



Acceleration Plans

from GE Digital

Make your business outcomes a reality

With 125 years of experience building industrial solutions at scale, more than a billion dollars committed to innovative software and analytic development, and our own transformation experience, our domain experts at GE are uniquely qualified to make your digital industrial transformation a success.

For innovative software and cutting-edge analytics to deliver outcomes for the industrial world, companies need to rapidly get the value from their technology investments. That's why product support, training, end-user adoption and outcome realization planning play a critical role.

Acceleration Plans from GE Digital make your business outcomes a reality by combining:

- Success managers that deliver rapid response
- Extensive education offerings available online 24/7
- Structured adoption readiness and outcome plans capability training

Accelerate your return on software investment

Implementations failed due to misalignment on expectations, disconnects or gap in scope of work, or risks identified that were not mitigated early. Ensure you get the most out of your software investment with our Acceleration Plans.

With your success as a priority, GE Digital has created Acceleration Plans that include the capabilities needed to accelerate ROI of your software investment.

Partner with GE Digital to make your digital journey a success.



Capabilities

Technical Support Services

You can rely on the expertise of our technical support staff who have an average tenure of 10 years and a 93% overall satisfaction rating

Education Services

With 24/7 online access To getting started how to and advanced based practices training your team will be able to progress through solution onboarding and gain technical proficiency quickly taking their performance to a higher level

Adoption Services

Our team will help you gain a better understanding of your organization's ability to adopt software with our readiness assessment. To help you drive value quickly our success managers build outcome realization plans and provide governance during execution.

Benefits

- Maximize value out of your software investment from GE Digital immediately with our bundled plans
- Minimize potential equipment downtime with a 30-minute rapid response to technical issues
- Accelerate your time to value from your software investment with our adoption services capabilities
- Ensure your team is utilizing software-based practices and all solution features with access to our on-demand training modules
- Improve competitive balance in a changing industrial world with access to a customer success manager

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