

# Repair Solutions

Equipment owners face challenges in managing railcar repair issues:

- Maximizing asset utilization
- Consistent repair quality and workmanship
- Transparency in railcar repair status

## The Repair Solutions Program

Repair Solutions is a suite of railcar services that can be customized to meet your needs. The services were designed to leverage our deep industry, technical and regulatory knowledge.

### Full Service Repair

This service will provide you alternative full service repair capabilities through use of GE-owned or authorized shops.

### Mobile Repairs

This service provides alternative repair capabilities through mobile repair call-outs at your site.

## The Repair Solutions Value

GE's Repair Solutions can provide you:

- An alternative solution to your current repair strategy
- Consistent quality of workmanship and professionalism,

demonstrated through years of repair team experience and important health and safety awards

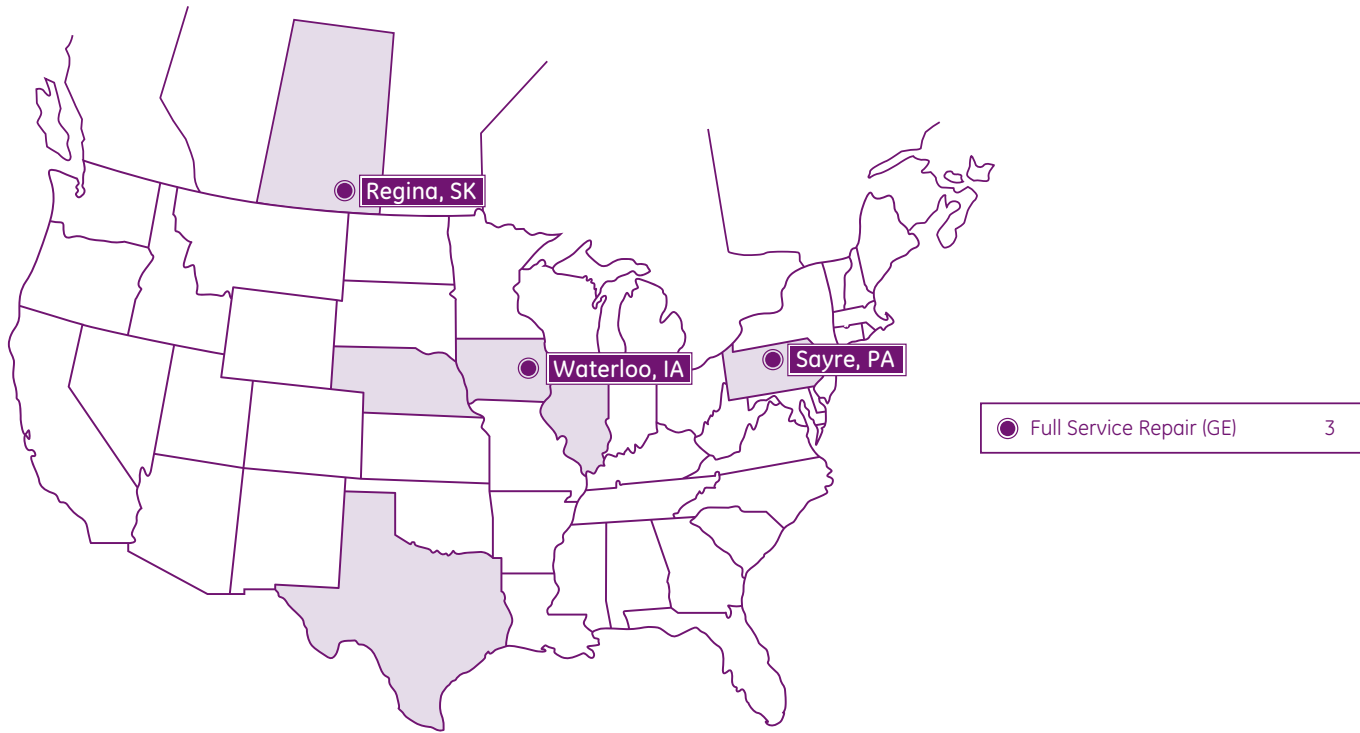
- Our full-service shops in the United States earned the Occupational Safety and Health Administration's (OSHA) Voluntary Protection Program (VPP) STAR award. Our Canadian shop received similar recognition with the GE STAR award.
- Rigorous attention to the environmental, health and safety aspects of our business as we work on your cars
- Broad service capability at full service shops to accommodate your fleet needs
- A network of partners and mobile repair capabilities to minimize downtime and reduce freight costs
- Continuous improvement in repair processes and cycle time through use of Lean and Six Sigma practices
- Dedication to reducing cycle time – the time it takes to get a railcar repaired. Last year, we achieved 30-day average turn-around times for bad-order work and HM-201 re-certifications.
- A full service offering to meet your railcar maintenance needs with Maintenance MAX®.



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## Repair Shop Locations



## Repair Shop Capabilities

Shop Location	Delivering Line	General Repair	Rule 88 Rebuilds	Wreck Repairs	Inspection & Testing	Exterior Painting	Lining	Tank car certified	Cleaning	Safety Valve Tests & Valve Repairs	M214 Truck Rebuilds	Mobile Repairs
Regina, SK	CN	■	■	■	■	■	■	■	■ <sup>1</sup>	■	■	
Sayre, PA	NS	■	■	■	■	■	■	■	■ <sup>1</sup>	■	■	□
Waterloo, IA	CN	■	■	■	□ <sup>2</sup>	□ <sup>4</sup>	□ <sup>4</sup>		□ <sup>1,2</sup>			■

- Fully Capable
- Restricted Capability
- 1 Check for commodities
- 2 No tank cars
- 3 Co-located on cleaning facility
- 4 Touch Up Only



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Click here to schedule a repair for any railcar not on a full services lease with GE. Shop your GE full-service lease car using Customer Connect.

**For more information on how GE can help you manage your specific fleet management needs, contact us at: (800) 445-6126 or [www.ge.com/railservices](http://www.ge.com/railservices)**