

GE 2013 third quarter performance

October 18, 2013

– Financial results & Company highlights

Caution Concerning Forward-Looking Statements:

This document contains “forward-looking statements” – that is, statements related to future, not past, events. In this context, forward-looking statements often address our expected future business and financial performance and financial condition, and often contain words such as “expect,” “anticipate,” “intend,” “plan,” “believe,” “seek,” “see,” or “will.” Forward-looking statements by their nature address matters that are, to different degrees, uncertain. For us, particular uncertainties that could cause our actual results to be materially different than those expressed in our forward-looking statements include: current economic and financial conditions, including volatility in interest and exchange rates, commodity and equity prices and the value of financial assets; potential market disruptions or other impacts arising in the United States or Europe from developments in sovereign debt situations; the impact of conditions in the financial and credit markets on the availability and cost of General Electric Capital Corporation’s (GECC) funding and on our ability to reduce GECC’s asset levels as planned; the impact of conditions in the housing market and unemployment rates on the level of commercial and consumer credit defaults; changes in Japanese consumer behavior that may affect our estimates of liability for excess interest refund claims (GE Money Japan); pending and future mortgage securitization claims and litigation in connection with WMC, which may affect our estimates of liability, including possible loss estimates; our ability to maintain our current credit rating and the impact on our funding costs and competitive position if we do not do so; the adequacy of our cash flow and earnings and other conditions which may affect our ability to pay our quarterly dividend at the planned level or to repurchase shares at the planned level; GECC’s ability to pay dividends to GE at the planned level; our ability to convert pre-order commitments into orders; the level of demand and financial performance of the major industries we serve, including, without limitation, air and rail transportation, energy generation, real estate and healthcare; the impact of regulation and regulatory, investigative and legal proceedings and legal compliance risks, including the impact of financial services regulation; our capital allocation plans, as such plans may change and affect planned share repurchases and strategic actions, including acquisitions, joint ventures and dispositions; our success in completing announced transactions and integrating acquired businesses; the impact of potential information technology or data security breaches; and numerous other matters of national, regional and global scale, including those of a political, economic, business and competitive nature. These uncertainties may cause our actual future results to be materially different than those expressed in our forward-looking statements. We do not undertake to update our forward-looking statements.

“This document may also contain non-GAAP financial information. Management uses this information in its internal analysis of results and believes that this information may be informative to investors in gauging the quality of our financial performance, identifying trends in our results and providing meaningful period-to-period comparisons. For a reconciliation of non-GAAP measures presented in this document, see the accompanying supplemental information posted to the investor relations section of our website at www.ge.com.”

“In this document, “GE” refers to the Industrial businesses of the Company including GECC on an equity basis. “GE (ex. GECC)” and/or “Industrial” refer to GE excluding Financial Services.” GE’s Investor Relations website at www.ge.com/investor and our corporate blog at www.gereports.com, as well as GE’s Facebook page and Twitter accounts, contain a significant amount of information about GE, including financial and other information for investors. GE encourages investors to visit these websites from time to time, as information is updated and new information is posted.



