. Select Continue.
- 14. Select Continue again.

Note: During the installation, the Add Modification Adjustment Transports to the Queue dialog box might appear. If it does, select No.

An indicator appears at the bottom of the screen to indicate the installation progress.

- 15. When the progress indicator disappears, a message appears, indicating that the add-on package will be installed.
- 16. Select 🗸.

The status is updated to indicate that the add-on package will now be imported, and the installation process continues.

When the installation process is complete, the status is updated to indicate that the add-on package was imported successfully.

17. Select Finish.

The *MIAPM* add-on package appears in the list of installed add-on packages on the **Add-On Installation Tool** screen.

What's Next?

Configure SAP for External Numbering

Configure SAP for External Numbering

When you implement an Implementation Package in ASI, Meridium Enterprise APM generates unique numbers for SAP Maintenance Plans, Maintenance Items, and General Maintenance Task Lists. In order for Meridium Enterprise APM to assign these external numbers, your SAP system must be configured to allow External Numbering.

Steps

1. Define the following External Number Ranges according to SAP documentation:

Object Type	From Number	To Number
Maintenance Plan	M0000000001	М999999999
Maintenance Item	M00000000000001	М999999999999
General Maintenance Task List	M0000001	M9999999

<u>Minimortant:</u> For details on configuring SAP for External Numbering, see the documentation for your SAP system.

What's Next?

Configure SAP Permissions

Configure SAP Permissions

If you will be sending data to SAP using ASI Implementation Packages, you must configure SAP Permissions.

Steps

- 1. Configure the following security permissions:
 - Access to execute RFCs as described in SAP note 460089.
 - Access to execute the functions contained in the /MIAPM/ASM function group.
 - Authorizations defined in the SAP_PM_DATATRANSFER role.

<u>Minimizer Marketing Marketing Marketing SAP Security, see the documentation for your SAP system.</u>

About the ASI for SAP ABAP Add-on

Meridium Enterprise APM ASI for SAP extends the basic functionality of Asset Strategy Implementation (ASI) by offering integration with SAP. Deploying ASI for SAP requires two steps:

- Activating the ASI for SAP license in the Meridium Enterprise APM database. This documentation assumes that you activated the license when you completed the steps for creating or upgrading your Meridium Enterprise APM database.
- Deploying the ASI for SAP ABAP add-on, which is a package that must be deployed on your SAP system to allow for integration between your Meridium Enterprise APM system and your SAP system.

The files necessary to deploy ASI for SAP are provided on the ASI for SAP ABAP Add-on DVD, which is not included in the standard Meridium Enterprise APM distribution but can be obtained from Meridium, Inc. upon request.

The ASI for SAP ABAP Add-on DVD contains installation files, upgrade files, and exchange files. In this documentation, we provide details on using the installation and upgrade files. You will need to use the exchange files if you upgrade an SAP system on which the ASI for SAP ABAP Add-on package has been installed. In that case, the SAP upgrade procedure will prompt you to access the exchange files for ASI for SAP. You can find the files in the Exchange Upgrade Files folder on the ASI for SAP ABAP Add-on DVD. Within the Exchange Upgrade Files folder, you will see subfolders representing the version of SAP to which you are upgrading. When prompted for an ASI for SAP exchange file, use the files in these subfolders. This documentation does not provide specific instructions for using these files during an SAP upgrade.

For information about what is included in the ASI ABAP Add-on, see the file SAP_ASI_<version>_ObjectList.pdf, which is located on the ASI for SAP ABAP Add-on installation DVD in the root folder.

Deploy the Data Loaders

The checklists in this section of the documentation contain all the steps necessary for deploying and configuring this module whether you are deploying the module for the first time or upgrading from a previous module.

Deploy the Data Loaders for the First Time

The following table outlines the steps that you must complete to deploy and configure this module for the first time. These instructions assume that you have completed the steps for deploying the basic Meridium Enterprise APM system architecture.

These tasks may be completed by multiple people in your organization. We recommend, however, that the tasks be completed in the order in which they are listed.

Step	Task	Notes
1	Deploy the APM Connect Base.	This step is required.
2	In the Meridium Enterprise APM web browser, configure SSL.	This step is required if your Meridium Enterprise Server is configured to use SSL.
3	On your APM Connect server and on your Meridium APM Application Sever, set permissions for the APM Connect Directory.	This step is required.
4	On your APM Connect server, deploy and configure data loaders files.	This step is required.
5	On your APM Connect server, <u>update PostgreSQL</u> <u>networking configuration</u> .	This step is required.
6	In the APM Connect Administration Center, change the APM Connect Administration Center Password.	This step is required.
7	In the APM Connect Administration Center, change the H2 Console password.	This step is required.
8	In the APM Connect Administration Center, create the APM service user.	This step is required.
9	In the APM Connect Administration Center, create the Intermediate Repository database.	This step is required.

Upgrading APM Connect Data Loaders to V1.6.0

The following table outlines the steps that you must complete to upgrade this module to DL V1.6.0.

These tasks may be completed by multiple people in your organization. We recommend, however, that the tasks be completed in the order in which they are listed.

Upgrade from any Version DL V1.0.0 through DL V1.5.5

These instructions assume that you have completed the steps for upgrading the basic Meridium Enterprise APM system architecture.

Step	Task	Notes
1	In the APM Connect Administration Center, delete existing data loaders jobs.	This step is required.
2	On your APM Connect sever, navigate to the runtime directory, and then delete the file runActionInMAC-0.1.kar .	This step is required. If you installed APM Connect in the default location, then the directory is C:\APMConnect\Utilities\runtime\deploy.
4	On your APM Connect server, <u>deploy and</u> <u>configure the configuration file</u> .	This step is required.
5	On your APM Connect server, restart the service <i>APM-CONTAINER</i> .	This step is required.

Configure SSL

If your Meridium APM Web Server is configured to use SSL, this step is required to use the Data Loader functionality.

Steps

 Log in to your Meridium Enterprise APM web application, and then access your browsers certificate information.

Note: Typically you can access certificate information by selecting the lock icon in the address bar.

The Certificate window appears.

2. Select **Details**, and select **Copy to File...**.

The Certificate Export Wizard window appears.



3. Select Next,

- 4. In the Export File Format window, select the DER encoded binary X.509 (.cer) button, and then select Next.
- 5. On the File to Export window, select Browse....

The Save As window appears.

- 6. Save the file to your Desktop under the name *certificate.cer*.
- 7. Select Next.



8. Select Finish.

The Certificate Export Wizard window appears.

- 9. Select OK.
- 10. Copy the certificate.cer file, and then paste it into the location of your machine's Java files. For example, if your Java files are located at C:\Program Files\Java\jre7\bin, you will want

to copy the certificate.cer file to that bin folder

11. On the machine on which you are running Meridium Enterprise APM or APMNow, run the

Command Prompt as an Administrator, and navigate to the location of your machine's Java files.

12. Enter keytool.

Commands for the **Key and Certificate Management Tool** appear in the Command Prompt.

- 13. In the last line line, C:\Program Files\Java\jre7\bin>, enter keytool-import-alias test-file certificate.cer-keystore publickey.store.
- 14. Enter a password, and confirm the password by re-entering it.

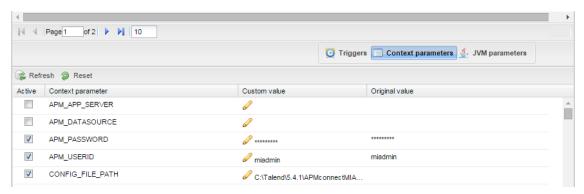
In the Command Prompt, you are asked if you want to trust the certificate.

15. For yes, enter y.

The keystore file is created.

- 16. Log into an instance of the APM Connect Administration Center.
- In the Job Conductor workspace, select the Job for which you would like to set parameters.
- 18. At the bottom of the **Job Conductor** workspace, select **Context parameters**.

The **Context parameters** section appears.



- 19. Enter the following values for the corresponding parameters:
 - TRUSTSTORE_FILE: the location of the certificate file
 For the example: C:\Program Files\Java\jre7\bin\publickey.store.
 - TRUSTSTORE_PASSWORD: the password you entered into the Command Prompt when you installed the certificate.
 - USE_SSL: true.

SSL is now enabled.

Deploy and Configure Data Loader Files

Steps

- 1. In the installation package, copy the file RunDataloadersRoute.cfg.
- 2. On your APM Connect server, navigate to <root>\APMConnect\Utilities\runtime\etc, and then paste the copied file in that location.
- 3. Open the file to edit, and then configure the following parameters:

Parameter	Description	Default or Recommended Value
context	Defines what Talend context environment is used.	Default.
TRUSTSTORE_FILE	The directory path to the dinoloader SSL configuration file.	Value is unique to the user.
TRUSTSTORE_ PASSWORD	The password for the keystore files.	Value is unique to the user.
USE_SSL	Determines if SSL is used.	true: will use SSL.false: will not use SSL.
apmconnect_Server	Intermediary Repository host name.	Value is unique to the user.
apmconnect_Database	Database for the dinoloader job.	Value is unique to the user.
apmconnect_Login	Intermediary Repository user- name.	Value is unique to the user.
apmconnect_Password	Intermediary Repository pass- word.	Value is unique to the user.
LOG4J_CONFIG_FILE	Log4j directory path.	C:/APMCon- nect/Config/log4j.properties

org.a- pache.karaf.fea- tures.configKey	Karaf web console configuration tie-in is used to associate this configuration file with the Run-DataloadersRoute class.	Run- Data- loadersRoute.talendcontext.Default MIMPORTANT: Do not edit this parameter.
---	--	--

- 4. Save the file.
- 5. In the installation package, copy the file RunDataloadersRoute_0.2.kar.
- 6. On your APM Connect server, navigate to <root>\APMConnect\Utilities\runtime\deploy, and then paste the copied file in that location.

Note: If new configuration is not automatically applied, restart the APM_CONTAINER service. This will force the changes to be applied.

What's Next?

Update PostgreSQL networking configuration.

Set Permissions for APM Connect Directory

Before you begin importing data into Meridium using the Excel source files, you must set up a network folder share. The data is passed from the APM Server to the APM Connect server through a file share, a situation in which a folder on the network is shared and accessible to both servers. This topic describes the steps for setting up the permissions required to enable the file share.

Steps

To create a domain user for the APM Container:

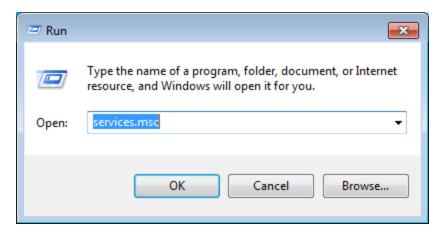
- On the machine on which you installed APM Connect, from your desktop, select the Windows Start button to open the Windows Start Menu.
- 2. In the **Search programs and files** box, search for *Run*.

Run appears in the Programs list.

3. Open Run.

The Run window appears.

4. In the Open box, enter: services.msc.



5. Select OK.

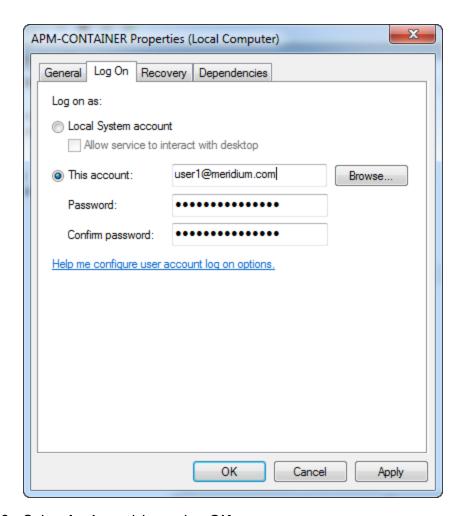
The **Services** window appears.

6. Right-click **APM-CONTAINER**, and then select **Properties**.

The APM-CONTAINER Properties window appears.

- 7. Select the Log On tab, and then select This account.
- 8. Enter the credentials for a user within your network

Example: user1@meridium.com



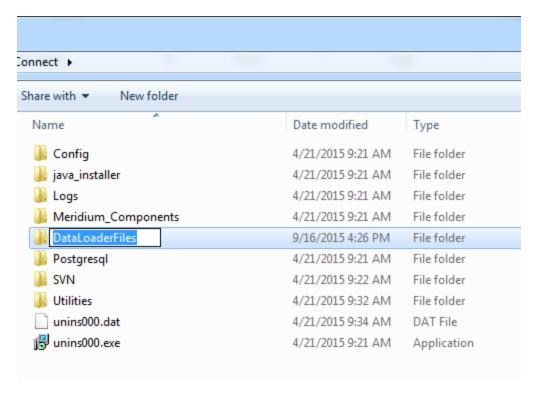
9. Select **Apply**, and then select **OK**.

A domain user has been assigned to run the APM Container service.

To create a Data Loaders file share:

<u>Minportant:</u> If you are employing a load-balancing setup using multiple servers, before you proceed, you must first configure the APM Server file share. If you are employing a standalone server, you may proceed with the following steps.

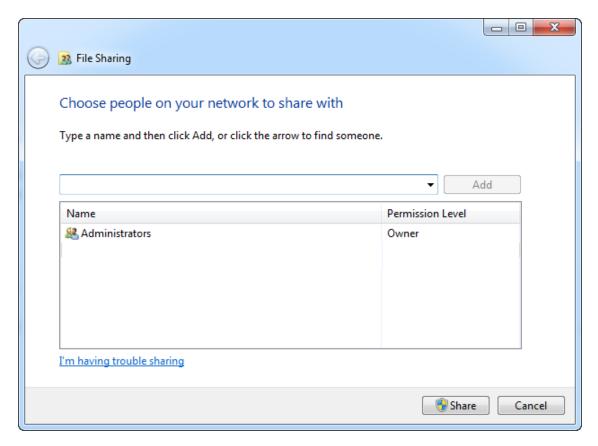
- 1. On your APM Server, navigate to the APM Connect directory at the following file path: <root:>\APMConnect\(\).
- 2. In the directory window, select **New folder**, and then name the folder with the recommended name: *DataLoaderFiles*.



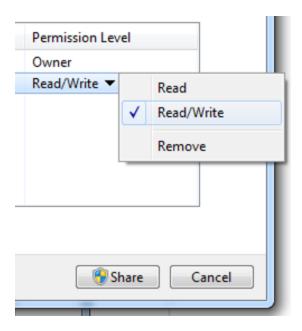
The Data Loader files folder is created.

- 3. Right-click the **DataLoaderFiles** folder.
- 4. Point to Share with, and then select Specific people....

The File Sharing window appears.



- 5. Select the domain user that you indicated in **Step 8** of the **To create a domain user for the APM Container** section of this topic.
- 6. In the **Permission Level** column for that user, select the drop-down arrow, and then select **Read/Write**.



Note: Users running the APM-CONTAINER service and the APM Server must have Read/Write access to this folder.

7. Select Share.

Permission for the folder is granted to the user that you selected.

What's Next?

Create APM service user.

Update PostgreSQL Networking Configuration

To allow connections from the APM server to APM Connect, you must update the PostgreSQL networking configuration. This topic describes how to perform the configuration update.

Steps

- On the machine on which you installed APM Connect, navigate to your PostgreSQL installation files. The default location is <root:>\Program Files\PostgreSQL\9.3\data.
- 2. Locate the configuration file *pg_hba.conf*, right-click the file, and then open it with a text editor.

The file *pg_hba.conf* opens in the text editing application.

- 3. Scroll down to the end of the document and locate the following line of text: *host all all* 127.0.0.1/32 md5
- Copy the line, then paste the text directly below the line from which you copied it, and then, in the pasted text, replace 127.0.0.1 with the applicable Meridium Enterprise APM IP address.

```
# TYPE DATABASE USER ADDRESS METHOD

# IPv4 local connections:

# IPv4 local connections:

# IPv6 local connections:

# IPv6 local connections:

# Allow replication connections from localhost, by a user with the

# replication privilege.

# host replication postgres 127.0.0.1/32 md5

# host replication postgres 127.0.0.1/32 md5
```

5. Save the file, and then close the text editor.

PostgreSQL is now configured to open the connection from the Meridium Enterprise APM Server.

What's Next?

Set permissions for the APM Connect directory.

Change the APM Connect Administration Center User Password

Steps

- Access the APM Connect Administration Center.
- 2. In the Menu pane, in the Settings section, select the Users tab.

The **Users** workspace appears.

- 3. In the **Users** workspace, select the user whose password you want to change.
- 4. In the **Data** pane, select **change password**.



The **User Password** window appears.

- 5. Enter the new password, and enter it again to confirm.
- 6. Select Validate.

The password has been changed.

What's Next?

Change the H2 Console password.

Change H2 Console Password

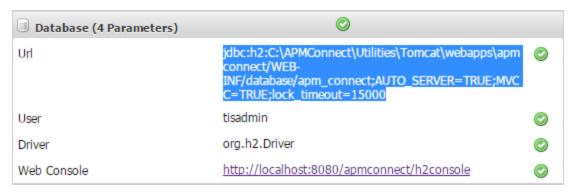
This topic describes how to change the H2 Console password associated with the APM Connect Administration Center.

Steps

- Access the APM Connect Administration Center.
- 2. In the **Menu** pane, in the **Settings** section, select the **Configuration** tab.

The **Configuration** section appears.

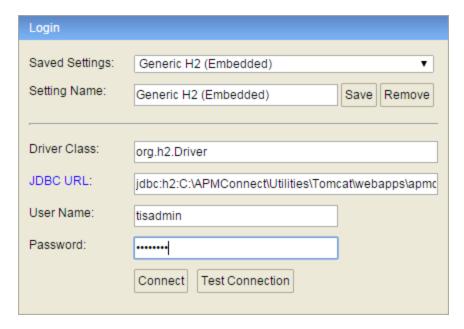
- 3. Select the **Database (4 Parameters)** group to expand the workspace.
- 4. Highlight and copy the URL in the URL row.



5. Select the link in the **Web Console** row.

In a new browser tab, the **H2 Console Login** screen appears.

- 6. In the H2 Console, in the **JDBC URL** field, paste the copied URL.
- 7. In the **User Name** field, enter the user name. The default user name is *tisadmin*.
- 8. In the **Password** field, enter the password. The default password is *tisadmin*.



- 9. Select Connect.
- In the H2 Console, in the SQL statement pane, enter the following command: SET PASSWORD '<password>'

Note: The password must be in single quotes. Example: SET PASSWORD 'abcstrng!5'

11. Select Run (Ctrl+Enter).

The H2 Console password is changed.

What's Next?

Deploy and configure data loaders files.

Create APM Service User

Running jobs in the APM Connect Administration Center is perpetrated by users. The *apmService* user is required in order to facilitate communication between APM Connect and Meridium Enterprise APM.

Steps

- 1. In the APM Connect Administration Center, from the **Menu** pane, in the **Settings** section, select the **Users** tab.
- 2. Select Add.

The **Users** pane appears.

3. Enter the user information into the empty fields as necessary according to the following table:

Field	Description	Value
Login	Email login for user	apmService@meridium.com
First name	User first name	apm
Last name	User last name	service
Password	User password	apmConnect (default pass- word)
Туре	Type of data migration	Data Integration/ESB
Role	User role	Operation manager
Active	Select check box to signify active user	Must select check box

4. Select Save.

The apmService user is created, and it appears in the list of users.

What's Next?

Return to the workflow for the next step in the deployment process.

Create the Intermediate Repository Database

Before you can run an extraction job, you must prepare the intermediate repository and enable the static data pull. This topic describes how to set up a repository and static data pull in preparation to run your first job.

<u>Minimortant</u>: If you are using the Data Loaders and the SAP Adapters, you must deploy and run the *CreateIntermediateRepository* job for each set of adapters.

Before You Begin

Before you can prepare and deploy the repository, you must complete the following:

• Import the create intermediate repository Job.

Steps

To prepare the repository:

Open and log in to the APM Connect Administration Center web application.

Note: The user logging in must have access to the Job Conductor by being designated the Operations Manager role. By default, users designated admin do not have Job Conductor permissions.

- 2. In the **Job Conductor** workspace, in the appropriate project, select the *CreateIntermediateRepository* Job.
- 3. At the bottom of the **Job Conductor** workspace, select **Context parameters**.

The **Context parameters** section appears.

4. Configure the following parameters:

Context Parameter	Description
CONFIG_FILE_DIRECTORY	The file path to context files for the jobs.
PG_ADMIN_USERNAME	The user name for the PostGresSQL IR.
PG_ADMIN_PASSWORD	The password for the PostGresSQL IR.

5. Select Run.

The intermediate repository is created for the project.

6. In the **Job Conductor** workspace, in the appropriate project, select the *CreateStaticData*

Job.

7. Select Run.

The static data pull is enabled.

You are now able to execute the jobs.

What's Next?

- Return to the <u>SAP Adapter workflow</u> for the next step in the deployment process.
- Return the <u>Maximo Adapter workflow</u> for the next steps in the deployment process.
 -or-
- Return to the Data Loader workflow for the next step in the deployment process.

Deploy the Maximo Adapters

The checklists in this section of the documentation contain all the steps necessary for deploying and configuring this module whether you are deploying the module for the first time or upgrading from a previous module.

Deploy Maximo Adapter for the First Time

The following table outlines the steps that you must complete to deploy and configure this module for the first time. These instructions assume that you have completed the steps for deploying the basic Meridium Enterprise APM system architecture.

These tasks may be completed by multiple people in your organization. We recommend, however, that the tasks be completed in the order in which they are listed.

Step	Task	Notes
1	Deploy the APM Connect Base.	This step is required.
2	In Meridium Enterprise APM, assign security users to one or more of the APM Connect <u>Security Groups</u> .	This step is required.
3	On the APM Connect sever, configure the context file.	This step is required.
4	On the APM Connect server, encrypt passwords in the context file.	
5	On the APM Connect sever, import notification management file.	This step is required.
6	In the APM Connect Administration Center, configure the context parameters.	This step is required.
7	In the APM Connect Administration Center, create the intermediate repository database.	
8	In Maximo, create object structures.	This step is required.
9	In Maximo, <u>create web services</u> .	This step is required if you are <i>not</i> using the REST web services.
10	In Maximo, configure Default password.	This step is required.
11	In Meridium Enterprise APM, create EAM System records to identify your Maximo systems.	This step is required.

Upgrade Maximo to EAM MAX V1.1.0

The following table outlines the steps that you must complete to upgrade this module to EAM MAX V1.1.0 These instructions assume that you have completed the steps for upgrading the basic Meridium Enterprise APM system architecture.

These tasks may be completed by multiple people in your organization. We recommend, however, that the tasks be completed in the order in which they are listed.

To Upgrade from EAM MAX V1.0.0

Step	Task	Notes
1	Upgrade the adapter jobs.	None
2	Get the new context files.	None

Configure the Maximo Context File

Steps

- 1. On the APM Connect server, navigate to the <root:>/APMConnect/Config folder.
- 2. Rename the RENAME_TO_SYSTEM_NAME folder to the name of the system you will be using.
- 3. Open the folder, and then open the context file to edit.

<u>Minimortant:</u> Changes made to the context file will override changes made in the <u>APM Connect Administration Center Context parameters section.</u>

Note: Multiple values can be entered into the filter parameters using comma separated values or standard wild cards values.

Intermediate Repository (IR) Connection Parameters	Description	Default or Recommend Value
IR_HOST	IP address of the IR.	Value is unique to the user.
IR_PORT	Port number of the IR.	5432 (PostgreSQL default)
IR_DATABASE	Database in which the IR data is stored.	APMconnectIR_ <release number(x_x_x)="">.</release>
IR_SCHEMA	Schema associated with the IR.	Public
IR_USER_ID	IR user name.	Value is unique to the user.
IR_PASSWORD	IR system password.	Value is unique to the user.
IR_TALEND_OUTPUT	File share folder to which the Maximo Adapter will write files.	Value is unique to the user.
PG_ADMIN_USER	Administrator user name for the PostgresSQL IR.	Value is unique to the user, and is used when creating the IR database. It can be removed after the database is created.
PG_ADMIN_PASSWORD	Administrator password for the PostgresSQL IR.	Value is unique to the user, and is used when creating the IR database. It can be removed after the database is created.

APM Connection Para- meters	Description	Default or Recommend Value
APM_APP_SERVER	Meridium Enterprise APM Server name.	Value is unique to the user.
APM_DATASOURCE	Meridium Enterprise APM data source to which the data will be exported.	Value is unique to the user.
APM_USERID	The Meridium Enterprise APM Framework User ID.	Value is unique to the user.
APM_PASSWORD	The Meridium Enterprise APM Framework password.	Value is unique to the user.
SITE_REFERENCE_EQUIP	Used to map the site reference value to an Maximo field. This dictates which Maximo field will be used as the site reference for Meridium Enterprise APM Equipment records.	You can enter a value defined in Meridium Enterprise APM. Note: The value that is entered will be applied to all
		records. -or- You can use the character # and enter a column value to set the site reference.
SITE_REFERENCE_FLOC	Used to map the site reference value to a Maximo field. This dictates which SAP field will be used as the site reference for Meridium Enterprise APM Functional Location records.	You can enter a value defined in Meridium Enterprise APM.
		Note: The value that is entered will be applied to all records.
		-or- You can use the character # and enter a column value to set the site reference.
APM_WEBSERVICE	URL for the APM integration web services.	/MeridiumIntegrationServices

APM_CONNECTION_ TIMEOUT	How long, in seconds, Meridium Enterprise APM will wait for the connection to the Adapters before tim- ing out.	300
APM_RECEIVE_TIMEOUT	How long, in seconds, Meridium Enterprise APM will wait for the response from the Adapters before timing out.	600
Maximo Connection Para- meters for Extraction Inter- faces	Description	Default or Recommended Value
MAXIMO_USERID	Maximo system user ID.	Value is unique to the user.
MAXIMO_PASSWORD	Maximo system pass- word.	Value is unique to the user.
LANGUAGE	The Maximo letter code that represents the language of the description to transfer into Meridium Enterprise APM.	Value is unique to the user.
MAXIMO_REST_URL	The REST URL for the Maximo end point, and is used if you want to use the REST service component.	http:// : <port>/maxrest/rest/os This value is not required if using the MAXIMO_WEBSERVICE_URL parameter. Note: REST services are not fully supported in 7.1 and 7.5.</port>
MAXIMO_WEBSERVICE_ URL	The web service URL when SOAP web services are used to call Maximo	http://maximo <host>:<port>/meaweb/ser- vices. This value is not required if using the MAXIMO_REST_URL para- meter.</port></host>

MAXIMO_WEBSERVICE	Determines which type of web service to use: REST services or SOAP web services.	 true: Uses the web services false: Uses the REST web services and is the default value.
MAXIMO_SYSTEM	The EAM system named defined on the EAM System Record in Meridium Enterprise APM.	Value is unique to the user, and should match the value in Meridium Enterprise APM exactly.
MAXIMO_CONNECTION_ TIMEOUT	How long, in seconds, the Maximo Adapters will wait for the connection to Maximo before timing out.	Recommended value is 30.
MAXIMO_RECEIVE_ TIMEOUT	How long, in seconds, the Maximo Adapters will wait for the response from Maximo before timing out.	Recommended value is 60.
MAXIMO_REST_ ASSETNAME	Created equipment object structure.	MIASSET
MAXIMO_REST_ FLOCNAME	Created functional location object structure.	MIOPERLOC
MAXIMO_REST_SRNAME	Created service request object structure.	MISR
MAXIMO_REST_WONAME	Created work order object structure.	MIWO
Common Filters	Description	Default or Recommend Value
CHANGE_DATE_START	Date value that limits the data extracted to records changed on or after the specified date.	Dates must be entered in the following format:YYYYMMDD. Optional.
CHANGE_DATE_END	Date value that limits the data extracted to records changed on or before the specified date.	Dates must be entered in the following format: YYYYMMDD. Optional.
CHANGE_TIME_START	Time value that limits the data extracted to records changed on or after the specified date.	Time must be in the following format: HHMMSS. Optional.

CHANGE_TIME_END	Time value that limits the data extracted to records changed on or before the specified date.	Time must be in the following format: HHMMSS. Optional.
SITE_ID	Site ID as identified in Meridium Enterprise APM	Value is unique to the user. Optional.
Functional Location Specific Filters	Description	Default or Recommend Value
LOCATION	Number that identifies the Functional Location record you want to extract.	Value is unique to the use. Optional.
LOCATION_TYPE	ID of the Functional Location Type that will limit the Functional Locations extracted.	Value is unique to the user. Optional.
LOCATION_STATUS	Status of the Functional Location that will limit the Functional Locations extracted.	Value is unique to the user. Optional.
	extracted.	
Asset Specific Filters	Description Description	Default or Recommend Value
Asset Specific Filters ASSETNUM		Default or Recommend Value Value is unique to the user. Optional.
	Description Asset number for the asset(s) that you want to	Value is unique to the user.
ASSETNUM	Description Asset number for the asset(s) that you want to extract. ID of the Asset Type that will limit the assets extrac-	Value is unique to the user. Optional. Value is unique to the user.
ASSET_TYPE	Description Asset number for the asset(s) that you want to extract. ID of the Asset Type that will limit the assets extracted. Status of the Asset that will limit the Functional	Value is unique to the user. Optional. Value is unique to the user. Optional. Value is unique to the user.
ASSET_TYPE ASSET_STATUS	Description Asset number for the asset(s) that you want to extract. ID of the Asset Type that will limit the assets extracted. Status of the Asset that will limit the Functional Locations extracted.	Value is unique to the user. Optional. Value is unique to the user. Optional. Value is unique to the user. Optional.

WORK_ORDER_NO	Work Order number(s) that will limit the Work Order(s) extracted.	Value is unique to the user. Optional.	
WORK_ORDER_TYPE	Type of Maximo Work Order that will limit the work orders extracted.	he Optional	
WORK_ORDER_SYSTEM_ STATUS	Work Order system status that will limit the work orders extracted.	Value is unique to the user. Optional.	
WORKORDER_OR_ SERVICEREQUEST_ FILTER	Determines if Maximo services Requests or Work Orders will be transferred to an from Meridium Enterprise APM.	requests. • WORKORDER: Loads	
Maximo Miscellaneous Para- meters	Description		
EXTRACT_ONLY	Determines if records will be loaded only into the sta- ging tables or into the IR and then to APM.	 true: Will only load records into the IR. false: Will load records from EAM to APM. 	
MANUAL_RUN	and then to APM. • true : Th in the co used. Ac dates of run store will not b • false:Th during th		

RESTART	Determines if the Maximo Adapters will pull records from the failure log or from the failure logs and other records.	 true: Looks to the failure table in the IR and loads the records from there. false: Will look to the failure records and then continue to process other records.
LOG REQUEST	Logs the Meridium Enter- prise APM Web service	 true: Enables logging false: Disables logging
	requests.	Note: False is recommended.
LOG_RESPONSE	Logs the Meridium Enter-	 true: Enables logging false: Disables logging
LOG_NESFONSE	prise APM Web service responses.	Note: False is recommended.
ROWS_TO_PROCESS	Meridium Enterprise APM web services batch count.	Default value is 100.
REST_FILTER_LIMIT	Limits the amount of records in the failure table that are extracted in one load.	Default value is 100.
MAXIMO_RS_COUNT	Limits the amount of Maximo records extracted in one load.	Default value is 1,000.
Maximo Notification Management Parameters	Description	Default or Recommended Value

There are three parameters unique to the Maximo Notification Management Adapters. All other parameters are configured using the same guidelines as the extraction filters and connection parameters.

<u>Minportant:</u> You must configure the Maximo parameters for the parameters that correspond to your version of Maximo. For example, if you are using Maximo 7.6, configure the parameters in the<maximo76>section.

MAXIMO_CREATE_WO_ SR	Determines if the Maximo Adapter will transfer Max- imo Work Orders or Ser- vice Request.	 WO: Will transfer only work orders SR: Will transfer only service request null: Will transfer service requests only.
MAXIMO_DEFAULT_SITE_ ID	Maximo Site ID.	Value is unique to the user, but can match the value of the Site Reference record that is linked to the EAM System Record.

What's Next?

• Return to the Maximo Adapter workflow for the next step in the deployment process.

Encrypt Passwords

Passwords in the APM Connect context file are not encrypted by default. However, you can encrypt any password manually. This topic describes how to manually encrypt passwords.

Steps

- 1. On the machine on which you installed APM Connect, access the *Encrypt String_0.1.zip*, and then unzip the file.
- Open the EncryptString folder, and then select EncryptString_run.bat.
 Command prompt opens, and then the Talend Open Studio window appears.
- 3. Enter the password that you want to encrypt in the **Enter the text to be encrypted:** box.
- 4. Select OK.
- 5. In the command prompt, between the banners, copy the text that was generated.
- 6. Open the context file.
- 7. In the parameter that you want to encrypt, paste the generated text.
- 8. Append the highlighted parameter the with AES, as shown in the following image.

```
<!-- Intermediate Repository connection parameters-->
<IR_HOST>APMCONNECTVM</IR_HOST>
<IR_PORT>5432</IR_PORT>
<IR_DATABASE>APMconnectFTP</IR_DATABASE>
<IR_PASSWORT_AES>FyoGBWa6ftigcB2nAWZ56w==</IR_PASSWORT_AES>
```

- 9. Save the context file.
- For each password that you want to encrypt, repeat steps 2 through 9.

The passwords are encrypted.

What's Next?

- Return to the <u>SAP Adapter workflow</u> for the next step in the deployment process.
 -or-
- Return the Maximo Adapter workflow for the next steps in the deployment process.

Import Notification Management File

Steps

- 1. On your APM Connect Server, in the <root:>\APMConnect\Utilities\runtime\etc\directory create a context file name: Maximo_NotificationManagement.cfg.
- 2. Paste the following into into the context file:
 - context = Default
 - CONFIG FILE PATH = <The directory path to your Maximo Context File. >
 - Note: The path must use forward slashes (/).
- 3. Save the file.
- 4. Access the APM Connect installation package, and then copy the file *Maximo_Noti-ficationManagement.jar*.
- 5. Navigate to <root:>\APMConnect\Utilities\runtime\deploy.
- 6. Paste the copied file *Maximo_NotificationManagement.jar* in the directory.

The Notification Management File is imported.

Configure Context Parameters

Steps

- In the APM Connect Administration Center, in the Job Conductor workspace, select the MAXIMO MASTER INTERFACE Job.
- 2. At the bottom of the **Job Conductor** workspace, select **Context parameters**.

The Context parameters section appears, displaying the following parameters:

Context Parameter	Description
CONFIG_FILE_DIRECTORY	The file path to context files for the jobs.
SYSTEM_TO_RUN	Name of the folder in which the context file is stored, and is the <system name=""> folder.</system>
LOG4J_CONFIG_FILE	The file path for Log4j.
RUN_WORKHISTORY	The Work History Job.
RUN_EQUIPMENT	The Equipment Job.
RUN_FLOC	The Functional Location Job.

- 3. Select the **Active** check box for each parameter whose custom value you want to edit.
- 4. To save the custom value, press Enter.
- 5. In the CONFIG_FILE_DIRECTORYCustom value box, enter the directory where the context files are stored. If the default configuration was followed, the path will be the following: <root:>\APMConnect\Config.
- 6. Press Enter.
- 7. In the SYSTEM_TO_RUNCustom value box enter:
 - The name of the system directory from which you want to extract data.
 - -or-
 - *to extract from all systems.
- 8. Press Enter.

The master job is configured.

Create the Intermediate Repository Database

Before you can run an extraction job, you must prepare the intermediate repository and enable the static data pull. This topic describes how to set up a repository and static data pull in preparation to run your first job.

<u>Minimortant</u>: If you are using the Data Loaders and the SAP Adapters, you must deploy and run the *CreateIntermediateRepository* job for each set of adapters.

Before You Begin

Before you can prepare and deploy the repository, you must complete the following:

• Import the create intermediate repository Job.

Steps

To prepare the repository:

Open and log in to the APM Connect Administration Center web application.

Note: The user logging in must have access to the Job Conductor by being designated the Operations Manager role. By default, users designated admin do not have Job Conductor permissions.

- 2. In the **Job Conductor** workspace, in the appropriate project, select the *CreateIntermediateRepository* Job.
- 3. At the bottom of the **Job Conductor** workspace, select **Context parameters**.

The **Context parameters** section appears.

4. Configure the following parameters:

Context Parameter	Description
CONFIG_FILE_DIRECTORY	The file path to context files for the jobs.
PG_ADMIN_USERNAME	The user name for the PostGresSQL IR.
PG_ADMIN_PASSWORD	The password for the PostGresSQL IR.

5. Select Run.

The intermediate repository is created for the project.

6. In the **Job Conductor** workspace, in the appropriate project, select the *CreateStaticData*

Job.

7. Select Run.

The static data pull is enabled.

You are now able to execute the jobs.

What's Next?

- Return to the <u>SAP Adapter workflow</u> for the next step in the deployment process.
- Return the <u>Maximo Adapter workflow</u> for the next steps in the deployment process.
 -or-
- Return to the Data Loader workflow for the next step in the deployment process.

Create Object Structures in Maximo

To connect your Maximo system and your Meridium Enterprise APM system, you will need to create object structures in Maximo for the following:

- Asset
- Location
- · Work Order
- Service Request

Steps: Create Object Structure - Asset

- 1. In the Go To Application column, select Integration, and select Object Structures.
 - The **Object Structure** page appears.
- 2. In the **Object Structure** box, enter *MXASSET*, and then open the object structure.
- 3. In the Go To Application column, in the More Actions section, select Duplicate Object Structure.
- 4. Enter the Object Structure name *MIASSET*.
- 5. In the **Source Object for MIASSET** section, remove all objects *except* the ASSET object.
- 6. In the **Go To Application** column, in the **More Actions** section, select **Exclude/ Include** Fields.
 - The Exclude/Include Fields window appears.
- 7. On the **Persistent Fields** tab, clear the **Exclude?** check boxes on the rows corresponding to the following fields:
 - ASSETID
 - ASSETNUM
 - ASSETTYPE
 - CHANGEDATE
 - DESCRIPTION
 - INSTALLDATE
 - ITEMNUM
 - LOCATION
 - MANUFACTURER

- PRIORITY
- SERIALNUM
- SITEID
- STATUS
- VENDOR
- WARRANTYEXPDATE
- 8. On the **Non-Persistent Fields** tab, select the **Include?** check box on the row corresponding to the following field:
 - DESCRIPTION_LONGDESCRIPTION
- 9. Select OK.

