



Siebel™ M4 License Key Programming End-of-Life Announcement

Overview

Effective April 7, 2017, some ControlST license key part numbers will no longer be available. This change is driven by the obsolescence of the Siebel license programming system. The process for ordering license keys will remain the same, but new part numbers must be ordered. Key points on this transition are as follows:

- Users will continue to have options to license through secure hardware key or optionally with software-based licensing.
- ControlST*, CIMPLICITY*, and Proficy* Historian products will continue to reside on a common hardware license key. Users must continue to purchase the software on the same purchase order (PO).
- Starting April 10, 2017, the replacement part numbers must be used to order the ControlST Software Suite. A table of old and new part numbers are provided in the document *How to Order ControlST Software and License Keys* ([GHT-200048](#)).
- GE's Customer Care team will migrate existing orders, but all new orders should be updated with the new part numbers effective April 10, 2017. The new hardware keys will begin shipping April 10, 2017. Prior to this date, licenses are available with current key technology.

Note For complete ordering instructions, refer to *How to Order ControlST Software and License Keys* (GHT-200048). For a flow diagram to assist with the ordering process, refer to the recently revised document, *ControlST Software Suite License Key Ordering* ([GHT-200060](#)).

Details

Effective April 7, 2017, the GEIP (GE Digital / GE Automation & Controls) Siebel computer system that programs the M4 hardware license keys for ControlST, CIMPLICITY, Proficy Machine Edition (PME), Proficy Device Management, Proficy Historian, will be shut down.

Customers will no longer be able to order new M4 keys and any changes to existing M4 keys will not be supported after April 7, 2017.

GE's Customer Care team will migrate and assist with the transition to M5 keys.

Note Existing M4 keys will continue to work. No action is needed on existing systems already licensed.

This impacts all orders for the following example part numbers:

Description	EOL Part Number — April 7, 2017	New Part Number — April 10, 2017
ControlST Software Suite Versions V05.00 to V07.xx	IC647CST-XX	STXXGE + KEY M5 AC
CIMPLICITY	IC647TAV000-82	CI82VDAEN + KEY M5 AC
Proficy Historian	IC647HSTSS1KM-45	HS55S0000100000 + KEY M5 AC
Proficy Device Management with: PROFIBUS HART FOUNDATION Fieldbus Device Manager Essentials	IC647PDTMMVIE IC647HDTMMVIE IC647FDTMMVIE IC647DME	DV12-P + KEY M5 AC DV12-H + KEY M5 AC DV12-F + KEY M5 AC DV12-D + KEY M5 AC
Note Replace highlighted text with specific product license key number. Refer to GHT-200048 for this information.		

Transition to New M5 Hardware License Keys

M5 keys will require users to upgrade to latest Proficy Common licensing software (Version 17.2.x). ControlST V05.00 and later is supported by the new license manager software.

Key Changes

Item	Before April 7, 2017	Starting April 10, 2017
Ordering system	SAP/Siebel Sales Force/SAP	Sales Force/SAP
Hardware key type	M4	M5
Supported ControlST versions	V05.00.xx through V07.00.xx	V05.00.xx through V07.00.xx

Frequently Asked Questions

1. What is an M4 hardware key?

The M4 hardware key is often referred to as the *white dongle*, or the *CIMPLICITY dongle*. Beginning in January 1, 2014, and with ControlST V05.00, ControlST licensing is also on the CIMPLICITY dongle.



2. How does this affect me?

If you want to continue using a hardware key, starting on April 10, 2017, you will need to order the new M5 hardware key (KEY M5 AC) with your software license. Refer to the document *How to Order ControlST Software and License Keys* (GHT-200048).



3. What is changing?

Just the part number. The license technology known as Advantage licensing was first released in 2014. It is a more secure technology than the Siebel M4 licensing software. The Proficy Common licensing software that reads and displays the licenses has been updated to include the Advantage licensing technology.

4. What are the options for Advantage licenses?

The Advantage licenses use software activation codes that can be applied one of the following ways:

- Directly to a computer by the user (user-configurable)
- Directly to a Windows Virtual Machine (VM) by the user (user-configurable)
- To the pre-programmed M5 key (replacement for the M4 key) by Customer Care

5. Can I upgrade ControlST to a newer version and still keep my existing CIMPLICITY M4 keys?

No. Since the M4 keys are no longer supported, you have to order a replacement M5 key.

Note Transition to M5 keys requires an update to the Proficy Common Licensing software (License Client\Manager\Viewer).

6. Where can I get additional help when ordering new licenses?

- *How to Order ControlST Software and License Keys* ([GHT-200048](#)) provides ordering information and instructions.
- *ControlST Software Suite License Key Ordering* ([GHT-200060](#)) provides an ordering process flow diagram.
- GE Customer Care (ge-ip.customercare@ge.com) will help translate existing orders from old to new part numbers.

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