

EX2000 Excitation Control End of Production

September 2003

GE Drives and Controls, Inc. will cease normal production of the EX2000 Excitation control system on March 30, 2004. As with many products, and particularly with electronics, the EX2000 Excitation control will eventually exceed its supportable life. Parts and components will become unavailable and technology resources will become scarce. This will make it increasingly difficult to guarantee timely availability and reparability of parts for an extended period.

In order to address this issue and support customer initiatives, GE has established the following end-of-life guidelines. These guidelines are designed to help customers as they develop their plans to purchase and retire equipment and to minimize costs throughout the EX2000 Excitation control end-of-life stages.

Product End of Life

Once production of EX2000 Excitation control systems ceases, its end-of-life process begins. During this process, the EX2000 Excitation control will be supported by renewal parts and technical support for 10 years, or as long as feasible. The length of time for continued support after normal production ceases is dependent upon numerous items including: supplied parts and components, contractual requirements, design automation tools, test equipment, technical expertise, and manufacturing facility. A product end-of-life team reviews each product annually to determine its status and future plans for continued support.

Renewal Parts End of Life

A renewal parts end-of-life planning team will determine the support strategy for parts, which will be coded to identify their availability and stage of support as follows:

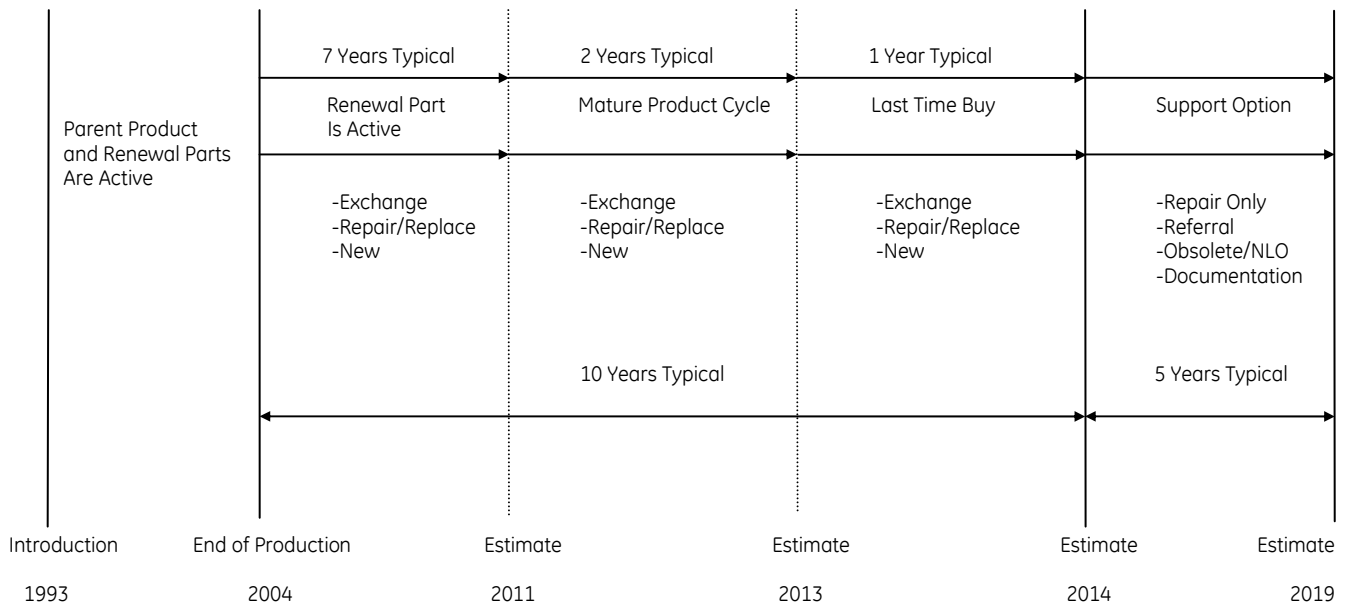
RTS&S Refer to Sales & Service (RTS&S) is temporarily assigned due to part problems including: cost, availability, quality, test equipment, technical expertise, EHS concerns, and low volume. The part will be reviewed for availability at the time of request.

OBS - No Replacement Obsolete (OBS) - No Replacement is assigned to designate parts that GE Industrial Systems can no longer manufacture or obtain from suppliers, and for which no replacement part is available.

OBS - USE xxxx Obsolete (OBS) - Use xxxx is assigned to designate parts that GE Industrial Systems can no longer manufacture or obtain from suppliers, but has assigned a replacement.

NLO No Longer Offered (NLO) is assigned to designate parts that GE can no longer offer.

The life-cycle stage of parts will be identified on the current order/quote system, along with the date of each life-cycle stage. The stages of the part's life cycle are as follows:



EX2000 Excitation Control Timeline Overlay

GE is committed to the life-cycle support of your controls and associated equipment. For more information, contact the nearest GE Sales or Service Office, or an authorized GE Sales Representative.

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