

Schedule Logs



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Chapter 1

Overview

Topics:

- About Schedule Logs
- Access the Schedule Logs Page
- Delete Schedule Logs
- Schedule Statuses
- Field Description of the Schedule Logs Page

About Schedule Logs

The Schedule Logs page provides information about the status of the scheduled tasks.

Access the Schedule Logs Page

Procedure

In the module navigation menu, select **Admin > Operations Manager > Schedule Logs**. The **Schedule Logs** page appears, displaying the list of scheduled tasks depending on the status: In Progress, Successful, and Failed.

Note: You can manually recover the failed jobs by selecting the **Recover Jobs** button from the **In Progress** section.

Delete Schedule Logs

The periodic scheduling of background jobs generates many log entries which must be deleted at regular intervals.

About This Task

In the Schedule Logs page, you can delete logs from the Successful and Failed sections.

Procedure

- 1. In the module navigation menu, select Admin > Operations Manager > Schedule Logs.
- 2. Select the **Successful** or **Failed** tab.
- 3. To filter the logs that you want to delete, select the dates (that is, the period) in the boxes below the **Started** column heading.
- 4. Select **Delete**. The logs are deleted.

Note: The deleted logs cannot be retrieved.

Schedule Statuses

The **Schedule Logs** page shows the status of the various processes that are scheduled in the APM system. The available statuses, In Progress, Successful, and Failed, are tabs on the **Schedule Logs** page.

The following image shows the **Schedule Logs** page.

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Schedule	Logs X		■ へ ? 傘
Operations Manager \			
In progr	ress 📵	Successful (91354)	Failed (41149)
Туре	Description	Started	Percent Complete
KPIUpdateJob	Gross Profit - Excess Inventory - Every Minute	4/15/2019 7:15:42 PM	0 %

The Schedule Logs page contains the following sections:

• **In Progress**: When the scheduler is running, the job appears in the **In Progress** section. On completion of the scheduled run process, the result is either Successful or Failed.

Note: At any given time, only five scheduled jobs will be running. The other jobs will be in queue.

- Successful: If the scheduled job is run without any errors, the job appears in the Successful section.
- Failed: If the scheduled job is run and an error occurs, the job appears in the Failed section. This section also displays the error details.

Note: If the scheduler stops due to server failure or shut down, then the schedule status is displayed as Failed.

Field Description of the Schedule Logs Page

The following table lists the fields that are available in the **In Progress**, **Successful**, and **Failed** sections of the **Schedule Logs** page.

Fields	Туре	Description	Behavior and Usage
Description	Text	The description that you have provided for the scheduled task.	Populated automatically based on the description that you have provided for a task. Tip: It is recommended that you provide the name of the task for which you are scheduling an operation.
Download Log	N/A	The log of the tasks that are completed.	You can select the download button ()) to download the log file for the scheduled tasks that are completed and are in a Successful or Failed state.
Error Details	Text	The details of the error.	This field appears in the Failed section and is populated automatically.
Percent Complete	Number	The percentage completion of the scheduled task.	This field appears in the In progress section and is populated automatically.
Runtime	Number	The time taken for the completion of a scheduled task.	This field appears in the Successful section and is populated automatically.

Fields	Туре	Description	Behavior and Usage
Started	Date	The time at which the schedule process started.	Populated automatically based on the schedule defined for the task.
Туре	Text	The type of task that is scheduled.	Populated automatically based on the schedule that you have defined for task. For example, if you have scheduled a KPI to be updated at a particular time period via the Schedule, Alerts and Privileges section, then the In Progress section displays the type as KPI.