ControlST* Software Suite V04.07 and Earlier versions
Product Life-cycle Announcement

The Product Life-cycle Support Policy helps you plan the maintenance and evolution of your GE Mark* controls system. This notice, as part of this broader policy, protects your investment with planned upgrade paths to current control technologies.

ControlST is an integrated suite of Windows®-based tools and component firmware for the Mark Controls products. The applications span a wide variety of power generation plants and other industrial equipment. The suite is constantly evolving to improve customer experience, enhance plant operation, and keep pace with advancements in technology. This design allows for incremental technology upgrades and comprehensive system upgrades, without the need to replace the entire control system.

GE’s Automation & Controls is announcing an end to extended support for ControlST Software Suite V04.07 and earlier versions.

The following table lists the milestones for the obsolescence plan. Each GE client business needs to evaluate their needs under the plan for long term migrations to newer technologies.

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| 18-Feb-2016  | • ControlST V04.07 and all earlier versions are mature.  
              • No further new features or enhancements will be offered.  
              • Support will include assistance with operation or procedural questions.  
              • Suggested work-a-rounds will be provided if Component Updates are not available.  
              • Bug fixes will continue to be evaluated and created if newer technologies are not available.  |
| 01-Sept-2016 | • No new software bug fixes will be offered.                                                                                                                                                      |
| 31-Mar-2017  | • ControlST V04.07 and all earlier versions will not be available through the DVD process.  
              • Special requests for ControlST V04.07 and all earlier versions including Component Updates can be made through the support process. Delivery will be downloadable only.  
              • Support for ControlST V04.07 and all earlier versions will no longer be available.                                                                                                                  |

Note GE Client businesses are free to sell the affected product per the specific details of each product obsolescence announcement. GE’s Automation & Controls always reserves the right to accept orders for obsolete products with no implied associated support.

Ongoing ControlST Software Suite enhancements, security updates, and software bug fixes will continue to be provided with new releases and product patches in V05.04 and later products. The ControlST V05.xx branch is a continuation of the V04.07 branch release with continued support of Windows XP and Windows 7 operating systems. A new license key is required to migrate to the V05.xx branch.
ControlST Software Suite V04.07 was initially launched in June 2013. If you are still using ControlST Software Suite V04.07 after the announced end of support date, you may no longer receive all updates, enhancements, or bug fixes in this particular branch of the product.

The ControlST software suite is continually enhanced with new features. An upgrade to Windows 7 or higher may be required to access these features. In this case, it is recommended that the overall HMI system, including hardware and peripherals, be evaluated for compatibility with the 64-bit Windows operating systems. For example, new printer drivers are generally needed for 64-bit operation. The ControlST Release Notes (GEI-100746) document provides a history of the different releases and what versions of the Windows operating system they are compatible with.

GE’s Automation & Controls is committed to cost-effective, life-cycle support, and offers a wide range of hardware and software products, services, and service agreements to keep your equipment running reliably. For further assistance, contact the nearest GE Sales or Service Office, or an authorized GE Sales Representative.

Sincerely,

Rob Turner
Mark VIe Product Line Manager
540-387-5727