Steps: Create Object Structure - Location

- 1. In the **Go To Application** column, select **Integration**, and select **Object Structures**.
 - The **Object Structure** page appears.
- 2. In the **Object Structure** box, enter *MXOPERLOC*, and then open the object structure.
- 3. In the **Go To Application** column, in the **More Actions** section, select **Duplicate Object** Structure.
- 4. Enter the Object Structure name MIOPERLOC.
- In the Source Object for MIOPERLOC section, remove all objects except the LOCATION object.
- 6. Add the ASSET object with LOCATION as parent and ASSET as relationship.
- 7. In the **Go To Application** column, in the **More Actions** section, select **Exclude/ Include Fields**.
 - The Exclude/Include Fields window appears.
- 8. On the **Persistent Fields** tab, clear the **Exclude?** check boxes on the rows corresponding to the following Fields:
 - CHANGEDATE
 - DESCRIPTION
 - LOCATION
 - LOCATIONSID

- SITEID
- STATUS
- TYPE
- 9. On the **Non-Persistent Fields** tab, select the **Include?** check box on the row corresponding to the following fields:
 - FAILURECODE
 - PARENT
 - LOCPRIORITY
 - DESCRIPTION_LONGDESCRIPTION
- 10. Select OK.

Steps: Create Object Structure - Work Order

- 1. In the Go To Application column, select Integration, and select Object Structures.
 - The **Object Structure** page appears.
- 2. In the **Object Structure** box, enter *MXWO*, and then open the object structure.
- 3. In the **Go To Application** column, in the **More Actions** section, select **Duplicate Object** Structure.
- 4. Enter the Object Structure name MIWO.
- 5. In the **Source Object for MIWO** section, remove all objects *except* the WORK ORDER object.
- 6. In the Go To Application column, in the More Actions section, select Exclude/ Include Fields.
 - The Exclude/Include Fields window appears.
- 7. On the **Persistent Fields** tab, clear the **Exclude?** check boxes on the rows corresponding to the following Fields:
 - ACTFINISH
 - ACTLABCOST
 - ACTLABHRS
 - ACTMATCOST
 - ACTSERVCOST

- ACTSTART
- ACTTOOLCOST
- ACTTOTALCOST
- ASSETLOCPRIORITY
- ASSETNUM
- CALCPRIORITY
- CHANGEBY
- CHANGEDATE
- CREWID
- DESCRIPTION
- ESTLABCOST
- ESTLABHRS
- ESTMATCOST
- ESTSERVCOST
- ESTTOOLCOST
- JPNUM
- JUSTIFYPRIORITY
- LEAD
- LOCATION
- OUTLABCOST
- OUTMATCOST
- OUTTOOLCOST
- PMNUM
- REPORTDATE
- SCHEDFINISH
- SCHEDSTART
- SITEID
- STATUS
- TARGCOMPDATE

- TARGSTARTDATE
- WONUM
- WOPRIORITY
- WORKTYPE
- 8. On the **Non-Persistent Fields** tab, select the **Include?** box on the row corresponding to the following **Fields**:
 - DESCRIPTION_LONGDESCRIPTION
- 9. Select OK.

Steps: Create Object Structure - Service Request

- In the Go To Application column, select Integration, and select Object Structures.
 The Object Structure page appears.
- 2. In the **Object Structure** box, enter *MXSR*, and then open the object structure.
- 3. In the **Go To Application** column, in the **More Actions** section, select **Duplicate Object** Structure.
- 4. Enter the Object Structure name MISR.
- 5. In the **Source Object for MIWO** section, remove all objects *except* the service request object.
- 6. In the **Go To Application** column, in the **More Actions** section, select **Exclude/ Include** Fields.

The Exclude/Include Fields window appears.

- 7. On the **Persistent Fields** tab, clear the **Exclude?** check boxes on the rows corresponding to the following Fields:
 - ASSETNUM
 - DESCRIPTION
 - LOCATION
 - SITEID
 - TICKETID
- 8. On the **Non-Persistent Fields** tab, select the **Include?** box on the row corresponding to the following **Fields**:

- DESCRIPTION_LONGDESCRIPTION
- 9. Select **OK**.

What's Next?

• Create Web Services.

Create Web Services in Maximo

Note: You must only complete this step if you are not using the REST services. REST services are not fully supported in Maximo versions 7.1 and 7.5.

To complete the connection between your Maximo and your Enterprise APM System, you need to deploy each of the following web services in your Maximo system:

- MIASSET
- MIOPERLOC
- MIWO
- MISR

Steps

 On the Go To Applications menu, select Integration, and then select Web Service Library.

The **Web Services Library** page appears.

2. In the More Actions section, select Create Web Service, and then select Create Web Service from Object Structure.

The Create Web Service from an Object Structure Service Definition window appears.

3. In the **Source Name** column, select the check box next to the web service name you want to create, and then select **Create**.

The web service name appears in the Web Services Library list.

- 4. In the More Actions tab, select Deploy to Product Web Service Container, and then select Deploy Web Service.
- 5. Repeat Steps 1-4 to create the remaining web services.

What's Next?

Configure the Default Password.

Configure the Default Password

If you have enabled web service authentication in your Maximo system, then you must configure a default user name and password in Maximo.

Steps

- In Maximo, select System configuration, and then select Platform configuration, and then select System properties.
- 2. Search for the following property: *mxe.int.dfltuser*.
- 3. For the mxe.int.dfluser property set the default user as mxintadm.
- 4. Refresh your Maximo system, and then search for the following property *mxe.in-t.dfltuserpassword*.
- 5. For the mxe.int.dfltuserpassword property, enter your default password, and then refresh your Maximo system.

The default user name and password are configured.

Results

After configuring the default user name and password, you can run the web service, and authentication will be accomplished through the default user and password.

What's Next?

• Return to the Maximo Adapter workflow for the next step in the deployment process.

Create EAM System Records

- Create a new record, using the EAM System family.
- 2. In the Name box, enter the name of the Maximo system.
- 3. To populate the **System ID**: box, you must run the following query: *UPDATE [MI_SAPSYSTM] SET [MI_SAPSYSTM].[MI_SAPSYSTM_ID_C] = '<NAME>' WHERE [MI_SAPSYSTM].[MI_SAPSYSTM_NAME_C]_LIKE '%<NAME>%'*

<u>Miniportant:</u> In the query, you must replace <*NAME*> with the value you entered into the **Name** box. By doing so, when you test the connection to the Maximo system, the value in the Name field will match the value that will be populated automatically in the System ID field.

4. If this Maximo system is the system to and from which you want to send data by default, select the **Default EAM System?** check box.

Results

An EAM system record is created for the EAM system to and from which you want to establish a connection with Meridium Enterprise APM. This record should now be used to link Site Reference.

Linking an EAM system to an EAM System record enables the APM Connect Adapters to create Notifications against that EAM System.

What's Next?

Return to the Maximo workflow for the next step in the deployment process.

Maximo Interfaces Security Groups

The following table lists the baseline Security Groups available for users within this module, as well as the baseline Roles to which those Security Groups are assigned.

MPORTANT: Assigning a Security User to a Role grants that user the privileges associated with *all* of the Security Groups that are assigned to that Role. To avoid granting a Security User unintended privileges, before assigning a Security User to a Role, be sure to review all of the privileges associated with the Security Groups assigned to that Role. Also be aware that additional Roles, as well as Security Groups assigned to existing Roles, can be added via Security Manager.

Security Group	Roles
MI CMMS Interface Administrator	MI Data Loader Admin
MI CMMS Interface User	MI Data Loader User

The baseline family-level privileges that exist for these Security Groups are summarized in the following table.

Family	MI CMMS Interface Administrator	MI CMMS Interface User
Entity Families		
CMMS Interface	View, Update, Insert, Delete	View
CMMS Mapping	View, Update, Insert, Delete	View
CMMS System	View, Update, Insert, Delete	View
Equipment	View, Update, Insert, Delete	View
Functional Location	View, Update, Insert, Delete	View
Interface Log	View, Update, Insert, Delete	View
SAP System1	View, Update, Insert, Delete	View
Site Reference	View	View
Work History	View, Update, Insert, Delete	View, Update, Insert
Work History Detail	View, Update, Insert, Delete	View, Update, Insert
Relationship Families		
Equipment Has Equipment	View, Update, Insert, Delete	View, Update, Insert

Functional Location Has Equipment	View, Update, Insert, Delete	View, Update, Insert
Functional Location Has Functional Location(s)	View, Update, Insert, Delete	View, Update, Insert
Has CMMS Interface	View, Update, Insert, Delete	View
Has CMMS Mapping	View, Update, Insert, Delete	View
Has CMMS System	View, Update, Insert, Delete	View
Has Event Detail	View, Update, Insert, Delete	View, Update, Insert
Has SAP System	View, Update, Insert, Delete	View

Site Filtering and the EAM Adapters

MPORTANT: Site Reference records must preexist in your Meridium Enterprise APM System, before you can use the EAM Adapters to populate the site key. Additionally, the site entered into the context file must match the exact value in the corresponding Site Reference record.

MPORTANT: The user who is running the EAM Adapters jobs, must have permissions in Meridium Enterprise APM to access that site to which the records being loaded will be assigned. Additionally, those user's credentials must be entered into the context file. If the user's account is not configured for the appropriate site, then the data load will fail, and they will receive an error.

The EAM Adapters are used to populate the Site Reference on Equipment and Functional Location records in Meridium Enterprise APM. The adapters populate the MI_SITE_KEY system field with the ENTY_KEY system field associated with the Site Reference value to be populated. On asset records, the Site Reference is stored in the MI_SITE_KEY field, a system field in Meridium Enterprise APM. The EAM Adapters uses the Site Name (MI_SITE_NAME) to translate the value to the corresponding Site Key and populate the MI_SITE_KEY field; therefore, you do not need to know the key to be able to populate the site reference. This functionality is important because this value can change from one database to another.

When records are loaded using the Equipment or Function Location Adapters, the system will assign the site key (MI_SITE_KEY) to the assets using the value designated in the context file. The following parameters are used to designate the Site Reference value:

- SITE_REFERENCE_EQUIP: Used to populate the Site Reference Key on Equipment records being loaded into Meridium Enterprise APM. The Site Reference Key determines to which Site the Equipment record(s) will be assigned.
- SITE_REFERENCE_FLOC: Used to populate the Site Reference Key on Functional Location records loaded into Meridium Enterprise APM. The Site Reference Key determines to which Site the Functional Location record(s) will be assigned.

Note: The values entered into these parameters should match, because Equipment records are linked to Functional Location records. Therefore, they should have the same site.

These parameters accept three types of values to determine the site reference value.

- Site Name: You can enter the site name directly as defined on the preexisting Site Reference record (i.e., Site 100).
- b. Column Name: You can use the character # and enter a column value to set the site reference. The following columns can be used:

- SAP columns:
 - MI_EQUIP000_PLNNG_PLNT_C
 - MI_EQUIP000_SAP_SYSTEM_C
 - MI_EQUIP000_MAINT_PLANT_C
 - MI FNCLOC00 MAINT PLNT C
 - MI FNCLOC00 PLNNG PLNT C
 - MI_FNCLOC00_SAP_SYSTEM_C
- Maximo columns:
 - MI_FNCLOC00_SITE_C
 - MI_EQUIP000_SITE_C

For example, if you wanted to use your SAP maintenance plant field as your Meridium Enterprise APM site reference, you would enter #MI_EQUIP000_MAINT_PLANT_C#.

c. **Null**: You can leave the value as null. The site key will be null if a site reference value is not mapped in between the tags.

If the assets being loaded into Meridium Enterprise APM are global records, meaning they will not be filtered according to site, then the Site Reference parameters can be left blank. Once the records are loaded with a null value in the Site Reference parameters, the asset records will be designated as Global.

Once the adapters are run, records designated to be transferred into Meridium Enterprise APM, will be assigned to the site defined in the Site Reference parameters.

In addition to Equipment and Functional Location records loaded by the EAM adapters, Work History records and shell records are impacted by site reference functionality as detailed in the following table.

Action	Result
If the Work History Adapter is run after the Equipment or Functional Location Adapter	The Work History records will inherit the site key of their parent Functional Location or Equipment records.
If the Work History Adapter is run before the Equipment or Functional Location Adapter	The site key will be Global, and a shell record will be created for Equipment and Functional Location.
If a shell record is created while loading data	The site key will be Global.

Note: If you are using multiple SAP Systems, you must set up a context file for each system, and designate the appropriate site(s) for each EAM Systems.

Deploy the SAP Adapters

The checklists in this section of the documentation contain all the steps necessary for deploying and configuring this module whether you are deploying the module for the first time or upgrading from a previous module.

Deploy the SAP Adapters for the First Time

The following table outlines the steps that you must complete to deploy and configure this module for the first time. These instructions assume that you have completed the steps for deploying the basic Meridium Enterprise APM system architecture.

These tasks may be completed by multiple people in your organization. We recommend, however, that the tasks be completed in the order in which they are listed.

Step	Task	Notes
1	Deploy the APM Connect Base.	This step is required.
2	In Meridium Enterprise APM, assign the desired Security Users to the SAP Adapters Security Groups.	This step is required.
3	On the APM Connect Server, create a service user.	This step is required.
4	On the APM Connect Server, configure the Directory for Multiple SAP Systems.	This step is required.
5	On the APM Connect Server, install the SAP Java connector.	This step is required.
6	On the APM Connect Server, configure the context parameters.	This step is required.
7	On the APM Connect Server, configure the context file.	This step is required.
8	On the APM Connect Server, encrypt passwords.	This step is required.
9	On the APM Connect Server, create the intermediate repository.	This step is required.
10	On the APM Connect Server, load bulk IDs.	This step is optional, and should be completed if you need to modify IDs in bulk.
11	On the SAP Server and in SAP, establish SFTP Transfer in SAP.	This step is required only if you are using SFTP to transfer files between SAP and Meridium Enterprise APM.
12	On your SAP server, <u>create file share</u> <u>folder structure</u> .	This step is required.
13	In SAP, install the SAP Adapters ABAP base service pack add-on.	This step is required.

14	In SAP, verify the SAP ABAP add-on.	This step is required.
15	In SAP, add entries to the /MIAPM/TASK_CNF Table.	This step is required if you are using the Work Management Adapter only.
16	In SAP, identify the Operation values that will be used to trigger the management of Inspection Task and Calibration Task records.	This step is required if you are using the Work Management Adapter.
17	In Meridium Enterprise APM, <u>create</u> <u>EAM System records</u> to identify your SAP system(s).	This step is required if you are using the: Work Management Adapter Technical Characteristic Adapters Notification Management Adapter
18	In Meridium Enterprise APM, test the SAP connection information that you specified in your EAM System records.	This step is required if you are using the: • Work Management Adapter • Technical Characteristic Adapters • Notification Management Adapter
19	In Meridium Enterprise APM, configure the Meridium Enterprise APM system to create Notifications from Recommendation records belonging to customer-defined Recommendation families.	This step is required if you are using the Notification Management Adapter.
20	In Meridium Enterprise APM, configure SAP task and confirmation creation.	This step is required if you are using the Work Management Adapter.
21	In Meridium Enterprise APM, configure the Get Tasks for Work Order Generation query.	This step is required if you are using the Work Management Adapter.
22	In Meridium Enterprise APM, create a scheduled item to create Work Orders in SAP.	This step is required if you are using the Work Management Adapter.
23	In Meridium Enterprise APM, <u>create</u> <u>CMMS Classification Type records.</u>	This step is required if you are using the Technical Characteristic Adapters.
24	In Meridium Enterprise APM, identify Classifications whose Characteristics you want to extract.	This step is required if you are using the Technical Characteristic Adapters.
25	In Meridium Enterprise APM, identify Characteristics that you want to extract.	This step is required if you are using the Technical Characteristic Adapters.

26	In Meridium Enterprise APM, refresh Meridium Enterprise APM to reflect cur- rent SAP Classifications and Char- acteristics.	This step is required if you are using the Technical Characteristic Adapters
27	Deploy the SAP PI Adapters for the first time.	This step is required if you are using SAP PI.

Upgrade APM Connect EAM SAP Adapters to V1.6.0

The following tables outline the steps that you must complete to upgrade this module to EAM SAP V1.6.0.

The steps that you must complete may vary depending on the version from which you are upgrading. Follow the workflow provided in the appropriate section.

Upgrade from EAM SAP V1.5.3 through EAM SAP V1.5.5

Step	Task	Notes
1	Upgrade the adapter jobs.	None
2	Get the new context files.	None

Upgrade from EAM V1.5.2

Step	Task	Notes
1	Upgrade the adapter jobs.	None
2	Get the new context files.	None
3	Install and Start the Runtime Container.	None
4	Delete and Import the Karaf File into the APM Connect Administration Center.	None

Upgrade from EAM V1.5.1

Step	Task	Notes
1	Upgrade the adapter jobs.	None
2	Get the new context files.	None
3	Disable the APM Connect Jobserver.	None
4	Install and Start the Runtime Container.	None
5	Import the Karaf File into the APM Connect Administration Center.	None

Step	Task	Notes
6	Configure APM Connect to run data loaders and EAM adapter jobs simultaneously.	The step is required only if you want to run the APM Connect data loaders and the EAM SAP jobs simultaneously.

Upgrade from EAM V1.5.0

Step	Task	Notes
1	Upgrade the adapter jobs.	None
2	Get the new context files.	None

Upgrade from APM Connect V1.3.0

Step	Task	Notes
1	Upgrade the adapter jobs.	None
2	Get the new context files.	None

Step	Task	Notes
3	Reorganize context files, or create additional directories to support multiple SAP systems.	This is required if you want to configure APM Connect to support multiple Meridium Enterprise APM systems and/or multiple SAP systems.

Upgrade from APM Connect V1.2.0

Step	Task	Notes
1	Upgrade the adapter jobs.	None
2	Get the new context files.	None

Upgrade from APM Connect V1.0.0

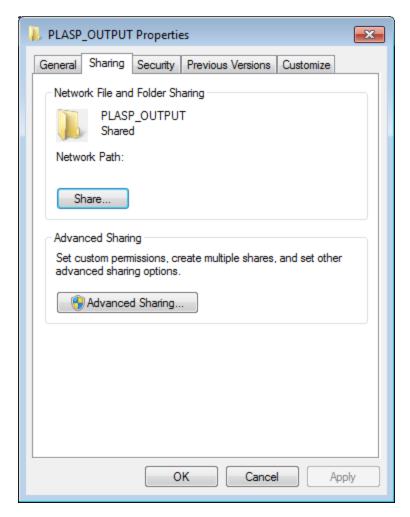
Step	Task	Notes
1	Upgrade the adapter jobs.	None
2	Get the new context files.	None

Create a Service Account User

For security reasons, it is important to limit the number of users that can access the file shares between the SAP server and the APM Connect server. The best way to do this is to create one service account user to run the Jobserver and to access the SAP file shares on the SAP server. This topic describes how to create a service account user that has access to the SAP server and runs the Jobserver.

Steps

- 1. In the same domain as the SAP server, create an active directory user.
- 2. On the SAP server, create a new folder that will be shared with the new user you just created.
- 3. Right-click the new folder.
- 4. Select Properties.
 - The **<Folder Name> Properties** window appears.
- 5. Select the **Sharing** tab.



6. Select Share...

The File Sharing window appears.

- 7. In the text box, enter the user name of the service account.
- 8. Select Add.

The new user appears in the list of users.

- 9. In the **Permission Level** column, select ▼, and then select **Read/Write**.
- 10. Select Share.
- 11. Close the windows.
- 12. On the APM Connect server, select the Windows Start button to open the Windows Start menu.
- 13. In the **Search programs and files** box, enter *services*.

Services appears in the Programs list.

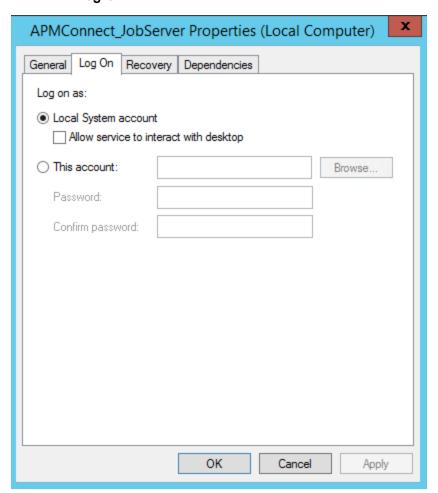
14. Open Services.

The **Services** window appears.

- 15. Right-click the *APMConnet_Jobserver* service.
- 16. Select Properties.

The APMConnect_Jobserver Properties (Local Computer) window appears.

17. Select the Log On tab.



- 18. Select This account:.
- 19. Enter the service account user.
- 20. Select OK.

The service account user has been created, authorized to run the Jobserver, and given access to the file shares on the SAP server.

What's Next?



Configure the Directory for Multiple SAP Systems

APM Connect allows you to extract data from multiple SAP Systems. Using the Master Job to extract from multiple systems, you must set up the appropriate directory structures.

Steps

- On the machine on which you installed APM Connect, navigate to the following location: <root:>\APMConnect\Config\.
- 2. Create a new folder for each SAP System using the following folder structure: <root:>\APMConnect\Config\<SAP System Name>.
- 3. In each SAP system folder, place a copy of the context file you received with your installation package.
- 4. Label each copy of the context file using the following format: SAP_<system name>_Contextfile.xml.

<u>∧</u> **Important:** You must label the context file with *SAP*_ at the beginning of the file name, or APM Connect will be unable to read the context file during the extraction.

The directory structure is in place. The complete file path: <root:>\APMCon-nect\Config\<SAP system name>\SAP_<SAP system name>_Contextfile.xml.

For example, a configured directory will resemble the following: <root:>\APMConnect\Config\Q-66\SAP_Q66_Contextfile.xml.

What's Next?

- Configure the context file for each system.
 - -or-
- Return to the workflow for the next step in the deployment process.

Install SAP Java Connector

To facilitate the data transfer there must be a java connector between SAP and the APM Connect server. This topic describes how to establish the connection via the SAP Java Connector.

Steps

- 1. In the browser, navigate to the SAP marketplace.
- 2. Download the latest version of the sapjco.dll file.

Note: If you are using a 64-bit machine, per the <u>APM Connect system requirements</u>, you must select the 64-bit installer.

- 3. Copy the downloaded sapjco.dll file.
- 4. In the windows system32 directory, paste the copy of the sapjco.dll file.
- 5. On the machine on which you installed APM Connect, access the APM Connect installation job package, and then copy the file *SAP_NotificationManagement.jar*.
- 6. Navigate to <root:>\APMConnect\Utilities\runtime\deploy.
- 7. Paste the copied file SAP_NotificationManagement.jar in the directory.
- 8. In a web browser, navigate to the SAP marketplace.
- 9. Download the latest version of the following files:
 - sapjco.dll
 - sapjco3.dll
 - sapjco3.jar

Note: If you are using a 64-bit machine, per the APM Connect system requirements, you must select the 64-bit installer.

- 10. Copy the downloaded sapjco files.
- Navigate to <root:>\APMConnect\Utilities\runtime\lib, and then paste the copied files in that location.

The Java Connecter is installed.

What's Next?

Return to the workflow for the next step in the deployment process.

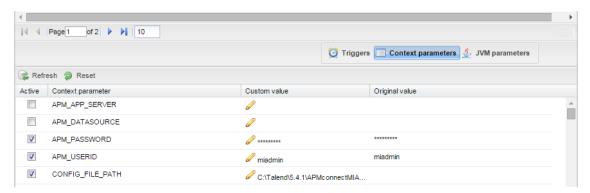
Configure Context Parameters in the APM Connect Administration Center

For every job that is imported, certain context parameters in the APM Connect Administration Center must be configured. This topic describes how to configure the required context parameters.

Steps: Configure the Context Parameters for Stand Alone Deployment Jobs: SAP

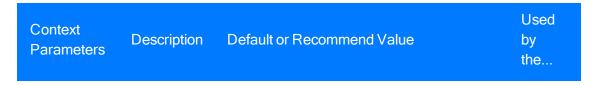
- In the APM Connect Administration Center, in the Job Conductor workspace, select the Job for which you would like to set parameters.
- 2. At the bottom of the **Job Conductor** workspace, select **Context parameters**.

The Context parameters section appears.



3. In the **Context parameter** column, scroll down to the context parameter you would like to configure.

In the **Custom value** box, configure context parameters, and select the **Active** check boxes for the following:



APM User_ ID	The Meridium Enterprise APM user name.	Value is unique to the user.	SAP Adapters
APM_ PASSWORD	The Meridium Enterprise APM pass- word.	Value is unique to the user.	SAP Adapters
IR_USERID	The user ID for the intermediate repository.	APMCONNECT	SAP Adapters
IR_ PASSWORD	The pass- word for the intermediate repository.	54yX2UXThqhxTEuMxF3e	SAP Adapters
SAP_ USERID	The user name for the SAP system.	Value is unique to the user.	SAP Adapters
SAP_ PASSWORD	The pass- word for the SAP system.	Value is unique to the user.	SAP Adapters

	The file path for the configuration file.		
CONFIG_ FILE_PATH	Note: This path will be dif- ferent for each pro- ject.	<root:>\APMConnect\Config\<context file="" name.xml=""></context></root:>	SAP Adapters
LOG4j_ FILE_PATH	The file path for Log4j.	<root:>\APMConnect\Config\log4jproperties</root:>	SAP Adapters
MANUAL_ RUN	The date range parameter for extracting data.	True or False.	SAP Adapters

Note: If the MANUAL_RUN parameter is set to *true*, the dates specified in the context file will be used. Additionally, the dates of the last successful run stored in the database will not be updated. If set to *false*, the date range used during the extraction will be the date of the last successful run, as stored in the database. Each time a Job is run successfully, the database is updated with those dates, and all subsequent runs will use the dates from the last successful run.

Note: Any parameters configured in the context parameters section will be overridden by parameters configured in the context file.

The context parameters are configured.

4. Repeat steps 1-3 for every Job you will run.

Steps Configure Context Parameters for Wrapped Deployment: SAP

- 1. In the APM Connect Administration Center, in the **Job Conductor** workspace, select the SAP_MASTER_INTERFACE Job.
- 2. At the bottom of the **Job Conductor** workspace, select **Context parameters**.

The **Context parameters** section appears, displaying the following parameters:

Context Parameter	Description
RUN_STATIC_DATA	The Static Data Job
RUN_EQUIPMENT	The Equipment Job
RUN_FLOC	The Functional Location Job
RUN_WORKHISTORY	The Work History Job
RUN_WORKMANAGEMENT	The Work Management Job
MASTER_CONFIG_FILE_ DIR	The file path to context files for the jobs
SYSTEM_TO_RUN	The source system from which you want to extract data
RUN_TC_EQUIPMENT	The Equipment Technical Characteristic Job
RUN_TC_FLOC	The Functional Location Technical Characteristics Job

- 3. Select the **Active** check box for each parameter whose custom value you want to edit.
- 4. In the Custom value box, for all of the parameters you want to edit except MASTER_ CONFIG_FILE_DIR and SYSTEM_TO_RUN, enter:
 - true: If you want to run the individual SAP adapter job.
 -or-
 - false: If you do not want to run the individual SAP adapter job.
- 5. To save the custom value, press Enter.
- In the MASTER_CONFIG_FILE_DIRCustom value box, enter the directory where the
 context files are stored. If the default configuration was followed, the path will be the following: <root:>\APMConnect\Config.
- 7. Press Enter.
- 8. In the SYSTEM_TO_RUNCustom value box enter:

- The name of the system directory from which you want to extract data.
 - -or-
- *to extract from all systems.
- 9. Press Enter.

The master job is configured.

What's Next?

• Return to the workflow for the next step in the deployment process.

-or-

• Run the Master Job in the APM Connect Administration Center.

Configure the Context File

Before you can run a job, you must specify a set of connection parameters and corresponding values to establish a connection with the following between APM Connect components, Meridium Enterprise APM, and your EAM system. Each of these connections is used when executing a job, and they are *required*. The connections are established via context files. This topic describes how to access and configure parameters in these context files.

Steps

 On the APM Connect server, navigate to the <root:>/APMConnect/Config folder, and then open the context file to edit.

Steps: Configure SAP Parameters

The following connection parameters are common to all APM Connect context files, and should be configured for the SAP Adapters and SAP PI Adapters.

(i) Hint: The SAP Adapters support connections between multiple SAP systems and multiple Meridium Enterprise APM databases by using one context file for each SAP system or Meridium Enterprise APM system. Each context file must be labeled APMConnect/Config/<sap system name>/SAP_<SAP system name>_Contextfile.xml, and must be configured with the appropriate context parameter values. Additionally, jobs are automatically configured to run a full extraction or load per context file for each job cycle, allowing different configurations per SAP System.

1. According to the following table, enter the appropriate values for each parameter into the context file:

Intermediate Repository (IR) Connection Parameters	Description	Default or Recommend Value
IR_HOST	IP address of the IR.	Value is unique to the user.
IR_PORT	Port number of the IR.	5432 (PostgreSQL default)
IR_DATABASE	Database in which the IR data is stored.	APMconnectIR_ <release number=""></release>

IR_SCHEMA	Schema associated with the IR.	Public
IR_USER_ID	IR user name.	Value is unique to the user.
IR_PASSWORD	IR system password.	Value is unique to the user.
APM Connect Parameter	Description	Default or Recommend Value
APM_CONNECT_ HOST	The host name of the machine where APM Connect Administration Center is installed.	Value is unique to the user.
APM_CONNECT_ PORT	The port name of the machine where APM Connect Administration Center is installed.	Value is unique to the user.
APM Connection Parameters	Description	Default or Recommend Value
APM_APP_SERVER	APM Application Server name.	Value is unique to the user.
APM_DATASOURCE	APM data source to which the data will be exported.	Value is unique to the user.
APM_USERID	The Meridium Enterprise APM Framework User ID.	Value is unique to the user.
APM_PASSWORD	The Meridium Enterprise APM Framework pass- word.	Value is unique to the user.

You can enter a value defined in Meridium Enterprise APM. Rote: The value that is entered will be applied to all records. -or-Used to map the site reference value to an SAP You can use the character # field. This dictates which and enter a column value to SITE_REFERENCE_ SAP field will be used as set the site reference. **EQUIP** the site reference for For example, if you wanted to Meridium Enterprise APM use your SAP maintenance Equipment records. plant field as your Meridium Enterprise APM site reference, you would enter the <SITE REFERENCE EQUIP>#MI_EQUIP000_ MAINT_PLANT_C#</SITE_ REFERENCE_EQUIP>.

SITE_REFERENCE_ FLOC	Used to map the site reference value to an SAP field. This dictates which SAP field will be used as the site reference for Meridium Enterprise APM Equipment records.	You can enter a value defined in Meridium Enterprise APM. Note: The value that is entered will be applied to all records. -or- You can use the character # and enter a column value to set the site reference. For example, if you wanted to use your SAP maintenance plant field as your Meridium Enterprise APM site reference, you would enter the <site_reference_floc>#MI_FNCLOC00_MAINT_PLANT_C#</site_reference_floc> .		
SAP Connection Parameters	Description	Default or Recommend Value		
Note: If you are using a meters.	Note: If you are using an SAP-PI Server, you do not need to configure these parameters.			
SAP_CLIENT	SAP client from where data is imported.	Value is unique to the user.		
SAP_HOST	IP address of the SAP Application Server.	Value is unique to the user.		
SAP_LANGUAGE	The letter code that represents the language of the description to transfer into Meridium Enterprise APM.	Value is unique to the user.		

SAP_SYSTEM_ NUMBER	Service port of the SAP Application Server.	Value is unique to the user.
SAP_USERID	SAP system user ID.	Value is unique to the user.
SAP_PASSWORD	SAP system password.	Value is unique to the user.
File System Parameters	Description	Default or Recommend Value
IR_TALEND_OUTPUT	Temporary workspace.	Value is unique to the user.
PLSAP_INPUT	Path of the directory you created in which APM Connect searches for the generated files from SAP.	Value is unique to the user.
	Path of the directory where the data is stored by the SAP components.	Value is unique to the user.
PLSAP_OUTPUT		Note: It is not required for SAP PI.
Miscellaneous Para- meters	Description	Default or Recommended Value

MANUAL_RUN	Determines how the dates parameters will be treated.	• true • false Note: If the MANUAL_ RUN parameter is set to true, the dates specified in the context file will be used. Additionally, the dates of the last successful run stored in the database will not be updated. If set to false, the date range used during the extraction will be the date of the last successful record, as stored in the database. Each time a Job is run successfully, the database is updated with those dates, and all subsequent runs will use the dates from the last successful record.
LOG_REQUEST	Logs the APM Web service requests.	 true: enables logging false: disables logging Note: False is recommended.
LOG_RESPONSE	Logs the APM Web service responses.	 true: enables logging false: disables logging Note: False is recommended.
Parallel Job Control Parameters		

EXTRACT_NUM_ PARALLEL_JOBS	The maximum number of parallel SAP jobs that APM Connect will open in a single extraction.	Choose a value that corresponds to the number of background processors that you have available to APM Connect.
IR_LOAD_NUM_ PARALLEL_JOBS	The maximum number of IR load jobs in a single extraction.	30
APM_LOAD_THREAD_ COUNT	The maximum number of APM web service calls that will be made in parallel.	50
FTP Parameters	Description	Default or Recommend Value

Using an FTP Connection is only supported for the SAP and SAP PI Adapters, and configuration is only required if you are using FTP to transfer information between your systems.

<u>Miniportant</u>: If you are using an SAP System with the SAPFTP_SERVERS table, you must configure that table to activate FTP servers according to the SAP Help System. You can refer to SAP OSS 1605054 for more details. Typically, this will apply to any SAP version later than ECC6 EHP5.

PLSAP_FTP_HOST	The FTP server host name.	Value is unique to the user.
PLSAP_FTP_USERID	The FTP server user name.	Value is unique to the user.
PLSAP_FTP_ PASSWORD	The FTP server password.	Value is unique to the user.
PLSAP_FTP_PORT	The FTP server port.	If the default configuration was followed, enter one of the following: • 21: for FTP connection. • 22: for SFTP connection.

PLSAP_FTP_MODE	The mode by which files are copied.	 Enter one of the following values: SERVER: to use file shares. FTP: to use standard FTP. SFTP: to use standard Secure FTP.
PLSAP_FTP_SCAN_ DIR	The remote FTP directory used to scan for files.	Value is unique to the user.
PLSAP_FTP_NUM_OF_ RETRY	The number of times to scan the FTP server for files.	10
PLSAP_FTP_SLEEP_ TIME	The time in seconds between scans.	10

Steps: Configure SAP PI Connection Parameters

1. According to the following table, enter the appropriate values for each parameter into the context file:

SAP PI Parameter	Description	Default or Recommend Value		
Note: If you are using the SAP Adapters or Maximo Adapters, you do <i>not</i> need to configure these parameters.				
SAP_PI_HOST	The SAP PI server host.	Value is unique to the user.		
SAP_PI_PORT	The SAP PI server port.	Value is unique to the user.		
SAP_PI_RECEIVER_ PARTY	Receiver determined in the communication channel section in SAP.	This is optional and unique to the user.		

SAP_PI_RECEIVER_ SERVICE	Receiver service determined in the communication channel section in SAP.	This is optional and unique to the user.
SAP_PI_SENDER_PARTY	Receiver sender determined in the communication channel section in SAP.	This is optional and unique to the user.
SAP_PI_SENDER_ SERVICE	Sender service that must match what is in the Communication Channel in SAP.	Meridium_APMConnect
SAP_PI_USERID	The SAP User ID.	Value is unique to the user.
SAP_PI_PASSWORD	The SAP PI password.	Value is unique to the user.
SAP_SYSTEM_ID	Systems ID of the SAP systems you would like to extract from.	Value is unique to the user.
SAP_PI_AAE	If you are using SAP 7.3 or above you many use the Advanced Adapter Engine (AAE). This parameter allows this functionality to be used during extraction.	 false: If you are not using AAE. This is the default. true: If you are using AAE.
FILE_MOVE_USE_PI	Determines if APM Connect should use the SAP-PI to extract and load data.	true -the file movement will use the PI between SAP and APM Connect. false- the file movement will not use PI and it will go directly.
PLSAP_INPUT	Base path of the <u>directory you created</u> in which APM Connect searches for the generated files from SAP.	Value is unique to the user.
MAX_FILE_WAIT_SEC	How long the PI Adapters will wait for the extract to complete before the Job times out.	Recommended is 1000 sec.

COMPRESS_TYPE	Determines if the files will be compressed and which method of compression is being used.	None: files will are not compressed SAPCAR: files are compressed by SAP. ZIP-files are compressed through a standard zip method.
COMPRESS_SAP_ COMMAND_NAME	The value of the command name created.	ZSAPCAR

What's Next?

Encrypt Passwords

Passwords in the APM Connect context file are not encrypted by default. However, you can encrypt any password manually. This topic describes how to manually encrypt passwords.