imagination at work

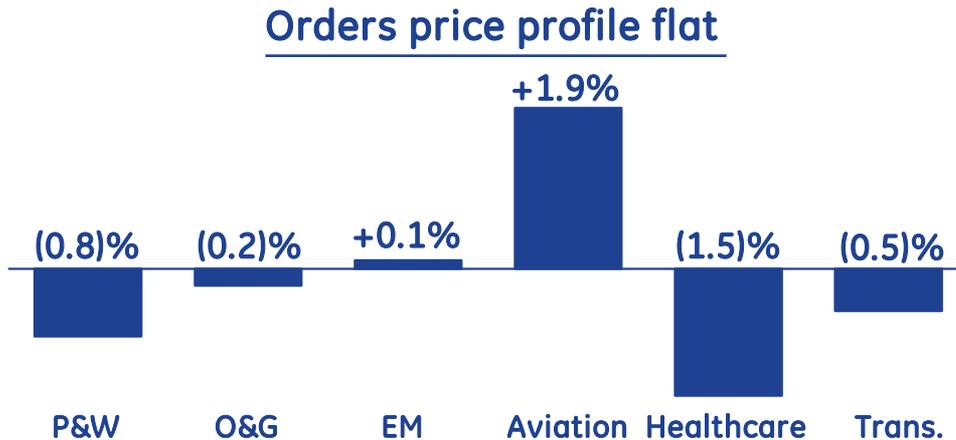
3Q'13 overview

- ✓ Our environment continues to improve
 - Strong orders performance +19% with equipment +32% ... backlog increased to \$229B
 - Balanced global growth ... growth markets +22%, U.S. +18%, Europe +17%
 - Revenue (1)% with Industrial segments +3% & GE Capital (5)% on planned lower assets
- ✓ Delivered \$0.36 operating EPS, flat to prior year, +18% adjusted for other items
 - Industrial segment profit +11% ... 6/7 segments up, 4 double-digits
 - GE Capital earnings \$1.9B, +13% ... ENI \$385B
 - \$.02 restructuring & other charges and \$.02 Avio acquisition-related charges, with no offsetting Industrial gains
- ✓ Strong execution on operating priorities
 - Industrial segment margins +120 bps. ... strong value gap + cost productivity
 - Industrial structural cost out continues ... ~\$1B YTD ... ahead of plan for 2013
 - Generated \$9.8B CFOA YTD excluding NBCU deal-related taxes (\$7.8B total CFOA); GE Capital dividend \$3.9B YTD
- ✓ Disciplined & balanced capital allocation
 - \$13.9B cash returned to investors YTD ... \$5.9B dividends & \$8.0B buyback
 - Closed Avio and Lufkin transactions ... strategic acquisitions that will enhance long-term growth

3Q'13 orders \$25.7B, +19%

(\$ in billions)

	Equipment		Services	
	\$	V%	\$	V%
Power & Water	\$3.0	37%	\$2.9	4%
Oil & Gas	2.3	3	2.1	6
Energy Mgmt.	1.5	10	0.6	39
Aviation	5.0	92	2.7	9
Healthcare	2.7	6	1.9	(4)
Transportation	0.9	65	0.7	8
Total	\$15.1	32%	\$10.6	5%



- ✓ Equipment +32% ... book-to-bill 1.2
- ✓ Service orders +5% with 5/6 segments ↑ ... PGS +8%, +14% ex. Europe; Aviation commercial spares +9%
- ✓ Every segment positive
- ✓ Broad regional growth ... U.S. +18%, Europe +17%, growth markets +22% ... Russia/CIS +51%, ANZ +36%, SSA +18%, MENAT +17%, China +17%, ASEAN 2x, Canada +10%
- ✓ Backlog +\$6B ... Aviation & Transportation

✓ **Solid orders performance ... very broad based**
 ✓ **Equipment & services backlog expansion continues**

Growth dynamics

(\$ in billions)

Growth markets

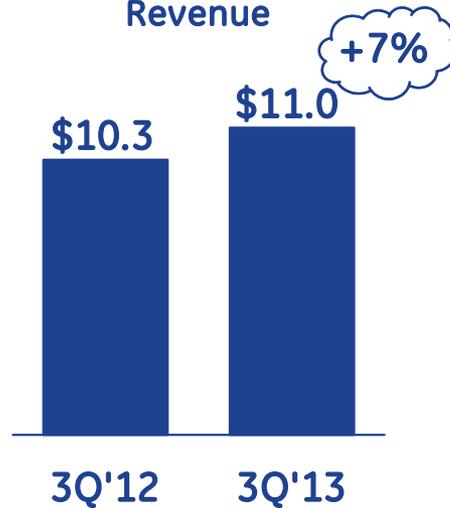
Industrial segment revenue



- ✓ 6/9 regions up double-digits
- ✓ Launched Marine vertical in Korea
- ✓ Aviation +30%, Power & Water +16%, Oil & Gas +12%, Healthcare +5%

