Control Server
Simplex Backup and Restore Upgrade Guide
Aug 2019
These instructions do not purport to cover all details or variations in equipment, nor to provide for every possible contingency to be met during installation, operation, and maintenance. The information is supplied for informational purposes only, and GE makes no warranty as to the accuracy of the information included herein. Changes, modifications, and/or improvements to equipment and specifications are made periodically and these changes may or may not be reflected herein. It is understood that GE may make changes, modifications, or improvements to the equipment referenced herein or to the document itself at any time. This document is intended for trained personnel familiar with the GE products referenced herein.

GE may have patents or pending patent applications covering subject matter in this document. The furnishing of this document does not provide any license whatsoever to any of these patents.

Public Information – This document contains non-sensitive information approved for public disclosure.

GE provides the following document and the information included therein as is and without warranty of any kind, expressed or implied, including but not limited to any implied statutory warranty of merchantability or fitness for particular purpose.

For further assistance or technical information, contact the nearest GE Sales or Service Office, or an authorized GE Sales Representative.

Revised: Aug 2019
Issued: April 2018


* Indicates a trademark of General Electric Company and/or its subsidiaries.
All other trademarks are the property of their respective owners.

We would appreciate your feedback about our documentation.
Please send comments or suggestions to controls.doc@ge.com
Document Updates

<table>
<thead>
<tr>
<th>Revision</th>
<th>Location</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Step 5 – Install and Configure Veeam Backup &amp; Replication, <em>To install and configure the Veeam Backup &amp; Replication software package</em></td>
<td>Updated the command in step 5 to run the installation script.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Updated the estimated time for updates to complete in step 13.</td>
</tr>
<tr>
<td></td>
<td>Step 5 – Install and Configure Veeam Backup &amp; Replication, <em>To open the Veeam Console and check for updates</em></td>
<td>Added new step 15 concerning a Warning message after installation completes.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Updated PowerShell instructions in step 17 (was step 16 before updates).</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Added additional steps to the procedure.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Added new step 2.</td>
</tr>
</tbody>
</table>

Acronyms and Abbreviations

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HA</td>
<td>High Availability</td>
</tr>
<tr>
<td>DC</td>
<td>Domain Controller</td>
</tr>
<tr>
<td>HDD</td>
<td>Hard Disk Drive</td>
</tr>
<tr>
<td>EWS</td>
<td>Engineering Workstation</td>
</tr>
<tr>
<td>MC</td>
<td>Management Computer</td>
</tr>
<tr>
<td>PDH</td>
<td>Plant Data Highway</td>
</tr>
<tr>
<td>SSD</td>
<td>Solid State Drive</td>
</tr>
<tr>
<td>VM</td>
<td>Virtual Machine</td>
</tr>
</tbody>
</table>

Related Documents

<table>
<thead>
<tr>
<th>Doc #</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>GEH-6844</td>
<td>Control Server System Overview</td>
</tr>
<tr>
<td>GEH-6852</td>
<td>Control Server Core - Simplex Maintenance Guide</td>
</tr>
</tbody>
</table>
Safety Symbol Legend

**Warning**

Indicates a procedure or condition that, if not strictly observed, could result in personal injury or death.

**Caution**

Indicates a procedure or condition that, if not strictly observed, could result in damage to or destruction of equipment.

**Attention**

Indicates a procedure or condition that should be strictly followed to improve these applications.
Contents

1 Introduction ..................................................................................................................................................................... 7
  1.1 Prerequisites ............................................................................................................................................................ 7
  1.2 Procedure Steps Overview ...................................................................................................................................... 8

2 Procedure Steps .............................................................................................................................................................. 9
  2.1 Step 1 - Add Physical Backup Drive(s) ................................................................................................................ 9
  2.2 Step 2 - Configure Server BIOS ............................................................................................................................ 10
  2.3 Step 3 - Configure Hypervisor and Veeam VM ........................................................................................................ 12
  2.4 Step 4 - Configure Veeam VM Drives ..................................................................................................................... 14
  2.5 Step 5 - Install and Configure Veeam Backup & Replication .................................................................................... 15
  2.6 Step 6 - Add VMs to Backup Schedule ................................................................................................................... 18
  2.7 Step 7 (Optional) - Trigger Immediate Full Backups ............................................................................................. 19