Steps

- 1. On the machine on which you installed APM Connect, access the *Encrypt String_0.1.zip*, and then unzip the file.
- Open the EncryptString folder, and then select EncryptString_run.bat.
 Command prompt opens, and then the Talend Open Studio window appears.
- 3. Enter the password that you want to encrypt in the Enter the text to be encrypted: box.
- 4. Select OK.
- 5. In the command prompt, between the banners, copy the text that was generated.
- 6. Open the context file.
- 7. In the parameter that you want to encrypt, paste the generated text.
- 8. Append the highlighted parameter the with AES, as shown in the following image.

```
<!-- Intermediate Repository connection parameters-->
<IR_HOST>APMCONNECTVM</IR_HOST>
<IR_PORT>5432</IR_PORT>
<IR_DATABASE>APMconnectFTP</IR_DATABASE>
<IR_PASSWORD_AES>FyoGBWa6ftigcB2nAWZ56w==</IR_PASSWORD_AES>
```

- 9. Save the context file.
- For each password that you want to encrypt, repeat steps 2 through 9.

The passwords are encrypted.

What's Next?

- Return to the <u>SAP Adapter workflow</u> for the next step in the deployment process.
 -or-
- Return the Maximo Adapter workflow for the next steps in the deployment process.

Create the Intermediate Repository Database

Before you can run an extraction job, you must prepare the intermediate repository and enable the static data pull. This topic describes how to set up a repository and static data pull in preparation to run your first job.

<u>Minimortant</u>: If you are using the Data Loaders and the SAP Adapters, you must deploy and run the *CreateIntermediateRepository* job for each set of adapters.

Before You Begin

Before you can prepare and deploy the repository, you must complete the following:

• Import the create intermediate repository Job.

Steps

To prepare the repository:

Open and log in to the APM Connect Administration Center web application.

Note: The user logging in must have access to the Job Conductor by being designated the Operations Manager role. By default, users designated admin do not have Job Conductor permissions.

- 2. In the **Job Conductor** workspace, in the appropriate project, select the *CreateIntermediateRepository* Job.
- 3. At the bottom of the **Job Conductor** workspace, select **Context parameters**.

The **Context parameters** section appears.

4. Configure the following parameters:

Context Parameter	Description
CONFIG_FILE_DIRECTORY	The file path to context files for the jobs.
PG_ADMIN_USERNAME	The user name for the PostGresSQL IR.
PG_ADMIN_PASSWORD	The password for the PostGresSQL IR.

5. Select Run.

The intermediate repository is created for the project.

6. In the **Job Conductor** workspace, in the appropriate project, select the *CreateStaticData*

Job.

7. Select Run.

The static data pull is enabled.

You are now able to execute the jobs.

What's Next?

- Return to the <u>SAP Adapter workflow</u> for the next step in the deployment process.
- Return the <u>Maximo Adapter workflow</u> for the next steps in the deployment process.
 -or-
- Return to the Data Loader workflow for the next step in the deployment process.

Load Bulk IDs

To load more than 5,000 IDs in Meridium Enterprise APM, you must <u>use the Load_ID_List job</u> and the corresponding Excel template. You will need to create a directory structure on your APM Connect server that will allow many IDs to be loaded into Meridium Enterprise APM and configure the <u>BASE_DIRECTORY</u> parameter in the context file.

Steps

- 1. On the machine on which you installed APM Connect, determine a <u>base file path</u> where you would like to place the input Excel file and archive the bulk ID loads.
- 2. Create the following subdirectories to load IDs for each type of IDs you plan to load:

ID Type	Directory Structure	If ZERO_ PAD_ID is enabled, then
Equipment IDs:	<base directory=""/> /EQUIPMENT/input/ archive	IDs will be padded up to 18 characters.
Functional Location IDs	<base directory=""/> /FLOC/input/archive	N/A: Functional Location IDs are not padded.
Work History Noti- fication IDs	 	IDs will be padded up to 12 characters.
Work Order IDs	<base dir-<br=""/> ectory>/WH/WORKORDER/input/archive	IDs will be padded up to 12 characters.
Work Management Equipment IDs:	<base directory=""/> /WMI/EQUI/input/archive	IDs will be padded up to 12 characters.
Work Management Functional Location IDs:	<base directory=""/> /WMI/FLOC/input/archive	N/A: Functional Location IDs are not padded.
Technical Characteristic Equipment IDs:	<base directory=""/> /EQUIPMENT_TC/input/ archive	IDs will be padded up to 18 characters.

Technical Characteristic Functional Location IDs:	<base directory=""/> /FLOC_TC/input/archive	N/A: Functional Location IDs are not padded.
---	---	--

Note: You cannot load Locations with the Load_ID_List job. You can only load internal IDs for Functional Locations. Additionally, you cannot load class information for Technical Characteristics. You can only load Equipment and Functional Location IDs.

- 3. Into each corresponding directory, place the Excel file(s) listing the IDs that you would like to load into Meridium Enterprise APM.
- 4. Run the Load_ID_List job in the APM Connect Administration Center.

Results

The IDs in the Excel file are loaded into Meridium Enterprise APM, The Excel file is removed for the input directory, and then the Excel file is relocated to the archive directory.

Establish SFTP Transfer in SAP

Note: If you using SAP PI, then you can skip this procedure.

If you use (S)FTP to transfer files between SAP, APM Connect, and Meridium Enterprise APM, you must complete additional configuration in SAP. You must download a puTTY file and set up command names in SAP to use the puTTY file.

Steps

- 1. On your SAP system, in a browser, navigate to the PuTTY website.
- 2. Download the following puTTy file: pscp.exe.
- 3. Copy it into the PATH on your SAP system. The recommended directory is *%WINDIR%/System32*.
- 4. In SAP, run the transaction code SM69.

The External Operation System Commands screen appears.

Select <a>[]

The Create an External Command screen appears.

- 6. In the **Command Section**, in the **Command Name** box, enter a name for your command.
- 7. In the **Definition** section, in the **Operating system command** box, enter following systems commands: *pscp*.
- 8. Select Save.

The puTTY file is on the SAP system, and the corresponding command names are set up.

What's Next?

Create File Share Folder Structure

Note: If you using SAP PI, then you can skip this procedure.

When SAP writes a data file, it is placed in a specific directory defined by the context parameter PLSAP_INPUT. This topic describes how to create the appropriate directory structure.

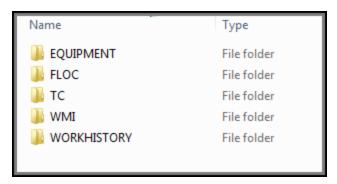
Steps

1. Navigate to the folder on which your SAP system writes files.

Note: This folder will be different for each customer, but will likely be labeled PLSAP_INPUT.

- 2. Create a new folder for each of the following:
 - EQUIPMENT
 - FLOC
 - TC
 - WMI
 - WORKHISTORY

The file structure will look like the following image:



The directory is created, and SAP will be able to write files to the necessary location.

What's Next?

Install the ABAP Base Service Pack Add-on

Note: To complete the following instructions successfully, you must use SAP client 000.

Steps

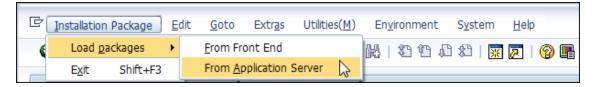
- On a machine from which you can access the SAP Server, insert the SAP Interfaces installation DVD.
- 2. Navigate to the folder \SAP Interfaces ABAP Add-On\Service Pack Files, and then select one of the following folder:
 - Exchange Upgrade: to upgrade the ABAP package when upgrading to a new SAP version.
 - Install: to install the ABAP Package for the first time.
 - Upgrade: to upgrade the ABAP package.
- 3. Navigate to the subfolder ECC6, and copy the .PAT file(s).
- 4. On the SAP Server, paste the copied file into the folder \\usr\sap\trans\eps\in.
- 5. Log in to the SAP system as a user with:
 - SCTSIMPSGL and S_CTS_ADMIN authorizations.

-or-

- · SAP ALL authorization.
- 6. Run the following transaction: **SAINT**.

The **Add-On Installation Tool** screen appears.

On the Installation Package menu, point to Load packages, and then select From Application Server.

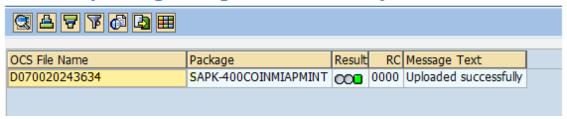


A message appears, asking if you want to upload OCS packages from the ECS inbox.

8. Select Yes.

The SAINT: Uploading Packages from the File System screen appears.

SAINT: Uploading Packages from the File System



- 9. Select the .PAT file that you copied in step 3 of these instructions. The message column should read **Uploaded successfully**.
- Select <a> .

The Add-On Installation Tool screen appears again.

11. Select Start.

A new grid appears. MIAPMINT appears in the list of add-on packages that can be installed.

12. Select the row containing the value MIAPMINT in the first column, and then select **Continue**.

The Support Package selection tab appears.

- 13. Select Continue.
- 14. Select **Continue** again.

Note: During the installation, the Add Modification Adjustment Transports to the Queue dialog box might appear. If it does, select No.

An indicator appears at the bottom of the screen to indicate the installation progress.

When the progress indicator disappears, a message appears, indicating that the add-on package will be installed.

15. Select 🗸

The status is updated to indicate that the add-on package will now be imported, and the installation process continues.

When the installation process is complete, the status is updated to indicate that the add-on package was imported successfully.

16. Select Finish.

The MIAPMINT add-on package appears in the list of installed add-on packages on the Add-On Installation Tool screen.

What's Next?

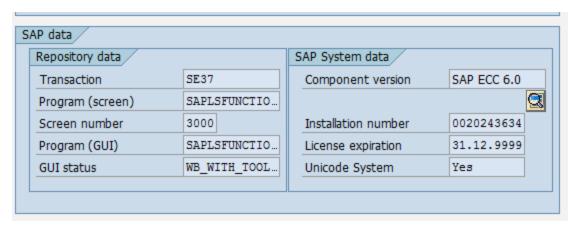
Verify ABAP Installation

Steps

To verify that the ABAP Add-On was installed successfully:

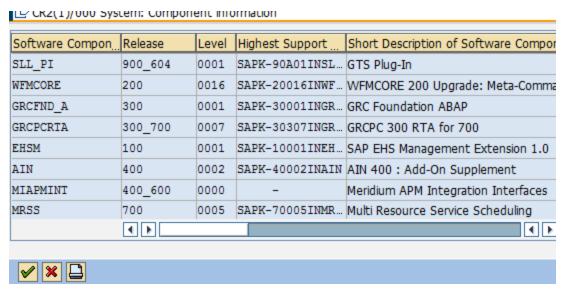
1. In SAP, on the **System** menu, select **Status**.

The System: Status window appears.



2. In the SAP System data section, select [3].

The **Support Package Level for Installed Software Components** window appears.



3. If you deployed the SAP Adapter's ABAP Add-On package, scroll down until you see the Software Component *MIAPMINT*. If you see the following values in the following columns, the Add-On was applied successfully:

- Release: 400_600, where <SAP version> indicates the version of SAP that you have installed.
- Level: 0000

What's Next?

Add Entries to the /MIAPM/TASK_CNF Table

Steps

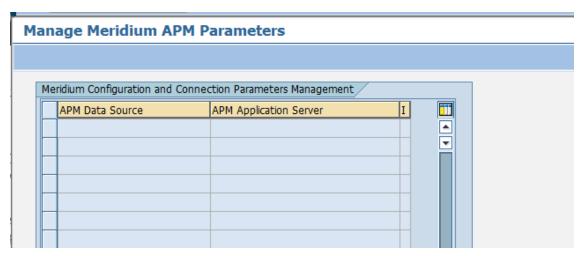
1. In the SAP system, run the following transaction: /n/MIAPM/MIPRO.

The **Display IMG** screen appears.



- 2. In the tree, expand Configurations In SAP.
- 3. Select Maintain Meridium APM Parameters.

The Meridium Configuration and Connection Parameters Management window appears.



- 4. In the APM Data Source column, enter the APM data source(s) from which and to which you want to transfer data.
- 5. In the **APM Application Server**, enter your Meridium Enterprise APM Application server (s).
- 6. Select III.

The Meridium Configuration and Connection Parameters Management window closes.

7. In the Maintain Task Configuration Parameters row, select



The **Task Configuration** screen appears.

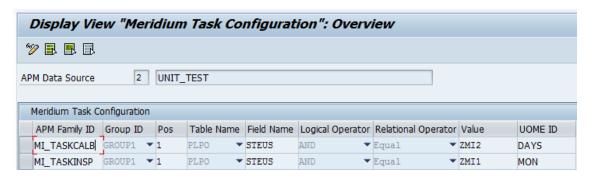


8. In the **APM Data Source** list, select the Meridium Enterprise APM data source for which you want to identify which Operation values will create which Task records.

Note: When defining the data sources, you must maintain the value for the **App Server** field.

9. Select (b).

The **Display View "Meridium Task Configuration Table": Overview** screen appears. The following image illustrates the baseline table in an SAP system whose Client number is 000. Notice that there are two rows: one for Calibration Task records and one for Inspection Task records. This image illustrates a configuration in which Operations with the control key ZMI2 are used to create Calibration Task records, and Operations with the control key ZMI1 are used to create Inspection Task records.

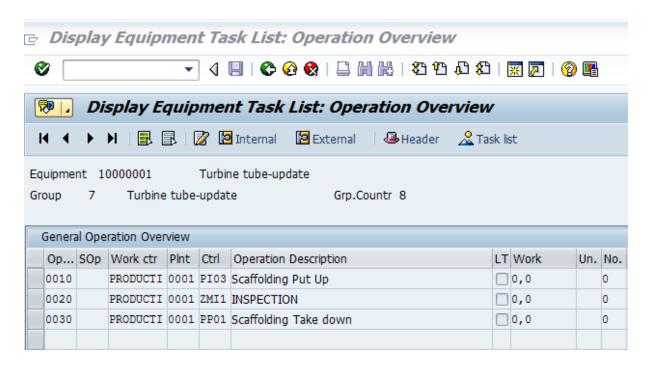


- 10. To specify criteria that will be used to trigger the creation of Calibration Task and Inspection Task records, modify the values in the existing rows, or build on top of the current functionality by adding new rows. This documentation assumes that you are familiar with your SAP data structure and that you know how to define the criteria to achieve the desired result.
- 11. Select III.

The criteria is saved.

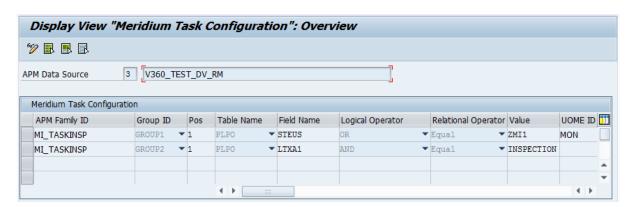
Example

Suppose that the following Task List exists in your SAP System.



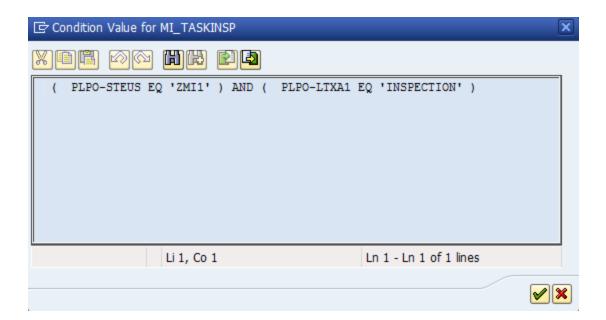
Although the list contains three Operations, only the second Operation, INSPECTION, is an inspection task. Therefore, you would want to configure the /MIAPM/TASK_CNF table such that when you run the Work Management Adapter, a Meridium Enterprise APM Inspection Task record is created for only that Operation.

The following image illustrates how you might configure the /MIAPM/TASK_CNF table in this scenario.



The first row in this table specifies that the value in the control key field (i.e., the STEUS field) of the Operation must equal ZMI1. In addition, the second row specifies that the description of the Operation (i.e., the value in the LTXA1 field) must be INSPECTION.

The criteria specified for the MI_TASKINSP family in this example creates the condition shown in the following image.



(i) **Hint:** To access the Condition Value for the <APM Family ID> dialog box, select a cell in the Value column, and then press F4.

The values that you specify in the Group ID column and the Pos column determine how the criteria in each row is arranged within the condition. In this example, each row is assigned to a different group, so the corresponding criteria is placed within different sets of parentheses. Although it is not shown in this example, if multiple rows were assigned to the same group, the value in the Pos column would determine the placement of the corresponding row's criteria within the parentheses.

When you run the Work Management Adapter, Meridium records are created for only the Operations that meet the specified criteria. Continuing with this example, an Inspection Task record is created for only the INSPECTION Operation.

What's Next?

Identify Trigger Values for Creating Task Records

The Work Management Adapter allows you to create Inspection Task and Calibration Task records from SAP Maintenance Plans using Operations and Object Lists. This topic describes how to identify which values in an Operation or Object list will trigger the creation of which Task records in Meridium Enterprise APM.

The baseline product is configured such that:

- Operations with the control key ZMI2 will be used to create Calibration Task records.
- Operations with the control key ZMI1 will be used to create Inspection Task records.

Steps

- 1. If you want to accept the baseline configuration complete the following:
 - 1. Create the control keys ZMI1 and ZMI2.
 - 2. If you are using an SAP Client other than 000, add the appropriate entries to the /MIAPM/TASK CNF table.

Note: You are not required to use the default configuration. If you want to use values in different Operation fields (not control keys) to trigger the creation of Meridium Enterprise APM Task records, you can do so by adding the appropriate entries to the /MIAPM/TASK_CNF table.

What's Next?

Create an EAM System Record

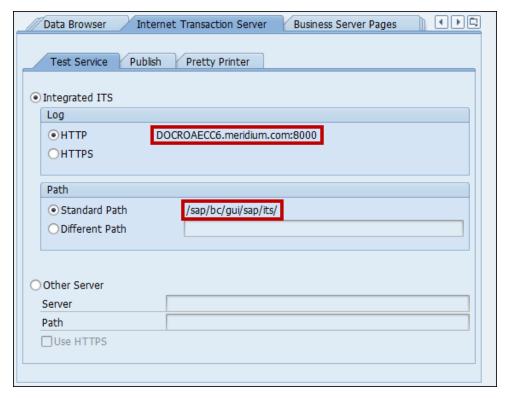
You must configure an EAM System Record to establish a connection between any EAM system and Meridium Enterprise APM.

Steps

- 1. Create a new record, using the EAM System family.
- 2. In the **System ID**: box, enter the name of the SAP system.
 - Note: We recommend that you use the format <SYSID>-<CLIENT>, where <SYSID> is the System ID of the SAP system and <CLIENT> is the Client number. By doing so, when you test the connection to the SAP system, the value in the Name field will match the value that will be populated automatically in the System ID field.
- 3. If this SAP system is the system to and from which you want to send data by default, select the **Default EAM System?** check box.
- 4. In the **User ID** box, enter a valid SAP User ID.
- 5. In the **Password** box, select
 - The Enter SAP System Password window appears.
- In the Enter Password box, enter the password that is associated with the specified user ID.
- 7. In the **Confirm Password** box, reenter the password.
- 8. Select OK.
- 9. In the Connection String box:
 - 1. Replace the text SAP SERVER IP with the IP address of the SAP Server.
 - 2. Replace the text SAP_SYSTEM_NUMBER with the SAP System number.
 - 3. Replace the text SAP_CLIENT_NUMBER with the SAP Client number.
 - 4. Delete all angle brackets.
- 10. In the ITS URL box:
 - Replace the text its_or_integrated_its_server_url with the ITS Server information.
 To locate the ITS Server information:
 - i. In SAP, run the following transaction: SE80
 - Note: If you do not have access to this transaction, contact your SAP BASIS team for assistance.

- ii. On the toolbar, select Utilities, and then select Settings.
- iii. On the upper-right corner of the screen, select repeatedly until the **Internet Transaction Server** tab appears.
- iv. Select the Internet Transaction Server tab.

The ITS Server information that you must enter in the ITS URL box in Meridium Enterprise APM is <Log><Path>, where <Log> is the text in the Log section and <Path> is the text in the Path section.



- Delete the angle brackets.
- 3. At the end of the URL, enter: webgui/!

For example, the ITS URL that corresponds with the values in the image above is http:// DOCROAECC6.meridium.com:8000/sap/bc/gui/sap/its/webgui/!

11. Select .

The EAM System record saved and created.

Results

An EAM system record is created for the EAM system to and from which you want to establish a connection with Meridium Enterprise APM. This record should now be used to link Site Reference.

Linking an EAM system to an EAM System record enables the APM Connect Adapters to create Notifications against that EAM System.

What's Next?

Test the Connection Defined in an EAM System Record

Steps

- In the Meridium Enterprise APM application, open the <u>EAM System record</u> whose connection information you want to test.
- To access the Associated Pages menu, select [♠], and then select Test Connection.
 The connection is tested.

Results

The connection information that you provided is tested, and a message appears, indicating whether or not the test was successful. In addition, the System ID field is populated automatically with the name of the SAP system, using the format <SYSID>-<CLIENT>, where <SYSID> is the System ID of the SAP system, and <CLIENT> is the Client number.

What's Next?

Configure Meridium Enterprise APM to Create Notifications from Recommendation Records

The SAP Interfaces feature allows you to create Recommendation records in Meridium Enterprise APM that will be used to create SAP Notifications automatically. For a Recommendation record to generate an SAP Notification automatically, the Create Work Request field must exist on the Recommendation datasheet. This field is available on the baseline datasheets for the baseline Recommendation families from which you are allowed to create SAP Notifications.

If you want to generate SAP Notifications from Recommendation records that belong to customer-defined subfamilies of the root Recommendation family, in addition to implementing the correct rules (for an example of the rules that you will need to implement, you can look at any active baseline Recommendation family), you will need to add the Create Work Request field to the desired datasheets for that family.

(i) Hint: You can create multiple types of SAP Notifications (e.g., M1) from Recommendation records. By default, Meridium Enterprise APM creates M1 Notifications.

Steps

- 1. If you want to create different Notification types, you will need to:
 - 1. Add the Notification Type field to the datasheet.
 - 2. Configure the Notification Type field to accept values other than M1.

Note: In the baseline SAP Interfaces product, this field is disabled. If desired, you could configure it to be enabled so that users can type a value directly in the Notification Type cell on the datasheet. You might also consider creating a Valid Values rule that provides a list of acceptable values so that users can select the desired value from the list.

What's Next?

Configure SAP Task and Confirmation Creation

In order to transfer data between SAP items and Meridium Enterprise APM Task records and Event records for Inspection and Calibration, you will need to configure the datasheets used as the default datasheet.

Steps: Configure Meridium Enterprise APM to Transfer Data Between SAP Items and Task Records

- 1. Set the following baseline datasheets as the default datasheets on the Inspection and Calibration Task families:
 - Inspection Task for SAP Integration: Defined on the Inspection Task family.
 - Calibration Task for SAP Integration: Defined on the Calibration Task family.

Steps: Configure Meridium Enterprise APM to Create Confirmations from Calibration Event Records

- Set the following baseline datasheets as the default datasheets on the Calibration Event families:
 - Calibration, Analog: Defined on the Calibration, Analog family.
 - Calibration, Analyzer Multi-Component: Defined on the Calibration, Analyzer Multi-Component family.
 - Calibration, Analyzer Single Component: Defined on the Calibration, Analyzer Single Component family.
 - Calibration, Discrete: Defined on the Calibration, Discrete family.
 - Calibration, Functional Test: Defined on the Calibration, Functional Test family.
 - Calibration, Weight Scale: Defined on the Calibration, Weight Scale family.

Steps: Configure Meridium Enterprise APM to Create Confirmations from Inspection Event Records

- Set the following baseline datasheets as the default datasheets on the Inspection Event families:
 - Bundle Inspection SAP Integration: Defined on the Bundle Inspection family.
 - Bundle Sub-Inspection SAP Integration: Defined on the Bundle Sub-Inspection family.
 - Visual Inspection SAP Integration: Defined on the Full Inspection family.
 - General Inspection SAP Integration: Defined on the General Inspection family.

- Pressure Test Inspection SAP Integration: Defined on the Pressure Test Inspection family.
- Pressure Test Sub-Inspection SAP Integration: Defined on the Pressure Test Sub-Inspection family.

What's Next?

Configure the Query Get Tasks for Work Order Generation

The query Get Tasks for Work Order Generation is used to determine which Task records to use to create Orders in SAP.

The query contains the Task query source. For each record that is returned by the query, Meridium Enterprise APM will create an Order in SAP. The baseline query is configured to transfer Task records that meet specific criteria. If desired, you can modify the query to further limit the Task records that you want to transfer.

Steps

- 1. Create a query that meets at least the following requirements:
 - Contains the following column:
 - Field: ([Task].[Next Date]-[Task].[Call Horizon])
 - Alias: Expr
 - Criteria (>=(?:d:caption='Last Successful Execution Date': id=LAST_ DATE) AND < Now())
 - Includes at least one field from the source family record.

What's Next?

Schedule Work Orders

Steps

- 1. Access Operations Manager, and select APM Connect Configuration.
- 2. On the APM Connect Configuration page, in the Scheduling Properties section, select Edit Schedule.
 - Note: If there is a previously schedule item, a schedule summary will be displayed next to **Edit Schedule**. If there is no scheduled item, **Not scheduled** will be displayed next to the **Edit Schedule**.
- 3. In the Edit Schedule window select Recurrence.
- 4. In the **Time Zone** section, use the drop-down to select the appropriate time zone.
- 5. In the **Start** section, select into schedule the start date and time.
 - 1. Select one of the following as appropriate:
 - Now: to use the current time and date as the starting point.
 - Clear: to clear the current selection.
 - < Date >: to use the selected date as the start date.
 - 2. Select (1), and then select the appropriate time.
 - 3. Select Close.
- 6. In the **Every** section, in the interval box enter the numeric value for how often you want the generation to occur.
- 7. In the **Every** section in the units box, use the drop-down to select the interval unit you would like the generation to occur i.e. minutes, hours, years, etc.
- 8. In the Every section in the begin box, use the drop down to select one of the following:
 - From start time: to start the recurrence from the previously selected start time.
 - After last occurrence: to begin the generation after the last time the job ran.
- 9. In the **End** box, based on when you want the recurrence to end, use the drop-down to select one of the following:
 - Never: the recurrence will not end
 - After: to enter a number of occurrences after which the generation will end.
 - Time & Date: to use the calendar to select a time and date when the generation will
 end.
- 10. Select OK.

The schedule summary appears next to **Edit Schedule**. Additionally, the scheduled item can be viewed in **Operations Manager** in **Scheduling**.

What's Next?

Create CMMS Classification Type Records

Note: If you using SAP PI, Classification and Characterisitic synchronization are not supported.

Steps

- 1. Create a new record, using the CMMS Classification Type family.
- 2. In the **CMMS System** list, select the SAP system from which you want to extract characteristics.
 - The SAP System list is populated automatically with the value that appears in the Name field in the EAM System record whose **Default EAM System?** check box is selected.
- 3. In the **Classification Type** list, select the item whose characteristics you want to extract: Equipment or Functional Location.
- 4. To access the **Associated Pages** menu, select *♥*, and then select **Synchronize Classifications**.
- 5. Select .

What's Next?

Identify Classifications to Extract

Steps

- 1. Open the <u>CMMS Classification Type record</u> representing the item whose classifications you want to extract (i.e., Equipment or Functional Location).
- 2. Select the **Details** tab. .
- 3. In the Classification for Class Type grid, in the rows representing the Classifications whose characteristics you want to extract, select the Extract From CMMS System boxes.

-or-

If you want to stop extracting all Characteristic for a Classification, clear the **Extract From CMMS System** check box.

4. Select .

The CMMS Classification records are saved.

Results

If you chose to stop extracting a classification:

- The Extract From CMMS System check box is cleared automatically in all CMMS Characteristic records that are linked to the CMMS Classification record.
- When you run the corresponding characteristic extraction adapter, the characteristics
 whose Extract From CMMS System check boxes were cleared automatically will not be
 extracted.

What's Next?

Identify Characteristics to Extract

Steps

- Open the <u>CMMS Classification</u> record representing the classification whose characteristics you want to extract.
 - Open the specific record in the Record Manager.

-or-

- Open the master <u>CMMS Classification Type</u> record to which it is linked, and view the CMMS Classification record in the grid in the datasheet.
- 2. Select 2.
- In the grid on the <u>CMMS Classification</u> datasheet, in the rows representing the <u>Characteristics</u> that you want to extract, select the <u>Extract From CMMS System</u> check boxes.

-or-

If you want to stop extracting a characteristic, clear the **Extract From CMMS System** check box.

4. Select .

The CMMS Characteristic records are saved.

What's Next?

Refresh Meridium Enterprise APM to Reflect Current SAP Classifications and Characteristics

In some cases, after CMMS Classification and CMMS Characteristic records have been created in the Meridium Enterprise APM system, classifications and characteristics may get added or deleted in SAP. If this happens, you can refresh your Meridium Enterprise APM system so that it accurately reflects the most current data in SAP.

Steps

- In the Record Manager, open the CMMS Classification Type record whose CMMS Classification records you want to update.
- 2. To access the **Associated Pages** menu, select *♥*, and then select **Synchronize Classifications**.

The Classifications are refreshed.

Results

- The Meridium Enterprise APM system checks the SAP system for any new or deleted classifications that are associated with the specified classification type (i.e., Equipment or Functional Location).
- If any classifications have been deleted in SAP, the corresponding CMMS Classification record is deleted.
- Likewise, if any classifications have been added, a new CMMS Classification record is created.
- If any classification descriptions have changed in SAP, the corresponding CMMS Classification record is updated with the new description.

What's Next?

About EAM System Records

When you transfer data from Meridium Enterprise APM to your EAM during any of the following workflows, the Meridium Enterprise APM system uses EAM System records to determine which EAM system to use:

- Creating or updating SAP Notifications from Meridium Enterprise APM Recommendation records.
- Creating or updating SAP Confirmations from Meridium Enterprise APM Confirmation records.
- Creating SAP Orders from Meridium Enterprise APM Task records.

In addition, EAM System records are used by the Equipment Characteristics Extraction Adapter and the Functional Location Characteristics Extraction Adapter in both of the following workflows:

- When you create <u>CMMS Classification Type records</u>, EAM System records are used to determine which EAM system information to use to populate the CMMS System ID field.
- When you <u>refresh the Meridium Enterprise APM system to reflect the current SAP classifications and characteristics</u>, EAM System records are used to determine the EAM system in which to look for the current classifications and characteristics.

Site Filtering and the EAM Adapters

MPORTANT: Site Reference records must preexist in your Meridium Enterprise APM System, before you can use the EAM Adapters to populate the site key. Additionally, the site entered into the context file must match the exact value in the corresponding Site Reference record.

MPORTANT: The user who is running the EAM Adapters jobs, must have permissions in Meridium Enterprise APM to access that site to which the records being loaded will be assigned. Additionally, those user's credentials must be entered into the context file. If the user's account is not configured for the appropriate site, then the data load will fail, and they will receive an error.

The EAM Adapters are used to populate the Site Reference on Equipment and Functional Location records in Meridium Enterprise APM. The adapters populate the MI_SITE_KEY system field with the ENTY_KEY system field associated with the Site Reference value to be populated. On asset records, the Site Reference is stored in the MI_SITE_KEY field, a system field in Meridium Enterprise APM. The EAM Adapters uses the Site Name (MI_SITE_NAME) to translate the value to the corresponding Site Key and populate the MI_SITE_KEY field; therefore, you do not need to know the key to be able to populate the site reference. This functionality is important because this value can change from one database to another.

When records are loaded using the Equipment or Function Location Adapters, the system will assign the site key (MI_SITE_KEY) to the assets using the value designated in the context file. The following parameters are used to designate the Site Reference value:

- SITE_REFERENCE_EQUIP: Used to populate the Site Reference Key on Equipment records being loaded into Meridium Enterprise APM. The Site Reference Key determines to which Site the Equipment record(s) will be assigned.
- SITE_REFERENCE_FLOC: Used to populate the Site Reference Key on Functional Location records loaded into Meridium Enterprise APM. The Site Reference Key determines to which Site the Functional Location record(s) will be assigned.

Note: The values entered into these parameters should match, because Equipment records are linked to Functional Location records. Therefore, they should have the same site.

These parameters accept three types of values to determine the site reference value.

- Site Name: You can enter the site name directly as defined on the preexisting Site Reference record (i.e., Site 100).
- b. Column Name: You can use the character # and enter a column value to set the site reference. The following columns can be used:

- SAP columns:
 - MI_EQUIP000_PLNNG_PLNT_C
 - MI_EQUIP000_SAP_SYSTEM_C
 - MI_EQUIP000_MAINT_PLANT_C
 - MI FNCLOC00 MAINT PLNT C
 - MI_FNCLOC00_PLNNG_PLNT_C
 - MI_FNCLOC00_SAP_SYSTEM_C
- Maximo columns:
 - MI FNCLOC00 SITE C
 - MI_EQUIP000_SITE_C

For example, if you wanted to use your SAP maintenance plant field as your Meridium Enterprise APM site reference, you would enter #MI_EQUIP000_MAINT_PLANT_C#.

c. **Null**: You can leave the value as null. The site key will be null if a site reference value is not mapped in between the tags.

If the assets being loaded into Meridium Enterprise APM are global records, meaning they will not be filtered according to site, then the Site Reference parameters can be left blank. Once the records are loaded with a null value in the Site Reference parameters, the asset records will be designated as Global.

Once the adapters are run, records designated to be transferred into Meridium Enterprise APM, will be assigned to the site defined in the Site Reference parameters.

In addition to Equipment and Functional Location records loaded by the EAM adapters, Work History records and shell records are impacted by site reference functionality as detailed in the following table.

Action	Result
If the Work History Adapter is run after the Equipment or Functional Location Adapter	The Work History records will inherit the site key of their parent Functional Location or Equipment records.
If the Work History Adapter is run before the Equipment or Functional Location Adapter	The site key will be Global, and a shell record will be created for Equipment and Functional Location.
If a shell record is created while loading data	The site key will be Global.

Note: If you are using multiple SAP Systems, you must set up a context file for each system, and designate the appropriate site(s) for each EAM Systems.

About Extracting Characteristics

Note: If you using SAP PI, Classification and Characterisitic synchronization are not supported.

When you create CMMS Classification Type records using the CMMS System list, you must select the SAP system from which you want to extract characteristics belonging to that classification type. The **CMMS System** list displays the values in the Name field in all existing EAM System records. When you save the CMMS Classification Type record, the Meridium Enterprise APM system finds the EAM System record whose Name field contains the selected value, and the value in the System ID field in that EAM System record is copied to the CMMS System ID field in the CMMS Classification Type record.

Then, when you create CMMS Classification or CMMS Characteristic records that are associated with that CMMS Classification Type record, the value in the CMMS System ID field in the CMMS Classification Type record is copied automatically to the CMMS System ID field in those records.

CMMS Characteristic records are created automatically and linked to the CMMS Classification record. Each CMMS Characteristic record is created from a characteristic that currently exists in the specified SAP system (using the CMMS System field in the CMMS Classification record). The CMMS Characteristic records are displayed in a grid on the CMMS Classification datasheet, as shown in the following image:

Note: The System ID field is available on the baseline EAM System datasheet, but the CMMS System ID field is not available on the baseline CMMS Classification Type, CMMS Classification, or CMMS Characteristic datasheets.

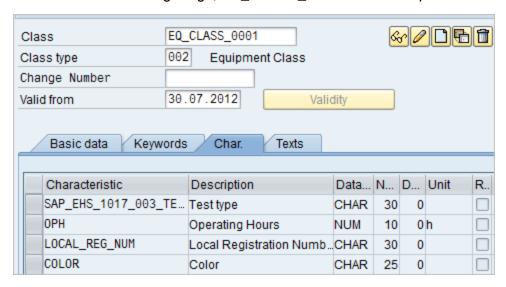
When you run the Equipment Characteristic Extraction Interface or the Functional Location Characteristic Extraction Interface, the Meridium Enterprise APM code needs to determine which specific characteristics to extract from that system. To do so, it evaluates the CMMS Characteristic records that exist in your Meridium Enterprise APM database. If it finds any CMMS Characteristic records whose CMMS System ID field value identifies the SAP system from which you are running the interface, it will extract only those characteristics from that SAP system (assuming that the **Extract from CMMS System** check box is selected in the CMMS Characteristic record).