Services

Revenue



- ✓ Double-digit revenue growth in Aviation, Oil & Gas, Energy Mgmt., and Transportation
- ✓ Margins up 60 bps.
- ✓ Backlog +\$2B to \$168B
- ✓ Aviation commercial spares ship rate +25%

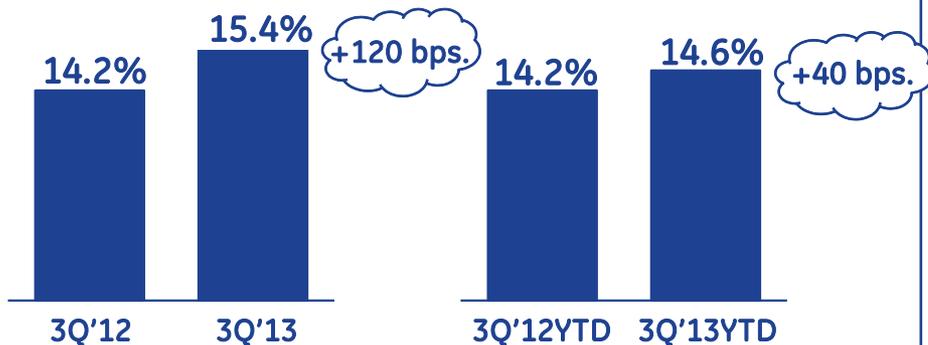
Technical progress

- + 14 new Industrial Internet offerings launched @ Minds & Machines ... \$400M+ in YTD orders
- + CFM LEAP FETT test ahead of schedule ... early GE9x commitments
- + \$2.7B announcement for gas, steam & mobile turbines will almost double Algeria's power output by 2017
- + Healthcare ... 36 NPI launches through 3Q; 11 slated for 4Q
- + Brazil using GE's RNP software at 10 airports to ↓ emissions, ↓ fuel & ↑ airport capacity
- + Tier 4 Evo ... only loco that meets EPA emissions without any use of after-treatment
- + H&BS: new cooking launches, strong retail & contract performance

Operating profit margins

(\$ in millions)

Third quarter



	3Q OP %	V pts.
Power & Water	19.8%	3.3 pts.
Oil & Gas	12.0	(0.9)
Energy Mgmt.	1.0	(1.2)
Aviation	20.3	1.0
Healthcare	15.5	1.1
Transportation	21.8	3.0
H&BS	3.7	0.6

Mix

Value gap

+ Strong price performance \$188
+ Material deflation \$137

R&D

Simplification

Other

- Other inflation, FX, acquisitions

Dynamics

3Q
V pts.

TY

0.2 =

0.8 ++

0.1 =

0.7 ++

(0.6) -/=

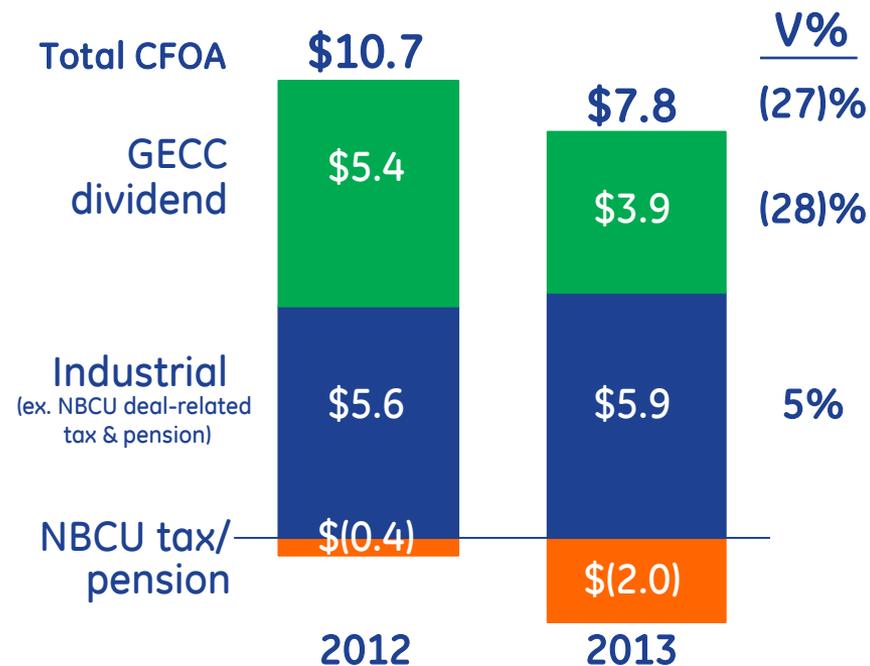
- ✓ Margins up 40 bps. YTD ... on track for planned 70 bps. increase in 2013
- ✓ Simplification gaining momentum ... ahead of plan

