ControlST Software Suite License Key Ordering

Overview

What Type of License are you Ordering?

Order a New ControlST License
ControlST version determines which license key you order: Legacy or Advantage

Upgrade an Existing ControlST License

From ControlST V03.06.09 - V04.07.xx to V05.00.xx or Higher

Existing license still works! No license upgrade is required

From ControlST V03.06.09 - V04.06.xx to V04.07.xx

ControlST V05.00 or Higher (Advantage License)

ControlST V04.07.xx or Older (Legacy License - Blue or Green Dongle)

Customer License

GE Internal-use License

Determine Legacy License Part Number

Determine Advantage License Part Number

Demo / Field Engineer License Recommended

Qty ≤ 2 Licenses

Qty > 2 Licenses

Contact Inside Sales/Solution Provider

Need Quote?

Yes

Contact Customer Care

SAP account or CSN?

No

Yes

SAP or CSN created

Quote + PO + SAP/CSN

Customer Care provides Quote

Contact Customer Care to order

Customer Care places order

Note: If you are ordering Human-machine Interfaces (HMIs) through ACME/PLM, this ordering process does not apply to you.
What version of ControlST do you have?

The ControlST version you have and the new version you want determines what license(s) you order.

You have: ControlST V03.06.09 - V04.06.xx and
You need: V04.07.xx

New license not required (no further action needed)

You have: ControlST V03.06.09 - V04.07.xx and
You need: V05.00.xx or Higher

Do you have an existing license with CIMPLICITY or Proficy Historian?

No

Requires new Advantage license
(if only a ControlST license)

Yes

Must add ControlST to existing CIMPLICITY/Historian license
(if you already have a CIM/Historian license)

Find the serial number for existing license:
Locate serial number on key label or
from Start menu, select All Programs\Proficy Common\License Manager.

Determine your part number for Advantage license part number

Contact Customer Care to
1) Order a new license with all existing software (such as CIMPLICITY, Historian, and so forth) AND
2) Add requested changes to ControlST

For public disclosure
Do you have an existing license with CIMPLICITY or Proficy Historian?

- Yes
  - Is your existing license a hardware key?
    - Yes
      - Find the serial number for existing license:
        - Locate serial number on key label
        - or from Start menu, select All Programs\Proficy Common\License Manager.
    - No
      - Determine Advantage license part number
  - No
    - Customer License

You need 2 licenses or less

- Yes
  - Demo License Recommended
    - Note: If you only need ControlST, or ControlST and CIMPLICITY, contact Inside Sales for a demo license that is active for up to 1 year for $0.
    - Or
    - If you are a Power Services (formerly PGS) field engineer, contact Aaron Hayes at Aaron.Hayes@ge.com
    - No
      - GE Internal-use License

- No
  - You need more than 2 licenses

What kind of license do you want?

- Customer License
- GE Internal-use License

Contact Customer Care to

1) Order a new license with all existing software AND
2) Add requested changes to ControlST

Note: If you only need ControlST, or ControlST and CIMPLICITY, contact Inside Sales for a demo license that is active for up to 1 year for $0.

Or

If you are a Power Services (formerly PGS) field engineer, contact Aaron Hayes at Aaron.Hayes@ge.com.
To order more than two licenses (qty > 2), select the part number, quantity, and cost of the hardware keys:

<table>
<thead>
<tr>
<th>Count of Activations</th>
<th>Part number</th>
<th>US $</th>
<th>Euro €</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>SPP-GE-010</td>
<td>$2150</td>
<td>€2000</td>
</tr>
<tr>
<td>25</td>
<td>SPP-GE-025</td>
<td>$2400</td>
<td>€2100</td>
</tr>
<tr>
<td>50</td>
<td>SPP-GE-050</td>
<td>$3600</td>
<td>€3000</td>
</tr>
<tr>
<td>100</td>
<td>SPP-GE-100</td>
<td>$5750</td>
<td>€4750</td>
</tr>
<tr>
<td>300</td>
<td>SPP-GE-300</td>
<td>$10000</td>
<td>€9000</td>
</tr>
<tr>
<td>500</td>
<td>SPP-GE-500</td>
<td>$15000</td>
<td>€12000</td>
</tr>
<tr>
<td>SSLKEY</td>
<td></td>
<td>$99</td>
<td>€93</td>
</tr>
</tbody>
</table>

**Note:** To order hardware keys instead of software activation only, you must order the desired quantity of SSLKEYs (as listed in this chart).

To place an order, send an email with your order information to Inside Sales/Solution Provider at insidesales.ip@ge.com
Determine the Advantage license part number for ControlST V05.00 or higher

For which product and in what quantity (qty xxx)?