About Classification Hierarchies

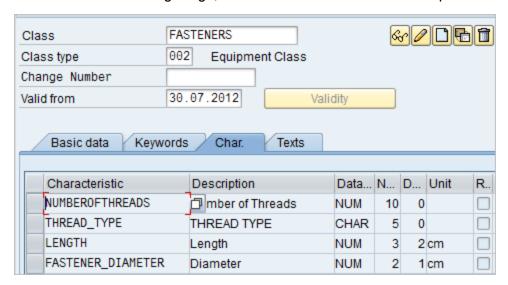
In SAP, for any given class, one or more if its characteristics can be inherited from another class. For example, consider the following SAP classes:

- EQ_CLASS_0001
- Fasteners
- Bolts
- Hexagonal Bolt

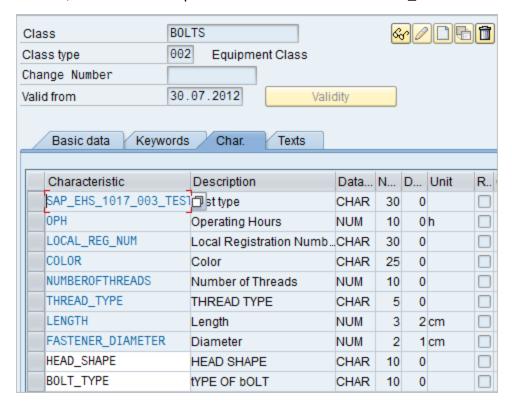
As shown in the following image, EQ CLASS 0001 has four unique characteristics:



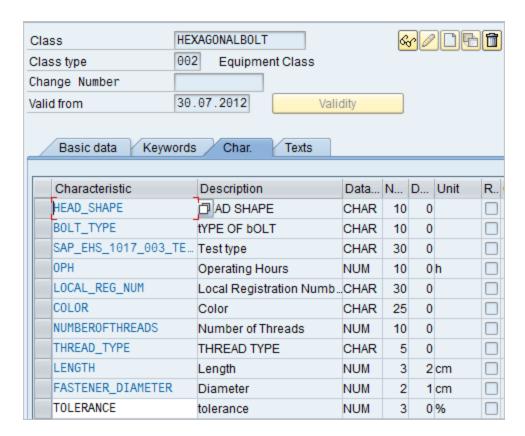
As shown in the following image, Fasteners also has four sets of unique characteristics:



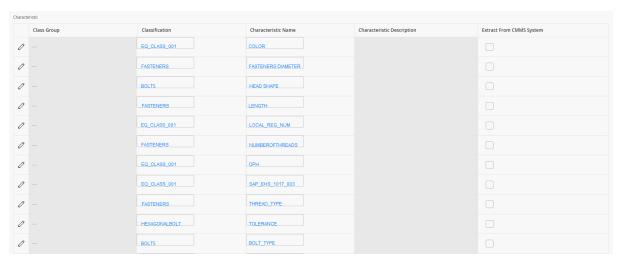
Bolts, however, inherits all of the characteristics from EQ_CLASS_0001 and FASTENERS. In addition, Bolts has two unique characteristics of its own: HEAD_SHAPE and BOLT_TYPE:



Finally, Hexagonal Bolt also inherits all of the characteristics from EQ_CLASS_0001, FASTENERS, and BOLTS. It also has one unique characteristic of its own: TOLERANCE:



Using these SAP classes, in the Meridium Enterprise APM system, if you were to select the **Extract From CMMS System** check box for the HEXAGONALBOLT class, after selecting the **Synchronize Characteristics** link while viewing the HEXAGONALBOLT CMMS Classification record, the following CMMS Characteristic records would be created automatically:



As you can see from the Classification column, some of the characteristics are inherited from other classes:

Specifically, you can see that:

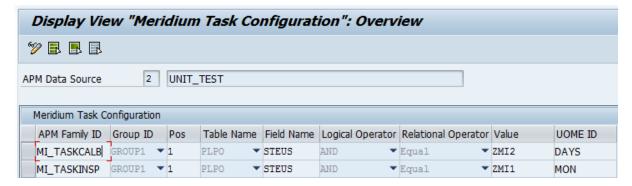
- The following characteristics are inherited from the class EQ CLASS 0001:
 - COLOR
 - LOCAL REG NUM
 - OPH
 - SAP EHS 1017 003 TEST TYPE
- The following characteristics are inherited from the class FASTENERS:
 - FASTENER_DIAMETER
 - LENGTH
 - NUMBEROFTHREADS
 - THREAD TYPE
- The following characteristics are inherited from the class BOLTS:
 - HEAD SHAPE
 - BOLT_TYPE
- The characteristic TOLERANCE is assigned directly to the class HEXAGONALBOLT (no highlighting).

If you selected the **Extract From CMMS System** check boxes for *all* of these characteristics, if you were to run the Equipment Characteristics Extraction Interface without filters, *all* of these characteristics would be extracted.

If, however, you were to filter the report to extract only characteristics belonging to the HEXAGONALBOLT class, only characteristics that are assigned directly at the HEXAGONALBOLT level would be extracted. In other words, because only TOLERANCE is assigned directly to HEXAGONALBOLT, only the TOLERANCE characteristic would be extracted.

About the //MIAPM/TASK_CNF Table

The /MIAPM/TASK_CNF table allows you to define criteria that will be used to create Inspection Task and Calibration Task records from SAP Operations. The following image illustrates the baseline table in an SAP system whose Client number is 000. Notice that there are two rows: one for Calibration Task records and one for Inspection Task records. This image illustrates the baseline configuration, in which Operations with the control key ZMI2 are used to create Calibration Task records and Operations with the control key ZMI1 are used to create Inspection Task records.



Details: Table Columns

When you access the table, you will see a grid, in which you can add or remove rows to define the desired criteria. The grid contains the following columns:

- Family ID: The Meridium Enterprise APM Task family whose records will be created using
 the criteria defined in that row. Each row should contain the value MI_TASKCALB (for Calibration Task records), MI_TASKINSP (for Inspection Task records), or the ID of another
 Meridium Enterprise APM Task family.
- Group ID: The ID that you can use to create groups of criteria within the condition that this
 table creates. When you assign the same Group ID to multiple rows in the /MIAPM/TASK_
 CNF table, the corresponding values are placed within parentheses in the resulting condition.
- Pos: Specifies the placement of the row's criteria within the corresponding group.
- Table Name: The name of the SAP table whose field value will be used to trigger the creation of records in the corresponding Meridium Enterprise APM Task family. You can select PLAS, PLKO, or PLPO.
- Field Name: The name of the SAP field whose value will be used to create records in the
 corresponding Meridium Enterprise APM Task family. In the baseline table for SAP Client
 000 customers, both rows contain the value STEUS, which identifies the Control Key field.
- Logical Operator: An operator that combines criteria found in multiple rows. You can select AND or OR.

- Relational Operator: An operator that defines the condition to apply to the SAP field value identified by that row. You can select any of the following options:
 - Equal
 - Not Equal
 - · Greater than Equals To
 - · Lesser than Equals To
 - Greater Than
 - Lesser Than
 - IN
 - Not IN

In the baseline table for SAP Client 000 customers, both rows contain the value Equals, which indicates that the value in the Control Key field must equal a certain value in order to trigger the creation of Inspection Task or Calibration Task records.

- Value: The value used to determine which records will be created in the corresponding Meridium Enterprise APM Task family. In the baseline table for SAP Client 000 customers:
 - The first row contains the value ZMI2, which indicates that the value in the Control Key field must equal ZMI2.
 - The second row contains the value ZMI1, which indicates that the value in the Control Key field must equal ZMI1.

(i) Hint: With a field in this column selected, you can press F4 to see the condition that is created by the criteria that is specified for the corresponding Meridium Enterprise APM family.

About User's Permissions for File Shares

When using a shared file system to facilitate data extraction from SAP to APM Connect, you will need to grant the service account user(s) the appropriate permissions to access both systems.

Note: Using active directory to manage the service account is recommended.

The volume to be mounted can be in three configurations: NAS/SAN, Windows, or Unix. Additionally, access control could be different for each configuration, as shown in the following table:

Volume (Disk, Share, LUN)	Access Control
NAS/SAN	Vendor specific user mapping (i.e. NetApp), or active directory integrations.
Windows	Users/Groups permissions are defined in Active Directory.
Unix	Active Directory integration, or user maps (i.e. Samba or Config).

ib Hint: When the shares are created and permissions configured correctly, run the equipment job for a single equipment ID. This is a quick and easy way to check that permissions are set up correctly. After you run the job, a file will be created using the SAP service account, then opened and read by the APM Connect service account.

SAP Interfaces Security Groups

The following table lists the baseline Security Groups that represent the main types of users for this module, as well as the baseline roles assigned to each.

Security Group	Roles
MI SAP Interface Administrator	None
MI SAP Interface User	None

The baseline family-level privileges that exist for these Security Groups are summarized in the following table.

Family	MI SAP Interface Administrator	MI SAP Interface User
Entity Family		
Confirmation	View, Update, Insert, Delete	View, Update, Insert
Equipment	View, Update, Insert, Delete	View, Update, Insert
Functional Location	View, Update, Insert, Delete	View, Update, Insert
SAP System	View, Update, Insert, Delete	View
Site Reference	View	View
Work History	View, Update, Insert, Delete	View, Update, Insert
Work History Detail	View, Update, Insert, Delete	View, Update, Insert
Relationship Families		
Equipment Has Equipment	View, Update, Insert, Delete	View, Update, Insert, Delete
Functional Location Has Equipment	View, Update, Insert, Delete	View, Update, Insert, Delete
Functional Location Has Functional Location(s)	View, Update, Insert, Delete	View, Update, Insert, Delete
Has Confirmation	View, Update, Insert, Delete	View, Update, Insert, Delete
Has Event Detail	View, Update, Insert, Delete	View, Update, Insert, Delete

Has SAP System	View, Update, Insert, Delete	View, Update, Insert, Delete
Has Work History	View, Update, Insert, Delete	View, Update, Insert, Delete
User Assignment	View, Update, Insert, Delete	View, Update, Insert, Delete

Deploy the SAP PI Adapters

This topic provides a list of all procedures related to the PI Specific setup, as well as links to the related concept and reference topics.

Deploy the SAP PI Adapters for the First Time

The following table outlines the steps that you must complete to deploy and configure this module for the first time. These instructions assume that you have completed the steps for deploying the basic Meridium Enterprise APM system architecture.

These tasks may be completed by multiple people in your organization. We recommend, however, that the tasks be completed in the order in which they are listed.

Step	Task	Notes
1	Deploy the SAP Adapters.	This step is required.
2	On your SAP PI sever, import the design object.	This step is required.
3	On your SAP PI sever, import the configuration object.	This step is required.
4	On your SAP PI sever, modify the baseline communication channels.	This step is required.
5	On your SAP PI server, activate the RFCReceiverToECC object.	This step is required.
6	In SAP, define the command name.	This step is required.
7	In SAP, install the SAPCAR file.	This step is required.
8	In SAP, create SAP PI directory structure.	This step is required.

Upgrade the SAP PI Adapters to EAM SAP PI V1.1.0

The following tables outlines the steps that you must complete to upgrade this module to EAM SAP PI V1.1.0 These instructions assume that you have completed the steps for upgrading the basic Meridium Enterprise APM system architecture.

These tasks may be completed by multiple people in your organization. We recommend, however, that the tasks be completed in the order in which they are listed.

To Upgrade from EAM SAP PI V1.0.0

Step	Task	Notes
1	Upgrade the adapter jobs.	None
2	Get the new context files.	None

Import the Design Object

Steps

- 1. Access the APM Connect installation package.
- 2. Navigate to the folder that corresponds to the version of SAP PI that you are using. For example if you are using SAP PI version 7.3, navigate to *SAP PI 730*.
- 3. Copy the file MERIDIUM APMCONNECT V1 0.tpz.
- On the SAP PI Server, paste the copied file to the folder \(\lambda s r \rangle sID > \rangle SYS \rangle global\(\lambda i \rangle r \rangle server \rangle import\), where \(<SID > \rangle is the system ID of the SAP PI Server.\)

-or-

Paste the copied file anywhere on your local machine.

5. If you are using a version prior to SAP PI 7.3, select **Integration Repository**.

-or-

If you are using SAP PI 7.3 or above, select **Enterprise Services Builder**.

A login screen appears.

6. Log in as an administrator.

Depending on the SAP PI Server version you are using, the **Design: Integration Builder** window or the **Enterprise Services Builder** window appears.

7. On the **Tools** menu, select **Import design objects**.

The **Choose Import Source** window appears.

- Select Client if the file copied in step on was pasted onto your local machine, or select Server if the file copied in step one was pasted to \usr\sap\<SID>\SYS\globa\usin\uper\uperboxingport
- 9. Select the **Design Objects** folder.
- 10. Select the file MERIDIUM APMCONNECT V1 0.tpz, and then select OK.

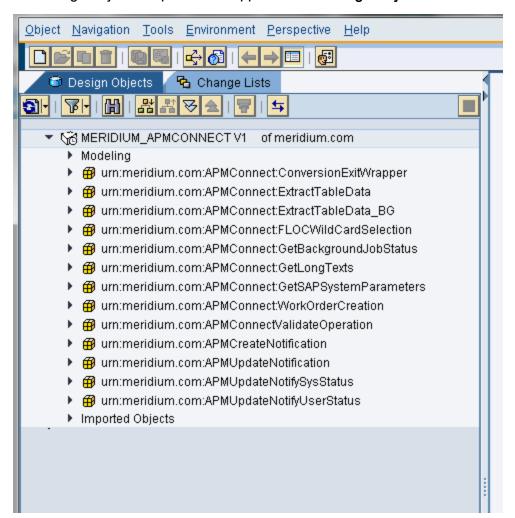
A confirmation dialog box appears.

Select Import.

The file is imported.

12. Select Close.

The Design Object is imported and appears in the **Design Object** section.



Import the Configuration Object

The steps for importing the configuration object are different depending on which SAP PI Server version you are using.

Steps

- 1. Access the APM Connect installation package.
- Navigate to the folder that corresponds to the version of SAP PI that you are using. For example if you are using SAP PI version 7.3, navigate to SAP PI 730.
- 3. Copy the file MERIDIUM APMCONNECT V1 0.tpz.
- On the SAP PI Server, paste the copied file into the folder \(\lambda us-r\right) = SID > \(\sigma SYS\right) \sigma \(\sigma \sigma \si

-or-

Paste the copied file anywhere on your local machine.

5. In a web browser, navigate to http://csap-pl Server:<port number</p>
/rep/start/index.jsp,
where <SAP PI Server</p>
is the name of the SAP PI Server and <port number</p>
is the port number of the specified SAP PI Server.

The **SAP Exchange Infrastructure** window appears.

Select Integration Directory.

A login screen appears, prompting you to log in to the Configuration: Integration Builder.

Log in as an administrator.

The Configuration: Integration Builder window appears.

8. On the **Tools** menu, select **Import configuration objects**.

The **Choose Import Source** window appears.

- Select Client if the file copied in step three was pasted onto your local machine, or select Server if the file copied in step one was pasted to \usr\sap\<SID>\SYS\global\xi\directory_ server\under\underbrank
- Select the Configuration Objects folder.
- 11. Select the file MERIDIUM APMCONNECT V1 0.tpz, and then select OK.

A confirmation dialog box appears.

Select Import.

The file is imported, and a confirmation message appears.

Select Close.

The configuration object is imported, and the objects appear in the **Configuration Integration Builder**.

What's Next?

You will now need to <u>modify the baseline communication</u> channels. To do so, you will need to remain logged in to the **Configuration: Integration Builder**.

Modify the Baseline Communication Channels

Note: If the FILE_MOVE_USE parameter is set to false in the context file, you can skip this procedure.

There are four baseline communication channels that are a part of the APM Connect SAP-PI Adapters: FileReceiver_APMConnect, SOAPSender_APMConnect, FileSender_SAP_ECC, and RFCReceiver_SAP_ECC. You will need to modify the following baseline communication channels:

- FileReceiver APMConnect
- FileSender Meridium ECC

Steps

 In a web browser, navigate to http://<SAP PI Server>:<port number>/rep/start/index.jsp, where <SAP PI Server> is the name of the SAP PI Server and <port number> is the port number of the specified SAP PI Server.

The SAP Exchange Infrastructure window appears.

2. Select Integration Directory.

A login screen appears, prompting you to log in to the Configuration: Integration Builder.

3. Log in as an administrator.

The Configuration: Integration Builder window appears.

- In the Configuration: Integration Builder, in the Scenarios section, expand the MeridiumAPMConnectIntegratedConfigurations V1.0 row.
- 2. Expand the Service Without Party row.
- 3. Expand the **Business Service** row.
- 4. Expand the **Meridium APMConnect** row.
- 5. Expand the Communication Channel row.

The row expands, and the following APM Connect Communication Channels appear:

- FileReceiver APMConnect
- FileSender Meridium ECC
- Select FileReceiver_APMConnect.

The **Display Communication Channel** screen appears.

- 7. Select 🥎
- 8. In the File Access Parameters section, in the Target Directory box, enter the target

directory file path.

<u>Minimizer Marketing Important:</u> This path must match exactly the IR_TALEND_OUTPUT_parameter in the context file.

- 9. In File Name Scheme, enter *. *.
- 10. Select [].
- 11. Select the FileSender_Meridium_ECC.

Display Communication Channel screen appears.

- 12. Select 🥎
- 13. In the File Access Parameters section, in Source Directory box, enter the SAP target directory exactly as it is in the PLSAP_INPUT parameter in the context file.
- 14. In **Processing Parameters** section, the **Poll Interval** box, enter the recommended value of 100.
- 15. In the **Processing Mode** box, select **Delete**.
- 16. In the File Name Scheme, enter *. *.
- 17. Select 📙.

The communication channels are modified.

Activate the RFCReceiver_SAP Object

The steps for activating the RFCReceiver_SAP object are different depending on which SAP PI Server version you are using. To access the appropriate instructions, select the SAP PI Server version that you are using:

Steps

- 1. In the Configuration: Integration Builder, select the Change Lists tab.
- 2. In the Change Lists section, select XI 3.0 Import, and then select | SAP_ECC|RFCReceiverToECC.

The Error Loading Adapter Metadata dialog box appears.

3. Select Close.

The communication channel details appear on the right side of the screen.

- 4. On the right side of the screen, select 🥎
- 5. In the **Parameters** section, in the **Adapter Type** row, select $\square \blacktriangleright$.

The **Choose Adapter Metadata** window appears.

6. Select the latest RFC Adapter from the list, and then select **Apply**.

The communication channel details return to focus.

- 7. In the **Properties** section, confirm or enter values for the following parameters:
 - RFC Server Type
 - Note: This parameter must be set to SAP System.
 - Application Server
 - System Number
 - · Authentication Mode
 - Note: This parameter must be set to Use Logon Data for SAP System.
 - Logon User
 - Logon Password
 - Logon Language
 - Logon Client
- 8. Select 🔲

9. In the **Change Lists** section, right-click on **PI <version number> Import**, and then select **Activate**.

A confirmation message appears.

10. Select Activate.

The object is activated.

Define the Command Name in SAP

Note: If you are not using a compression method during the extraction, then you can skip this procedure.

If you are using a compression option in the context file, you need to define the command name for the compression type you are using. There are two types of compressions for APM Connect SAPCAR and ZIP. You can only use one type of compression.

Note: It is recommended to use SAPCAR as your compression type.

Steps

1. In SAP, run the transaction code *SM69*.

The External Operation System Commands screen appears.

2. Select 1.

The Create an External Command screen appears.

- In the Command section, in the Command Name box, enter one of the following the command names:
 - **ZSAPCAR**: if you are using SAPCAR for compression.

-or-

- ZZIP: if you are using ZIP for compression.
- 4. In the **Definition** section, in the **Operating system command** box, enter one of the following systems commands:
 - SAPCAR -cvf. if you are using SAPCAR for compression.

-or-

- ZIP -9 -j: if you are using ZIP for compression.
- 5. Select Save.

The Command Name is defined.

Install the SAPCAR File on the APM Connect Server

Note: If you are not using SAPCAR to compress files, then skip this procedure and proceed to the next procedure in the installation workflow.

Steps

- 1. On the SAP Server, copy the SAPCAR.exe file.
- 2. Access the APM Connect Server.
- 3. In the windows system32 directory, paste the SAPCAR.exe file, as shown in the following image:



The SAPCAR file is installed.

Create SAP PI Directory Structure

You will need to set up a directory structure on your SAP server to facilitate transfers from SAP PI to APM Connect. The structure depends on the <u>FILE_MOVE_USE_PI parameter and the COMPRESS_TYPE parameter usage in the context file</u>. Additionally, the folder structure depends on whether you are using <u>FTP mode</u> to transfer files.

Steps

1. On your SAP server, create one directory and subdirectory according to the following grid:

If FILE_MOVE_USE_PI is	and COMPRESS_ TYPE is	create the following dir- ectory structure:
false	NONE	<root:> /False</root:>
false	ZIP or SAPCAR	<root:>/False/Compress</root:>
true	NONE	<root:>/</root:>
true	ZIP or SAPCAR	<root:>/Compress.</root:>
If you are running the adapters in FTP Mode		
true	NONE	<root:> /FTP</root:>
true	SAPCAR or ZIP	<root:>/FTP/Compress</root:>

Note: Each directory needs to be in a shared directory that APM Connect can access, and should be the base path value in PLSAP_INPUT parameter.

The directories are created, and the SAP PI server and APM Connect server can extract files from the SAP sever.

Overview of APM Connect

Meridium APM Connect is an integration framework designed to connect users to the valuable data that exists in data stores, systems, and applications throughout the enterprise.

The framework delivers data transformation engines to convert data to their appropriate forms, a modular integration engine to handle complex routing scenarios, and other engineered components to create a unified integration solution.

Built on the APM Connect framework are numerous adapters that can meet many integration needs by either pulling data from or pushing it into other sources in the data ecosystem. APM Connect offers new EAM connection adapters as replacement technology for some existing EAM interfaces, and will continue to add additional adapters and capabilities in subsequent releases.

Adapters

The following adapters are currently available through the most recent release of APM Connect:

- ASI for SAP.ASI for SAP
- EAM Adapters
 - SAP Adapters
 - Equipment Adapter
 - Functional Location Adapter
 - · Work History Adapter
 - Notification Management Adapter
 - Technical Characteristics Adapter
 - Work Management Adapter
 - SAP PI Adapters
 - Maximo Adapters
 - Equipment
 - Functional Location Adapters
 - Service Request Adapter
 - · Work Order Adapter
- Data Loaders

Overview of the EAM Adapters

The Meridium APM Connect EAM Adapters transfer data from your existing Enterprise Asset Management (EAM) system into Meridium Enterprise APM using the APM Connect Administration Center.

Meridium APM Connect is built upon a fundamental premise that you are using an external EAM system to store information about your equipment, the locations in which the equipment exists, failures of the equipment and locations, and work that has been performed on the equipment and locations.

Meridium Enterprise APM provides tools that let you analyze and process this data. Before you can analyze the data in the Meridium Enterprise APM, however, you must transfer it from your EAM system into your Meridium Enterprise APM system. After the data exists in Meridium Enterprise APM, it can be analyzed to determine the state of your equipment and locations, and the reliability, trends, potential risks, and probability of failures associated with them.

EAM Adapter Workflow

This workflow provides the basic, high-level steps for using this module. The steps and links in this workflow do not necessarily reference every possible procedure. For more procedures, see the links in the Related Information section.

- 1. Identity the records you want to transfer from your EAM system(s) to Meridium Enterprise APM.
- 2. Apply filter parameters in the context file as necessary.
- 3. Schedule a job(s) to run in the APM Connect Administration Center.

-or-

Execute a run-now job.

- 4. Check that the record was transferred into Meridium Enterprise APM.
 - Note: This step is not necessary to complete the data transfer. However, it is a check to ensure that the transfer was executed successfully.
- 5. If the transfer was not successful, view the execution log for errors.

Overview of the Maximo Adapters

The APM Connect Maximo Adapters allow you to extract, transform, and load data between your Maximo system and your Meridium Enterprise APM system.

Create Maximo Work Orders or Service Requests

<u>Miniportant</u>: You can only create either a Work Order of a Service Request in Maximo from Meridium Enterprise APM. You can not create both at the same time, so <u>you must configure the context file</u> to designate which to create.

Note: The following instructions assume that the Create Work Request field exists on the baseline datasheets for the supported Recommendation families. This field exists on the default datasheets in the baseline Meridium Enterprise APM database, so these instructions assume that they have not been removed by an administrative user.

Steps

- Create a new or open an existing Recommendation record.
- If the Recommendation records is not already linked to the Equipment or Functional Location record that represents the equipment or location for which you want to create a Maximo Work Order, link the records.
- 3. Select the appropriate datasheet for the Recommendation record.
- 4. Enter values into the fields as desired to provide information about the recommended action.

Note: The value in the Target Completion Date field must be a date other than the current date.

- 5. Select the Create Work Request?.
- 6. Select .

The record is saved.

Results

After you save the recommendation record the following occurs:

- 1. A Work Order or Service Request is created in the Maximo system.
- 2. The **Work Request Reference** field is populated with the ID of the corresponding Work Order or Service Request.
- 3. After the Work Request Reference field is populated, the Create Work Request field becomes disabled.

Note: If a Work Order could not be created for any reason, a message appears, describing the problem. You will be unable to save the Recommendation record until you clear the **Create Work Request?** check box.

About Extracting Data From Maximo

The extraction adapters allow you to extract data from your Maximo system and import it into your Meridium Enterprise APM system. To execute an adapter, you must configure the appropriate parameters in the context file. After the context file is configured, you must run the Adapter job in the APM Connect Administration Center, and then your data is extracted, transformed, and loaded into Meridium Enterprise APM.

There are four jobs that can be used to extract data from Maximo and load data into Meridium Enterprise APM.

- Maximo_Asset: Loads Maximo Asset records to Meridium Enterprise APM as Equipment records.
- Maximo_Location: Loads Maximo Location records to Meridium Enterprise APM as Functional Location records.
- Maximo_WorkHistory: Loads Maximo Work Order records, Service Request records, and failure records as Meridium Enterprise APM Work History and Work History Detail records.
- Maximo_Master_Interface: Can be used as a wrapper job to run all of the extraction jobs simultaneously.

As a Meridium Enterprise APM user, after the adapter job runs, you can use standard Meridium Enterprise APM tools (e.g., Search Tool) to access the records that were created automatically.

Details: Extracting Equipment Data

When the Equipment job is run, for each asset in the Maximo system that meets the criteria defined in context file, a corresponding Equipment record will be created in the Meridium Enterprise APM database. In addition, if that Maximo asset has a parent asset or location, the Meridium APM Equipment record will be linked automatically to a parent record belonging to the Equipment family or the Functional Location family, as appropriate.

Note: If an asset is deleted in the Maximo system after an Equipment record has already been created for it in the Meridium Enterprise APM system, rerunning the Equipment Adapter job will not delete the Meridium Enterprise APM Equipment record.

Details: Extracting Functional Location Data

When the Functional Location Adapter job is run, for each location in the Maximo system that meets the criteria defined in the <u>context file</u>, a corresponding Functional Location record will be created in the Meridium Enterprise APM database. In addition, if that Maximo location has a parent asset or location, the Meridium Enterprise APM Functional Location record will be linked automatically to a parent record belonging to the Equipment family or the Functional Location family, as appropriate.

Note: The Functional Location Extraction Interface will not extract locations of the type COURIER or LABOR. Additionally, store room functional locations are not extracted.

Note: If an asset is deleted in the Maximo system after a Functional Location record has already been created for it in the Meridium Enterprise APM system, rerunning the Functional Location Extraction Interface will not delete the Meridium Enterprise APM Functional Location record.

Details: Extracting Work Orders

When the Work History Job is run, for each Work Order in the Maximo system that meets the criteria defined in the scheduled item, a corresponding Work History record will be created in the Meridium APM database. Each Work History record will be linked to one Equipment or Functional Location record identifying the asset or location against which the Maximo Work Order is written.

If the Work Order is written against a location, the Work History record will be linked to a Functional Location record, and the Location ID field in the Work History record will be populated automatically with the Location ID of that Maximo location.

If the Work Order is written against an asset, the Work History record will be linked to an Equipment record, and the Equipment ID field in the Work History record will be populated automatically with the Location ID of that Maximo asset. In addition, if that Maximo asset has a parent location, the Work History record will also be linked to a Functional Location record representing that parent Maximo location. The Location ID field in the Work History record will also be populated automatically with the Location ID of that parent Maximo location.

Details: Extracting Service Requests

When the Work History Job is run, for each Service Request in the Maximo system that meets the criteria defined in the scheduled item, a corresponding Work History record will be created in the Meridium APM database. Each Work History record will be linked to one Equipment or Functional Location record identifying the asset or functional location against which the Maximo Service Request is written. Specifically:

If the Service Request is written against a location, the Work History record will be linked to a Functional Location record, and the Location ID field in the Work History record will be populated automatically with the Location IDof that Maximo location.

If the Service Request is written against an asset, the Work History record will be linked to an Equipment record, and the Equipment ID field in the Work History record will be populated automatically with the Location ID of that Maximo asset. In addition, if that Maximo asset has a parent location, the Work History record will also be linked to a Functional Location record representing

that parent Maximo location. The Location ID field in the Work History record will also be populated automatically with the Location IDof that parent Maximo location.

Details: Extracting Failure Information

When the Work History Job is run Work Order and Service Request failure information is extracted from your Maximo system into your Meridium APM system as Work History Detail records.

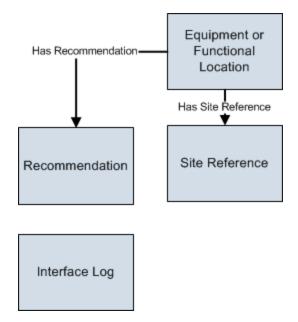
Note: If a Work Order does not have any failure information, a Work History Detail record will not be created.

Reference Information: Maximo Adapters

This topic provides a listing of all detailed reference information provided for the Maximo Adapters, such as command syntax, specifications, and table/field descriptions.

Maximo Data Model

The following diagram shows how the families used by the Maximo Adapter are related to one another.



Note: In the diagram, boxes represent entity families and arrows represent relationship families that are configured in the baseline database. You can determine the direction of the each relationship definition from the direction of the arrow head: the box from which the arrow originates is the predecessor, and the box to which the arrow head points is the successor.

Like all Meridium APM modules, the Meridium APM Maximo Interfaces feature consists of entity families, relationship families, and business rules. When attempting to understand and make use of the Meridium APM Maximo Interfaces functionality, it can be helpful to visualize the Maximo Interfaces data model.

Because you should already be familiar with the concept of records and viewing records in the Meridium APM Record Manager, as you attempt to get your bearings in the Maximo Interfaces, it may be useful to remember that the Maximo Interfaces simply offers functionality that allows you to create and view records.

In addition, you can link each Equipment or Functional Location record to a Site Reference record, which identifies the site to which that equipment or location belongs.

About Interface Log Records used by the Service Request and Work Order Interface Record

Each time an interface is run, an Interface Log record is created automatically to store information about the process, such as the status of the process (e.g., Completed with warnings), the date the interface was run, and the parameters that were used to run the interface.

If the value in an Interface Log record is Completed with Warnings or Completed with Errors, a Super User or a member of the MI CMMS Interfaces Administrator Security Group can review the warnings or errors and then change the status to Completed with Warnings (Cleared) or Completed with Errors (Cleared).

Site Filtering and the EAM Adapters

MPORTANT: Site Reference records must preexist in your Meridium Enterprise APM System, before you can use the EAM Adapters to populate the site key. Additionally, the site entered into the context file must match the exact value in the corresponding Site Reference record.

MPORTANT: The user who is running the EAM Adapters jobs, must have permissions in Meridium Enterprise APM to access that site to which the records being loaded will be assigned. Additionally, those user's credentials must be entered into the context file. If the user's account is not configured for the appropriate site, then the data load will fail, and they will receive an error.

The EAM Adapters are used to populate the Site Reference on Equipment and Functional Location records in Meridium Enterprise APM. The adapters populate the MI_SITE_KEY system field with the ENTY_KEY system field associated with the Site Reference value to be populated. On asset records, the Site Reference is stored in the MI_SITE_KEY field, a system field in Meridium Enterprise APM. The EAM Adapters uses the Site Name (MI_SITE_NAME) to translate the value to the corresponding Site Key and populate the MI_SITE_KEY field; therefore, you do not need to know the key to be able to populate the site reference. This functionality is important because this value can change from one database to another.

When records are loaded using the Equipment or Function Location Adapters, the system will assign the site key (MI_SITE_KEY) to the assets using the value designated in the context file. The following parameters are used to designate the Site Reference value:

- SITE_REFERENCE_EQUIP: Used to populate the Site Reference Key on Equipment records being loaded into Meridium Enterprise APM. The Site Reference Key determines to which Site the Equipment record(s) will be assigned.
- SITE_REFERENCE_FLOC: Used to populate the Site Reference Key on Functional Location records loaded into Meridium Enterprise APM. The Site Reference Key determines to which Site the Functional Location record(s) will be assigned.

Note: The values entered into these parameters should match, because Equipment records are linked to Functional Location records. Therefore, they should have the same site.

These parameters accept three types of values to determine the site reference value.

- a. Site Name: You can enter the site name directly as defined on the preexisting Site Reference record (i.e., Site 100).
- b. Column Name: You can use the character # and enter a column value to set the site reference. The following columns can be used:

- SAP columns:
 - MI EQUIP000 PLNNG PLNT C
 - MI_EQUIP000_SAP_SYSTEM_C
 - MI_EQUIP000_MAINT_PLANT_C
 - MI FNCLOC00 MAINT PLNT C
 - MI FNCLOC00 PLNNG PLNT C
 - MI_FNCLOC00_SAP_SYSTEM_C
- · Maximo columns:
 - MI_FNCLOC00_SITE_C
 - MI_EQUIP000_SITE_C

For example, if you wanted to use your SAP maintenance plant field as your Meridium Enterprise APM site reference, you would enter #MI_EQUIP000_MAINT_PLANT_C#.

c. **Null**: You can leave the value as null. The site key will be null if a site reference value is not mapped in between the tags.

If the assets being loaded into Meridium Enterprise APM are global records, meaning they will not be filtered according to site, then the Site Reference parameters can be left blank. Once the records are loaded with a null value in the Site Reference parameters, the asset records will be designated as Global.

Once the adapters are run, records designated to be transferred into Meridium Enterprise APM, will be assigned to the site defined in the Site Reference parameters.

In addition to Equipment and Functional Location records loaded by the EAM adapters, Work History records and shell records are impacted by site reference functionality as detailed in the following table.

Action	Result
If the Work History Adapter is run after the Equipment or Functional Location Adapter	The Work History records will inherit the site key of their parent Functional Location or Equipment records.
If the Work History Adapter is run before the Equipment or Functional Location Adapter	The site key will be Global, and a shell record will be created for Equipment and Functional Location.
If a shell record is created while loading data	The site key will be Global.

Note: If you are using multiple SAP Systems, you must set up a context file for each system, and designate the appropriate site(s) for each EAM Systems.

Maximo Values Mapped to Meridium Enterprise APM Records

This topic provides a listing of all Mapping information provided for the Maximo Adapters.

Maximo Equipment Records Mappings

The following tables explain the values that are used to populate Equipment fields when you run the Equipment Extraction Interface.

Maximo Values Mapped to Meridium Enterprise APM Equipment Records

Maximo Internal ID	Maximo Adapter Label	Meridium Enterprise APM Field ID	Meridium Enterprise APM Field Caption
ASSETID	None. This value is not displayed on the Maximo Adapter.	MI_EQUIP000_ EQUIP_ID_C	Equipment ID
ASSETNUM	Asset	MI_EQUIP000_ EQUIP_TECH_ NBR_C	Equipment Technical Num- ber
ASSETTYPE	Туре	MI_EQUIP000_ TYPE_C	Equipment Type
CHANGEDATE	Changed Date	MI_EQUIP000_ CHANGE_ DATE_D	CMMS Last Changed Date
DESCRIPTION	This value appears to the right of the Asset text box on the Maximo Adapter.	MI_EQUIP000_ EQUIP_SHRT_ DESC_C	Equipment Short Descrip- tion
DESCRIPTION_ LONGDESCRIPTION	This value appears in the Long Description window.	MI_EQUIP000_ EQUIP_LNG_ DESC_T	Equipment Long Descrip- tion
INSTALLDATE	Installation Date	MI_EQUIP000_ PRCH_D	Purchase Date
ITEMNUM	Rotating Item	MI_EQUIP000_ INV_NO_C	Inventory Num- ber
LOCATION	Location	MI_EQUIP000_ FNC_LOC_C	Functional Location
MANUFACTURER	Manufacturer	MI_EQUIP000_ MFR_C	Manufacturer

PRIORITY	Priority	MI_EQUIP000_ CRITI_IND_C	Criticality Indicator
SERIALNUM	Serial#	MI_EQUIP000_ ASSET_ SERIAL_NBR_ C	Asset Serial Number
SITEID	Site	MI_EQUIP000_ SITE_C	Site
STATUS	Status	MI_EQUIP000_ SYS_ST_C	System Status
VENDOR	Vendor	MI_EQUIP000_ EQUIP_VNDR_ C	Equipment Vendor
WARRANTYEXPDATE	None. This value is not displayed on the Maximo Adapter.	MI_EQUIP000_ WRNTY_ EXPR_D	Warranty Expiration Date

Maximo Functional Location Mappings

The following tables explain the values that are used to populate Functional Location fields when you run the Functional Location Extraction Interface.

Maximo Values Mapped to Meridium Enterprise APM Functional Location Records

Maximo Internal ID	Maximo Adapter Label	Meridium Enter- prise APM Field Caption	Meridium Enterprise APM Field ID
CHANGEDATE+2:9	None. This value is not displayed on the Maximo Adapter.	MI_FNCLOC00_ CHANGE_ DATE_D	CMMS Last Changed Date
DESCRIPTION	This value appears to the right of the Location text box on the Maximo Adapter.	MI_FNCLOC00_ FNC_LOC_ DESC_C	Functional Location Description
DESCRIPTION_ LONGDESCRIPTION	This value appears in the Long Description window.	MI_FNCLOC00_ FNC_LOC_LNG_ DESC_C	Functional Location Long Description
FAILURECODE	Failure Class	MI_FNCLOC00_ FAIL_CLASS_C	Failure Class
LOCATION	Location	MI_FNCLOC00_ FNC_LOC_C	Functional Location
LOCATIONSID	None. This value is not displayed on the Maximo Adapter.	MI_FNCLOC00_ INTERNAL_ID_ C	Functional Location Internal ID
LOCPRIORITY	Priority	MI_FNCLOC00_ CRTCAL_IND_C	Criticality Indicator
PARENT	Parent	MI_FNCLOC00_ SUPR_FNC_ LOC_C	Superior Functional Location
SITEID	Site	MI_FNCLOC00_ SITE_C	Site
STATUS	Status	MI_FNCLOC00_ SYS_STATUS_ C	System Status

TYPE Type	MI_FNCLOC00_ TYPE_C	Location Type
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Maximo Work History Mappings

The following tables explain the values that are used to populate Work History fields when you extract Work Orders and Service Requests from Maximo.