Generating cash

(\$ in billions)

Consolidated cash \$87B

3QYTD CFOA



- ✓ NBCU deal-related taxes dampen CFOA by \$2.0B
- ✓ GE Capital 3Q dividends \$2.0B, up to \$6.5B total year
- ✓ Lufkin and Avio acquisitions closed

GE cash balance walk

	Total
Beginning balance 1/1/13	\$15.5
CFOA (ex. NBCU deal-related taxes)	9.8
Dividends	(5.9)
P&E	(2.7)
NBCU JV sale	16.7
NBCU deal-related taxes	(2.0)
Acquisitions	(8.6)
Buyback	(8.0)
Change in debt/FX/other	(4.6)
September 2013	\$10.2

Have returned \$13.9B to investors YTD ... on track for planned \$18B in 2013

3Q'13 consolidated results

(\$ in billions – except EPS)

	<u>3Q'13</u>	<u>V%</u>
Revenues	\$35.7	(1)%
– Industrial sales	25.3	2
– Capital revenue	10.7	(5)
Operating earnings	3.7	(3)
Operating EPS	.36	0
Continuing EPS	.32	(3)
Net EPS	.31	(6)
CFOA YTD	7.8	(27)
– Industrial	3.9	(25)
– Industrial (ex. NBCU, pension)	5.9	5
	<u>3Q'13</u>	<u>3Q'12</u>
Tax rate	10%	14%
– GE (ex. GECC)	20	21
– GECC	0	5

(\$ in millions)

	<u>Revenues</u>		<u>Segment profit</u>	
	<u>\$</u>	<u>V%</u>	<u>\$</u>	<u>V%</u>
Power & Water	\$6,498	(10)%	\$1,289	9%
Oil & Gas	4,315	18	519	11
Energy Mgmt.	1,828	(3)	18	(57)
Aviation	5,364	12	1,091	18
Healthcare	4,304	-	665	7
Transportation	1,406	-	306	15
H&BS	2,098	7	77	28
Industrial	25,813	3	3,965	11
GE Capital	10,670	(5)	1,895	13
Total segments	<u><u>\$36,483</u></u>	<u><u>-%</u></u>	<u><u>\$5,860</u></u>	<u><u>12%</u></u>

Segment profit +12% ... broad strength

3Q'13 other items

	<u>EPS impact</u>
Avio-related charges	\$(.02)
Restructuring & other charges	(.02)

	<u>3Q'12</u>	<u>3Q'13</u>	
Operating EPS	\$.36	\$.36	
Avio charges	-	.02	
Restructuring & other charges vs. gains	-	.02	
NBCU JV income	<u>(.02)</u>	<u>-</u>	
Adjusted op. EPS	\$.34	\$.40	+18%

Discontinued operations (.01)