3 Common Procedures ......................................................................................................................................................... 21
  3.1 Change BIOS Settings .............................................................................................................................................. 21
  3.2 VM Powerup ............................................................................................................................................................... 21
  3.3 Console Connections to VM ..................................................................................................................................... 22
    3.3.1 Establish vSphere Client Connection to Host ....................................................................................................... 22
    3.3.2 Establish Console Connection to VM ................................................................................................................... 22
    3.3.3 vSphere Console Commands ............................................................................................................................ 22
    3.3.4 Disconnect Console Connection to VM .............................................................................................................. 22
1 Introduction

This document defines the procedure to add the Backup and Restore option to an existing Control Server Core Simplex system. Consider the following:

- These procedures assume a basic familiarity with the platform hardware and the VMware environment. In some cases, the mainline procedure references an operation, with details provided in the section Common Procedures for referral as needed.
- These procedures do not make assumptions as to whether this upgrade is being performed before or after the hand-over procedures.
- The procedures require that the user know the administrative level credentials (usernames and passwords) and instructs the user to log in using an administrative level account.
- The phrase Veeam VM refers to the Virtual Machine (VM) chosen to support the Veeam® Backup & Replication package. There is no specific requirement for this VM other than the fact that it must be a Windows®-based VM running on the Simplex server. This should not be one of the infrastructure VMs (DC1, DC2, CA1) due to complications and security concerns from the Veeam software and the additional independent hard drive.

1.1 Prerequisites

- The Backup and Restore Upgrade Package (instructions, binaries, license) is available to the Veeam VM through a USB drive or a share name. (There must be a mechanism to transfer the files to the Veeam VM.)
- One or more hard disk backup drives (HDD) are available with an unused drive bay for each drive.
- The required Veeam license is available (typically supplied on the upgrade media). It must be for the correct version of the software and cover the number of CPUs in the server.
- The Veeam VM is installed and running.
- The host server has been configured and is fully functional.
- Administrative level accounts are available for the server (ESXi hypervisor) and the Veeam VM.
- A physical monitor (with a VGA cable connection) and keyboard (USB) are available for connecting to the console of the server. (A USB mouse is optional, but can be useful if you are not familiar with BIOS navigation using the keyboard.)

![Attention]

During portions of the upgrade procedure, the Simplex server's hypervisor is shut down, meaning that none of the VMs running in the server will be available. Make sure the site is prepared to handle a time period (typically 10-20 minutes) where all server VMs are unavailable, and schedule the upgrade accordingly.
1.2 Procedure Steps Overview

The basic steps in the upgrade procedure are as follows:

1. Add the Physical Backup Drive(s). Install the HDD backup drive(s) into an empty drive bay(s).

2. Configure the server BIOS. Restart the server in the BIOS:
   a. Configure the new HDD drive(s) for RAID access.
   b. Create a new virtual RAID drive that uses the HDD backup drive(s).

3. Configure the Hypervisor and the Veeam VM.
   a. Boot the server into the normal Hypervisor.
   b. Create a new Datastore (standard: HS1 Backup) to store its files on the virtual hard drive, covering the HDD backup drive(s).
   c. Add a new hard drive to the Veeam VM that includes the entire storage area of the backup drive(s).
   d. Add 2 GB of RAM to the Veeam VM configuration to cover the backup operations.

4. Configure the Veeam VM drives.
   a. Update the drive letter assignments.
   b. Initialize and configure the new virtual drive.

5. Install and configure Veeam Backup & Replication.
   a. License and install the Veeam Backup & Replication software in the Veeam VM.
   b. The Veeam software is configured automatically by the installation script.

6. Add VMs to the Backup & Replication schedule.
   a. Run a script (Create-BackupJob) for each VM that will be included in the backups.
   b. This script sets up all backup parameters required for the default backup configuration.

7. (Optional) Trigger immediate full backups.
   a. Trigger an immediate full backup to back up all VMs.
   b. If this step is omitted, the first backup will be performed at midnight in accordance with the normal backup schedule.
2 Procedure Steps

Perform the following procedures in the order specified. Most steps require that previous steps have already been completed.