Values Mapped from Maximo Work Orders to Meridium Enterprise APM Work History Records

Maximo Internal ID	Maximo Interface Label	Max- imo Table Name	Meridium Family Name	Meridium APM Work History Field ID	Meridium APM Work His- tory Field Caption
ACTFINISH	Actual Finish	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ MAINT_ COMPL_D	Main- tenance Completion Date
ACTLABCOST	Actual Labor Cost	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ACT_ LABOR_ COST_N	Actual Labor Cost
ACTLABHRS	Actual Labor Hours	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ACT_ LABOR_ TIME_N	Actual Labor
ACTMATCOST	Actual Material Cost	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ACT_MTRL_ COST_N	Actual Material Cost
ACTSERVCOST	Actual Service Cost	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ACT_SERV_ COST_N	Actual Service Cost

ACTSTART	Actual Start	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ MAINT_ START_D	Main- tenance Start Date
ACTTOOLCOST	Actual Tool Cost	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ACT_TOOL_ COST_N	Actual Tool Cost
ACTTOTALCOST	Actual Total Cost	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ MAINT_CST_ N	Main- tenance Cost
ASSETLOCPRIORI- TY	Asset/Loca- tion Priority	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ EQU_LOC_ PRIORTY_N	Equipment Location Pri- ority
ASSETNUM	Asset	MXWO	MI_ EVWKHIS- T	MI_EVENT_ ASST_ID_ CHR	Equipment ID
CALCPRIORITY	Asset/Loca- tion Priority	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ CALC_ PRIORTY_N	Calculated Priority
CHANGEBY	Modified By	MXWO	MI_ EVWKHIS- T	MI_EVENT_ MODFD_BY_ CHR	Modified By
CHANGEDATE	None. This value is not visible in the Maximo interface.	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ORDR_ CHNG_DT_D	Order Last Change Date
CREWID	Crew	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ CREW_ID_C	Crew ID

DESCRIPTION	Description	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ORDR_ DESC_C AND MI_ EVENT_ SHRT_CHR	Order Description AND Event Short Description
DESCRIPTION_ LONGDESCRIPTIO- N	This value appears in the Long Description window.	MXWO	MI_ EVWKHIS- T	MI_EVENT_ LNG_DSC_ TX	Event Long Description
ESTLABCOST	Estimated Labor Cost	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ EST_LABOR_ COST_N	Estimated Labor Cost
ESTLABHRS	Estimated Labor Hours	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ EST_LABOR_ TIME_N	Estimated Labor
ESTMATCOST	Estimated Material Cost	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ EST_MTRL_ COST_N	Estimated Material Cost
ESTSERVCOST	Estimated Service Cost	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ EST_SERV_ COST_N	Estimated Service Cost
ESTTOOLCOST	Estimated Tool Cost	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ EST_TOOL_ COST_N	Estimated Tool Cost

JPNUM	None. This value is not visible in the Maximo interface.	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ORDR_ MAINT_ PLAN_C	Order Main- tenance Plan
JUSTIFYPRIORITY	Priority Jus- tification	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ORDR_ PRTY_ DESC_C	Order Priority Description
LEAD	Lead	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ LEAD_ CRAFT_C	Lead Craft
LOCATION	Location	MXWO	MI_ EVWKHIS- T	MI_EVENT_ LOC_ID_CHR	Location ID
OUTLABCOST	Outside Labor Cost	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ACT_OUT_ LBR_CST_N	Actual Outside Labor Cost
OUTMATCOST	Outside Material Cost	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ACT_OUT_ MTR_CST_N	Actual Out- side Mater- ial Cost
OUTTOOLCOST	Outside Tool Cost	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ACT_OUT_ TL_CST_N	Actual Outside Tool
PMNUM	None. This value is not visible in the Maximo interface.	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ PM_NBR_C	PM Num- ber

REPORTDATE	Reported Date	MXWO	MI_ EVWKHIS- T	MI_EVENT_ STRT_DT	Event Start Date
SCHEDFINISH	Scheduled Finish	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ SCHED_ COMPL_D	Scheduled Completion Date
SCHEDSTART	Scheduled Start	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ SCHED_ START_D	Scheduled Start Date
SITEID	Site	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ SITE_C	Site
STATUS	Status	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ORDR_SYS_ STAT_C	Order System Status
TARGCOMPDATE	Target Finish	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ TARGET_ COMPL_D	Target Completion Date
TARGSTARTDATE	None. This value is not visible in the Maximo interface.	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ TARGET_ START_D	Target Start Date
WONUM	Work Order	MXWO	MI_ EVWKHIS- T	MI_EVENT_ ID AND MIEVWKHIS- T_ORDER_ ID_N	Event ID AND Order ID

WOPRIORITY	Priority	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ORDR_ PRTY_C	Order Pri- ority
WORKTYPE	None. This value is not visible in the Maximo interface.	MXWO	MI_ EVWKHIS- T	MI_ EVWKHIST_ ORDR_TYP_ CD_C	Order Type Code

Values Mapped from Maximo Service Request to Meridium Enterprise APM Work History Records

Maximo Internal ID	Maximo Interface Label	Meridium Family	Meridium APM Work History Field ID	Meridium APM Work History Field Caption
ASSETNUM	Asset	MI_EVWKHIST	MI_EVENT_ ASST_ID_CHR	Equipment ID
DESCRIPTION	Summary	MI_EVWKHIST	MI_EVENT_ SHRT_DSC_ CHR	Event Short Description
LOCATION	Location	MI_EVWKHIST	MI_EVENT_ LOC_ID_CHR	Location ID
SITEID	Site	MI_EVWKHIST	MI_EVWKHIST_ SITE_C	Site
TICKETID	Service Request	MI_EVWKHIST	MI_EVENT_ID	Event ID

Maximo Work History Detail Mappings

The following tables explain the values that are used to populate Work History Detail fields when you extract Work Order failure information or Service Request information from Maximo.

Values Mapped from Maximo Work Orders failure to Meridium Enterprise APM Work History Detail Records

Maximo Internal ID	Maximo Interface Label	Max- imo Table	Meridium Family	Meridium APM Work History Field ID	Meridium APM Work His- tory Field Caption
ASSETNUM	Asset	MXWO	MI_ DTWKHIS- T	MI_DTWKHIST_ ASST_ID_C	Equipment ID
DESCRIPTION	Descrip- tion	MXWO	MI_ DTWKHIS- T	MI_DTWKHIST_ EVNT_DTL_ DESC_C	Work His- tory Detail Description
DESCRIPTION_ LONGDESCRIPTIO- N	This value appears in the Long Description window.	MXWO	MI_ DTWKHIS- T	MI_DTWKHIST_ DTL_NARTV_T	Detail Nar- rative
LOCATION	Location	MXWO	MI_ DTWKHIS- T	MI_DTWKHIST_ LOC_ID_C	Location ID
PROBLEMCODE	Problem Code	MXWO	MI_ DTWKHIS- T	MI_DTWKHIST_ CNDTN_CD_C	Condition Code
SITEID	Site	MXWO	MI_ DTWKHIS- T	MI_DTWKHIST_ SITE_C	Site

WONUM	Work Order	MXWO	MI_ DTWKHIS- T	 MI_ DTWKHIS- T_WRK_ HISTRY_ ID_C MI_ DTWKHIS- T_ORDR_ ID_C MI_ DTWKHIS- T_EVNT_ DTL_ID_C 	 Work His- tory ID Order ID His- tory Detail ID
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Values Mapped from Maximo Service Order Request to Meridium Enterprise APM Work History Detail Records

Maximo Internal ID	Maximo Interface Label	Meridium Family	Meridium APM Work His- tory Field ID	Meridium APM Work History Field Caption
ASSETNUM	Asset	MI_ DTWKHIST	MI_DTWKHIST_ASST_ID_ C	Equipment ID
DESCRIPTION	Summary	MI_ DTWKHIST	MI_DTWKHIST_EVNT_ DTL_DESC_C	Work History Detail Descrip- tion
LOCATION	Location	MI_ DTWKHIST	MI_DTWKHIST_LOC_ID_C	Location ID
SITEID	Site ID	MI_ DTWKHIST	MI_DTWKHIST_SITE_C	Site
TICKETID	Service Request	MI_ DTWKHIST	MI_DTWKHIST_ORDR_ ID_C AND MI_DTWKHIST_ EVNT_DTL_ID_C	Order ID -AND- Work History Detail ID

Overview of the SAP Adapters

Data extractions, also referred to as Jobs, are orchestrated through the different adapters. Depending on the type of data (i.e., Equipment, Functional Location, Work History) you want to extract, there is a corresponding job. SAP extractions are facilitated by the APM Connect Administration Center and a corresponding context file. The context file contains filter parameters that are applied to each extraction adapter Job. The filter parameters define the scope of the data extraction.

More Details

The following SAP adapters and SAP PI are available for data extractions:

- Equipment Adapter: Extracts records that are used to store information about physical pieces of equipment, such as pumps, motors, and compressors.
- <u>Functional Location Adapter</u>: Extracts records that are used to store information about locations in your organization, including but not limited to the locations at which the physical pieces of equipment are installed.
- Work History Adapter: Extracts records that are used to store data about work that was
 performed against your locations and equipment, as well as failures that occurred for those
 locations and equipment. Additionally, it allows you to transfer Notifications and Orders
 from SAP to Meridium Enterprise APM.
- <u>Notification Management Adapter</u>: Allows you to transfer Recommendation records from Meridium Enterprise APM to SAP in the form of Notifications.
- <u>Technical Characteristics Adapter</u>: Allows you to transfer Functional Location characteristics and Equipment characteristics from SAP to Meridium Enterprise APM.
- Work Management Adapter: Allows you to manage scheduled work in SAP and Meridium Enterprise APM.

Note: The SAP PI adapters do not support Work Management harmonization.

Employ the Notification Management Adapter

This topic provides a list of all procedures related to employing the Notification Management Adapter, as well as links to the related concept and reference topics.

Create an SAP Notification from a Recommendation Record

Before you Begin

- Ensure Create Work Request exists in the family of the necessary Recommendation record and that it also exists on the datasheet.
- Ensure Notification Type exists in the family of the necessary Recommendation record
 and on the datasheet as an enabled field. In the baseline database, Notification Type is
 already available in all baseline Recommendation families that exist for the purpose of
 using the SAP Adapters. It is not, however, included on any baseline datasheets or configured as an enabled field. The following instructions assume, therefore, that an administrative user has enabled the field and added it to the datasheet.

Steps

- Create a new Meridium General Recommendation record or open an existing Recommendation record.
- 2. Link the Recommendation record to an Equipment or Functional Location record that represents an SAP Equipment or Functional Location.
 - Note: If you select an Equipment or Functional Location record that does not exist in SAP, after you save the record, a Notification will be created in SAP, but its Equipment or Functional Location field will be empty.
- 3. Select the Create Work Request? box.
- 4. In the Notification Type cell, specify the type of Notification that you want to create.
 - Note: If you do not specify the type of Notification that you want to create, the Meridium Enterprise APM system will create M1 Notifications by default.
- 5. Select .

The record is saved.

Results

After you create a new **Recommendation** record, the adapter does the following:

- Creates a Notification in SAP.
- Populates the Work Request Reference cell with the ID of the corresponding SAP Notification.
- Populates the Work Request Equipment cell with the value in the Equipment field in the SAP Notification.

• Populates the **Work Request Functional Location** cell with the value in the Functional Location field in the SAP Notification.

Note: If a Notification could not be created for any reason, a message appears, indicating the problem. In addition, you will be unable to save the **Recommendation** record until you clear the **Create Work Request?** box.

Update an SAP Notification from a Recommendation Record

Once an SAP Notification is created from a **Recommendation** record, the **Recommendation** record and the SAP Notification can be updated. This topic describes how to update an existing SAP Notification by updating the corresponding **Recommendation** record in the Meridium Enterprise APM.

li Note: Only Recommendation records with the Create Work Request? box can be updated.

Before You Begin

Create an SAP Notification from a Recommendation record.

Steps

- 1. Open a Recommendation record that you want to update.
- 2. Select the field you want to update.
- 3. Enter the updated information.

For example, if you would like to update the description of an existing Recommendation record, select the **Description** box, and edit the text accordingly.

4. Select .

The Recommendation record is updated in the Meridium Enterprise APM, and the Notification is updated in your SAP system.

Employ the Work Management Adapter

This topic provides a list of all procedures related to employing the Work Management Adapter, as well as links to the related concept and reference topics.

Work Management Workflow

This workflow provides the basic, high-level steps for using this module. The steps and links in this workflow do not necessarily reference every possible procedure. For more procedures, see the links in the Related Information section.

Manage Scheduled Work in SAP Workflow

- In SAP, on a Maintenance Plan, enter a value or combination of values that has been <u>configured</u> to trigger the creation of a Meridium Enterprise APM Task record.
- 2. In the Administration Center, run the Work Management Job.

A Task record(s) is automatically created in Meridium Enterprise APM.

Note: If the Task records are created from Maintenance Plans that are associated with Equipment or Functional Locations, corresponding Equipment and Functional Location records will be created automatically and linked to the new Task records. These Equipment and Functional Location records will contain values only in key fields as defined in the mappings (e.g., Equipment ID, Functional Location Internal ID, CMMS System). You will need to <a href="maining-runt-text-runtional-to-cation-text-runtional-text-runtional-to-cation-text-runtional-to-c

- 3. In Meridium Enterprise APM, create an Inspection record or Calibration Event record.
- 4. Link the new record to the Inspection Task or Calibration Task record that you created by running the Work Management Job.
- Close the Work Order.
- 6. In Meridium Enterprise APM, if needed, update the Confirmation record.

-or-

In SAP, validate the Confirmation.

Manage Scheduled Work in Meridium Enterprise APM Workflow

- 1. In Meridium Enterprise APM, create a Task record.
- 2. creation.
- 3. In Meridium Enterprise APM, create an Inspection record or Calibration Event record.
- 4. Link the new record to the Inspection Task or Calibration Task record that you created.
- 5. Close the Work Order.
- 6. If needed, in Meridium Enterprise APM, update the Confirmation record.

-or-

In SAP, validate the Confirmation.

Create a Task Record

Note: To complete the following steps, use the Task datasheet that is configured for use with the SAP Adapter. For Inspection Task records, use the Inspection Task for SAP Integration Adapter datasheet. For Calibration Task records, use the Calibration Task for SAP Integration datasheet. These datasheets are defined on the corresponding Task family in the baseline database, but they are not set as the default datasheets.

Note: To create the Task record, make sure to use the Task Builder and not the Record Manager. Otherwise, the Task record will not be linked to the Equipment or Functional Location record, and the Work Management Adapter will not work as expected.

Before You Begin

You can create an SAP Order from a Task record only if all of the following conditions are true:

- The Work Order Number field in the Task record is empty.
- The Task record was not created automatically from SAP data.

Steps

- 1. In Meridium Enterprise APM, create an Inspection Task or Calibration Task record.
- 1. In the Task record, in the **Task List** cell, select
 - The Locate Task List window appears.
- 2. In the Search Criteria section, enter the desired search criteria.
 - Note: If you accept the default criteria, the search results will return all Task Lists.
- 3. Select Search.

The Task Lists that meet the search criteria appear in the Search Results section.

4. In the **Search Results** section, select the row containing the desired Task List, and then select **OK**.

The Task List field on the Task record is updated with the Task List group number.

- 5. In the Last Date cell, enter or select the last date on which the task was executed.
- 6. In the Desired Interval cell, enter the desired interval.

The value in the Next Date field is updated automatically based on the Last Date and the Desired Interval.

7. In the **Call Horizon** box, enter the desired call horizon.

(i) Hint: For details about call horizons, see the SAP Help, which is located at http://help.sap.com/.

8. Save the Task record.

Create an Event Record

Note: The following instructions work correctly only if the SAP Interfaces - Work Management license is active.

Note: When creating the Inspection record or Calibration Event record, be sure to use the process defined by the module rather than the Record Manager. Otherwise, the record will not be linked to the Equipment or Functional Location record, and the Work Management Adapter will not work as expected.

Steps

- Using the process defined by the module, create an Inspection record or Calibration Event record. As you proceed through the Event Builder, on the Task(s) Selection screen, select the appropriate Task record(s). This could be:
 - A Task record that was generated from SAP.

-or-

- A Task record that you created manually to generate an SAP Order automatically.
- If the Event record is an Inspection record, select values in the Commencement Date and Completion Date fields. Make sure that the Completion Date is a date after the Commencement Date.

Close a Work Order

Steps

- Access the event record linked to the task record you want to mark as complete.
- 2. In the **Tasks Addressed** box, select the task ID for the record you transferred from SAP by running the Work Management Adapter.
- 3. In the **Actual Work Time** box, enter a value for the number of hours worked to complete the task.
- 4. In the Event record, in the **Actual Work Time** box, enter the time (in hours) that you spent completing the work.
- 5. If the Event record is a Calibration Event record, select the Calibration Close box.

-or-

If the Event record is an Inspection record, select the Inspection **Task Complete** box.

6. Save the Event record.

The event record is saved, and the work order is closed. A confirmation record is created in Meridium Enterprise APM and in SAP.

<u>Minimortant:</u> When transferring Work Management data from SAP into Meridium Enterprise APM, the **Desired Interval** field is populated with a null value. After the Plan is called, the **Next Date** field will populate with the next execution date based on calculations made by SAP.

Results

After saving the record, the following occurs:

- A Confirmation record is created and linked to the Event record and the Task records to
 which the Event record is linked. The number of Confirmation records created equals the
 number of Task records that are linked to the Event record. In addition, a Confirmation is
 created in SAP for each Confirmation record that is created in Meridium Enterprise APM.
 - If only one Confirmation record is created, the Actual Work Time in the Confirmation record matches the Actual Work Time in the Event record. If more than one Confirmation record is created, the Actual Work Time in the Event record is split evenly between those Confirmation records.
 - For example, if an Event record is linked to two Task records, two Confirmation records will be created. If the Actual Work Time in the Event record is 14, the Actual Work Time in each Confirmation record will be 7 (14/2).
- The Work Order Number fields in the Task records that are linked to the Event record are cleared.
- The Confirmation that is created in SAP is marked as final.

Overview of APM Connect

Update an SAP Confirmation by Updating the Actual Work Time in a Confirmation Record

Steps

- 1. Open the Confirmation record that you want to modify.
- 2. Modify the **Actual Work Time** value, and then save the record.

Results

- The associated SAP Confirmation is canceled in SAP, and a new SAP Confirmation is created. The counter in the new SAP Confirmation is one digit higher than the counter in the canceled SAP Confirmation.
- The Actual Work Time field in the Inspection record or Calibration Event record to which
 this Confirmation record is linked is updated automatically to reflect the updated value in
 the Confirmation record. If this is the only Confirmation record that is linked to the Inspection or Calibration Event record, the Actual Work Time in the Inspection or Calibration
 Event record will match the value in the Confirmation record.
- If more than one Confirmation record is linked to the Inspection or Calibration Event record, however, the Actual Work Time in the Event record is updated to be the sum of the values in the Actual Work Time fields in all of those Confirmation records.
 - For example, if an Event record is linked to this Confirmation record and two other Confirmation records, and the final values in the Actual Work Time fields of those Confirmation records are 7, 6, and 5, the Event record will contain the value 18 (7 + 6 + 5) in the Actual Work Time field.

Validate SAP Confirmations Against Meridium Confirmation Records

After you have created SAP Confirmations from Meridium Enterprise APM Confirmation records, you can validate the information in the SAP Confirmations against the information in the Meridium Enterprise APM Confirmation records.

Steps

In SAP, run the following transaction: IW43.

The window appears.



2. If you know the Confirmation number of the Confirmation that you want to validate, in the **Confirmation** text box, enter the Confirmation number, which appears in the **Confirmation Number** cell on the Confirmation datasheet in the Meridium Enterprise APM system.

-or-

If you know the Order number associated with the Confirmations that you want to validate, in the **Order** text box, enter the Order number, which appears in the **Work Order Number** cell on the Confirmation datasheet in the Meridium Enterprise APM system.

3. Select



If only one Confirmation meets the specified criteria, the **Display PM Order Confirmation**: **Actual Data** screen appears, displaying the values that appear on the Confirmation data-sheet in the Meridium Enterprise APM system.

-or-

If more than one Confirmation meets the specified criteria, the **Display PM Order Confirmation: Confirmation Overview** screen appears, displaying a list of the Confirmations that meet the specified criteria. In the list, you can see the values that appear on the Confirmation datasheet in the Meridium Enterprise APM system.

Mange Filter Parameters in the Context File

This topic provides a list of all procedures related to applying filter parameters in the context file, as well as links to the related concept and reference topics.

Apply Common Filter Parameters

There are common filter parameters in the context file that operate in the same manner, no matter which adapter you are using to extract data. This topic describes how to configure the common filter parameters.

Before You Begin

Before you can transfer data with an adapter, you must complete the following:

Import an Adapter Job to which filters can be applied.

Steps

1. On the machine on which you installed APM Connect, navigate to <*root:\\>APMConnect\Config*.

Note: If you are using multiple SAP systems, there will be multiple context files to which you will need to apply the filter parameters.

2. Right-click on the context file file, and then select Edit.

The context file opens.

3. As necessary, configure the following common parameters in the table:

Common Filter Parameters	Description	Value Requirements	Required, Optional
CHANGE_ DATE_START	Date value that limits the data extracted to records changed on or after the specified date.	Dates must be entered in the following format:YYYYMMDD.	Required
CHANGE_ DATE_END	Date value that limits the data extracted to records changed on or before the specified date.	Dates must be entered in the following format:YYYYMMDD.	Required
CREATE_ DATE_START	Date value that will limits the data extracted to records created on or after the specified date.	Dates must be entered in the following format:YYYYMMDD.	Optional
CREATE_ DATE_END	Date value that limits the data extracted to records created on or before the specified date.	Dates must be entered in the following format:YYYYMMDD.	Optional
LANGUAGE	The SAP code that represents the language.	Must be a single character.	Required
MAINT_PLANT	ID(s) of the Maintenance Plant whose data you want to extract.	Plant values cannot exceed four characters.	Required
SITE_ID	Name of the plant site whose data you want to extract.	N/A	Required

4. Save the changes to the context file.

The common filter parameters are configured and applied to all Adapter Jobs in the APM Connect Administration Center.

Results

When Jobs are executed in the APM Connect Administration Center, APM Connect will use the common filters in the context file to determine the scope of the extraction required by that Job. Now, you can configure the filter parameters specific to the Adapter Job that you would like to run.

Example: Using the Common Filters

To extract English records created between January 1st and December 31, 2000 and changed between January 1st and December 31st, 2012 from maintenance plant 1000:

- 1. In the CREATE_DATE_START field, enter the following to reflect January 01, 2000: 20000101.
- 2. In the **CREATE_DATE_END** field, enter the following to reflect December 31, 2000: 20001231.
- 3. In the CHANGE_DATE_START field, enter the following to reflect January 01, 2012: 20120101.
- 4. In the **CHANGE_DATE_END** field, enter the following to reflect December 31, 2012: 20121231.
- 5. In the **LANGUAGE** field, enter the following SAP code for English: E.
- 6. In the MAINT_PLANT field, enter the following maintenance plant ID: 1000.

The necessary filter parameters are entered into the context file, as shown in the following image:

```
ContextFile.xml - Notepad
File Edit Format View Help
        <!-- Filter parameters(some more will added based on requirement) -->
    <EQUIPMENT_NO></EQUIPMENT_NO>
    <FLOC NO></FLOC NO>
    <NOTIFICATION NO></NOTIFICATION NO>
        <WORK ORDER NO></WORK ORDER NO>
        <CREATE DATE START>20000101</CREATE DATE START>
        <CREATE DATE END>20001231</CREATE DATE END>
        <CHANGE_DATE_START>20120101</CHANGE_DATE_START>
        <CHANGE DATE END>20121231</CHANGE_DATE_END>
        <CREATE_TIME_START></CREATE_TIME_START>
        <CREATE_TIME_END></CREATE_TIME_END>
        <CHANGE TIME START></CHANGE TIME START>
        <CHANGE TIME END></CHANGE TIME END>
        <MAINT PLANT>1000</MAINT PLANT>
        <EQUIPMENT CATEGORY></EQUIPMENT CATEGORY>
    <FLOC CATEGORY></FLOC CATEGORY>
        <EQUIPMENT_TYPE></EQUIPMENT_TYPE>
        <FLOC_TYPE></FLOC_TYPE>
        <NOTIFICATION TYPE></NOTIFICATION TYPE>
        <WORK ORDER TYPE></WORK ORDER TYPE>
        <SYSTEM STATUS></SYSTEM STATUS>
        <USER_STATUS></USER_STATUS>
        <EQUIPMENT CLASS></EQUIPMENT CLASS>
        <FLOC CLASS></FLOC CLASS>
        <LANGUAGE>E</LANGUAGE>
        <WORK ORDER SYSTEM STATUS></WORK ORDER SYSTEM STATUS>
        <WORK_ORDER_USER_STATUS></WORK_ORDER_USER_STATUS>
```

7. Save the context file.

Only records with English descriptions created in 2000 and changed in 2012 from maintenance plant 1000 will be extracted when an Adapter is run in the APM Connect Administration Center.

What's Next?

Common filters can be applied to each adapter. After the necessary common filters are configured, you can apply the following adapter specific parameters:

- Equipment Adapter filter parameters.
- Functional Location Adapter filter parameters.
- Work History Adapter filter parameters.
- Technical Characteristic filter parameters.
- Work Management filter parameters.

Apply Equipment Filter Parameters

In the context file, there are filter parameters that apply specifically to the Equipment Adapter Jobs. These filter parameters determine what types of Equipment data will be transferred from the EAM source system into the Meridium Enterprise APM. This topic outlines the functions of Equipment-specific filters, and how to apply them.

Before You Begin

Before you can manipulate the Equipment Adapter data, you must first complete the following:

Import the Equipment Adapter Job into the APM Connect Administration Center.

Steps

1. On the machine on which you installed APM Connect, navigate to <*root:\\>\APMConnect\Config*.

Note: If you are using multiple SAP systems there will be multiple context files to which you will need to apply the filter parameters.

2. Right-click on the context file file, and then selectEdit.

The context file opens.

3. As needed, configure the Common Filters.

4. As needed, configure the following Equipment Filter parameters in the table:

Equipment Filter Parameters	Description	Value Requirements	Required or Optional
EQUIPMENT_ NO	Equipment that you want to extract.	The Equipment number should not exceed 18 characters. You can not exceed 500 Equipment numbers.	Optional
EQUIPMENT_ CATEGORY	ID of the Equipment Category that will limit the Equipment extrac- ted	The Equipment Category should not exceed one character.	Optional
EQUIPMENT_ CLASS	ID of the Equipment Classification that will limit the Equipment extracted.	The Equipment Class should not exceed 18 characters. If an Equipment has multiple classifications, as long as you specify one of those classifications, the Equipment record will be extracted.	Optional
EQUIPMENT_ TYPE	ID of the Equipment Type that will limit the Equipment extracted.	The Equipment Type should not exceed 10 characters.	Optional

5. Save the changes to the context file.

Results

The Equipment filter parameters are configured, and the Equipment Adapter Job can be run in the APM Connect Administration Center. When a Job is run in the APM Connect Administration Center, the Job will look to the context files for the parameters of the extraction. If no filters are entered to limit the records extracted, all Equipment records will be extracted.

Example: SAP Equipment Data Extraction

To extract Equipment records created between December 2009 and December 2010 with Equipment numbers 1001273-1001277:

- 1. On the machine clear the APM Connect, navigate to <root:\\>\APMConnect\Config.
- 2. Right-click on the context file file, and then select Edit.

The context file opens.

- 3. In the CREATE_DATE_START field, enter the following to reflect the date December 1, 2009: 20091201.
- 4. In the CREATE_DATE_END field, enter the following to reflect the date December 31, 2010: 20101231.
- In the EQUIPMENT_NO field enter the following Equipment identification numbers: 0000000001001273, 0000000001001274,00000000001001275,00000000001001276,0000000000100-1277.

The necessary filter parameters are entered in the context file, as shown in the following image:

Save the context file.

Only Equipment records with the IDs 1001273-1001277 created between December 2009 and December 2010 are extracted when the Job is run in the APM Connect Administration Center.

What's Next?

After you have applied the filters in the context file, you can <u>run the associated job in the Meridium</u> APM Connect Administration Center.

Apply Functional Location Filter Parameters

In the context file, there are filter parameters that apply specifically to the Functional Location Adapter. These filter parameters determine what types of Functional Location data will be transferred from the EAM source system into the Meridium Enterprise APM. This topic outlines the functions of Functional Location-specific filters, and how to apply them.

Before You Begin

Before you can manipulate the Functional Location data, you must first complete the following:

• Import the Functional Location Adapter Job into the APM Connect Administration Center.

Steps

 On the machine on which you installed APM Connect, navigate to <root:\\>\APMConnect\Config.

Note: If you are using multiple SAP systems there will be multiple context files to which you will need to apply the filter parameters.

2. Right-click on the context file file, and then select Edit.

The context file opens.

3. As necessary, configure the Common Filters.

4. As necessary, configure the following Functional Location Filter parameters in the table:

Functional Location Para- meters	Description	Value Requirements	Required or Optional
FLOC_NO	Number that identifies the Functional Location record you want to extract.	The Functional Location number should not exceed 40 characters. You can not exceed 500 Functional Location numbers.	Optional
FLOC_ CATEGORY	ID of the Functional Location Category that will limit the Func- tional Locations extrac- ted.	The Functional Location Category should not exceed one character.	Optional
FLOC_CLASS	ID of the Functional Location Classification that will limit the Func- tional Locations extrac- ted.	The Functional Location Class should not exceed 18 characters.	Optional
FLOC_TYPE	ID of the Functional Location Type that will limit the Functional Locations extracted.	The Functional Location Type should not exceed ten characters.	Optional

5. Save the changes to the context file.

Results

The Functional Location filters parameters are configured, and the Functional Location Adapter Job can be run in the APM Connect Administration Center. When a Job is run in the APM Connect Administration Center, the Job will look to the context files for the parameters of the extraction. If no filters are entered to limit the records extracted, all Functional Location records will be extracted.

Example: SAP Functional Location Extraction

To extract Functional Location records changed between January 1 and December 31, 2013, with the Functional Location class WCM:

- On the machine on which you installed APM Connect, navigate to <root:\\>\APMConnect\Config.
- 2. Right-click on the *context file* file, and then select **Edit**.

The context file will open in notepad.

- 3. In the CHANGE_DATE_START field, enter 20130101.
- 4. In the CHANGE_DATE_END field, enter 20131231.
- 5. In the **FLOC_CLASS** field, enter *WCM* to limit records extracted to those with the Functional Location class of WCM, as shown in the following image:

```
ContextFile.xml - Notepad
File Edit Format View Help
        <!-- Filter parameters(some more will added based on requirement) -->
    <EQUIPMENT_NO></EQUIPMENT_NO>
    <FLOC NO></FLOC NO>
    <NOTIFICATION NO></NOTIFICATION NO>
        <WORK ORDER NO></WORK ORDER NO>
        <CREATE DATE START></CREATE DATE START>
        <CREATE_DATE_END></CREATE_DATE_END>
        <CHANGE_DATE_START>20130101</CHANGE_DATE_START>
        <CHANGE DATE END>20131231</CHANGE DATE END>
        <CREATE_TIME_START></CREATE_TIME_START>
        <CREATE TIME END></CREATE TIME END>
        <CHANGE_TIME_START></CHANGE_TIME_START>
        <CHANGE TIME END></CHANGE TIME END>
        <MAINT PLANT></MAINT PLANT>
        <EQUIPMENT_CATEGORY></EQUIPMENT_CATEGORY>
    <FLOC CATEGORY></FLOC CATEGORY>
        <EQUIPMENT_TYPE></EQUIPMENT_TYPE>
        <FLOC TYPE></FLOC TYPE>
        <NOTIFICATION TYPE></NOTIFICATION TYPE>
        <WORK ORDER TYPE></WORK ORDER TYPE>
        <SYSTEM STATUS></SYSTEM STATUS>
        <USER STATUS></USER STATUS>
        <EQUIPMENT CLASS></EQUIPMENT CLASS>
        <FLOC_CLASS>WCM</FLOC_CLASS>
        <LANGUAGE>E</LANGUAGE>
        <WORK ORDER SYSTEM STATUS></WORK ORDER SYSTEM STATUS>
```

Save the context file.

Only Functional Location records with the Functional Location class WCM that were modified between January 1 and December 31, 2013, are extracted when the Job is run in the APM Connect Administration Center.

What's Next?

After you have applied the filters in the context file, you can <u>run the associated job in the Meridium</u> APM Connect Administration Center.

Apply Work History Filter Parameters

There are filter parameters in the context file that specifically apply to the Work History Adapter. The filter parameters determine what types of Work History data will be transferred from SAP into the Meridium Enterprise APM. This topic describes the functions of Work History-specific filters, and how to apply them.

Before You Begin

Before you can manipulate the Work History data, you must complete the following:

Import the Work History Adapter Job into the APM Connect Administration Center.

Steps

- 1. On the machine on which you installed APM Connect, navigate to <*root:\\>\APMConnect\Config*.
- Right-click on *context file* file, and select **Edit**.
 The context file opens.
- 3. As necessary, configure the Common Filters.
- 4. As necessary, configure the following Work History parameters in the context file:

Work History Para- meters	Description	Value Requirements
CHANGE_TIME_ START	Time value. Retrieves records changed on or after the specified time.	Times must be entered in the following format: HHMMSS.
CHANGE_TIME_END	Time value. Retrieves records changed on or before the specified time.	Times must be entered in the following format: HHMMSS.
CREATE_TIME_ START	Time value. Retrieves records created on or after the specified time.	Times must be entered in the following format: HHMMSS.
CREATE_TIME_END	Time value. Retrieves records created on or before the specified time.	Times must be entered in the following format: HHMMSS.
WORK_ORDER_ SYSTEM_STATUS	Work Order systems status that limits the work orders you want to extract	Work Order System Status should not exceed four characters.

WORK_ORDER_ USER_STATUS	Work Order user status that limits the work orders you want to extract	Work Order User Status should not exceed four characters.
NOTIFICATION_ SYSTEM_STATUS	Notification system status that limits the notifications you want to extract.	Notification system status should not exceed four characters.
NOTIFICATION_ USER_STATUS	Notification user status that limits the notifications you want to extract.	User status should not exceed four characters.
NOTIFICATION_NO	Number that identifies the Notification record.	Notification Number should not exceed 12 characters.
WORK_ORDER_NO	Number that identifies the Work Order record.	Work Order Number should not exceed 12 characters.
NOTIFICATION_ TYPE	Order type that limits the orders you want to extract.	Notification type should not exceed two characters.
WORK_ORDER_ TYPE	ID of the work order that limits the orders you want to extract.	Work Order type should not exceed four characters.
EQUIPMENT_ CATEGORY	ID of the Equipment category that limits the Equipment data extracted.	Equipment category should not exceed one character.
EQUIPMENT_CLASS	ID of the Equipment class that limits the Equipment data extracted.	Equipment class should not exceed 18 characters.
EQUIPMENT_TYPE	ID of the Equipment Type that will limit the Equipment extracted.	Equipment type should not exceed 10 characters.
FLOC_CATEGORY	ID of the Functional Location Category that will limit the Functional Locations extrac- ted.	Functional Location category should not exceed one character.
FLOC_CLASS	ID of the Functional Location Classification that will limit the Functional Locations extrac- ted.	Functional Location class should not exceed 18 characters.
FLOC_TYPE	ID of the Functional Location Type that will limit the Func- tional Locations extracted.	Functional Location type should not exceed 10 characters.

Results

The context file is configured, and the Work History Adapter Job can be run in the APM Connect Administration Center. When a Job is run in the APM Connect Administration Center, the job will look to the context files for the parameters of the extraction. If no filters are entered to limit the records extracted, all Work History records for work orders and notifications will be extracted.

Example: SAP Work History Extraction

To extract Work History records created in 2014 between October 1-31st, changed between the hours of 8:00 A.M. and 5:00 P.M., with the Work Order type maintenance orders, with the Equipment Type mobile cranes:

- On the machine on which you installed APM Connect, navigate to <root:\\\>\APMConnect\\Config.
- 2. Right-click on the context file file, and select Edit.
 - The context file opens.
- 3. In the CREATE_DATE_START field, enter the following to reflect October 1, 2014: 20141001.
- 4. In the **CREATE_DATE_END** field, enter the following to reflect October 31, 2014: 20141031.
- 5. In the CHANGE_TIME_START field, enter the following to reflect 8:00 A.M.: 080000.
- 6. In the CREATE_TIME_END field, enter the following to reflect 5:00 P.M.: 170000.
- 7. In the **WORK_ORDER_TYPE** field, enter the following SAP code for Maintenance order: PAM.
- 8. In the EQUIPMENT_TYPE field, enter the following SAP code for Mobile Cranes: 007.