✓ GE Money Japan

<u>EPS dynamics</u>	<u>1Q</u>	<u>2Q</u>	<u>3Q</u>	<u>YTD</u>
Operating EPS	\$0.39	\$0.36	\$0.36	\$1.11
Industrial gains vs. restructuring	.04	(.02)	(.02)	-

Industrial segments

(\$ in millions)

Power & Water

<u>3Q'13</u>	<u>\$</u>	<u>V%</u>
Revenues	\$6,498	(10)%
Segment profit	\$1,289	9%

3Q dynamics

- \$5.9B orders, +19%; equipment up 37% driven by Wind & Distributed Power; services +4%
- Revenue ... equipment (13)% with Distributed Power +44% offset by Thermal (12)% & Wind (42)%; services (5)%
- Segment profit ... margins +330 bps. driven by value gap, cost out & Distributed Power growth

Oil & Gas

<u>3Q'13</u>	<u>\$</u>	<u>V%</u>
Revenues	\$4,315	18%
Segment profit	\$519	11%

3Q dynamics

- \$4.4B orders, +4% ... equipment +3% with Turbomachinery +17% partially offset by Subsea (41)%; services +6%
- Revenue ... equipment +19%, services +18% ... solid growth in Subsea +23% & D&S +17%, continued softness in M&C +1%
- Segment profit ... margins (90) bps. driven by acquisitions, lower M&C growth, & project delays

- ✓ **P&W ... excellent operating performance & margin expansion**
- ✓ **O&G ... continued double-digit growth, margins impacted by lower M&C + Lufkin**

Industrial segments

(\$ in millions)

Aviation

<u>3Q'13</u>	<u>\$</u>	<u>V%</u>
Revenues	\$5,364	12%
Segment profit	\$1,091	18%

3Q dynamics

- \$7.8B orders, +51% ... equipment +92% with strength in CFM LEAP, GEnx & GE90, services +9%... \$114B backlog, +4% VPQ
- Revenue ... equipment +10% driven by higher engine shipments; services +14%
- Segment profit ... margins +100 bps. on value gap strength

Healthcare

<u>3Q'13</u>	<u>\$</u>	<u>V%</u>
Revenues	\$4,304	-%
Segment profit	\$665	7%

3Q dynamics

- \$4.7B orders, +2% ... equipment +6% with HCS +5% & Life Sciences +10%; services (4)%
- Revenue ... growth markets +5% driven by China 13% offset by developed markets (2)%, with U.S. +2%, Europe +2% and Japan (27)%
- Segment profit ... margins +110 bps. driven by cost productivity

- ✓ **Aviation ... strong core performance; orders strength continues**
- ✓ **Healthcare ... competing well and executing on margin expansion**

Industrial segments

(\$ in millions)

Transportation

<u>3Q'13</u>	<u>\$</u>	<u>V%</u>
Revenues	\$1,406	-%
Segment profit	\$306	15%

3Q dynamics

- \$1.6B orders ... equipment +65% driven by locomotives; services +8%
- Revenues ... strong services offset by equipment
- Margins +300 bps. driven by value gap & services

Energy Management

<u>3Q'13</u>	<u>\$</u>	<u>V%</u>
Revenues	\$1,828	(3)%
Segment profit	\$18	(57)%

3Q dynamics

- \$2.0B orders, +16% ... Digital Energy +23%, Power Conversion +19%, Intelligent Platforms +16%
- Revenues & profits below expectations due to softer meter market & project execution

Home & Business Solutions

<u>3Q'13</u>	<u>\$</u>	<u>V%</u>
Revenues	\$2,098	7%
Segment profit	\$77	28%

3Q dynamics

- Revenue ... Appliances +11% driven by contract channel & strong retail; Lighting (1)%
- Segment profit ... Appliances continue to improve, Lighting pressure