2.1 Step 1 - Add Physical Backup Drive(s)

A standard Simplex server uses two or more Solid State Drives (SSD) to hold both the ESXi Hypervisor and all VMs running on this server. An optional Backup and Restore package adds one or more drives (typically HDD) to hold backup images of the VMs running in the server.

The SSDs used for the hypervisor and VMs populates the drive bays beginning with the first bay (typically bay 0) and continuing up from there. At least two drives are used for redundancy, and additional drives added above the two drives increases the capacity. (This translates to using a RAID-1 or RAID-5 array for the SSDs.)

The HDDs used for the Backup and Restore package populates the drive bays beginning with the highest bay and going down from there. Depending on the ordered configuration, this may be one drive or multiple drives. For Backup and Restore purposes, the server uses multiple drives to increase backup capacity, not for redundancy. (This translates to using a RAID-0 array for the HDD backup drives.)

This scheme allows for future expansion of either set of drives until all bays are filled. It also provides optical separation between the SSDs and HDDs to give a better indication of what the actual drive loading is on the server.

Note  Drive bay insertion can be done while the server is running (also known as hot swap).

➢➢ To add the physical backup drive(s): install the backup drive(s) starting with the highest unused drive bay, working downward if there are multiple drives, as follows:

1. Remove the drive bay cover.
2. Insert and latch the HDD backup drive into the empty drive bay.
3. Verify that the drive light is lit, indicating that the drive is receiving power.
2.2 Step 2 - Configure Server BIOS

In this step, the user boots the server into its BIOS System Setup Utility function and configures the newly added hard drive(s) into a new RAID array (even if there is only one drive).

![Attention]

It is critical to use a RAID array even if there is only a single drive. This configuration requires high-level drive interface functionality that a direct-to-drive interface may not support. Without the RAID controller providing this high-level interface, the backups (normally captured every 24 hours) can take longer than 24 hours to complete. With these features, they are typically accomplished within one hour.

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢

➢➢
15. To confirm the previous steps took effect, perform the following steps:
   a. Select Physical Disk Management and press [Enter].
   b. Verify that all the backup physical HDDs display a status of Ready.
   c. Press [Esc] or Back to exit the Physical Disk Management menu.
17. Select Create Virtual Disk and press [Enter].
18. Set Select RAID Level to RAID0.
19. Select Select Physical Disks, press [Enter], and configure the physical disk as follows:
   a. In the Choose UnConfigured Physical Disks section, select all of the HDD backup drives (select Check All if there are no other drives displayed besides the HDD backup drives).
   b. Select Apply Changes and press [Enter].
   c. From the The operation has been performed successfully dialog box, select Ok and press [Enter].
20. Select Create Virtual Disk, press [Enter], and configure the virtual disk as follows:
   a. From the Creating Virtual Disks will cause the data...to be permanently deleted dialog box, select (to enable) Confirm, select Yes, and press [Enter].
   b. From the The operation has been performed successfully dialog box, select Ok and press [Enter].
   c. When you allocate the last available disk and the Additional Virtual Disks cannot be created due to insufficient capacity or absence of configurable Physical Disks dialog box displays, press [Esc] or Back.
   d. Press [Esc] or Back to exit the Create Virtual Disk menu.
21. Press [Esc] or Back to exit the Configuration Management menu.
22. To confirm that the RAID array was created:
   a. Select Virtual Disk Management and press [Enter].
   b. Verify that the Backup Virtual Disk displays as RAID0 with a state of Ready, and a size equal to <n> times the size of each of the <n> HDD backup disks.
   c. Select the (new) backup Virtual Disk and press [Enter].
   d. Select View Associated Physical Disks and press [Enter].
      i. Verify that all the HDD backup drives are listed in the Associated Physical Disks area.
      ii. Press [Esc] or Back to exit the View Associated Physical Disks dialog box.
   e. Press [Esc] or Back to exit the Virtual Disk dialog box.
   f. Press [Esc] or Back to exit the Virtual Disk Management dialog box.
23. Press [Esc] or Finish to exit the Integrated RAID Controller Main menu.
24. Press [Esc] or Finish to exit the Device Settings menu.
25. Press [Esc] or Finish, then acknowledge the Confirm Exit message by pressing [Enter] or selecting Yes.
26. The computer boots into the hypervisor as expected. Wait for it to complete startup (the VGA monitor displays the normal Home page, which provides the Shut Down/Restart option [F12]), then continue to Step 3 – Configure Hypervisor and Veeam VM.