The necessary parameters are in the context file, as shown in the following image:

```
ContextFile.xml - Notepad
File Edit Format View Help
        <!-- Filter parameters(some more will added based on requirement) -->
    <EQUIPMENT NO></EQUIPMENT NO>
    <FLOC NO></FLOC NO>
    <NOTIFICATION_NO></NOTIFICATION NO>
        <WORK ORDER NO></WORK ORDER NO>
        <CREATE DATE START>20141001</CREATE DATE START>
        <CREATE DATE END>20141031</CREATE DATE END>
        <CHANGE DATE START></CHANGE DATE START>
        <CHANGE DATE END></CHANGE DATE END>
        <CREATE TIME START></CREATE TIME START>
        <CREATE TIME END></CREATE TIME END>
        <CHANGE TIME START>080000</CHANGE TIME START>
        <CHANGE TIME END>170000</CHANGE TIME END>
        <MAINT_PLANT></MAINT_PLANT>
        <EQUIPMENT CATEGORY></EQUIPMENT CATEGORY>
    <FLQC CATEGORY></FLOC CATEGORY>
        <EQUIPMENT TYPE>007</EQUIPMENT TYPE>
        <FLOC TYPE></FLOC TYPE>
        <NOTIFICATION TYPE></NOTIFICATION TYPE>
        <WORK ORDER TYPE>PAM</WORK ORDER TYPE>
        <SYSTEM_STATUS></SYSTEM_STATUS>
        <USER STATUS></USER STATUS>
        <EQUIPMENT CLASS></EQUIPMENT CLASS>
        <FLOC CLASS></FLOC CLASS>
        <LANGUAGE>E</LANGUAGE>
        <WORK_ORDER_SYSTEM_STATUS></WORK_ORDER_SYSTEM_STATUS>
        <WORK_ORDER_USER_STATUS></WORK_ORDER_USER_STATUS>
        <NOTIFICATION SYSTEM STATUS></NOTIFICATION SYSTEM STATUS>
        <NOTIFICATION USER STATUS>/NOTIFICATION USER STATUS>
```

9. Save the context file.

Only Work History records that are Maintenance Orders for Mobile Cranes created in October 2014, changed between the hours of 8:00 A.M. and 5:00 P.M., will be extracted when the Work History Job is run in APM Connect Administration Center.

What's Next?

After you have applied the filters in the context file, you can <u>run the associated job in the Meridium APM Connect Administration Center</u>.

Apply Technical Characteristics Filters

In the context file, there are filter parameters that apply specifically to the Technical Characteristics Adapter Jobs. These filter parameters determine what types of Technical Characteristics data will be transferred from the EAM source system into the Meridium Enterprise APM.

Before You Begin

Before you can manipulate the Technical Characteristics Adapter data, you must <u>import the Technical Characteristics Adapter Job</u> into the APM Connect Administration Center.

Steps

To configure filter parameters for the Equipment Technical Characteristics Adapter:

- 1. On the machine on which you installed APM Connect, navigate to <root:\\>\APMConnect\Config.
- Right-click on the *context file* file, and then select Edit.The context file opens.
- 3. As needed, configure the Common Filters.
- 4. As needed, configure the following Technical Characteristics Filter parameters for *Equipment* in the table:

Equipment Filter Parameters	Description	Value Requirements	Required/ Default or Optional
EQUIPMENT_ NO	Equipment number that defines the Equipment that you want to extract	The Equipment number should not exceed 18 characters.	Optional
EQUIPMENT_ CATEGORY	ID of the Equipment Category that will limit the Equipment extrac- ted	The Equipment Category should not exceed one character.	Optional

EQUIPMENT_ CLASS	ID of the Equipment Classification that will limit the Equipment extracted. If an Equipment has multiple classifications, as long as you specify one of those classifications, the Equipment record will be extracted. Note: When Technical Characteristic classifications are updated in Meridium Enterprise APM, they will override any changes made to the classifications parameter in the context file.	The Equipment Class should not exceed 18 characters.	Optional
EQUIPMENT_ TYPE	ID of the Equipment Type that will limit the Equipment extracted	The Equipment Type should not exceed 10 characters.	Optional

5. Save the changes to the context file.

Results

The Equipment Technical Characteristics filter parameters are configured, and the Equipment Technical Characteristics Adapter Job can be run in the APM Connect Administration Center. When a Job is run in the APM Connect Administration Center, the Job will look to the context files for the parameters of the extraction. If no filters are entered to limit the records extracted, all Equipment Technical Characteristics records will be extracted.

Steps

To configure filter parameters for the Functional Location Technical Characteristics Adapter:

- On the machine on which you installed APM Connect, navigate to <root:\\>\APMConnect\Config.
- Right-click on the *context file* file, and then select **Edit**.
 The context file opens.
- 3. As necessary, configure the following Common Filters.

4. As needed, configure the following Functional Location Technical Characteristics filter parameters in the table:

Functional Location Para- meters	Description	Value Requirements	Required/ Default or Optional
FLOC_NO	Functional Location number that defines the Functional Location that you want to extract.	The Functional Location number should not exceed 40 characters.	Optional
FLOC_ CATEGORY	ID of the Functional Location Category that will limit the Func- tional Locations extracted.	The Functional Location Category should not exceed one character.	Optional
FLOC_CLASS	ID of the Functional Location Clas- sification that will limit the Functional Loca- tions extracted.	The Functional Location Class should not exceed 18 characters.	Optional
FLOC_TYPE	ID of the Functional Location Type that will limit the Functional Locations extracted.	The Functional Location Type should not exceed 10 characters.	Optional

5. Save the changes to the context file.

Results

The Functional Location Technical Characteristics filters parameters are configured, and the Technical Characteristics Adapter Job can be run in the APM Connect Administration Center. When a Job is run in the APM Connect Administration Center, the Job will look to the context files for the parameters of the extraction. If no filters are entered to limit the records extracted, all Technical Characteristics records will be extracted.

What's Next?

After you have applied the filters in the context file, you can <u>run the associated job in the Meridium APM Connect Administration Center</u>.

Apply Work Management Filters

There is a filter parameter in the context file that applies specifically to the Work Management Adapter. The filter parameter determines what Work Management data will be transferred from SAP into the Meridium Enterprise APM.

Before You Begin

Before you can apply Work Management filters, you must <u>import the Work Management Adapter</u>
Job into the APM Connect Administration Center.

Steps

- On the machine on which you installed APM Connect, navigate to <root:\\>\APMConnect\Config.
- Right-click on the *context file* file, and then select **Edit**.
 The context file opens.
- 3. As needed, configure the Common Filters.
- 4. As needed, configure the Work Management filter parameter in the table:

Work Management Filter Parameter	Description	Value Requirements	Required/ Default or Optional
MAINTENANCE_ PLAN	Maintenance Plan ID number that defines the Work Management data that you want to extract.	The Maintenance Plan ID is 12 characters.	Optional
WMI_USE_ HARMONIZE	Determines if the Work Management Adapter will use the SAP PI layer for har- monization.	true: Default value for SAP Adapters. The WMI adapter will go directly to the SAP server for harmonization false: Default value for SAP PI Adapter. This will disable work management harmonization.	Optional

Results

The context file is configured, and the Work Management Adapter Job can be run in the APM Connect Administration Center. When a Job is run in the APM Connect Administration Center, the Job will look to the context file for the parameters of the extraction. If no filters are entered to limit the records extracted, all Work Management records will be extracted.

What's Next?

After you have applied the filters in the context file, you can <u>run the associated job in the Meridium</u> APM Connect Administration Center.

About the SAP Adapters

This topic provides a listing of all overviews and high level explanatory information to help you understand the SAP Adapters.

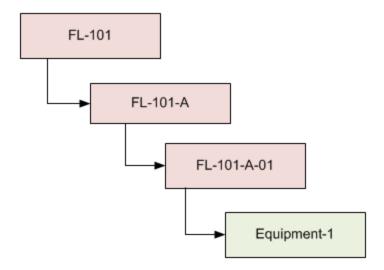
About the Equipment and Functional Location Adapters

The Equipment Adapter lets you extract Equipment items from your SAP system into your Meridium Enterprise APM system. When you do so, for each SAP Equipment item that meets the criteria defined in the extraction Job, a corresponding Equipment record is created in the Meridium Enterprise APM database.

Likewise, the Functional Location Adapter lets you extract Functional Locations from your SAP system into your Meridium Enterprise APM system. When you do so, for each Functional Location that meets the criteria defined in the extraction Job, a corresponding Functional Location record is created in the Meridium Enterprise APM database.

Because the SAP system allows you to define a hierarchy in which Functional Locations are related to other Functional Locations, and because Equipment items are also related to Functional Locations, when you run either the Equipment Adapter or the Functional Location Adapter, the SAP hierarchy is maintained. In some cases, to maintain the hierarchy, placeholder records are created in the Meridium Enterprise APM database to represent the SAP relationships.

For example, suppose that the SAP system contains the following Functional Locations and Equipment items, where the Functional Locations are shaded red, and the Equipment items are shaded green.



In this case, if you were to run the Functional Location Adapter, the following Functional Location records would be created automatically in the Meridium Enterprise APM database:

- FL-101
- FL-101-A
- FL-101-A-01

Then, if you were to run the Equipment Adapter, the following Equipment record would be created automatically in the Meridium Enterprise APM database:

Equipment-1

This Equipment record would be linked automatically to the Functional Location record for *FL-101-A-01*.

Suppose, however, that using the same SAP data structure example, you decide to run the Equipment Adapter before running the Functional Location Adapter. In this case, when running the Equipment Adapter, the Equipment record Equipment-1 would be created automatically to represent that SAP Equipment item. In addition, the following placeholder Functional Location record would also be automatically created to represent the SAP Functional Location that is directly associated with the Equipment:

• FL-101-A-01

The Equipment record would be automatically linked to the Functional Location record *FL-101-A-01*. This placeholder record would contain a value only in the Functional Location key fields. You would need to run the Functional Location Adapter to populate the remaining fields in the placeholder Functional Location record.

About the Work History Adapter

If Orders and Notifications are associated with a Technical Object, you can extract Orders and Notifications from SAP to create Work History records and Work History Detail records in Meridium Enterprise APM. To do so, you will need to run the Work History Adapter Job.

When you extract an Order (with or without Notifications), the following Work History records are created:

- One Work History record to represent the Order Header, which appears on the HeaderData tab in SAP. This Work History record will be created for the Technical Objects that appears on the HeaderData tab in SAP. This means that the Work History record will be populated with values representing those Technical Objects, and it will also be linked to the Equipment or Functional Location records representing those objects. Only this Work History record will contain cost values and estimated and actual confirmed hours.
- One Work History record per object that appears in the Order's object list (i.e., on the
 Objects tab when you are viewing the Order). These Work History records will be created
 for the Technical Objects that are specifically associated with those items. This means that
 these Work History records will be populated with values representing those Technical
 Objects, and they will also be linked to the Equipment or Functional Location records rep resenting those Technical Objects.

When you extract a Notification that is not associated with an Order, one Work History record is created to represent the Notification, and this Work History record will be linked to Equipment and Functional Location records representing the Notification reference objects. Specifically:

- If the Notification has only an Equipment reference object, the Work History record for that Notification will be linked to an Equipment record.
- If the Notification has only a Functional Location reference object, the Work History record for that Notification will be linked to a Functional Location record.
- If the Notification has Equipment and Functional Location reference objects, the Work History record for that Notification will be linked to an Equipment record and a Functional Location record.

If a Notification has items, one Work History Detail record will be created to represent each item.

The following tables detail what to expect when running a Work History Job based on your SAP work order and notification combinations:

Orders Without Notifications

After you:	Run this Job:	Result:
Create an Order that is not associated with a Notification.	SAP_ WorkHistory	A Work History record is created.

After you:	Run this Job:	Result:
Update the Order referenced above.	SAP_ WorkHistory	The corresponding Work History record is updated.

Orders With Notifications

Notifications Without Items:

After you:	Run this Job:	Result:
Create an Order that is associated with a Notification without items.	SAP_ WorkHistory	A Work History record is created to capture the data in the Order and the Notification.
Update only the Order.	SAP_ WorkHistory	The corresponding Work History record is updated.
Update only the Notification.	SAP_ WorkHistory	The corresponding Work History and Work History Detail records are updated.
Update both the Order and Notification.	SAP_ WorkHistory	The corresponding Work History and Work History Detail records are updated.

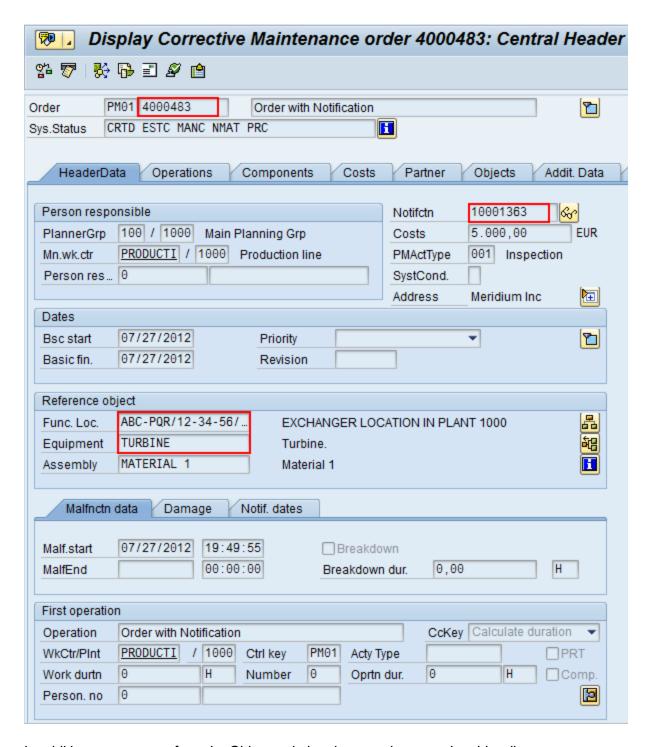
Notifications With Items:

After you:	Run this Job:	Result:
Create a Notification with items, but do not associate it with an Order.	SAP_ WorkHistory	A Work History record and a Work History Detail record are created to capture the data in the Notification.
Update the Notification referenced above.	SAP_ WorkHistory	The corresponding Work History and Work History Detail records are updated.

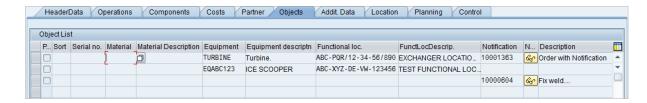
Example: Order With Notification: Items on Object List

Suppose the following SAP Order exists, where the red outlines indicate that:

- The Order number is 4000483.
- The associated Notification number is 10001363.
- The reference Technical Objects are Functional Location *ABC-PQR/12-34-56/8* and Equipment *TURBINE*.



In addition, you can see from the Objects tab that there are items on the object list:



If you were to extract this Order, two Work History records would be created:

- One for the Order and Notification combination.
- One for the object list item EQABC 123.

Work History Record for the Order and Notification Combination

Suppose there is a Work History record for the Order and Notification combination, where the associated Technical Object is *TURBINE*, and the Work History record is also linked to the Equipment record *TURBINE*.

Note: The Equipment record *TURBINE* is created during the Order extraction process as a placeholder record. You would need to run the Equipment Adapter to populate the Equipment fields.

If the Notification contained items, a Work History Detail record would also be created to capture additional information about that Notification.

Work History Record for the Object List Item EQABC123

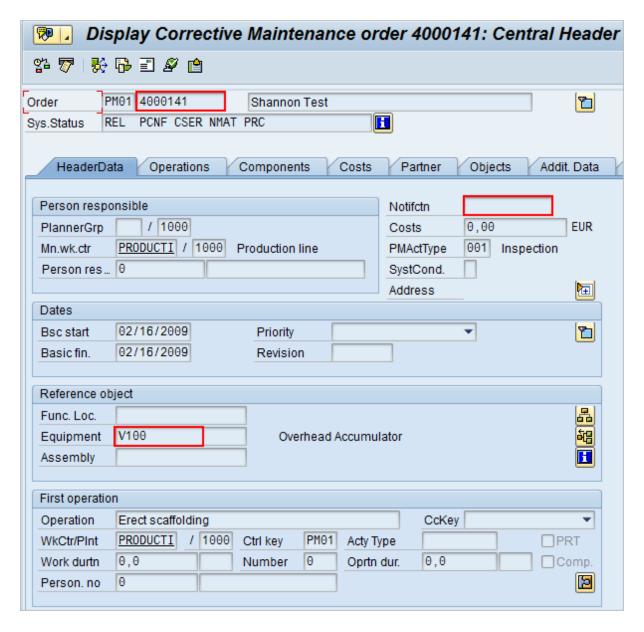
Suppose the Work History record for the object list item *EQABC123*, and that the Work History record is also linked to the Equipment record *EQABC123*.

Note: The Equipment record *EQABC123* and the associated Functional Location record *ABC-XYZ-DE-VW-123456* are created during the Order extraction process as placeholder records. You would need to run the Equipment Adapter and the Functional Location Adapter to populate the Equipment record and Functional Location record fields.

Example: Order Without Notification: No Items on Object List

Suppose the following SAP Order exists, where the red outlines indicate that:

- The Order number is 4000141.
- · There is no associated Notification.
- The reference Technical Object is Equipment V100.



In addition, you can see from the Objects tab that there are no items on the object list:



If you were to extract this Order, the following Work History record would be created, with the following:

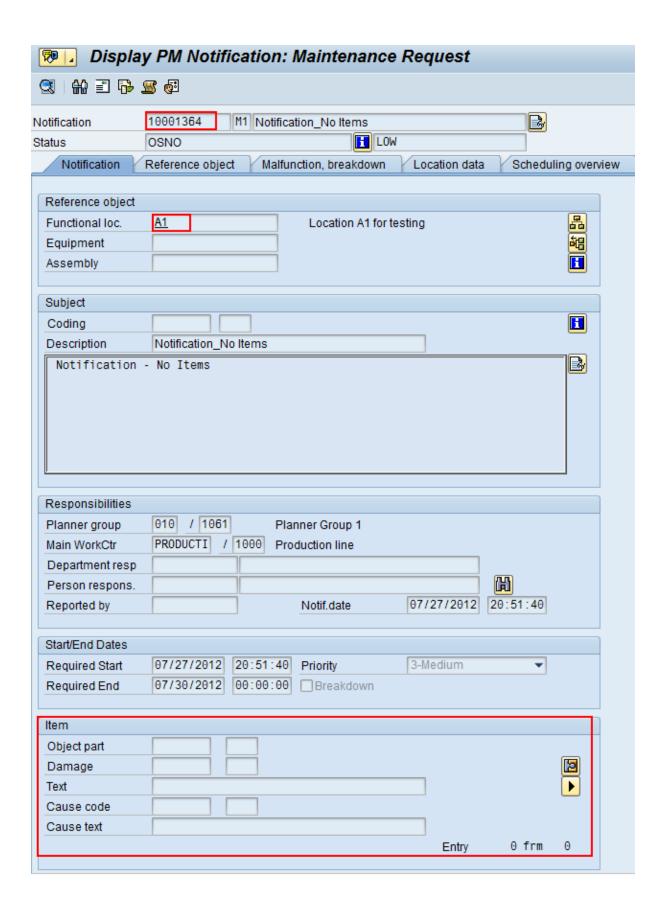
- The referenced technical object is V100.
- The Work History record is linked to the Equipment record V100.

Note: The Equipment record *V100* is created during the Order extraction process as a placeholder record. You would need to run the Equipment Adapter to populate the Equipment fields.

Example: Notification Without Order: Without Notification Items

Suppose the following SAP Notification exists, where the red outlines indicate that:

- The Notification number is 10001364.
- The reference Technical Object is Functional Location A1.
- . There are no items.



If you were to extract this Notification, the Work History record would be created, with the following:

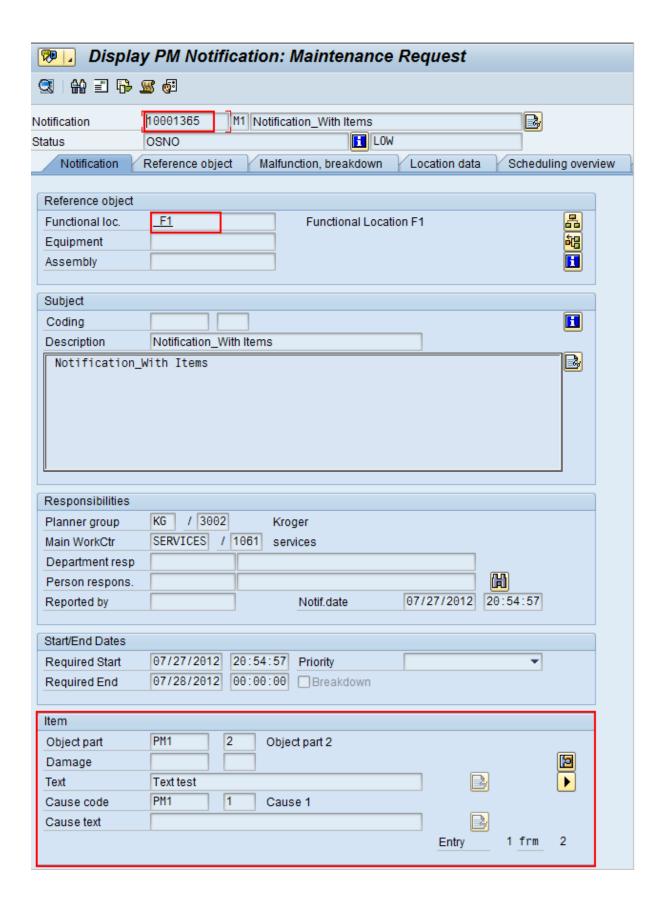
- The Work History record is associated with the Notification's Technical Object A1.
- The Work History record is linked to the Functional Location record A1.

Note: The Functional Location record *A1* is created during the Notification extraction process as a placeholder record. You would need to run the Functional Location Adapter to populate the Functional Location fields.

Example: Notification Without Order: With Notification Items

Suppose the following SAP Notification exists, where the red outlines indicate that:

- The Notification number is 10001365.
- The reference Technical Object is Functional Location F1.
- · There are two items.



If you were to extract this Notification, the following records would be created:

- · One Work History record.
- Two Work History Detail records: one to capture additional information about the first notification item, and another to capture additional information about the second notification item.

The Work History record, would be created with the following:

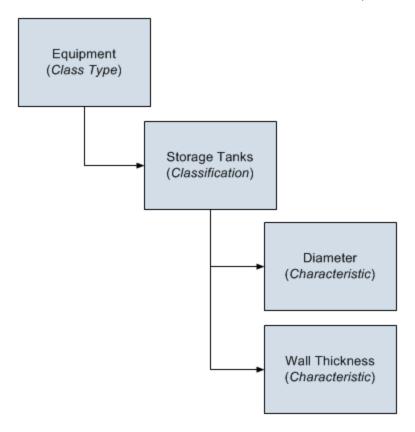
- The Work History record is associated with the Notification's Technical Object F1.
- The Work History record is linked to the two Work History Detail records.
- The Work History record is linked to the Functional Location record F1.

Note: The Functional Location record F1 is created during the Notification extraction process as a placeholder record. You would need to run the Functional Location Adapter to populate the Functional Location fields.

About the Technical Characteristics Adapter

Note: You can run the Characteristics Extraction Interfaces successfully only if the SAP Technical Characteristics license is active.

In SAP, you can assign specific characteristics to Equipment and Functional Locations. Each characteristic belongs to a classification, and each classification belongs to a class type. For example, the class type Equipment might contain the classification Storage Tanks, which might contain the characteristics Diameter and Wall Thickness, as illustrated in the following image:



When you extract Equipment and Functional Locations from SAP into the Meridium Enterprise APM system, their corresponding characteristics will not be extracted into the Equipment and Functional Location records that are created during the extraction process. If you want to extract their corresponding characteristics, you will need to run the Technical Characteristics Adapter. When you run these adapters, Technical Characteristic records are created to store the characteristics that have been configured to be extracted, and these records are linked automatically to the appropriate Equipment and Functional Location records.

Note: When Technical Characteristic classifications are updated in Meridium Enterprise APM, they will override any changes made to the classifications parameter in the context file.

In Meridium Enterprise APM, you can configure which characteristics you want to extract from SAP. When you do so, various actions that you perform in the Meridium Enterprise APM system and the SAP system cause specific results, as seen in the following table.

Meridium Enterprise APM Actions and Results

Action	Result	Notes
Select the Extract From CMMS System check box in a CMMS Characteristic record.	The next time the Technical Characteristics Adapter is run, the characteristic is extracted.	During the extraction process, a corresponding Technical Characteristic record is created.
Clear the Extract From CMMS System check box in a CMMS Characteristic record.	If a Technical Characteristic record has been created using this CMMS Characteristic record, it is not deleted automatically when you delete the CMMS Characteristic record. Instead, the next time that the Technical Characteristics Adapter is run, the corresponding Technical Characteristic record is deleted.	To begin extracting the characteristic again, you will need to select the Extract From CMMS System check box.
Delete a CMMS Char- acteristic record.	If a Technical Characteristic record has been created using this CMMS Characteristic record, it is not deleted automatically when you delete the CMMS Characteristic record. Instead, the next time that the Technical Characteristics Adapter is run, the corresponding Technical Characteristic record is deleted. In addition, until the CMMS Characteristic record is recreated and flagged for extraction, beginning with the next time the Technical Characteristics Adapter is run, the characteristic is no longer extracted.	To begin extracting the characteristic again, you will need to: • Refresh the Meridium Enterprise APM system to reflect the current SAP characteristics, which will cause the CMMS Characteristic record to be recreated. • Select the Extract From CMMS System check box in that CMMS Characteristic record.

All CMMS Characteristic records that were linked to the CMMS Classification record are deleted automatically.

If a Technical Characteristic record has been created using this CMMS Classification record, it is not deleted automatically when you delete the CMMS Classification record.

Delete a CMMS Classification record.

Instead, the next time that the Technical Characteristics Adapter is run, the corresponding Technical Characteristic records are deleted automatically.

In addition, until the CMMS Classification record is recreated and flagged for extraction, beginning with the next time the Technical Characteristics Adapter is run, characteristics belonging to that classification are no longer extracted.

To begin extracting characteristics belonging to this classification again, you will need to:

- Refresh the Meridium Enterprise APM system to reflect the current SAP classifications, which will cause the CMMS Classification record to be recreated automatically.
- Select the Extract From CMMS System check box in the CMMS Classification record.
- Refresh the Meridium Enterprise APM system to reflect the current SAP characteristics, which will cause the CMMS Characteristic records that were previously deleted to be recreated automatically.
- Select the Extract From CMMS System check box in the appropriate CMMS Characteristic records.

All CMMS Classification and CMMS Characteristic records that were linked (directly or indirectly) to the CMMS Classification Type record are deleted automatically.

If a Technical Characteristic record has been created using this CMMS Classification Type record, it is not deleted automatically when you delete the CMMS Classification Type record.

CMMS Classification
Type record.

Delete a

Instead, the next time that the Technical Characteristics Adapter is run, the Technical Characteristic record is deleted automatically.

In addition, until the CMMS Classification Type record is recreated and its CMMS Classification and CMMS Characteristic records are flagged for extraction, beginning with the next time the Technical Characteristics Adapter is run, *no* characteristics are extracted.

To begin extracting characteristics again, you will need to:

- Recreate the CMMS Classification Type record.
 Refresh the Meridium Enterprise APM system to reflect the current SAP classifications and characteristics, which will cause CMMS Classification records to be recreated.
- Select the Extract From CMMS System check box in the desired CMMS Classification records.
- Refresh the Meridium Enterprise APM system to reflect the current SAP classifications and characteristics, which will cause CMMS Classification records to be recreated.
- Select the Extract From CMMS System check box in that CMMS Characteristic record.

SAP Actions and Results

Action	Result
Specify a value for a characteristic that is configured to be extracted.	The next time the Technical Characteristics Adapter is run, a Technical Characteristic record is created and linked to the corresponding Equipment or Functional Location record.
Remove a value for a characteristic that is configured to be extracted.	The next time the Technical Characteristics Adapter is run, the corresponding Technical Characteristic record is updated by removing the value from the Value field.

Assign a new classification to an Equipment or Functional Location, and specify values for the characteristics belonging to that class.	The next time the Technical Characteristics Adapter is run, Technical Characteristic records representing the new characteristic values are created and linked to the corresponding Equipment or Functional Location record.
Unassign a classification from an Equipment or Functional Location record.	The next time the Technical Characteristics Adapter is run or you refresh the Meridium Enterprise APM system to reflect current SAP characteristics, the corresponding Technical Characteristic record is deleted.
Delete a characteristic from a classification.	The next time the Technical Characteristics Adapter is run, the corresponding Technical Characteristic record is deleted.

About the Work Management Adapter

Note: You can run the Work Management Interface only if the SAP-Work Management Interface license is active.

The Work Management Adapter facilitates integration with SAP's planning and scheduling modules for Condition Assessment activities. The adapter allows you to manage scheduled work in SAP and Meridium.

About Task Records

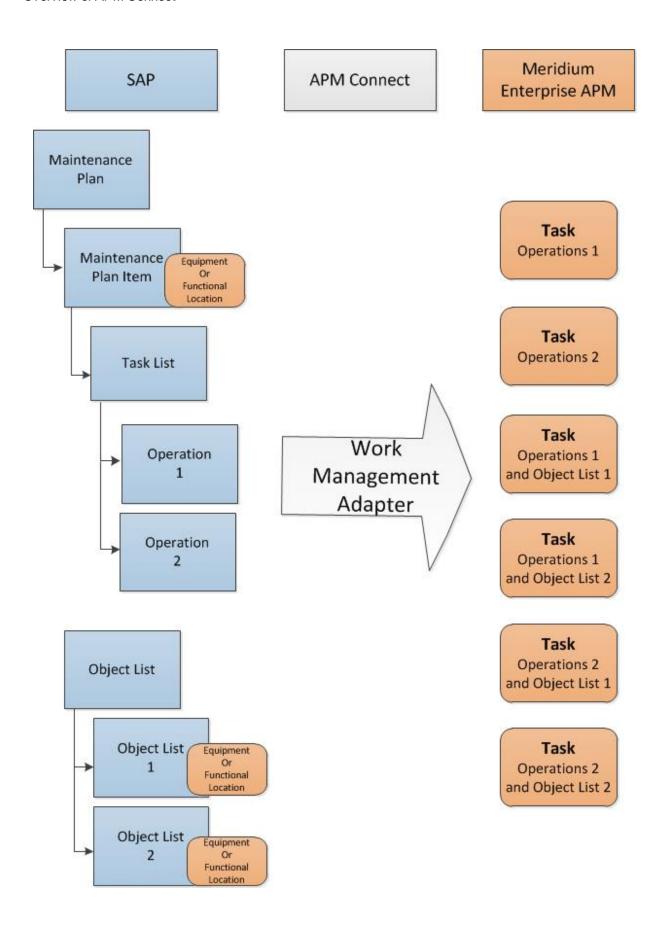
If an SAP Maintenance Plan has a task List that has an Operations and Object Lists that meets the criteria defined in the /MIAPM/TASK_CNF table, when you run the Work Management Adapter in the Administration Center, task(s) record will be created in Meridium Enterprise APM. The corresponding task record will be created based on the task configuration done in SAP.

If you later modify that Maintenance Plan and then run the Work Management Adapter again, the corresponding task record will be updated automatically in Meridium Enterprise APM. Likewise, if you add an Order to the Maintenance Plan, the corresponding task record will also be updated automatically in Meridium Enterprise APM.

After executing the Work Management Adapter, it creates tasks in Meridium Enterprise APM using the following items in SAP:

- Operations
- Object list

For example, suppose you have a maintenance plan with two operations and two object lists. When you run the adapter, six tasks will be created and associated with the particular asset in Meridium Enterprise APM as show in the following image:



About Last and Next Date from SAP

When transferring Work Management data from SAP into Meridium Enterprise APM, the Desired Interval field is populated with a null value. The Next Date field will populate with the next execution date of the task (Meridium) or operation (SAP) when transferred to Meridium Enterprise APM.

Note: Last Date and Next Date values are calculated in SAP, not in Meridium Enterprise APM.

The following chart includes the possibilities for the Last Date and Next Date fields upon transferring data from SAP into Meridium Enterprise APM task records:

Workflow Step	Step Narrative	Last Date Field	Next Date Field
Plan is created, but not scheduled, and the Work Man- agement Job is run.	The tasks of a Plan are created in Meridium when the Work Management Job is run.	Null	Null
Plan is scheduled, but not called, and the Work Man- agement Job is run.	The Plan is scheduled. The task created above should be updated in Meridium.	Null	If the Plan is On Hold, the field will contain the next execution date. Otherwise, the field is Null.
Plan is called for the first time, and the Work Management Job is run.	The task previously created will be updated with information from the Work Order from SAP.	Null	Next execution date of task. Work Order started.
Task is executed in Meridium.	An inspection event is linked to the task. The inspection Hours field is set, and the inspection is closed. A confirmation record is created.	Date is set to date of Confirmation.	Next execution date of task. Work Order started.

SAP Maintenance Plans Supported

The Work Management Adapter allows the SAP user to create Meridium Inspection or Calibration tasks from operations on the task list of single cycle maintenance plans and strategy plans. However, not all strategy plan types are supported. The following table lists what types are

supported:

SAP Plan Type	Supported by the Work Management Adapter
Single Cycle: Time-Based	Supported
Single Cycle: Performance-Based	Supported
Strategy Plan: Time-Based	Supported
Strategy Plan: Performance-Based	Supported
Multiple Counter Plan	Not Supported

About Discontinued Task Records

If a task record was created from SAP data and you later modify the SAP data in a way that causes that task record to become obsolete, you can run the Work Management Job to resolve the differences.

When you run the adapter, the tasks are validated against the data in SAP. SAP will search for the task records with an Equipment or Functional Location, Maintenance Plan, Maintenance Plan Item, Task List, and Operation combination to check if the task is valid. If it finds one that is not valid:

- The task ID of the invalid task record will be set to **DISCONTINUED**.
- The value in the Reason field will be pre-pended with the following:

<Date> - <User ID> - task was discontinued due to changes in SAP. Previous task ID was 'previous task ID.'

Where <Date> is the date on which the task ID was set to **DISCONTINUED** and <User ID> is the user name that is specified in the /MIAPM/PARAMS database table in SAP.

For example, suppose a Calibration task record was created from an Operation with the control key ZMI2. If you later change the control key and run the report, the Calibration task record will be discontinued.

Note: When a task ID in a task record has already been set to **DISCONTINUED**, if you run Work Management Adapter again and the task data is still not valid, the task record will be skipped. In other words, its Reason field will not contain more than one instance of the text **DISCONTINUED**.

Note: If you modify the SAP data so that it corresponds to the existing task record again, running the adapter will cause Meridium Enterprise APM to update the discontinued task record instead of creating a new task record. The value in the Reason field in the updated task record will be pre-pended with the following: <Date> - <User ID> - Changes in SAP have caused this task to become active again, where <Date> is the date on which the task record was updated and <User ID> is the user name that is specified in the /MIAPM/PARAMS database table in SAP.

About Call Horizon

When the scheduled item that Meridium Enterprise APM delivers for the purpose of creating SAP Orders is executed, the Meridium Enterprise APM system performs a calculation on the Next Date and Call Horizon values in all task records. The calculated result is passed into the query Get tasks for Work Order Generation. If the result meets the criteria defined for the query column ([Task].[Next Date] - [Task].[Call Horizon]), the task record meets the remaining criteria defined in the query, and the task does not already contain a value in the Work Order Number field, an Order will be created from the task record.

Using the baseline query, an SAP Order will be created if the task record meets all query criteria (e.g., the Maintenance Plan field does not contain a value) and the calculated result meets the following criteria:

Task Next Date - Task Call Horizon = A date between the Last Executed Date and the Next Execution Date of the scheduled item.

Example

Suppose the scheduled item contains the following values:

Last Executed Date	Next Execution Date
July 1, 2008 1:00:00 A.M.	July 2, 2008 1:00:00 A.M.

Based on these values, an SAP Maintenance Order will be created automatically if the Next Date of the task record minus its Call Horizon is between July 1, 12:00:00 A.M. and July 2, 12:00:00 A.M.

Suppose a task record contains the following values:

Next Date	Call Horizon
July 11, 2008 3:00:00 A.M.	10

Using these task record values, if you subtract the Call Horizon, 10 days, from the Next Date, July 11, 2008 3:00:00 A.M., the result is July 1, 2008 3:00:00 A.M.

Because July 1, 2008 3:00:00 A.M. falls between the Last Executed Date of July 1, 2008 1:00:00 A.M. and July 2, 2008 1:00:00 A.M., the task record will be used to generate an Order (assuming that the task record meets the remaining query criteria).

In other words:

July 11, 2008 3:00:00 A.M. (Task Next Date) - 10 (Call Horizon) = July 1, 2008 3:00:00 A.M. (A date between the Last Executed Date and the Next Execution Date of the scheduled item)

Note: If the scheduled item is being executed for the first time, Meridium Enterprise APM assumes a Last Executed Date of 1/1/1900. Also, if the Call Horizon field does not contain a value, the value is treated as zero (0).

About Filter Parameters

Filter parameters determine what data will be transferred from the EAM source systems to Meridium Enterprise APM, and are applied to the extraction job in the context file. There are two types of filter parameters: configuration parameters and adapter filter parameters. Each adapter has specific filters that apply only to that adapter. Additionally, there are some filter parameters that are common to all of the SAP adapters. When an adapter job executes, it will apply all common filters and those unique to the specific adapter job. This topic provides an overview of the adapter filter parameters for the following adapters:

- Equipment
- Functional Location
- · Work History
- · Technical Characteristics
- · Work Management

Scope of the Filter Parameters

By entering a value into the parameter, you limit the scope of the extraction to the values in the parameter. If no value is entered into a parameter, all data for that parameter will be transferred from the EAM system source into the Meridium Enterprise APM.

Additionally, changes made in the context file will change the scope of all jobs connected to that context file. For example, if you changed the FLOC_CLASS value in the context file, all Functional Location jobs in the APM Connect Administration Center, associated with that context file, will change accordingly. However, you can use more than one context file for multiple SAP systems.