*Note: Qty xxx/yyyy/zzz/aaa/bbb = 00 - 255*

- **Do you need Virtual Controllers (simulation)?**
  - Yes → Order PN: ST70GE-Mxxx
  - Or → Mark VI
    - Order PN: ST70GE-Eyyy
  - Or → Mark VleS
    - Order PN: ST70GE-Szzz

- **Do you need Remote Desktop Connections?**
  - Yes → Order PN: ST70GE-Tbbb
  - No →

- **Do you need Control System Health (CSH)?**
  - Yes → Order PN: ST70GE-Haaa
  - No →

- **Do you want a hardware key (Key M5 AC)?**
  - Yes → Order PN: ST70GE + Key M5 AC
  - No → Order PN: ST70GE

*Note: Advantage licensing uses a software activation key per product (ControlST, CIMPLICITY, Proficy Historian) that can be applied as needed. The price for an Advantage License depends upon the part number and the products.*

For GE Internal-use:
- If you only need ControlST and CIMPLICITY, and only 1-2 keys, we can provide demo licenses that are active for up to 1 year for $0.
- If you need ControlST and CIMPLICITY, or Historian or PME, and more than 1-2 keys, contact Solution Provider.

For pricing and part numbers, refer to How to Order ControlST Software Media and License Keys (GHT-200048).

For public disclosure
Which ControlST Legacy version (V04.07.xx or Older) do you have?

- **ControlST V03.06.09 or Older**
  - requires a Green dongle

- **ControlST V03.06.09 through V04.07.xx**
  - requires a Blue dongle
Determine which license part number to order for ControlST V03.06.09 or older

Do you need Virtual Controllers (simulation)?

No

Contact Customer Care to order Part Number: IC647CSTPRE369HWKEY

Yes

For which product and in what quantity (qty xx)?

Note: Qty xx/yy/zz = 01, 02, 05, 10, 20, or 50

Mark VI

Contact Customer Care to order Part Numbers:
IC647CSTPRE369VCMVIxx
IC647CSTPRE369HWKEY

Mark Vle

Contact Customer Care to order Part Numbers:
IC647CSTPRE369VCMVIEyy
IC647CSTPRE369HWKEY

Mark VleS

Contact Customer Care to order Part Numbers:
IC647CSTPRE369VCMVIESzz
IC647CSTPRE369HWKEY

Mark VI, Mark Vle, and Mark VleS

Contact Customer Care to order Part Numbers:
IC647CSTPRE369VCMVIxx
IC647CSTPRE369VCMVIEyy
IC647CSTPRE369VCMVIESzz
IC647CSTPRE369HWKEY
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ControlST V03.06.09 through V04.07.xx - License Part Number Determination

Determine which license part number to order for ControlST V03.06.09 through V04.07.xx

Do you need Virtual Controllers (simulation)?

No

Contact Customer Care to order part number: IC647CSTPRE50HWKEY

Yes

For which product and in what quantity (qty xx)?

Note: Qty xx/yy/zz = 01, 02, 05, 10, 20, or 50

Mark VI

Contact Customer Care to order Part Numbers:
IC647CSTPRE50VCMVIxx + IC647CSTPRE50HWKEY

Mark Vle

Contact Customer Care to order Part Numbers:
IC647CSTPRE50VCMVIEyy + IC647CSTPRE50HWKEY

Mark VleS

Contact Customer Care to order Part Numbers:
IC647CSTPRE50VCMVIESzz + IC647CSTPRE50HWKEY

Mark VI, Mark Vle, and Mark VleS

Contact Customer Care to order Part Numbers:
IC647CSTPRE50VCMVIxx + IC647CSTPRE50VCMVIEyy + IC647CSTPRE50VCMVIESzz + IC647CSTPRE50HWKEY
Customer License
Price depends on type and quantity of license key part number(s) ordered

Note: If your business provided a Blanket PO for ControlST, the ControlST software license is $0. Otherwise, the ControlST software license cost depends on the part number.

What type of License are you ordering?

GE Internal-use License
(price is $150 per license key)

Do you need a Quote to generate a PO?

Yes

Contact Customer Care for assistance in determining part numbers, if you have missing information, or to get a quote.

No

Quote + PO + SAP/CSN

Customer Care provides Quote

Contact Customer Care to order

Customer Care places your order

Contact Information

Phone: 1-800-433-2682
Option 1 for Automation
Option 2 to Enter your CSN
Option 1 for Customer Care
Option 5 to Speak to an Advocate

Fax: 1-800-984-2213 or 780-420-2047
Email: customercare.ip@ge.com

For public disclosure
Your order has been placed by Customer Care

After Customer Care places your ControlST license key order, what happens next?

You will receive an acknowledgement email that your order has been placed. Subsequent emails provide information relevant to the type of license you ordered:

- Advantage license email provides your Advantage license information and activation code
- Delivery notice email provides tracking number of physical shipments (hardware keys)
- Order confirmation email provides order details and order confirmation

For more information, refer to:

- How to Order ControlST Software Media and License Keys (GHT-200048)
- How to Install, Activate, Update, and Troubleshoot ControlST Licenses (GHT-200049)