**Note** The monitor and keyboard interface to the server are no longer required and can be removed.
2.3 Step 3 - Configure Hypervisor and Veeam VM

In this step, the user creates a hypervisor Datastore using the backup drive(s), then adds and configures a new virtual hard drive to the Veeam VM that uses all of the space on that new Datastore.

➢➢ To create a Datastore
1. Open the vSphere client and connect to the Hypervisor using an account with administrative access. If you enter from the Home window, select Inventory.
2. From the main Inventory window, go to Configuration, select - [Hardware] -, then select Storage.
3. Add the Datastore as follows:
   a. Select Add Storage....
   b. From the Disk/LUN dialog box, select Disk/LUN and click Next.
   c. From the Select Disk/LUN dialog box, select the RAID array that matches the HDD backup drives (typically the highest Path ID element and the only one shown as currently unused and available), and click Next.
   d. From the Current Disk Layout dialog box, click Next.
   e. From the Properties dialog box, perform the following steps:
      i. In the Enter a datastore name field, enter HS1 Backup. (If building on HS2, HS3, and so forth, use the name of the server as the Datastore Name, such as HS2 Backup or HS3 Backup.)
      ii. Click Next.
      iii. From the Formatting dialog box, select Maximum available space and click Next.
   f. From the Ready to Complete dialog box, click Finish.
4. Wait for the Recent Tasks to indicate that the task has completed, then verify that the new Datastore (xxx Backup) is displayed in the upper section of the window.

➢➢ To configure the Veeam VM
1. Right-click on the server (top item in the Tree View) and select Exit Maintenance Mode.
2. Power on each VM (except for the Veeam VM). Right-click on the VM and select Power, then select Power On.
3. Right-click on the Veeam VM and select Edit Settings....
4. Select the Memory option and increase the memory size by 2 GB.

Tip ➤ This can be done by changing the units to GB, then using the up-arrow increase option.

5. Add the virtual hard drive as follows:
   a. Click Add....
   b. From the Device Type dialog box, select Hard Disk and click Next.
   c. From the Select a Disk dialog box, select Create a new virtual disk and click Next.
   d. From the Create a Disk dialog box, select the Location group, select Specify a datastore or datastore cluster, then click Browse.
   e. Upload the newly created Datastore as follows:
      i. Select the xxx Backup line.
      ii. Make a note of the Free space listed (typically in TB). This value is used to size the hard drive.
iii. Click OK.

f. From the `Create a Disk` dialog box, select the **Capacity** group, set the Disk Size field equal to 0.02 TB less than the `Free` space previously noted.
   For example, if the `Free` space value is 3.64 TB, set the size of the disk to 3.62 TB.

---

**Tip** Set the **MB - GB - TB** selection first, then type in the appropriate value. Decimal values are allowed, but cannot be achieved by just using the increase or decrease arrow keys in the size field.

---

g. From the `Create a Disk` dialog box, click **Next**.

h. From the `Advanced Options` dialog box, select the **Mode** group, set the mode as follows:
   i. Select (to enable) the **Independent** check box.
   ii. Select **Persistent**.
   iii. Click **Next**.

i. From the `Ready to Complete` dialog box, click **Finish**.

6. Verify that the `Virtual Machine Properties` dialog box displays a new entry, **New Hard Disk (adding)**, with the appropriate size, showing the **Independent** box checked, and the **Persistent** option selected.

7. Click **OK** to exit the `Virtual Machine Properties` dialog box.

8. Power on the Veeam VM. Right-click on the Veeam VM and select **Power**, then select **Power On**.
2.4 Step 4 - Configure Veeam VM Drives

The original Veeam VM has the C: drive as its system drive and the D: drive as its virtual DVD. In this step, the user moves the DVD drive to the E: drive and sets the newly added virtual hard drive that stores the backups as the D: drive.

➢➢➢

To configure the Veeam VM drives
1. Open a terminal session to the Veeam VM and log in with an account with administrative privileges.

