# **Education Services** from GE Digital

**Technical Training** 



GE Digital Education and Consulting Services provide a full range of technical training for customers of our Digital Energy products

## **Open Registration Training**

The GE Technical Training Institute (GE-TI) offers scheduled training courses throughout the year at various GE-TI locations and Centers of Excellence. The courses are open to supported customers to meet the needs of those wishing to update their skills in specific aspects of the Digital Energy software products.

The courses range from introductory courses to more advanced topics. Small class sizes and state of the art facilities provide an excellent environment to achieve learning objectives. Courses include lectures, and substantial experiential learning through hands-on lab. Some locations offer remote attendance options.

In addition, we offer selected courses through eLearning delivery. This allows users to participate in training on their schedule.

#### **Customer Site Training**

The GE-TI offers delivery of training courses at customer sites. Scheduling is arranged to meet the customer needs and the courses may be customized to address specific topics of interest. Optional training environments are available including dual screen, fully loaded laptop workstations and a cloud lab environment.

Advanced workshops are also available where customers may specify the topics of interest and SMEs provide a flexible less structured knowledge transfer opportunity.









# **Project Training**

The GE-TI provides training throughout the delivery of larger projects. This includes training for new customer staff to provide the skills and knowledge to operate a new Digital Energy solution. A formal training plan is designed to ensure all the needs of a new customer are met and that the recommended courses are delivered to align with the project timelines and milestones.

In the case of upgrade projects, training courses are provided that highlight the new features and improvements to the software so that customers may quickly make use of these features and operate the updated system efficiently.

# **Educational Service Package**

We work with you to bridge the gap between the theory and real-world knowledge in the comfort and the convenience of your own home office. Our Educational Service Package is a price-reduced bundle available exclusively to all our customers with a current maintenance subscription. It includes eLearning and Webinar sessions.

### The GE-TI Training Team

The GE training team is comprised of experienced subject matter experts and GE engineers. They are well practiced in delivering the courses, take an empathetic approach to instructing others and have an excellent understanding of the needs of the Customer.

#### Locations

GE Digital delivers Global Education Services to customers at GE-TI locations below as well as on-site. The GE-TI/Centers of Excellence below represent GE's offices for Digital Energy Technical Training activities:

Bucharest, Romania Dubai, UAE Livingston, UK Massy, France Melbourne, Australia Melbourne, Florida, USA Redmond, Washington, USA









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