How Times and Dates are Used

There are certain conditions that apply to some of the <u>common filter parameters</u>, as shown in the following table:

Condition	Expect Result	Note
If start date parameter is empty	then the start date defaults to 1/1/1900.	None
If end date parameter is empty	then the end date defaults to the current date.	None

If start time parameter is empty	then the start time defaults to 00:00:00.	This only applies to the Work History Adapter, and only if the start and end dates are the same.
If end time parameter is empty	then the end time defaults to the current time.	This only applies to the Work History Adapter, and only if the start and end dates are the same.
If a <u>date range</u> is not entered	then the Job defaults to the date of the last suc- cessful run.	None
If it is the very first exe- cution and no dates are specified	records for all dates will be extracted.	None

Using Multiple Values

Multiple values can be entered into the parameters using comma separated values. For example, if you wanted to extract data from Equipment Classes M, S, and A, the equipment class parameter would look like the following: **<EQUIPMENT_CLASS>** *M,S,A*. **<EQUIPMENT_CLASS>**. Comma separated values can be used with the following parameters:

- Plants
- · Equipment numbers
- Equipment categories
- Equipment classes
- Equipment Types
- Functional Location Numbers
- · Functional Location Categories
- Function Location Classes
- Function Location Types
- Order System Status
- Order user statuses
- Notification system statuses
- · Notification user statuses

- Notification Numbers
- · Notification type
- Work Order type
- Work Order numbers
- Maintenance Plans

Comprehensive List of All of the Filter Parameters

The following is a list of all the adapter filter parameters:

Common Filter Parameters	Description	Value Requirements	Required/ Optional
CREATE_DATE_ START	Date value. Retrieves records created on or after the specified date.	Dates must be entered in the following format: YYYYMMDD.	Optional
CREATE_DATE_ END	Date value. Retrieves records created on or before the specified date.	Dates must be entered in the following format: YYYYMMDD.	Optional
CHANGE_DATE_ START	Date value. Retrieves records changed on or after the specified date.	Dates must be entered in the following format: YYYYMMDD.	Required
CHANGE_DATE_ END	Date value. Retrieves records changed on or before the specified date.	Dates must be entered in the following format: YYYYMMDD.	Required
MAINT_PLANT	Maintenance plant.	Plant values cannot exceed four characters.	Required
LANGUAGE	Two letter SAP code that represents the language.	None	Required
Equipment Filter Parameters	Description	Value Requirements	Required/ Optional
EQUIPMENT_NO	Number that identifies the Equipment record.	The Equipment number should not exceed 18 characters.	Optional

EQUIPMENT_ CATEGORY	Equipment category.	The Equipment Category should not exceed one character.	Optional
EQUIPMENT_TYPE	Equipment type.	The Equipment Type should not exceed 10 characters.	Optional
EQUIPMENT_ CLASS	Equipment class.	The Equipment Class should not exceed 18 characters.	Optional
Functional Location Filter Parameters	Description	Value Requirements	Required/ Optional
FLOC_NO	Number that identifies the Functional Location record.	The Functional Location Class should not exceed 18 characters.	Optional
FLOC_CATEGORY	Functional Location category.	The Functional Location number should not exceed 40 characters.	Optional
FLOC_TYPE	Functional Location type.	The Functional Location Type should not exceed ten characters.	Optional
FLOC_CLASS	Functional Location class.	The Functional Location Category should not exceed one character.	Optional
Work History Filter Parameters	Description	Value Requirements	Required/ Optional
CREATE_TIME_ START	Time value. Retrieves records created on or after the specified time.	Times must be entered in the following format: HHMMSS.	Optional
CREATE_TIME_ END	Time value. Retrieves records created on or before the specified time.	Times must be entered in the following format: HHMMSS.	Optional

CHANGE_TIME_ END	Time value. Retrieves records changed on or before the specified time.	Times must be entered in the following format: HHMMSS.	Optional
CHANGE_TIME_ START	Time value. Retrieves records changed on or before the specified time.	Times must be entered in the following format: HHMMSS.	Optional
NOTIFICATION_NO	Number that identifies the Notification record.	Notification Number should not exceed 12 characters.	Optional
WORK_ORDER_NO	Number that identifies the Work Order record.	Work Order Number should not exceed 12 characters.	Optional
NOTIFICATION_ TYPE	Notification type.	Notification type should not exceed two characters.	Optional
WORK_ORDER_ TYPE	Work Order type.	Work Order type should not exceed four characters.	Optional
WORK_ORDER_ SYSTEM_STATUS	System status for the Work Order.	Work Order System Status should not exceed four characters.	Optional
WORK_ORDER_ USER_STATUS	User status for the Work Order.	Work Order User Status should not exceed four characters.	Optional
NOTIFICATION_ SYSTEM_STATUS	System status for the Notification.	Notification system status should not exceed four characters.	Optional
NOTIFICATION_ USER_STATUS	User status for the Notification.	User status should not exceed four characters.	Optional
EQUIPMENT_ CATEGORY	Equipment category.	Equipment category should not exceed one character.	Optional

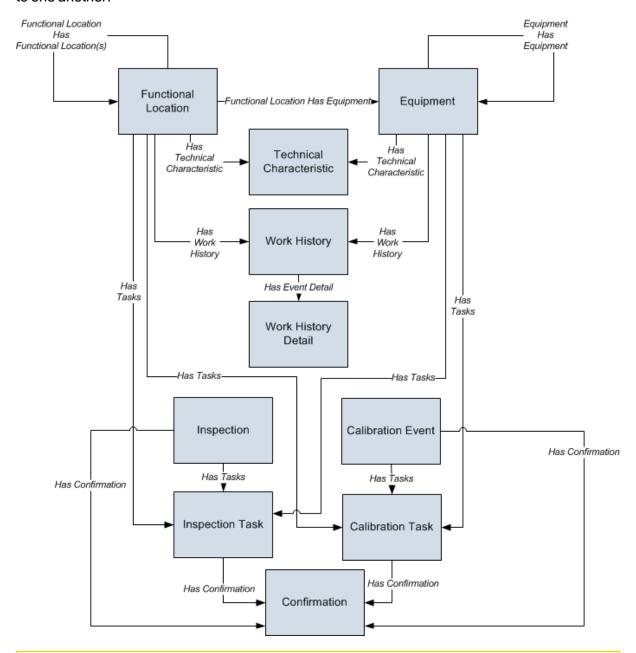
EQUIPMENT_TYPE	Equipment type.	Equipment type should not exceed 10 characters.	Optional
EQUIPMENT_ CLASS	Equipment class.	Equipment class should not exceed 18 characters.	Optional
FLOC_CATEGORY	Functional Location category.	Functional Location category should not exceed one character.	Optional
FLOC_TYPE	Functional Location type.	Functional Location type should not exceed 10 characters.	Optional
FLOC_CLASS	Functional Location class.	Functional Location class should not exceed 18 characters.	Optional
Work Management Filter Parameters	Description	Value Requirements	Required/ Optional
MAINTENANCE_ PLAN	SAP Maintenance plan number.	The Maintenance Plan is 12 characters.	Optional

Reference Information: SAP Adapters

This topic provides a listing of all detailed reference information provided for the SAP Adapters, such as command syntax, specifications, and table/field descriptions.

SAP Adapter Data Model

The following diagram shows how families used by the APM Connect SAP Adapters are related to one another:



Note: In the diagram, boxes represent entity families and arrows represent relationship families that are configured in the baseline database. You can determine the direction of the each relationship definition from the direction of the arrowhead: the box from which the arrow originates is the predecessor, and the box to which the arrow head points is the successor.

Like all Meridium Enterprise APM modules, the Meridium Enterprise APM SAP Adapters feature consists of entity families, relationship families, and business rules. When attempting to understand and make use of the SAP Adapters functionality, it can be helpful to visualize the SAP Adapters data model.

Because you should already be familiar with the concept of records and viewing records in the Meridium Enterprise APM Record Manager, as you attempt to get your bearings in the SAP Adapters feature, it may be useful to remember that the SAP Adapters feature simply lets you create, view, and manage records.

Each adapter is responsible for creating or updating one or more records that are displayed in the image. For example, when you run the Equipment Extraction Interface, Equipment records are created or updated.

Note: Although, the data model image does not show the relationship, Equipment and Functional Location records are also linked to Site Reference records.

Site Filtering and the EAM Adapters

MPORTANT: Site Reference records must preexist in your Meridium Enterprise APM System, before you can use the EAM Adapters to populate the site key. Additionally, the site entered into the context file must match the exact value in the corresponding Site Reference record.

MPORTANT: The user who is running the EAM Adapters jobs, must have permissions in Meridium Enterprise APM to access that site to which the records being loaded will be assigned. Additionally, those user's credentials must be entered into the context file. If the user's account is not configured for the appropriate site, then the data load will fail, and they will receive an error.

The EAM Adapters are used to populate the Site Reference on Equipment and Functional Location records in Meridium Enterprise APM. The adapters populate the MI_SITE_KEY system field with the ENTY_KEY system field associated with the Site Reference value to be populated. On asset records, the Site Reference is stored in the MI_SITE_KEY field, a system field in Meridium Enterprise APM. The EAM Adapters uses the Site Name (MI_SITE_NAME) to translate the value to the corresponding Site Key and populate the MI_SITE_KEY field; therefore, you do not need to know the key to be able to populate the site reference. This functionality is important because this value can change from one database to another.

When records are loaded using the Equipment or Function Location Adapters, the system will assign the site key (MI_SITE_KEY) to the assets using the value designated in the context file. The following parameters are used to designate the Site Reference value:

- SITE_REFERENCE_EQUIP: Used to populate the Site Reference Key on Equipment records being loaded into Meridium Enterprise APM. The Site Reference Key determines to which Site the Equipment record(s) will be assigned.
- SITE_REFERENCE_FLOC: Used to populate the Site Reference Key on Functional Location records loaded into Meridium Enterprise APM. The Site Reference Key determines to which Site the Functional Location record(s) will be assigned.

Note: The values entered into these parameters should match, because Equipment records are linked to Functional Location records. Therefore, they should have the same site.

These parameters accept three types of values to determine the site reference value.

- a. Site Name: You can enter the site name directly as defined on the preexisting Site Reference record (i.e., Site 100).
- b. Column Name: You can use the character # and enter a column value to set the site reference. The following columns can be used:

- SAP columns:
 - MI_EQUIP000_PLNNG_PLNT_C
 - MI_EQUIP000_SAP_SYSTEM_C
 - MI_EQUIP000_MAINT_PLANT_C
 - MI FNCLOC00 MAINT PLNT C
 - MI_FNCLOC00_PLNNG_PLNT_C
 - MI_FNCLOC00_SAP_SYSTEM_C
- · Maximo columns:
 - MI_FNCLOC00_SITE_C
 - MI_EQUIP000_SITE_C

For example, if you wanted to use your SAP maintenance plant field as your Meridium Enterprise APM site reference, you would enter #MI_EQUIP000_MAINT_PLANT_C#.

c. **Null**: You can leave the value as null. The site key will be null if a site reference value is not mapped in between the tags.

If the assets being loaded into Meridium Enterprise APM are global records, meaning they will not be filtered according to site, then the Site Reference parameters can be left blank. Once the records are loaded with a null value in the Site Reference parameters, the asset records will be designated as Global.

Once the adapters are run, records designated to be transferred into Meridium Enterprise APM, will be assigned to the site defined in the Site Reference parameters.

In addition to Equipment and Functional Location records loaded by the EAM adapters, Work History records and shell records are impacted by site reference functionality as detailed in the following table.

Action	Result
If the Work History Adapter is run after the Equipment or Functional Location Adapter	The Work History records will inherit the site key of their parent Functional Location or Equipment records.
If the Work History Adapter is run before the Equipment or Functional Location Adapter	The site key will be Global, and a shell record will be created for Equipment and Functional Location.
If a shell record is created while loading data	The site key will be Global.

Note: If you are using multiple SAP Systems, you must set up a context file for each system, and designate the appropriate site(s) for each EAM Systems.

Family Field Descriptions

This topic provides a list of all detailed reference information provided for Family Field Descriptions, such as command syntax, specifications, and table/field descriptions.

CMMS Characteristic

CMMS Characteristic records are used by the SAP Adapters to facilitate data extracts and loads to and from SAP.

This topic provides an alphabetical list and description of the fields that exist for the CMMS Characteristic. The information in the table reflects the baseline state and behavior of these fields.

Field	Data Type	Description	Behavior and Usage
Characteristic Description	Character	The description of the characteristic (as it is defined in the SAP system).	This field is disabled.
Characteristic Name	Character	The ID of the characteristic (as it is defined in the SAP system).	On the datasheet, the value in this field is formatted as a hyperlink, which you can select to open the CMMS Characteristic by itself, outside of the context of its master CMMS Classification record. This field is disabled.
Class Group	Character	The SAP class group to which this characteristic belongs.	The value in this field is set automatically, and this field is disabled.
Classification	Character	The classification to which this characteristic belongs.	On the datasheet, the value in this field is formatted as a hyperlink, which you can select to open the CMMS Classification record representing the classification to which this characteristic belongs. This field is disabled.

CMMS Sys- tem ID	Character	The ID of the SAP System from which this characteristic will be extracted.	This field is populated automatically and used internally by the Meridium Enterprise APM system. This field is not available on the baseline datasheets.
Extract From CMMS Sys- tem	Boolean	A value that identifies whether or not this characteristic will be extracted.	On the datasheet, you can select this check box if you want to extract this characteristic.

CMMS Classification

CMMS Classification records are available on the baseline Classification Type Classifications master-detail datasheet, the table explains how these fields behave when you are viewing CMMS Classification records in the context of this master-detail record.

This topic provides an alphabetical list and description of the fields that exist for the CMMS Classification family. The information in the table reflects the baseline state and behavior of these fields.

Field	Data Type	Description	Behavior and Usage
Class Group	Character	The SAP class group to which this classification belongs.	The value in this field is set automatically, and this field is disabled.
Classification	Character	The ID of the classification (as it is defined in the SAP system).	On the datasheet, the value in this field is formatted as a hyperlink, which you can select to see all of the characteristics that belong to this classification. This field is disabled.
Classification Description	Character	The description of the classification (as it is defined in the SAP system).	This field is disabled.
CMMS Sys- tem	Number	This value is used internally by the Meridium Enterprise APM system.	This field is not available on the baseline datasheets.
CMMS Sys- tem ID	Character	The value in the System ID field in the EAM System record whose Name field contains the value that is stored in the CMMS System field in this record.	This field is populated automatically and used internally by the Meridium Enterprise APM system. This field is not available on the baseline datasheets.

Extract From CMMS Sys- tem	Logical	A value that identifies whether or not characteristics for this classification will be extracted from the SAP system.	On the datasheet, you can select this check box if you want to extract characteristics belonging to this classification.
Internal Classification Number	Character	This value is used internally by the Meridium Enterprise APM system.	The value in this field is set automatically, and this field is disabled.

CMMS Classification Type

CMMS Classification Type records are used by the SAP Adapters to facilitate data extracts and loads to and from SAP.

This topic provides an alphabetical list and description of the fields that exist for the CMMS Classification Type. The information in the table reflects the baseline state and behavior of these fields.

Field	Data Type	Description	Behavior and Usage
Classification Type	Character	The item whose characteristics will be extracted.	On the datasheet, this field displays a list, from which you can select one of the following values: • Equipment • Functional Location This field is required.
Classification Type Code	Character	A value that is used internally by the Meridium Enterprise APM system.	This value is set automatically. This field is not available on the baseline datasheets.
CMMS Sys- tem	Number	The SAP system from which characteristics will be extracted.	On the datasheet, the CMMS System list contains the values that are stored in the Name field in all EAM System records. The list is populated automatically with the value in the Name field in the EAM System record whose Default EAM System field contains the value True.
CMMS Sys- tem ID	Character	The value in the System ID field in the EAM System record whose Name field contains the value that you selected in CMMS System list in this CMMS Classification Type record.	This field is populated automatically and used internally by the Meridium Enterprise APM system. This field is not available on the baseline datasheets.

Overview of APM Connect

EAM System

EAM System records are used to store information about your SAP Systems to facilitate data extracts and loads to and from SAP.

This topic provides an alphabetical list and description of the fields that exist for the SAP System family and appear on the baseline SAP System datasheet. The information in the table reflects the baseline state and behavior of these fields.

This family is not enabled for site filtering, which means that records in this family can be accessed by all users. See the Site Filtering section of the documentation for more information.

Field	Data Type	Description	Behavior and Usage
Connection String	Character	The connection information for the SAP system.	In new EAM System records, you will need to delete all angle brackets and: Replace the text SAP_SERVER_IP with the IP address of the SAP Server. Replace the text SAP_SYSTEM_ NUMBER with the SAP System number. Replace the text SAP_CLIENT_ NUMBER with the SAP Client number.
Connection Type	Character	The type of connection that will be used to connect to the EAM system.	The default value is RFC. This field is not available on the baseline datasheet.
Default EAM Sys- tem?	Logical	A value that indicates whether this EAM system should be used by default when transferring data between your Meridium Enterprise APM system and your SAP system.	On the datasheet, you can select the check box to identify this SAP system as the Default EAM System.
Encrypted Password	Character	The password to the SAP system.	On the datasheet, you can select the button to display the Enter SAP System Password dialog box, where you can type the desired password. The password that you type will be encrypted and displayed as asterisks on the datasheet.

ITS URL	Character	The URL to the ITS Server.	In new EAM System records, you will need to delete the angle brackets and replace the textits_or_integrated_its_server_ url with the appropriate URL.
Name	Character	The name of the SAP system.	You can type any name, but we recommend that you use the format <sysid>-< CLIENT>, where <sysid> is the System ID of the SAP system and <client> is the Client number. By doing so, the value in the Name field will match the value that will be populated automatically in the System ID field.</client></sysid></sysid>
System ID	Character	The ID of the SAP system.	This field is populated automatically after you test the connection to the SAP system using the Test Connection link on the Associated Pages menu. Specifically, the System ID field is populated automatically with the name of the SAP system, using the format <sysid>-<client>, where <sysid> is the System ID of the SAP system and <client> is the Client number.</client></sysid></client></sysid>
User ID	Character	The User ID of a user that can log into the SAP system.	None.

Technical Characteristic

Technical Characteristics records are used to store information about your SAP Technical Characteristics to facilitate data extracts and loads to and from SAP.

This topic provides an alphabetical list and description of the fields that exist for the Technical Characteristic family and appear on the baseline SAP System datasheet. The information in the table reflects the baseline state and behavior of these fields.

Field	Data Type	Description	Behavior and Usage
Name	Character	The name of the characteristic.	None
Value	Character	The value assigned to the characteristic.	If multiple values are assigned to a characteristic in SAP, all of those values will be displayed in the Value field, separated by commas.

SAP Transactions-Quick Reference

The following table provides a list of SAP transactions and their functions:

This transaction:	Lets you:
/n/MIAPM/MIPRO	View a list of Meridium-specific steps that can be performed in SAP.
/n/MIAPM/MANAGE_ PARAMS	Access and manage the /MIAPM/PARAMS table.
/n/MIAPM/MANAGE_ PI_CNF	Access and manage the /MIAPM/PI_PARAMS table, where you can specify your PI Server (e.g., name and port number).
/n/MIAPM/MANAGE_ TSKCNF	Access the /MIAPM/TASK_CNF table.
SM37	Check the status of a background process.
IW43	Validate SAP Confirmations against that data in Meridium Enterprise APM Confirmation records.

SAP Values Mapped to Equipment Records

The following table explains the SAP fields that are used to populate the baseline Equipment fields when you extract SAP Equipment to create Equipment records in Meridium Enterprise APM:

Meridium Family ID	Meridium Field ID	Meridium Field Caption	SAP Table	SAP Field ID	SAP Field Caption
MI_ EQUIP000	MI_ EQUIP000_ CAT_ PROF_C	Catalog Profile	EQUZ	RBNR	Catalog Profile
MI_ EQUIP000	MI_ EQUIP000_ CAT_ PROF_ DESC_C	Catalog Profile Description	T352B_T	RBNRX	Catalog Profile Description
MI_ EQUIP000	MI_ EQUIP000_ CHANGE_ DATE_D	CMMS Last Changed Date	EQUI	AEDAT	SAP Last Changed Date
MI_ EQUIP000	MI_ EQUIP000_ CONSTN_ TYP_C	Construction Type	EQUZ	SUBMT	Construction Type
MI_ EQUIP000	MI_ EQUIP000_ CONSTN_ TYP_ DESC_C	Construction Type Descrip- tion	MAKT	MAKTX	Construction Type Descrip- tion
MI_ EQUIP000	MI_ EQUIP000_ CREATE_ DATE_D	CMMS Creation Date	EQUI	ERDAT	SAP Creation Date
MI_ EQUIP000	MI_ EQUIP000_ CRITI_IND_ C	Criticality Indicator	ILOA	ABCKZ	Criticality Indicator

MI_ EQUIP000	MI_ EQUIP000_ CRITI_IND_ DESC_C	Criticality Indicator Description	T370C_T	ABCTX	Criticality Indicator Description
MI_ EQUIP000	MI_ EQUIP000_ EQUIP_ID_ C	Equipment ID	EQUI	EQUNR	Equipment ID
MI_ EQUIP000	MI_ EQUIP000_ EQUIP_ LNG_ DESC_T	Equipment Long Descrip- tion	EQUI	Retrieved using FM READ_ TEXT with ID=LTXT, OBJECT=EQUI	Equipment Long Descrip- tion
MI_ EQUIP000	MI_ EQUIP000_ EQUIP_ SHRT_ DESC_C	Equipment Short Descrip- tion	EQKT	EQKTX	Equipment Short Descrip- tion
MI_ EQUIP000	MI_ EQUIP000_ EQUIP_ TECH_ NBR_C	Equipment Technical Num- ber	EQUZ	TIDNR	Equipment Technical Num- ber
MI_ EQUIP000	MI_ EQUIP000_ EQUIP_ VNDR_C	Equipment Vendor	EQUI	ELIEF	Equipment Vendor
MI_ EQUIP000	MI_ EQUIP000_ FNC_LOC_ C	Functional Location	ILOA	TPLNR	Functional Location
MI_ EQUIP000	MI_ EQUIP000_ FNC_LOC_ DESC_C	Functional Location Description	IFLOTX	PLTXT	Functional Location Description
MI_ EQUIP000	MI_ EQUIP000_ INV_NO_C	Inventory Num- ber	EQUI	INVNR	Inventory Num- ber

MI_ EQUIP000	MI_ EQUIP000_ MAIN_ WRK_CN_ DESC_C	Main Work Center Descrip- tion	CRTX	KTEXT	Main Work Center Descrip- tion
MI_ EQUIP000	MI_ EQUIP000_ MAIN_ WRK_ CNR_C	Main Work Center	CRHD	ARBPL	Main Work Center
MI_ EQUIP000	MI_ EQUIP000_ MFR_C	Manufacturer	EQUI	HERST	Manufacturer
MI_ EQUIP000	MI_ EQUIP000_ MOD_NO_ C	Model Number	EQUI	TYPBZ	Model Number
MI_ EQUIP000	MI_ EQUIP000_ OBJ_TYP_ C	Object Type	EQUI	EQART	Object Type
MI_ EQUIP000	MI_ EQUIP000_ OBJ_TYP_ DESC_C	Object Type Description	T370K_T	EARTX	Object Type Description
MI_ EQUIP000	MI_ EQUIP000_ PLANG_ GRP_C	Planner Group	EQUZ	INGRP	Planner Group
MI_ EQUIP000	MI_ EQUIP000_ PLANG_ GRP_ DESC_C	Planner Group Description	T024I	INNAM	Planner Group Description
MI_ EQUIP000	MI_ EQUIP000_ PLNNG_ PLNT_C	Planning Plant	EQUZ	IWERK	Planning Plant

MI_ EQUIP000	MI_ EQUIP000_ PLNNG_ PLNT_ DESC_C	Planning Plant Description	T001W	NAME1	Planning Plant Description
MI_ EQUIP000	MI_ EQUIP000_ PO_NO_C	Purchase Order Number	EQBS	KDAUF	Purchase Order Number
MI_ EQUIP000	MI_ EQUIP000_ PRCH_D	Purchase Date	EQUI	ANSDT	Purchase Date
MI_ EQUIP000	MI_ EQUIP000_ PRT_NO_C	Part Number	EQUZ	MAPAR	Part Number
MI_ EQUIP000	MI_ EQUIP000_ SAP_ CATEG_C	Category	EQUI	EQTYP	SAP Category
MI_ EQUIP000	MI_ EQUIP000_ SAP_ CATEG_ DESC_C	Category Description	T370U	TYPTX	SAP Category Description
MI_ EQUIP000	MI_ EQUIP000_ SAP_ CLASS_C	SAP Class	KLAH	CLASS	SAP Class
MI_ EQUIP000	MI_ EQUIP000_ SAP_ CLASS_ DESC_C	SAP Class Description	SWOR	KSCHL	SAP Class Description
MI_ EQUIP000	MI_ EQUIP000_ SAP_ SYSTEM_C	CMMS System	<sy-sid> + <sy-mandt></sy-mandt></sy-sid>		Name of SAP R/3 System - R/3 System, cli- ent number from logon
MI_ EQUIP000	MI_ EQUIP000_ SN_C	Equipment Serial Number	EQUI	SERGE	Serial Number

MI_ EQUIP000	MI_ EQUIP000_ SYS_ST_C	System Status	TJ02T	TXT04	System Status
MI_ EQUIP000	MI_ EQUIP000_ SZ_C	Size/Dimension	EQUI	GROES	Size/Dimension
MI_ EQUIP000	MI_ EQUIP000_ TECH_ DRW_NO_ C	Technical Drawing Number	EQUI	HZEIN	Technical Draw- ing Number
MI_ EQUIP000	MI_ EQUIP000_ VLD_FRM_ DAT_D	Valid From Date	EQUZ	DATAB	Valid From Date
MI_ EQUIP000	MI_ EQUIP000_ WBS_ ELMNT_C	WBS Element	ILOA	POST1	WBS Element
MI_ EQUIP000	MI_ EQUIP000_ WRNTY_ EXPR_D	Warranty Expired Date	BGMKOBJ	GWLEN	Warranty Expired Date
MI_ EQUIP000	MI_ EQUIP000_ YR_ CONSTRD_ N	Year Con- structed	EQUI	BAUJJ	Year Con- structed
MI_ EQUIP000	MI_ EQUIP000_ MAINT_ PLANT_C	Maintenance Plant	ILOA	SWERK	Maintenance Plant
MI_ EQUIP000	MI_ EQUIP000_ MAINT_ PLANT_ DESC_C	Maintenance Plant Descrip- tion	T001W	NAME1	Maintenance Plant Descrip- tion

MI_ EQUIP000	MI_ EQUIP000_ PLANT_ SECTION_ C	Plant Section	ILOA	BEBER	Plant Section
MI_ EQUIP000	MI_ EQUIP000_ PLANT_ SECT_ DESC_C	Plant Section Description	T357	FING	Plant Section Description
MI_ EQUIP000	MI_ EQUIP000_ SORT_ FIELD_C	Sort Field	ILOA	EQFNR	Sort Field

SAP Values Mapped to Functional Location Records

The following table explains the SAP fields that are used to populate the baseline Functional Location fields when you extract SAP Functional Locations to create Functional Location records in Meridium Enterprise APM:

Meridium Family ID	Meridium Field ID	Meridium Field Cap- tion	SAP Table	SAP Field	SAP Field Caption
MI_ FNCLOC00	MI_ FNCLOC00_ BUS_AREA_C	Business Area	ILOA	GSBER	Business Area
MI_ FNCLOC00	MI_ FNCLOC00_ BUS_AREA_ D_C	Business Area Description	TGSBT	GTEXT	Business Area Descrip- tion
MI_ FNCLOC00	MI_ FNCLOC00_ CAT_PROF_C	Catalog Profile	IFLOT	RBNR	Catalog Pro- file
MI_ FNCLOC00	MI_ FNCLOC00_ CAT_PROF_D_ C	Catalog Pro- file Descrip- tion	T352B_ T	RBNRX	Catalog Pro- file Descrip- tion
MI_ FNCLOC00	MI_ FNCLOC00_ CATEG_C	Category	IFLOT	FLTYP	Category
MI_ FNCLOC00	MI_ FNCLOC00_ CATEG_D_C	Category Description	T370F_ T	TYPTX	Category Description
MI_ FNCLOC00	MI_ FNCLOC00_ CHANGE_ DATE_D	CMMS Last Changed Date	IFLOT	AEDAT	SAP Last Changed Date
MI_ FNCLOC00	MI_ FNCLOC00_ CO_AREA_C	CO Area	ILOA	KOKRS	Controlling Area
MI_ FNCLOC00	MI_ FNCLOC00_ CO_AREA_D_ C	CO Area Description	TKA01	BEZEI	Controlling Area Descrip- tion

	N 41				
MI_ FNCLOC00	MI_ FNCLOC00_ CO_CD_C	Company Code	ILOA	BUKRS	Company Code
MI_ FNCLOC00	MI_ FNCLOC00_ CO_CD_D_C	Company Code Description	T001	BUTXT	Company Code Descrip- tion
MI_ FNCLOC00	MI_ FNCLOC00_ CONST_TYP_ C	Construction Type	IFLOT	SUBMT	Constr Type Material of Object
MI_ FNCLOC00	MI_ FNCLOC00_ CONST_TYP_ DESC_C	Construction Type Description	MAKT	MAKTX	Constr Type Material of Object Desc
MI_ FNCLOC00	MI_ FNCLOC00_ CREATE_ DATE_D	CMMS Creation Date	IFLOT	ERDAT	SAP Creation Date
MI_ FNCLOC00	MI_ FNCLOC00_ CRTCAL_IND_ C	Criticality Indicator	ILOA	ABCKZ	ABC Indicator
MI_ FNCLOC00	MI_ FNCLOC00_ CRTCAL_IND_ D_C	Criticality Indicator Description	T370C_ T	ABCTX	ABC Indicator Description
MI_ FNCLOC00	MI_ FNCLOC00_ CST_CNR_C	Cost Center	ILOA	KOSTL	Cost Center
MI_ FNCLOC00	MI_ FNCLOC00_ CST_CNR_D_ C	Cost Center Description	CSKT	KTEXT	Cost Center Description
MI_ FNCLOC00	MI_ FNCLOC00_ FNC_LOC_C	Functional Location	IFLOT	Computed from TPLNR using FM CONVERSION_EXIT_TPLNR_OUTPUT	FunctLocation

MI_ FNCLOC00	MI_ FNCLOC00_ FNC_LOC_ DESC_C	Functional Location Description	IFLOTX	PLTXT	Description
MI_ FNCLOC00	MI_ FNCLOC00_ FNC_LOC_ LNG_DESC_C	Functional Location Long Description	IFLOT	Retrieved using FM READ_ TEXT with ID=LTXT, OBJECT=IFLOT	Long Text
MI_ FNCLOC00	MI_ FNCLOC00_ INSTLD_ ALWBL_C	Installation Allowed	IFLOT	IEQUI	Installation Allowed
MI_ FNCLOC00	MI_ FNCLOC00_ INTERNAL_ID_ C	Functional Location Internal ID	IFLOT	TPLNR	FunctLocation
MI_ FNCLOC00	MI_ FNCLOC00_ LOCAT_C	Location	ILOA	STORT	Location
MI_ FNCLOC00	MI_ FNCLOC00_ LOCAT_ DESC_C	Location Description	T499S	KTEXT	Location Description
MI_ FNCLOC00	MI_ FNCLOC00_ MAINT_PLNT_ C	Maintenance Plant	ILOA	SWERK	Maintenance Plant
MI_ FNCLOC00	MI_ FNCLOC00_ MAINT_PLNT_ D_C	Maintenance Plant Description	T001W	NAME1	Maintenance Plant Descrip- tion
MI_ FNCLOC00	MI_ FNCLOC00_ OBJ_TYP_C	Object Type	IFLO	EQART	Object Type
MI_ FNCLOC00	MI_ FNCLOC00_ OBJ_TYP_ DESC_C	Object Type Description	T370K_ T	EARTX	Object Type Description

MI_ FNCLOC00	MI_ FNCLOC00_ PLNNG_PLNT_ C	Planning Plant	IFLOT	IWERK	Planning Plant
MI_ FNCLOC00	MI_ FNCLOC00_ PLNNG_PLNT_ D_C	Planning Plant Description	T001W	NAME1	Planning Plant Descrip- tion
MI_ FNCLOC00	MI_ FNCLOC00_ PLNT_SECT_C	Plant Section	ILOA	BEBER	Plant Section
MI_ FNCLOC00	MI_ FNCLOC00_ PLNT_SECT_ D_C	Plant Section Description	T357	FING	Plant Section Description
MI_ FNCLOC00	MI_ FNCLOC00_ ROOM_C	Room	ILOA	MSGRP	Room
MI_ FNCLOC00	MI_ FNCLOC00_ SORT_FLD_C	Sort Field	ILOA	EQFNR	Sort Field
MI_ FNCLOC00	MI_ FNCLOC00_ STRUC_ INDIC_C	Structure Indicator	IFLOT	TPLKZ	StrIndicator
MI_ FNCLOC00	MI_ FNCLOC00_ SUPR_FNC_ LOC_C	Superior Function Location	IFLOT	TPLMA	SupFunctLoc
MI_ FNCLOC00	MI_ FNCLOC00_ SYS_STATUS_ C	System Status	TJ02T	TXT04	System Status
MI_ FNCLOC00	MI_ FNCLOC00_ WRK_CNTR_C	Work Center	CRHD	ARBPL	Work Center

MI_ FNCLOC00	MI_ FNCLOC00_ WRK_CNTR_ DESC_C	Work Center Description	CRTX	KTEXT	Work Center Description
MI_ FNCLOC00	MI_ FNCLOC00_ PLANNER_ GROUP_C	Planner Group	IFLOT	INGRP	Planner Group
MI_ FNCLOC00	MI_ FNCLOC00_ PLANNER_ GRP_DESC_C	Planner Group Description	T024I	INNAM	Planner Group Description
MI_ FNCLOC00	MI_ FNCLOC00_ SAP_CLASS_C	Class	KLAH	CLASS	Class
MI_ FNCLOC00	MI_ FNCLOC00_ SAP_CLASS_ DESC_C	Class Description	SWOR	KSCHL	Class Description

SAP Values Mapped to Work History Records

The following tables explain the SAP fields that are used to populate the baseline Work History fields when you extract Orders and Notifications from SAP. The tables are divided into sections, depending on the source of the Work History records. Keep in mind that Work History records can be created from:

- · Orders with Notifications
- · Orders without associated Notifications
- · Notifications without associated Orders

Values Mapped to Records that were Created from Orders with Notifications

Meridium Family ID	Meridium Field ID	Meridium Field Cap- tion	SAP Table	SAP Field	SAP Field Caption
MI_ EVWKHIST	MI_ EVWKHIST_ ASST_ CTGRY_ DESC_C	Equipment Category Description	T370U	ТҮРТХ	Equipment category description
MI_ EVWKHIST	MI_ EVWKHIST_ ASST_TECH_ ID_C	Asset Tech ID	EQUZ	TIDNR	Technical iden- tification number
MI_ EVWKHIST	MI_ EVWKHIST_ ASST_TYP_ DESC_C	Equipment Type Description	T370K_ T	EARTX	Text for Object Type
MI_ EVWKHIST	MI_ EVWKHIST_ BRKDN_IND_ F	Breakdown Indicator	VIQMEL	MSAUS	Breakdown Indicator
MI_ EVWKHIST	MI_ EVWKHIST_ EFFCT_CD_C	Effect Code	VIQMEL	AUSWK	Effect on Operation

MI_ EVWKHIST	MI_ EVWKHIST_ EFFCT_ DESC_C	Effect Description	T357A_ T	AUSWKT	Text - Effect on Operation
MI_ EVWKHIST	MI_ EVWKHIST_ EVENT_ DATE_DESC_ C	Event Date Description	Populated with static value of "Notification Date"		
MI_ EVWKHIST	MI_ EVWKHIST_ FAILR_ MODE_CD_C	Failure Mode Code	VIQMEL	QMCOD	Coding
MI_ EVWKHIST	MI_ EVWKHIST_ FAILR_ MODE_ DESC_C	Failure Mode Description	QPCT	KURZTEXT	Short Text for Code
MI_ EVWKHIST	MI_ EVWKHIST_ MECH_ AVAIL_D	Mechanically Available Date	VIQMEL	AUSBS, AUZTB	End of Malfunction (Date/Time)
MI_ EVWKHIST	MI_ EVWKHIST_ MECH_DWN_ TIME_N	Mechanical Down Time	VIQMEL	AUSZT	Breakdown Duration
MI_ EVWKHIST	MI_ EVWKHIST_ MECH_ UNAVL_D	Mechanically Unavailable Date	VIQMEL	AUSVN, AUZTV	Start of Malfunction (Date/Time)
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_ CHNG_DT_D	Request Last Change Date	VIQMEL	AEDAT, AEZEIT	Date/Time of Last Change

MI_ EVWKHIST	MI_ EVWKHIST_ RQST_CRT_ DT_D	Request Creation Date	VIQMEL	ERDAT, ERZEIT	Date/Time on which the record was cre- ated
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_DESC_ C	Request Description	VIQMEL	QMTXT	Short Text
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_ID_C	Request ID	VIQMEL	QMNUM	Notification Number
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_PRTY_ C	Request Priority	VIQMEL	PRIOK	Priority
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_PRTY_ DESC_C	Request Priority Description	T356_T	PRIOKX	Priority Text
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_SYS_ STAT_C	Request System Status	TJ02T	TXT04	Individual status of an object (short form)
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_TYP_ CD_C	Request Type Code	VIQMEL	QMART	Notification Type
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_TYP_ DESC_C	Request Type Description	TQ80_T	QMARTX	Notification Type Texts