   Note The preferred interface (for convenience only) is an Remote Desktop Protocol (RDP) connection from another computer or host. The vSphere Client console interface can also be used.

2. Right-click on the Start icon in the task bar and select Disk Management.

   Tip You may want to expand the vertical height of the dialog box, or adjust the percentage of the dialog box reserved for the list (top) and drive map (bottom) to show all the drive map entries.

3. Change the drive letter from D: to E: as follows:
   a. Right-click on the CD-ROM 0 box (located to the left of the drive space) and select Change Drive Letter and Paths....
   b. Select the D: entry and click Change....
   c. From the Assign the following drive letter: drop-down menu, select E.
   d. Click OK.
   e. Click Yes to acknowledge the warning message Some programs that rely on drive letters....

4. Right-click on the Disk 1 - Unknown - Offline box (located to the left of the drive space) and select Online.

5. Right-click on the Disk 1 - Unknown - Not Initialized box (located to the left of the drive space), select Initialize Disk, and perform the following steps:
   a. Verify that Select disks only includes the new virtual drive associated with the backup drives.
   b. Verify that the GPT option is selected.
   c. Click OK.

6. Verify that Disk 1 - Basic - Online (located to the left of the drive space) is displayed.

7. Right-click on Disk 1 Drive Space (Unallocated), select New Simple Volume..., and set the volume size as follows:
   a. From the Welcome to...Wizard dialog box, click Next.
   b. From the Select Volume Size dialog box, accept the default (maximum size) and click Next.
   c. In the Assign Drive Letter or Path area, verify that the Assign the following drive letter is set to D and click Next.
   d. From the Format Partition dialog box, perform the following steps:
      i. Verify that File system is set to NTFS.
      ii. Set Allocation unit size to 16K.
      iii. Set Volume Label to Data.
      iv. Verify that Perform a quick format is enabled.
      v. Click Next.
e. From the Completing... dialog box, click Finish.

8. Verify that Disk1 displays a single Data (D:) partition that fills up its available space.

9. Exit the Disk Management application.

### 2.5 Step 5 - Install and Configure Veeam Backup & Replication

In this step, the user installs and configures the Veeam Backup & Replication software package.

**Note** This step can only be performed after the D: drive has been initialized and made available for use.

➢➢➢

**To install and configure the Veeam Backup & Replication software package**

1. Log into the Veeam VM using an account with administrative privileges.

2. Copy all the files on the Backup and Restore DVD to the C:\Installation directory. (Create this directory if it does not already exist.)

3. Open an Administrator Mode PowerShell® window.

4. Type the command `CD C:\Installation` and press [Enter] to change the default directory.

5. Type the command `.\Install-Veeam.ps1 -Core Simplex` and press [Enter] to run the installation script.

6. The script will launch the Veeam installer. Do not close the script window as it will continue applying Veeam settings after installation is complete. From the Veeam installation dialog box, press Install (located in the large green box to the upper left).

7. If the installer prompts to install .NET Framework, perform the following steps:
   a. Press OK and wait for the installation to complete.
   b. Press Reboot when prompted.
   c. When the computer reboots, restart this procedure, but skip step 2.

8. Select I accept the terms in the license agreement and click Next.

9. Click Browse, select the license file in the C:\Installation directory, and click Next.

10. Leave the default feature settings and press Next.

11. When the installer indicates that SQL Server components are missing, press Install and wait for these components to be installed and configured.

12. Press Next when prompted.

13. From the Default Configuration dialog box, accept the defaults and click Install to install and update the components. Wait for the updates to complete (~10-15 minutes).

14. From the Completing Veeam... Wizard dialog box, click Finish.

15. If a Warning message displays after installation is complete, click Finish to close the Installation Wizard.

16. From the main Veeam Backup & Replication installation window, click on the X in the upper right corner to close the window.

17. The PowerShell script will continue to clear the settings. Wait for it to complete, then close the script and reboot the server.
18. After reboot, double-click the **Veeam Backup & Replication Console** icon on the desktop.

19. When the *Veeam Backup & Replication* connection dialog box displays, leave the defaults and click **Connect**.

20. If Veeam prompts you to update components that are out of date, perform the following sub-steps. Otherwise, skip to the next step in this procedure.
   a. Accept the defaults and click **Apply**.
   b. When prompted, click **Finish**.