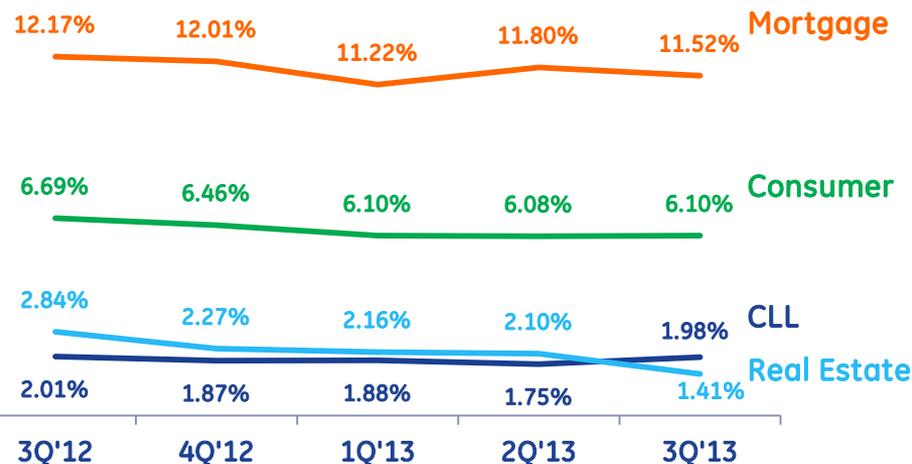
GE Capital

(\$ in millions)

3Q'13	\$	V%
Revenue	\$10,670	(5)%
Pretax earnings	1,906	7
Net income	1,895	13
ENI (ex. cash)	385B	(9)
Net Interest margin	5.0%	22 bps.
Tier 1 common % (B1)	11.3%	116 bps.

	Assets (\$B)		Segment profit (\$MM)	
	\$	V%	\$	V%
CLL	\$170	(5)%	\$479	(15)%
Consumer	136	(0)	889	19
Real Estate	40	(28)	464	F
GECAS	47	(4)	173	(31)
EFS	18	(7)	150	14

30+ delinquencies



3Q dynamics

- Real Estate +\$0.2B and Consumer +\$0.1B driven by lower losses & higher tax benefits
- CLL \$(0.1)B and GECAS \$(0.1)B driven by lower assets and impairments
- Volume up 6%, returns holding
- Strong asset quality, reserve coverage at 2.0%
- Cash at \$76B; CP at \$33B, ahead of plan

2013 operating framework

<u>Operating earnings</u>	<u>2013E</u>	<u>2013 drivers</u>
Industrial	+ / ++	✓ Double-digit growth in second half as planned
GE Capital	+	<ul style="list-style-type: none"> ✓ Originations at high returns ✓ Continued portfolio rebalancing; lower ENI
Corporate	-	✓ Planning for ~\$3.3B including \$0.3B GECC preferred and Avio acquisition-related charges
Total operating earnings	+ / ++	
CFOA excl. NBCU-related tax	\$17-20B	✓ Planning Industrial CFOA & GE Capital dividends (\$17-20B) offset by ~\$3.2B taxes related to NBCU exit
CFOA incl. NBCU-related tax	\$14-17B	
Total revenues	0-5%	✓ Industrial segment organic +2-6%; likely near low end of range; GE Capital revenues 0-(5)%

✓ **Total framework remains unchanged**
 ✓ **Corporate costs higher driven by Avio-related charges**

Investor objectives ...

- 1 Double-digit Industrial earnings growth**
 - ✓ Industrial segment profit +11% in 3Q
 - ✓ 6/7 segments with strong growth
- 2 Planning 70 bps. margin expansion**
 - ✓ 3Q margin expansion +120 bps., YTD +40 bps. ... on track for planned 70 bps. in '13
- 3 Significant cash from GE Capital**
 - ✓ Returned \$3.9B cash to parent YTD, planning up to \$6.5B in '13; solid earnings, ENI \$385B
- 4 +2-6% Industrial segment organic revenue growth**
 - ✓ 3Q organic +1% ... expect stronger growth in 4Q
- 5 Expect to return ~\$18B to shareowners**
 - ✓ Returned \$13.9B through dividends and buyback YTD ... on track for total year