MI_ EVWKHIST	MI_ EVWKHIST_ RQST_USER_ STAT_C	Request User Status	TJ30T	TXT04	Individual status of an object (short form)
MI_ EVWKHIST	MI_ EVWKHIST_ SAP_ SYSTEM_C	CMMS System	SY-SYSI MANDT	D + "-" + SY-	Name of SAP R/3 System - R/3 Sys- tem, client number from logon

Values Mapped to Records that were Created from Orders Without Notifications

Meridium Family ID	Meridium Field ID	Meridium Field Cap- tion	SAP Table	SAP Field	SAP Field Cap- tion
MI_ EVWKHIST	MI_ EVWKHIST_ MAINT_ COMPL_D	Maintenance Completion Date	VIAUFKST	GETRI, GEUZI	Actual finish date/- time
MI_ EVWKHIST	MI_ EVWKHIST_ MAINT_CST_ N	Maintenance Cost	PMCO	£(WRT00 - WRT16)	Sum of (Period value in ledger currency)
MI_ EVWKHIST	MI_ EVWKHIST_ MAINT_CST_ UOM_C	Maintenance Cost UOM	PMCO	COCUR	Maintenance Cost UOM
MI_ EVWKHIST	MI_ EVWKHIST_ MAINT_ START_D	Maintenance Start Date	VIAUFKST	GSTRI, GSUZI	Actual start date/- time
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_ CHNG_DT_D	Request Last Change Date	VIQMEL	AEDAT, AEZEIT	Date/Time of Last Change

MI_ EVWKHIST	MI_ EVWKHIST_ RQST_CRT_ DT_D	Request Creation Date	VIQMEL	ERDAT, ERZEIT	Date/Time on which the record was created
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_ DESC_C	Request Description	VIQMEL	QMTXT	Short Text
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_ID_C	Request ID	VIQMEL	QMNUM	Notification Num- ber
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_PRTY_ C	Request Pri- ority	VIQMEL	PRIOK	Priority
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_PRTY_ DESC_C	Request Priority Description	T356_T	PRIOKX	Priority Text
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_SYS_ STAT_C	Request System Status	TJ02T	TXT04	Individual status of an object (short form)
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_TYP_ CD_C	Request Type Code	VIQMEL	QMART	Notification Type
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_TYP_ DESC_C	Request Type Description	TQ80_T	QMARTX	Notification Type Texts

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MI_ EVWKHIST	MI_ EVWKHIST_ RQST_ USER_STAT_ C	Request User Status	TJ30T	TXT04	Individual status of an object (short form)
MI_ EVWKHIST	MI_ EVWKHIST_ EFFCT_CD_C	Effect Code	VIQMEL	AUSWK	Effect on Operation
MI_ EVWKHIST	MI_ EVWKHIST_ EFFCT_ DESC_C	Effect Description	T357A_T	AUSWKT	Text - Effect on Operation
MI_ EVWKHIST	MI_ EVWKHIST_ FAILR_ MODE_CD_C	Failure Mode Code	VIQMEL	QMCOD	Coding
MI_ EVWKHIST	MI_ EVWKHIST_ FAILR_ MODE_ DESC_C	Failure Mode Description	QPCT	KURZTEXT	Short Text for Code
MI_ EVWKHIST	MI_ EVWKHIST_ BRKDN_IND_ F	Breakdown Indicator	VIQMEL	MSAUS	Breakdown Indic- ator
MI_ EVWKHIST	MI_ EVWKHIST_ MECH_DWN_ TIME_N	Mechanical Down Time	VIQMEL	AUSZT	Breakdown Dur- ation
MI_ EVWKHIST	MI_ EVWKHIST_ MECH_ UNAVL_D	Mechanically Unavailable Date	VIQMEL	AUSVN, AUZTV	Start of Mal- function (Date/Time)

MI_ EVWKHIST	MI_ EVWKHIST_ MECH_ AVAIL_D	Mechanically Available Date	VIQMEL	AUSBS, AUZTB	End of Mal- function (Date/Time)
MI_ EVWKHIST	MI_ EVWKHIST_ SAP_ SYSTEM_C	CMMS System	SY-HOST+ MANDT	"-" + SY-	Name of SAP R/3 System - R/3 System, client number from logon

Values Mapped to Records that were Created from Notifications Without Associated Orders

Meridium Family ID	Meridium Field ID	Meridium Field Cap- tion	SAP Table	SAP Field	SAP Field Cap- tion
MI_ EVWKHIST	MI_ EVWKHIST_ ORDR_SYS_ CND_DES_C	Order System Condition Description	T357M_T	ANLZUX	Text on Operating Condition
MI_ EVWKHIST	MI_ EVWKHIST_ ORDR_CALL_ NBR_C	Order Call Number	VIAUFKST	ABNUM	Maintenance plan call number
MI_ EVWKHIST	MI_ EVWKHIST_ ORDR_ MAINT_ITEM_ C	Order Main- tenance Item	VIAUFKST	WAPOS	Maintenance item
MI_ EVWKHIST	MI_ EVWKHIST_ ORDR_ MAINT_ PLAN_C	Order Main- tenance Plan	VIAUFKST	WARPL	Maintenance plan

MI_ EVWKHIST	MI_ EVWKHIST_ SAP_ SYSTEM_C	CMMS Sys- tem	SY-HOST + "-" + SY- MANDT		Name of SAP R/3 System - R/3 System, client number from logon
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_ CHNG_DT_D	Request Last Change Date	VIQMEL	AEDAT, AEZEIT	Date/Time of Last Change
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_CRT_ DT_D	Request Creation Date	VIQMEL	ERDAT, ERZEIT	Date/Time on which the record was created
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_ DESC_C	Request Description	VIQMEL	QMTXT	Short Text
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_ID_C	Request ID	VIQMEL	QMNUM	Notification Num- ber
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_PRTY_ C	Request Pri- ority	VIQMEL	PRIOK	Priority
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_PRTY_ DESC_C	Request Pri- ority Descrip- tion	T356_T	PRIOKX	Priority Text
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_SYS_ STAT_C	Request System Status	TJ02T	TXT04	Individual status of an object (short form)

MI_ EVWKHIST	MI_ EVWKHIST_ RQST_TYP_ CD_C	Request Type Code	VIQMEL	QMART	Notification Type
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_TYP_ DESC_C	Request Type Descrip- tion	TQ80_T	QMARTX	Notification Type Texts
MI_ EVWKHIST	MI_ EVWKHIST_ RQST_ USER_STAT_ C	Request User Status	TJ30T	TXT04	Individual status of an object (short form)
MI_ EVWKHIST	MI_ EVWKHIST_ EFFCT_CD_C	Effect Code	VIQMEL	AUSWK	Effect on Operation
MI_ EVWKHIST	MI_ EVWKHIST_ EFFCT_ DESC_C	Effect Description	T357A_T	AUSWKT	Text - Effect on Operation
MI_ EVWKHIST	MI_ EVWKHIST_ FAILR_ MODE_CD_C	Failure Mode Code	VIQMEL	QMCOD	Coding
MI_ EVWKHIST	MI_ EVWKHIST_ FAILR_ MODE_ DESC_C	Failure Mode Description	QPCT	KURZTEXT	Short Text for Code
MI_ EVWKHIST	MI_ EVWKHIST_ BRKDN_IND_ F	Breakdown Indicator	VIQMEL	MSAUS	Breakdown Indic- ator

MI_ EVWKHIST	MI_ EVWKHIST_ MECH_DWN_ TIME_N	Mechanical Down Time	VIQMEL	AUSZT	Breakdown Duration
MI_ EVWKHIST	MI_ EVWKHIST_ MECH_ UNAVL_D	Mechanically Unavailable Date	VIQMEL	AUSVN, AUZTV	Start of Mal- function (Date/Time)
MI_ EVWKHIST	MI_ EVWKHIST_ MECH_ AVAIL_D	Mechanically Available Date	VIQMEL	AUSBS, AUZTB	End of Mal- function (Date/Time)

SAP Values Mapped to Work History Detail Records

The following table explains the SAP fields that are used to populate the baseline Work History Detail fields when you extract Orders and Notifications from SAP:

Note: If a Technical Object in the object list is associated with a Notification that has items, separate Work History Detail records will be created for each of those items. The Work History Detail records will be linked to the Work History record that was created using that Technical

Meridium Family ID	Meridium Field ID	Meridium Field Cap- tion	SAP Table	SAP Field	SAP Field Caption
MI_ DTWKHIST	MI_DTWKHIST_ ASST_CLASS_C	Equipment Class	KLAH	CLASS	Class Number
MI_ DTWKHIST	MI_DTWKHIST_ ASST_CLASS_ DESC_C	Equipment Class Descrip- tion	SWOR	KSCHL	Keywords
MI_ DTWKHIST	MI_DTWKHIST_ ASST_CTGRY_C	Equipment Category	EQUI	EQTYP	Equipment category
MI_ DTWKHIST	MI_DTWKHIST_ ASST_CTGRY_ DESC_C	Equipment Category Description	T370U	ТҮРТХ	Equipment category description
MI_ DTWKHIST	MI_DTWKHIST_ ASST_ID_C	Equipment ID	VIQMEL	EQUNR	Equipment number
MI_ DTWKHIST	MI_DTWKHIST_ ASST_TYP_C	Equipment Type	EQUI	EQART	Type of Tech- nical Object
MI_ DTWKHIST	MI_DTWKHIST_ ASST_TYP_ DESC_C	Equipment Type Descrip- tion	T370K_T	EARTX	Text for Object Type
MI_ DTWKHIST	MI_DTWKHIST_ CAUSE_CD_C	Cause Code	QMUR	URCOD	Cause Code
MI_ DTWKHIST	MI_DTWKHIST_ CAUSE_DESC_ C	Cause Description	QPCT	KURZTEXT	Short Text for Code
MI_ EVWKHIST	MI_DTWKHIST_ CHANGE_DATE_ D	CMMS Last Changed Date	VIAUFKS	AEDAT, AEZEIT	SAP Last Changed Date

MI_ DTWKHIST	MI_DTWKHIST_ CNDTN_CD_C	Condition Code	QMFE	FECOD	Problem
MI_ DTWKHIST	MI_DTWKHIST_ CNDTN_DESC_ C	Condition Description	QPCT	KURZTEXT	Short Text for Code
MI_ EVWKHIST	MI_DTWKHIST_ CREATE_DATE_ D	CMMS Creation Date	VIAUFKS	ERDAT, ERZEIT	SAP Creation Date
MI_ DTWKHIST	MI_DTWKHIST_ DTL_NARTV_T	Detail Nar- rative	QMFE	LTXT	
MI_ DTWKHIST	MI_DTWKHIST_ EVNT_DTL_ DESC_C	Work History Detail Descrip- tion	VIQMEL	QMTXT	Short Text
MI_ DTWKHIST	MI_DTWKHIST_ EVNT_DTL_ID_C	Work History Detail ID	QMFE, VIQMEL	QMNUM, AUFNR, FENUM	Notification Number - Order Number
MI_ DTWKHIST	MI_DTWKHIST_ LOC_ID_C	Location ID	VIQMEL	TPLNR	Functional Location
MI_ DTWKHIST	MI_DTWKHIST_ MAINT_ACTN_ CD_C	Maintenance Action Code	QMMA	MNCOD	Activity Code
MI_ DTWKHIST	MI_DTWKHIST_ MAINT_ACTN_ DESC_C	Maintenance Action Description	QPCT	KURZTEXT	Short Text for Code
MI_ DTWKHIST	MI_DTWKHIST_ MAINT_ITEM_ CD_C	Maintainable Item Code	QMFE	OTEIL	Part of Object
MI_ DTWKHIST	MI_DTWKHIST_ MAINT_ITEM_ DESC_C	Maintainable Item Descrip- tion	QPCT	KURZTEXT	Short Text for Code
MI_ DTWKHIST	MI_DTWKHIST_ ORDR_ID_C	Order ID	viaufks	AUFNR	Order Number
MI_ DTWKHIST	MI_DTWKHIST_ RQST_ID_C	Request ID	VIQMEL	QMNUM	Notification Number
MI_ DTWKHIST	MI_DTWKHIST_ WRK_HISTRY_ ID_C	Work History ID	viaufks	QMNUM	Notification Number

MI_ DTWKHIST	MI_DTWKHIST_ MARKED_FOR_ DEL_F	Record marked for deletion	QMFE	KZLOESCH	Delete Data Record
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SAP Values Mapped to Technical Characteristics

The following table explains the SAP fields that are used to populate the baseline Technical Characteristic fields when you extract SAP characteristics to create Technical Characteristic records in Meridium Enterprise APM.

Meridium Enter- prise APM Field Name	Meridium Enterprise APM Field Name	SAP Table	SAP Field ID
Data Type	MI_TECHCHAR_TYPE_ C	CABN	ATFOR
Length of Data Type	MI_TECHCHAR_NUM_ CHARS_N	CABN	ANZST
Number of Decimal Places	MI_TECHCHAR_NUM_ DEC_PLACES_N	CABN	ANZDZ
Description	MI_TECHCHAR_DESC_ C	CABN	ATBEZ
Character Value	MI_TECHCHAR_CHAR_ VALUE_C	AUSP	ATWRT/ATFLB/ATFLV
Numeric Value	MI_TECHCHAR_ NUMERIC_VALUE_N	AUSP	ATWRT/ATFLB/ATFLV
		AUSP	ATWRT/ATFLB/ATFLV
Multiple Value	MI TECHCHAR MULTI	+	+
Characteristic	VALUE_C	TCURC	ISOCD
		T006	MSEH6
CMMS System	MI_TECHCHAR_SAP_ SYSTEM_C	None	<sy-sid> + <sy- MANDT></sy- </sy-sid>
Name	MI_TECHCHAR_NAME_ C	CABN	ATNAM
Currency Value	MI_TECHCHAR_CURR_ VALUE_N	AUSP	ATWRT/ATFLB/ATFLV
Equipment ID	MI_TECHCHAR_EQUIP_ ID_C	EQUI	EQUNR
Functional Loca- tion ID	MI_TECHCHAR_FLOC_ ID_C	IFLOT	TPLNR

Technical Characteristics ID	MI_TECHCHAR_ID_C	CABNT	ATINN
Unit of Meas- urement	MI_TECHCHAR_UOM_C	TCURC T006	ISOCD MSEH6
Restrictable Characteristic Indicator	MI_TECHCHAR_IS_ RESTRICTABLE_F	CABN	ATGLA
Technical Characteristic Value Description	MI_TECHCHAR_ VALUE_DESC_C	CABNT	ATBEZ
		AUSP	ATWRT/ATFLB/ATFLV
Interval Value	MI_TECHCHAR_	+	+
interval value	INTERVAL_VALUE_C	TCURC	ISOCD
		T006	MSEH6

SAP Values Mapped to Work Management

The following table explains the SAP fields that are used to populate the baseline Work Management fields when you extract SAP characteristics to create Work Management records in Meridium Enterprise APM.

Meridium Family ID	Meridium Field ID	SAP Table	SAP Field	SAP Field Caption	Mapping Formula
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ MAINT_ PLAN_ NBR_C	MPLA	WARPL	Maintenance Plan	WARPL
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ MAINT_ PLAN_ ITEM_ NBR_C	MAINT_ PLAN_ MPOS WAPOS TEM_		Maintenance item	WAPOS
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ TASK_ LIST_ TYPE_C	PLKO	PLNTY	Task List Type	PLNTY
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ TASK_ LIST_ GROUP_C	PLKO	PLNNR	Key for Task List Group	PLNNR
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ TASK_ LIST_ GROUP_ CNTR_C	PLKO	PLNAL	Group Counter	PLNAL
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ OPERATI- ON_NBR_ C	PLPO	VORNR	Oper- ation/Activity Number	VORNR

MI_ TASKCALB/MITAS- KINSP	MI_TASK_ DESC_TX	VIMPOS / PLKO	EQUNR / TPLNR	Equipment / Functional Location	Con- catenate EQUNR or TPLNR with "-" and PLPO.LTX- A1 + PLPO.LTX- A2
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ ID	PLPO	LTXA1, LTXA2	Oper- ation/Activity Number	LTXA1+ LTXA2
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ DESIR_ INTER_ NBR	MMPT, T006	MMPT.ZY- KL1/ T006.ZAE- HL	Cycle/Unit	In the Meridium Rule the value for ZYKL1 needs to be converted from UOM type stored in the T006.MSE-H3 field to the UOM stored in the /MIAPM/TA-SK_CNFG table in the UOME_ID field
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ DESIR_ INTER_ UOM_C	/MIAPM/TA- SK_CNFG	UOME_ID	Cycle/Unit UOM	UOME_ID

MI_ TASKCALB/MITAS- KINSP	MI_TASK_ MIN_ INTER_ NBR	MMPT, T006	MMPT.ZY- KL1 / T006.ZAE- HL	Cycle/Unit	In the Meridium Rule the value for ZYKL1 needs to be converted from UOM type stored in the T006.MSE- H3 field to the UOM stored in the /MIAPM/TA- SK_CNFG table in the UOME_ID field
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ MIN_ INTER_ UOM_C	/MIAPM/TA- SK_CNFG	UOME_ID	Cycle/Unit UOM	UOME_ID
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ MAX_ INTER_ NBR	MMPT, T006	MMPT.ZY- KL1/ T006.ZAE- HL	Cycle/Unit	In the Meridium Rule the value for ZYKL1 needs to be converted from UOM type stored in the T006.MSE-H3 field to the UOM stored in the /MIAPM/TA-SK_CNFG table in the UOME_ID field

MI_ TASKCALB/MITAS- KINSP	MI_TASK_ MAX_ INTER_ UOM_C	/MIAPM/TA- SK_CNFG	UOME_ID	Cycle/Unit UOM	UOME_ID
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ CHANGE_ DATE_D	PLPO	AEDAT	SAP Last Changed Date	AEDAT
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ CREATE_ DATE_D	PLPO	ANDAT	SAP Creation Date	ANDAT
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ MAINT_ PLANT_C	MPOS	SWERK	SAP Main- tenance Plant	SWERK
MI_ TASKCALB/MITAS- KINSP	MI_TASK_ SAP_ SYSTEM_ C	None	SY-SID, SY- MANDT	SAP System	Con- catenate SY-SID and SY-MANDT

Recommendation Values Mapped to SAP

The following table explains the Recommendation fields that are used to populate SAP Notification fields when you use the Notification Management Adapter.

Meridi- um Field ID	Meridium Field Cap- tion	SAP Tabl- e ID	SA- P Fiel- d ID	BAPI Struc- ture	BAPI Field	SAP Field Cap- tion	Notes
MI_ REC_ SHOR- T_ DESC- R_CHR	Recom- mendation Headline	VIQM- EL	QMT- XT	BAPI20- 80_ NOTHD- RI	SHORT_ TEXT	Short Text	None
MI_ REC_ LOC_ ID_ CHR	Functional Location ID	VIQM- EL	TPLN-R	BAPI20- 80_ NOTHD- RI	FUNCT_ LOC	Func- tional Loca- tion	None
MI_ REC_ ASSE- T_ID_ CHR	Asset ID	VIQM- EL	EQU- NR	BAPI20- 80_ NOTHD- RI	EQUIPME- NT	Equip- ment number	None
MI_ REC_ LONG_ DESC- R_TX	Recom- mendation Description					Noti- fication Long Text	Multiple Recom- mendation values are concatenated to determine what to map to the Noti- fication Long Text field.

MI_ REC_ NOTIF_ TYPE_ C	"M1"	VIQM- EL	QMA- RT		NOTIF_ TYPE	Noti- fication Type	By default, the Notification Type field in SAP is always populated with the value M1. You can, however, configure the Meridium Enterprise APM system to create other notification types.
			None	BAPI20- 80_ NOTHD- RI	REPORTE- DBY	Name of Per- son Report- ing Noti- fication	The Reported By field is populated in SAP with the first twelve characters of the user ID of the Security User that was logged in to the Meridium Enterprise APM when the Notification was created.

The following fields are updated in the Recommendation record based on data from the created Notification.

Meridium Field ID	Meridium Field Cap- tion	SAP Table ID	SAP Field ID	BAPI Structure	BAPI Field	SAP Field ID	Notes
MI_REC_ WK_REQ_ REF_CHR	Work Request Reference	VIQMEL	QMNUM			Notification Number	None
MI_REC_ WR_ EQUIP_C	Work Request Equipment	VIQMEL	EQUNR			Equipment number	None

MI_REC_ WR_LOC_ C Work Request Functional Location	MEL TPLNR		Functional Location	None	
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Task Values Mapped to SAP

When you use the Work Management Interface to create Orders from Meridium Enterprise APM Task records, several values in the Meridium Enterprise APM Task record are passed to the SAP Order and its associated Operations. The following table explains the Task fields whose values are passed to the SAP Function Module /MIAPM/MAINTAIN_ORDER (which calls the SAP BAPI_ALM_ORDER_MAINTAIN).

Meridium Enterprise APM Field Caption	BAPI Structure	SAP BAPI Field
Work Order Type	BAPI_ALM_ORDER_ HEADERS_I	ORDER_TYPE
Task Description	BAPI_ALM_ORDER_ HEADERS_I	SHORT_TEXT
Task List Type	None	TASKLIST_ TYPE
Task List Group	None	TASKLIST_ GROUP
Task List Group Counter	None	TASKLIST_ GROUP_CTR
Task Details	None	IT_TEXT_LINES
Work Order Number	None	ORDER_ NUMBER
The Meridium Enterprise APM system maps a value from the Equipment record to which the Task record is linked, based upon the configuration of the query Get SAP ID for Equipment, which is stored in the Catalog folder \\Public\Meridium\Modules\SAP Integration Interfaces\Queries.	BAPI_ALM_ORDER_ HEADERS_I	EQUIPMENT
The Meridium Enterprise APM system maps a value from the Functional Location record to which the Task record is linked, based upon the configuration of the query Get SAP ID for Functional Location, which is stored in the Catalog folder \\Public\Meridium\Modules\SAP Integration Interfaces\Queries.	None	FUNCT_LOC

After these values are passed to the SAP BAPI, the Function Module then sends additional data from the associated SAP Task List to the SAP Order, as described in the following table.

Task List Field	BAPI Structure	Order Field
WERKS	BAPI_ALM_ORDER_HEADERS_	PLANT
ARBPL	BAPI_ALM_ORDER_HEADERS_	MN_WK_CTR
None. The value 4 is always mapped.	BAPI_ALM_ORDER_HEADERS_	SCHED_TYPE
IWERK	BAPI_ALM_ORDER_HEADERS_	PLANPLANT

Also, for each Operation that belongs to the Task List, a corresponding Operation will belong to the Order. The following table identifies the values that are mapped from each Operation that is attached to the Task List to each Operation that is attached to the Order.

Task List Field	BAPI Structure	Order Field
ARPBL	BAPI_ALM_ORDER_ OPERATION	WORK_CNTR
VORNR	BAPI_ALM_ORDER_ OPERATION	ACTIVITY
STEUS	BAPI_ALM_ORDER_ OPERATION	CONTROL_KEY
WERKS	BAPI_ALM_ORDER_ OPERATION	PLANT
LTXA1	BAPI_ALM_ORDER_ OPERATION	DESCRIPTION
TXTSP	BAPI_ALM_ORDER_ OPERATION	LANGU
KTSCH	BAPI_ALM_ORDER_ OPERATION	STANDARD_TEXT_ KEY
LOANZ	BAPI_ALM_ORDER_ OPERATION	NO_OF_TIME_ TICKETS
LOART	BAPI_ALM_ORDER_ OPERATION	WAGETYPE
QUALF	BAPI_ALM_ORDER_ OPERATION	SUITABILITY

	DADI ALM ODDED	
LOGRP	BAPI_ALM_ORDER_ OPERATION	WAGEGROUP
SORTL	BAPI_ALM_ORDER_ OPERATION	SORT_FLD
LIFNR	BAPI_ALM_ORDER_ OPERATION	VENDOR_NO
BMSCH	BAPI_ALM_ORDER_ OPERATION	QUANTITY
MEINH	BAPI_ALM_ORDER_ OPERATION	BASE_UOM
PREIS	BAPI_ALM_ORDER_ OPERATION	PRICE
PEINH	BAPI_ALM_ORDER_ OPERATION	PRICE_UNIT
SAKTO	BAPI_ALM_ORDER_ OPERATION	COST_ELEMENT
WAERS	BAPI_ALM_ORDER_ OPERATION	CURRENCY
INFNR	BAPI_ALM_ORDER_ OPERATION	INFO_REC
EKORG	BAPI_ALM_ORDER_ OPERATION	PURCH_ORG
EKGRP	BAPI_ALM_ORDER_ OPERATION	PUR_GROUP
MATKL	BAPI_ALM_ORDER_ OPERATION	MATL_GROUP
ANZZL	BAPI_ALM_ORDER_ OPERATION	NUMBR_OF_ CAPACITIES
PRZNT	BAPI_ALM_ORDER_ OPERATION	PERCENT_OF_ WORK
INDET	BAPI_ALM_ORDER_ OPERATION	CALC_KEY
LARNT	BAPI_ALM_ORDER_ OPERATION	ACTTYPE

ANLZU	BAPI_ALM_ORDER_ OPERATION	SYSTCOND
ISTRU	BAPI_ALM_ORDER_ OPERATION	ASSEMBLY
VERTN	BAPI_ALM_ORDER_ OPERATION	INT_DISTR
PLIFZ	BAPI_ALM_ORDER_ OPERATION	PLND_DELRY
DAUNO	BAPI_ALM_ORDER_ OPERATION	DURATION_ NORMAL
DAUNE	BAPI_ALM_ORDER_ OPERATION	DURATION_ NORMAL_UNIT
EINSA	BAPI_ALM_ORDER_ OPERATION	CONSTRAINT_ TYPE_START
EINSE	BAPI_ALM_ORDER_ OPERATION	CONSTRAINT_ TYPE_FINISH
ARBEI	BAPI_ALM_ORDER_ OPERATION	WORK_ACTIVITY
ARBEH	BAPI_ALM_ORDER_ OPERATION	UN_WORK
AUFKT	BAPI_ALM_ORDER_ OPERATION	EXECFACTOR
SLWID	BAPI_ALM_ORDER_ OPERATION	FIELD_KEY
USR00	BAPI_ALM_ORDER_ OPERATION	USR00
USR01	BAPI_ALM_ORDER_ OPERATION	USR01
USR02	BAPI_ALM_ORDER_ OPERATION	USR02
USR03	BAPI_ALM_ORDER_ OPERATION	USR03
USR04	BAPI_ALM_ORDER_ OPERATION	USR04

USR05	BAPI_ALM_ORDER_ OPERATION	USR05
USE05	BAPI_ALM_ORDER_ OPERATION	USE05
USR06	BAPI_ALM_ORDER_ OPERATION	USR06
USE06	BAPI_ALM_ORDER_ OPERATION	USE06
USR08	BAPI_ALM_ORDER_ OPERATION	USR08
USR09	BAPI_ALM_ORDER_ OPERATION	USR09
USR10	BAPI_ALM_ORDER_ OPERATION	USR10
USR11	BAPI_ALM_ORDER_ OPERATION	USR11

Manage Jobs in the Administration Center

This topic provides a list of all procedures related to running jobs in the Meridium APM Connect Administration Center, as well as links to the related concept and reference topics.

Schedule a Job

Using the APM Connect Administration Center, you can extract items from the EAM source systems to create and update records in the Meridium Enterprise APM. While you can run a Job any time you want to extract new or updated items from the EAM source by executing a Run-Now_Job, you will probably want to schedule the items to be extracted automatically based on the schedule parameters. This method ensures synchronization between your SAP database and your Meridium Enterprise APM database. This topic describes how to schedule a recurring Job in the APM Connect Administration Center.

Note: You can not run two Jobs of the same kind at the same time. For example, you cannot run two Equipment Jobs at the same time.

Before You Begin

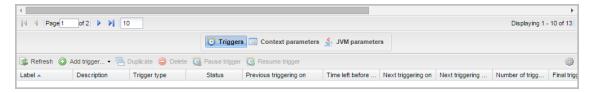
Before you can schedule a Job, you must complete the following:

- Ensure that a Job is imported in the Job Conductor.
- Apply the filter parameters in the context file for the Job you want to execute.

Steps

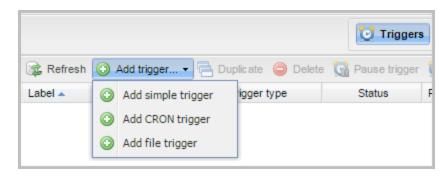
- From the Menu pane, in the Conductor section, select Job Conductor.
 The Job Conductor pane appears, displaying the Jobs that can be executed.
- 2. Select the Job you want to schedule.
 - Note: If the Job you want to execute is not in the workspace, you must import the Job into the Job Conductor.
- 3. At the bottom of the **Job Conductor** workspace, select **Triggers**.

The Triggers section appears.



4. In the Triggers section, select **Add trigger**.

A drop-down menu appears, displaying the options for the types of triggers you can add.



The following trigger is applicable to APM Connect data extractions:

- CRON trigger: A time-based trigger that generates the Job and executes it multiple
 times at a specified date and time. Cron Trigger is most widely used because it
 allows the user to set the repetition of execution with more accuracy. For example, a
 Cron trigger can be set in such a way that it is executed every 10 minutes starting
 from 10 A.M. to 11 A.M. on every Friday in January, March, August, and December
 in the year 2015.
- 5. Select the **Add CRON trigger** button.

The Add CRON trigger section appears on the right side of the page.

- 6. Enter the trigger details using the following guidelines:
 - Label: Enter a name for the trigger.
 - **Description**: Enter a description for the trigger.
 - Time zone strategy: Select JobServer time.
 - **Minutes**: Enter the time interval (in minutes) after which the execution needs to be repeated.
 - Hours: Enter the time (in hours) when the execution should begin.
 - Days of month: Enter the days of the month on which the Job should be executed.
 - Months: Enter the months during which the Job should be executed.
 - Days of week: Enter the days of the week on which the Job should be executed.
 - Years: Enter the year during which the Job should be executed.
- 7. Select Save.

The new trigger is created and appears in the **Triggers** section.

The Job is scheduled.

Execute a Run-Now Job

While you can use the APM Connect Administration Center to <u>schedule Jobs</u> to run on a recurring basis, you can run a previously scheduled Job at any time to extract new or updated items. This topic describes how to execute a Run-Now Job.

<u>Minimortant:</u> You cannot run two Jobs of the same kind at the same time. For example, you cannot run two Equipment Jobs at the same time.

Steps

To Execute a Run-Now Job:

1. In the **Job Conductor** workspace, select the Scheduled Job that you want to run.

Note: If database tables or fields were changed since you last ran a Job, run the CreateStaticData Job first.

2. Select Run.

The Job is run.

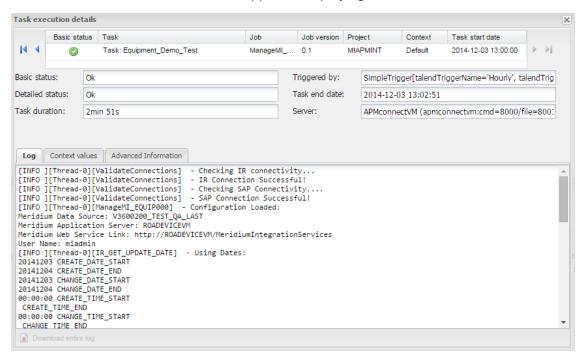
View the Execution Log

You can view the execution log for information about the Job execution such as its status, ID, trigger type, and other details. The log also contains information about the errors and warnings that occurred during the execution process. The execution details are available for any Job that appears in the **Job Conductor** workspace. This topic describes how to view the execution log.

Steps

 In the Job Conductor workspace, select the button next to the Job whose execution details you want to view.

The **Task execution details** window appears, displaying the details of the latest execution.



You can view three types of information in the Task execution details window:

- In the Log section, view the sequence of execution, error messages, and warning messages.
- In the Context values section, view the values that were passed into the parameters
 of the executed Job.
- In the Advanced Information section, view information about the executed Job.

Update Existing Jobs

Occasionally, changes will be made to the .zip files associated with an adapter Job. When changes are made to the adapter through a .zip file, the existing Job must be updated by reimporting the .zip file. This topic describes how to update an existing Job.

Before You Begin

A file needs to be updated for the following reasons:

A change has been made to the files that the adapter is using for Jobs.

Steps

To Update an Adapter Job:

- 1. In the Job Conductor workspace, select the Job for which the file has been updated.
- 2. On the **Job Conductor** toolbar, select **Delete**.
 - Note: If you do not delete the existing Job, the Job will not update properly, and the Job can not be executed.
- 3. On the Job Conductor toolbar, select Add.

The Execution task pane is activated.

- 4. In the Execution task pane, in the Label box, enter a label for the Job.
- 5. In the **Description** box, enter a description for the Job.
- 6. Select the **Active** check box.

The **Import generated code** window appears.



- 8. Select **Browse** to navigate to the file containing the adapter Jobs that have been updated.
- Select the appropriate file.
- On the Import generated code window, select Launch upload.

- 11. The **Project**, **Branch**, **Name**, **Version**, and **Context** text boxes are automatically populated with appropriate values.
- 12. In the **Execution Server** list, select the server on which the Job should be executed.
- 13. Select Save.

The updated adapter Jobs are imported into the APM Connect Administration Center.

APM Connect Configuration

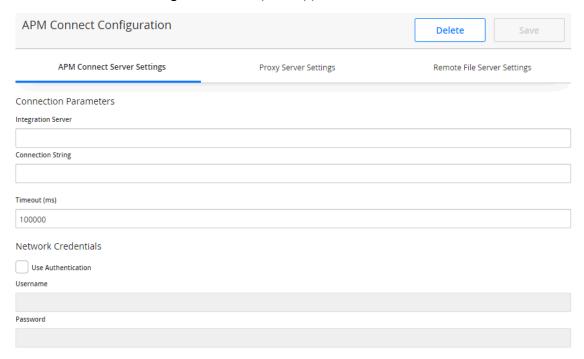
In the APM Connect Configuration section of Operations Manager, you can manage the connections used by the APM Connect Adapters. The APM Connect Adapters facilitate data transfers to and from Meridium Enterprise APM.

Establish Connection from Meridium Enterprise APM

Steps

1. Access Operations Manager, and select APM Connect Configuration.

The APM Connect Configuration workspace appears.



- 2. In the APM Connect Server Setting tab, configure the following parameters as necessary:
 - Integration Server: Enter the location of the APM Connect sever.
 - Connection String: Enter the connection string determined by the context file. The
 connection string is a combination of the APM Connect Connection parameters
 APM_CONNECT_HOST and APM_CONNECT_PORT. For example, if the host
 was apmconnect and the port was 8040, the connection string would be http://apmconnect:8040/.
 - Note: This is a required field.
 - **Timeout (ms):** Enter the connection timeout in milliseconds. The default value is 100,000 ms.
 - Note: The parameters in the Staging Database Parameters section are only configured for the Data Loaders

- Host Name: Data Loaders staging database host name.
- Database Name: Data Loader staging database database name
- Username: Data Loader staging database username.
- Password: Data Loader staging database password.
- Use Authentication: To use authentication for network credentials, select the check box.
- Username: Enter the user name for the network.
- Password: Enter the password for the network.
- 3. In the **Proxy Server Settings**tab, configure the following parameters as necessary (if applicable):
 - Use Proxy Server: To use the proxy server, select the check box.
 - Poxy Server: Enter the location of the proxy server.
 - Use Proxy Server Authentication: To use authentication for the proxy server, select the check box.
 - Username: Enter the user name for the proxy server.
 - Password: Enter the password for the proxy server.
- 4. In the Remote File Server Setting tab, configure the following parameters as necessary:
 - Base File Path: Enter the file server path.
 - Note: An example of a valid server path is \\hostserver\share\subfolder. If an invalid server path is entered, you will receive an error message.

×

Falled to save configuration
"Base File Path is not a valid UNC path"

- Use File Path Authentication: To use authentication for the file server, select the check box.
- Username: Enter the user name for the file server.
- Password: Enter the password for the file server.
- 5. Select Save.

The connection between APM Connect and Meridium Enterprise APM is established.

What's Next?

 Return to the <u>APM Connect Base first-time deployment workflow</u> for the next step in the deployment process.

Schedule Work Orders

Steps

- 1. Access Operations Manager, and select APM Connect Configuration.
- 2. On the APM Connect Configuration page, in the Scheduling Properties section, select Edit Schedule.
 - Note: If there is a previously schedule item, a schedule summary will be displayed next to **Edit Schedule**. If there is no scheduled item, **Not scheduled** will be displayed next to the **Edit Schedule**.
- 3. In the Edit Schedule window select Recurrence.
- 4. In the **Time Zone** section, use the drop-down to select the appropriate time zone.
- 5. In the **Start** section, select to schedule the start date and time.
 - 1. Select one of the following as appropriate:
 - Now: to use the current time and date as the starting point.
 - Clear: to clear the current selection.
 - <Date>: to use the selected date as the start date.
 - 2. Select (19), and then select the appropriate time.
 - 3. Select Close.
- 6. In the **Every** section, in the interval box enter the numeric value for how often you want the generation to occur.
- 7. In the **Every** section in the units box, use the drop-down to select the interval unit you would like the generation to occur i.e. minutes, hours, years, etc.
- 8. In the Every section in the begin box, use the drop down to select one of the following:
 - From start time: to start the recurrence from the previously selected start time.
 - After last occurrence: to begin the generation after the last time the job ran.
- 9. In the **End** box, based on when you want the recurrence to end, use the drop-down to select one of the following:
 - Never: the recurrence will not end
 - After: to enter a number of occurrences after which the generation will end.
 - Time & Date: to use the calendar to select a time and date when the generation will end.
- 10. Select OK.

The schedule summary appears next to **Edit Schedule**. Additionally, the scheduled item can be viewed in **Operations Manager** in **Scheduling**.

What's Next?

• Return to the SAP Adapter workflow for the next step in the deployment process.