21. Exit the Veeam Console.

22. The script will launch the Veeam installer. Do not close the script window as it will continue applying Veeam settings after installation is complete. From the *Veeam installation* dialog box, press **Install** (located in the large green box to the upper left).

23. Reboot the server.

24. After reboot, log into the MC3 VM using an account with administrative privileges.

25. Post the reboot log into the MC3 VM.

26. Open an Administrator Mode PowerShell window on the Veeam VM.

27. Type the command `CD C:\Installation` and press `[Enter]` to set the default directory.

28. Type the command `\Configure-Veeam.ps1 -Core Simplex` and press `[Enter]` to run the configuration script. The PowerShell script will adjust settings, create repositories, and copy the required script files.

29. Verify that the configuration script runs with no errors.

30. Navigate to the **D:** drive and verify that a folder named *Backup* exists that contains the sub-folders *LongTerm* and *ShortTerm*, and the *Create-BackupJob.ps1* file.

**Note** Do not close the PowerShell window. The subsequent steps in this document will require further use of the PowerShell window.
➢ To open the Veeam Console and check for updates

1. From the desktop, double-click the Veeam Backup & Replication Console icon.

2. When prompted, click Yes to continue.

3. When the Veeam Backup & Replication connection dialog box displays, leave the defaults (to connect to the version running on the local computer) and click Connect.

   ![Veeam Backup & Replication Connection Dialog Box](image)

   The Veeam Backup & Replication Console window displays.

4. If Veeam prompts you to update components that are out of date, perform the following steps:
   a. Accept the defaults and click Apply.
   b. When prompted, click Finish.

5. Exit the Veeam Console.
2.6 Step 6 - Add VMs to Backup Schedule

In this step, the user adds VMs to the backup schedule using the supplied PowerShell script.

➢ To add VMs to the Backup schedule

1. Return to (or open) an Administrator Mode PowerShell window on the Veeam VM.
2. Type the command `CD D:\Backup` and press [Enter] to set the default directory.
3. Add each VM defined on the Simplex server to the backup schedule. Type the command `.\Create-BackupJob.ps1 <VMname>` and press [Enter]. The following guidelines apply:
   a. The `<VMname>` parameter should be the name of the VM (such as DC1, DC2, or EWS1SVR).
      Example command: `.\Create-BackupJob.ps1 DC1`
      Example command: `.\Create-BackupJob.ps1 EWS1`
   b. PowerShell tab completion can make this job easier. Type the command `.C` and press [Tab].
   c. Always include the following common infrastructure VMs in the backups (if they exist at this site): DC1, DC2, CA1.
   d. If you enter the name of a VM that has not been defined, it will report an error and exit. You cannot create backup jobs for VMs that do not (yet) exist.
   e. If a VM is already being backed up, the default is to not change the current backup definition. To delete the existing backup definition and recreate a new one from scratch, add the `-Force` option to the end of the command line.

Tip For help, type the command `Help .\Create-BackupJob.ps1` and press [Enter].

4. Exit the PowerShell console.
2.7 Step 7 (Optional) - Trigger Immediate Full Backups

Perform this step to immediately launch a full backup of the VMs. In this step, the user runs the Active Full backup operation to force a backup that refreshes all files from the VM and creates a new full backup. If you do not perform this step, a full backup will be done at the next scheduled backup time. By default, all VMs are scheduled to backup at midnight.

➢ To trigger immediate Full backup of the VMs
1. Log into the Veeam VM using an account with administrative privileges.
2. From the desktop, double-click the Veeam Backup & Replication icon to open the application.
3. From the server logon page, leave the default and click Connect.
4. From the Tree View select Jobs, then select Backup.
5. Select the appropriate jobs (VMs).

Tip
• Clicking on a job selects that job and only that job.
• To select additional jobs, press and hold [Ctrl] while clicking on a job. This toggles the selection state of that job without impacting other jobs that are selected.
• To select a block of jobs, select the first job then press and hold [Shift] and click on a second job. All jobs between the first and the second (inclusive) job will be selected.

6. With the appropriate jobs selected, click the Active Full icon from the toolbar (or right-click on any selected VM and select Active Full.)
7. You can monitor the state of the active jobs from the Tree View, Last 24 Hours, Running section.

Tip
• Selecting a job provides detailed information about that job.
• Jobs that are waiting for previous jobs to complete display a VM status of Pending in the lower section.
• Jobs in progress display a VM status of the percentage completed. It is normal for that percentage completed to ramp up slowly then jump to 100%; the original estimated percentage is based on the configured disk size, not the used size.
• Selecting the VM name in the lower panel provides details about the backup of that VM.
3 Common Procedures

The following sections provide some common procedures used in the Control Server Simplex environment.

3.1 Change BIOS Settings

A keyboard is the only necessary equipment to change the BIOS settings.

➢➢ To change the BIOS settings: apply the following guidelines.

• Use the arrow keys to move up, down, left, and right.
  – The up and down arrows move from option to option.
  – In an option with radio buttons (only one option can be selected from a set), the current selection starts as the option that is currently enabled. Use the left and right arrow keys to change the enabled item within the option.
• Use the space bar to toggle the Enable or Disable state of the currently selected check box.
• Use the space bar to enumerate any drop-down menus, using the up or down arrows to select the appropriate entry.
• Use the [Tab] key to change to the next editable or selectable field.
• Use the [Esc] key to exit a window or return to the previous window (menu).
• In confirmation or message dialog boxes, the YES item is typically the default selected item. Press [Enter] to continue.

3.2 VM Powerup

➢➢ To power on a VM

1. Log into a computer with the VMware vSphere Client installed (such as MC3).
2. From the desktop, double-click the ***VMware vSphere Client*** icon to open the vSphere Client application.
3. In the **IP address** field, enter the host's IP address (typically **172.16.199.8**).
4. In the **User Name** field, enter the username for an administrative account.
5. In the **Password** field, enter the associated password.
6. Click **Login**.
7. From the **Security Warning** dialog box, click **Ignore**.
8. If the **Home** page displays, click **Inventory** to display the main **Inventory** page used to configure and monitor the hypervisor.
9. Expand the Tree View, locate and right-click on the appropriate VM, select **Power**, then select **Power On**.
3.3 Console Connections to VM

A VM console is the equivalent of connecting a monitor, keyboard, and mouse to a physical computer. It is typically used to manage a VM, and is the only option available prior to establishing the Ethernet networks required for remote login.

3.3.1 Establish vSphere Client Connection to Host

➢ To establish a vSphere client connection to a host
1. Log into a computer with the VMware vSphere Client installed (such as MC3).
2. From the desktop, double-click the **VMware vSphere Client** icon to open the vSphere Client application.
3. In the **IP address** field, enter the host's IP address (typically 172.16.199.8).
4. In the **User Name** field, enter the username for an administrative account.
5. In the **Password** field, enter the associated password.
6. Click **Login**.
7. From the **Security Warning** dialog box, click **Ignore**.
8. If the **Home** page displays, click **Inventory** to display the main **Inventory** page used to configure and monitor the hypervisor.

3.3.2 Establish Console Connection to VM

➢ To establish a console connection to a VM
1. Log into a computer with the VMware vSphere Client installed and establish a vSphere client connection to a host. (For instructions, refer to the previous procedure, *To establish a vSphere client connection to a host.*)
2. From the **Inventory** page, right-click on the appropriate VM and select **Open Console**.

3.3.3 vSphere Console Commands

➢ To capture the keyboard and mouse: click anywhere inside the console window.

➢ To issue a **[Ctrl] + [Alt] + [Delete] sequence**: press **[Ctrl] + [Alt] + [Insert]**.

➢ To release the keyboard and mouse capture: press and release **[Ctrl] + [Alt]**.

3.3.4 Disconnect Console Connection to VM

---

**Attention**

Disconnecting a console from a VM does not log the user out of the console session. Another person connecting to the console will inherit the session from the previous user. Always lock the screen (if supported) or log out from the VM prior to disconnecting the console.

➢ To disconnect the console connection
1. (Security Recommendation) Lock the VM screen or log off the VM.
2. Close the console window by clicking the red X in the upper right hand corner.